



Sarah Walton <viamed.sarah.walton@gmail.com>

RE: order

1 message

Sébastien Moreau <sebastien.moreau@mediprema.com>
To: "sarah.walton@viamed.co.uk" <sarah.walton@viamed.co.uk>

20 April 2020 at 12:57

It's for saudi arabia

Cordialement

Sébastien MOREAU

Responsable achats groupe
Group purchasing manager

+33 (0)2 47 28 46 68

+33 (0)6 70 64 64 17



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De : Main Account <viamedinbox@gmail.com> **De la part de** Sarah Walton**Envoyé :** lundi 20 avril 2020 13:31**À :** Sébastien Moreau <sebastien.moreau@mediprema.com>**Objet :** Re: order

Hello Sébastien,

Due to us not being able to ship to the EU, please can you provide me with an address for outside the EU?

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

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On Mon, 20 Apr 2020 at 12:16, Sébastien Moreau <sebastien.moreau@mediprema.com> wrote:

Thanks

Can you send me a quotation for 10 units please

Cordialement

Sébastien MOREAU

Responsable achats groupe
Group purchasing manager

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De : Main Account <viamedinbox@gmail.com> **De la part de** Sarah Walton

Envoyé : lundi 20 avril 2020 11:26

À : Sébastien Moreau <sebastien.moreau@mediprema.com>

Objet : Re: order

Hello Sebastien,

Our system is showing 23 in stock.

Kind regards

Sarah Walton

Customer Service Representative

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On Mon, 20 Apr 2020 at 09:56, Sébastien Moreau <sebastien.moreau@mediprema.com> wrote:

Thanks for you answer

How many in your stock ?

Cordialement

Sébastien MOREAU

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Group purchasing manager

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De : Main Account <viamedinbox@gmail.com> **De la part de** Sarah Walton
Envoyé : lundi 20 avril 2020 10:47
À : Sébastien Moreau <sebastien.moreau@mediprema.com>
Objet : Re: order

Hello Sebastien,

Unfortunately, this product is no longer CE certified. We have a small amount left in stock, but these are purely for sale in to markets outside of the EU that do not require CE certification.

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

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On Mon, 20 Apr 2020 at 08:30, Sébastien Moreau <sebastien.moreau@mediprema.com> wrote:

Hello

I would like a price and delay for this reference :

Silicone adaptater 15 mm ID REF 0120140 10 units

Thanks sarah

Cordialement

Sébastien MOREAU

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Group purchasing manager

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De : Main Account <viamedinbox@gmail.com> **De la part de** Sarah Walton
Envoyé : mercredi 18 mars 2020 17:40
À : Sébastien Moreau <sebastien.moreau@mediprema.com>
Objet : Re: order

Dear Sebastien,

Thank you for your order.

Please be advised that part number 0330193 has been replaced with 0330203.

We currently have very high demands of orders, however we are working very hard to dispatch as soon as we can. We aim to ship your order by Friday at the latest.

Kind regards

Sarah Walton

Customer Service Representative

<http://www.viamed.co.uk>

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On Wed, 18 Mar 2020 at 14:45, Sébastien Moreau <sebastien.moreau@mediprema.com> wrote:

Excuse me,

I have modify a quantity on my order

Thanks

Cordialement

Sébastien MOREAU

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Group purchasing manager

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De : Sébastien Moreau
Envoyé : mercredi 18 mars 2020 15:38
À : kate.griffiths@viamed.co.uk
Cc : sarah.walton@viamed.co.uk
Objet : order

Thanks

Have a good day

Cordialement

Sébastien MOREAU

Responsable achats groupe
Group purchasing manager

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De : Main Account <viamedinbox@gmail.com> **De la part de** Kate Griffiths

Envoyé : vendredi 13 mars 2020 16:22

À : Sébastien Moreau <sebastien.moreau@mediprema.com>

Cc : sarah.walton@viamed.co.uk

Objet : Re: spare part

Good afternoon Sebastien,

Thank you for your email. Please accept my reply on behalf of Sarah.

I am unable to determine which spring you require from your photograph, as we have two types of spring available, as follows:

0330223 - Adjustable valve spring. This is the spring from the valve on the top of the Tom Thumb. These cost \$6.25 each EXW

and

0330222 - Precision Valve Spring. This is the spring from the valve on the bottom of the Tom Thumb. These cost \$3.75 each EXW.

We have both of these items in stock.

I hope this is the information you require. Please do not hesitate to contact us if you require any further information.

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

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On Fri, Mar 13, 2020 at 3:15 PM Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Sébastien Moreau** <sebastien.moreau@mediprema.com>

Date: Fri, 13 Mar 2020 at 14:50

Subject: spare part

To: sarah.walton@viamed.co.uk <sarah.walton@viamed.co.uk>

Hello sarah

I look for the items for tom pousse TT480

Can i help me please

Thanks

Cordialement

Sébastien MOREAU

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De : Main Account <viamedinbox@gmail.com> **De la part de** Sarah Walton

Envoyé : vendredi 10 janvier 2020 16:59

À : Sébastien Moreau <sebastien.moreau@mediprema.com>

Objet : Viamed Order Delivery Tracking 1Z9W9638DK68629601

Dear Sebastien,

I am writing to inform you that your order, CF042735 has been dispatched.

You can track your order on the UPS website, www.ups.com, with the following tracking number 1Z9W9638DK68629601.

Kind Regards

Sarah Walton

Customer Service Representative

<http://www.viamed.co.uk>

Email sarah.walton@viamed.co.uk

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2 attachments



French
Healthcare

image002.png
33K

image003.png
1K

