
Info

18 messages

Jelena Doderovic <jelena@medisal.co.rs>
To: zoey.teal@viamed.co.uk

Tue, Mar 31, 2020 at 9:29 AM

Dear Zoey

Please let me know do you have compatible sensor with Envitec sensor MOX4?

Srdačan pozdrav/Kind regards

Jelena Doderović

MEDISAL d.o.o.
[Skojevska 23](#)
11271 Beograd (Surčin), Srbija

Tel: + 381 11 7841 474

Tel: +381 11 78 72 373
Mob: +381 69 36 76 204Fax: +381 11 7841 474
Fax: +381 11 41 12 108jelena@medisal.co.rswww.medisal.co.rs

Zoey Teal <zoey.teal@viamed.co.uk>
Reply-To: zoey.teal@viamed.co.uk
To: Jelena Doderovic <jelena@medisal.co.rs>

Tue, Mar 31, 2020 at 11:03 AM

Dear Jelena,

I can confirm that our compatible sensor for the MOX-4 is the T-7 sensor (0110057).

These are \$31.50 each.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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Jelena Doderovic <jelena@medisal.co.rs>
To: zoey.teal@viamed.co.uk

Tue, Mar 31, 2020 at 11:05 AM

Dear Zoey,

Thanks. Give me stock pls.

They are asking for 150 pcs.

[Quoted text hidden]

Zoey Teal <zoey.teal@viamed.co.uk>
Reply-To: zoey.teal@viamed.co.uk
To: Jelena Doderovic <jelena@medisal.co.rs>

Tue, Mar 31, 2020 at 12:58 PM

Dear Jelena,

Due to this quantity and the situation in the world at the moment I have had to pass this over to my Director.

We will hopefully have an answer for you tomorrow.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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[Quoted text hidden]

Jelena Doderovic <jelena@medisal.co.rs>
To: zoey.teal@viamed.co.uk

Tue, Mar 31, 2020 at 2:02 PM

Thank you Zoey.

[Quoted text hidden]

Jelena Doderovic <jelena@medisal.co.rs>
To: zoey.teal@viamed.co.uk

Tue, Mar 31, 2020 at 2:04 PM

Of course, give me what you can.

[Quoted text hidden]

Jelena Doderovic <jelena@medisal.co.rs>
To: zoey.teal@viamed.co.uk

Mon, Apr 6, 2020 at 5:09 PM

Dear Zoes

Is there any update?

Thanks

[Quoted text hidden]

Zoey Teal <zoey.teal@viamed.co.uk>
Reply-To: zoey.teal@viamed.co.uk
To: Jelena Doderovic <jelena@medisal.co.rs>

Mon, Apr 6, 2020 at 5:13 PM

Dear Jelena,

I am afraid not.

We are extremely low on stock and my Director is still trying to get answers on when more will become available.

Sorry I can not be more help.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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[Quoted text hidden]

Zoey Teal <zoey.teal@viamed.co.uk>
Reply-To: zoey.teal@viamed.co.uk
To: Jelena Doderovic <jelena@medisal.co.rs>

Mon, Apr 6, 2020 at 5:17 PM

Dear Jelena,

Please can you confirm that the 150 is for a confirmed order?

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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[Quoted text hidden]

Jelena Doderovic <jelena@medisal.co.rs>
To: zoey.teal@viamed.co.uk

Mon, Apr 6, 2020 at 5:51 PM

Dear Zoey

Please give me price for 1 pcs and available stock with delivery time for rest qty?

I need to give an offer first.

[Quoted text hidden]

Zoey Teal <zoey.teal@viamed.co.uk>
Reply-To: zoey.teal@viamed.co.uk
To: sarah.walton@viamed.co.uk

Mon, Apr 6, 2020 at 5:57 PM

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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[Quoted text hidden]

Sarah Walton <office@viamed.co.uk>
Reply-To: sarah.walton@viamed.co.uk
To: Jelena Doderovic <jelena@medisal.co.rs>
Cc: Zoey Teal <zoey.teal@viamed.co.uk>

Tue, Apr 7, 2020 at 3:41 PM

Good afternoon Jelena,

Please accept my reply on behalf of Zoey.

I can confirm that the unit price for the T7 sensor is \$60.00 EXW. I can confirm that there would be a lead time of approximately 2 weeks from receipt of order.

Kind regards

Sarah Walton
Customer Service Representative

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<http://www.viamed.co.uk>
Email sarah.walton@viamed.co.uk

[Quoted text hidden]

[Quoted text hidden]

Jelena Doderovic <jelena@medisal.co.rs>
To: sarah.walton@viamed.co.uk
Cc: Zoey Teal <zoey.teal@viamed.co.uk>

Thu, Apr 9, 2020 at 10:08 AM

Good afternoon Sarah

How many do you have now available for us?

[Quoted text hidden]

Sarah Walton <office@viamed.co.uk>
Reply-To: sarah.walton@viamed.co.uk
To: Jelena Doderovic <jelena@medisal.co.rs>
Cc: Zoey Teal <zoey.teal@viamed.co.uk>

Thu, Apr 9, 2020 at 11:19 AM

Hello Jelena,

We do not have stock of these sensors. There would be a lead time of approximately 2 weeks from receipt of order. Due to the current situation and high volumes of orders, stock quantities required by customers is changing daily. We would need an order from you to then place you in the queue with other customers waiting for these sensors to arrive in stock.

We thank you for your patience and understanding.

Kind regards

Sarah Walton
Customer Service Representative

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[Quoted text hidden]

Jelena Doderovic <jelena@medisal.co.rs>
To: sarah.walton@viamed.co.uk
Cc: Zoey Teal <zoey.teal@viamed.co.uk>

Thu, Apr 9, 2020 at 10:21 AM

Hello Sarah

Order at least 50 pcs for us.

[Quoted text hidden]

Sarah Walton <office@viamed.co.uk>
Reply-To: sarah.walton@viamed.co.uk
To: Jelena Doderovic <jelena@medisal.co.rs>
Cc: Zoey Teal <zoey.teal@viamed.co.uk>

Thu, Apr 9, 2020 at 11:28 AM

Hello Jelena,

Thank you for your order. Do you have a purchase order number I can use?

As soon as we have received enough stock to fulfil your order, we will let you know.

Again, thank you for your understanding during this difficult time.

Kind regards

Sarah Walton
Customer Service Representative

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[Quoted text hidden]

Jelena Doderovic <jelena@medisal.co.rs>
To: sarah.walton@viamed.co.uk
Cc: Zoey Teal <zoey.teal@viamed.co.uk>

Thu, Apr 9, 2020 at 10:31 AM

you can use 348/20

[Quoted text hidden]

Sarah Walton <office@viamed.co.uk>
Reply-To: sarah.walton@viamed.co.uk
To: Jelena Doderovic <jelena@medisal.co.rs>
Cc: Zoey Teal <zoey.teal@viamed.co.uk>

Thu, Apr 9, 2020 at 11:37 AM

Thank you Jelena.

Kind regards

Sarah Walton
Customer Service Representative

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