



Sarah Walton <viamed.sarah.walton@gmail.com>

Fwd: Heyer Medical Germany, O2-Cell R-17MED

1 message

Steve Nixon <office@viamed.co.uk>
Reply-To: steve.nixon@viamed.co.uk
To: Sarah Walton <sarah.walton@viamed.co.uk>

8 April 2020 at 08:58

----- Forwarded message -----

From: **Marvin Carbuhn** <mcarbuhn@heyermmedical.de>
Date: Wed, 8 Apr 2020 at 08:53
Subject: AW: Heyer Medical Germany, O2-Cell R-17MED
To: steve.nixon@viamed.co.uk <steve.nixon@viamed.co.uk>

Hi Steve,

USD will be ok when € is no option. Please sent via UPS including insurance.

Beste Grüße / Best Regards,

Marvin

Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Steve Nixon
Gesendet: Mittwoch, 8. April 2020 09:50
An: Marvin Carbuhn <mcarbuhn@heyermmedical.de>
Betreff: Re: Heyer Medical Germany, O2-Cell R-17MED

Hi Marvin

So OK with USD what about shipment, EXW or should we send by UPS? Do you need shipment insurance?

Steve

On Wed, 8 Apr 2020 at 08:46, Steve Nixon <steve.nixon@viamed.co.uk> wrote:

Hi Marvin

We have a batch coming in next week, there may still be some unallocated. If not then about two weeks. Please let me know ASAP

Regards

Steve

On Wed, 8 Apr 2020 at 08:41, Marvin Carbuhn <mcarbuhn@heyermmedical.de> wrote:

Good Morning Steve,

We will need 300 pcs. asap. T-7/MOX-4. How long is the delivery time?

Please send a quote asap that we can please the order.

Beste Grüße / Best Regards,

Marvin

Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Steve Nixon

Gesendet: Dienstag, 7. April 2020 18:51

An: Marvin Carbuhn <mcarbuhn@heyermmedical.de>

Betreff: Re: Heyer Medical Germany, O2-Cell R-17MED

Hi Marvin

Please accept my apologies for the delay in getting back to you. We are currently producing an emergency rush order for T-7 sensors. If you need some can you please let me know ASAP. There is a huge demand for the sensors at the moment and a lack of the MOX-4.

The price will be: USD \$60.00 per sensor EXW Viamed. The factory cost increased a lot in February, due to production and ISO costs. Nothing to do with COVID19.

The MOX-4 is a copy of the T-7.

On Tue, 7 Apr 2020 at 09:30, Marvin Carbuhn <mcarbuhn@heyermmedical.de> wrote:

Dear Steve,

I hope your doing well. I think you're are in CC because you're responsible for us at Viamed, right?

We are looking for 300 pcs. of the Cell T-7 (0110057) for one of our products.

Please quote them and can you please tell me the delivery time?

Stay healthy!

Mit freundlichen Grüßen / Best regards

Marvin Carbuhn

Leiter Service / Manager Service

HEYER Medical AG

[Carl-Heyer-Str. 1/3](#)

56130 Bad Ems

Fax: +492603 791 200

Mail: mcarbuhn@heyermedical.de

www.heyermedical.de

AG Koblenz HRB 7092

Vorstand / CEO: Wenny Wen

USt.-ID: DE 214900259

Aufsichtsrat: Changying Li (Vorsitzender)

apoBank

IBAN: DE61 3006 0601 0004 3068 30

BIC: DAAEDEDXXX

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Von: Kothari, Kunal <Kunal.Kothari@Teledyne.com>
Gesendet: Montag, 6. April 2020 18:25
An: Marvin Carbuhn <mcarbuhn@heyermmedical.de>
Cc: steve.nixon@viamed.co.uk; George <dordebrkic@heyermed.com>
Betreff: RE: Heyer Medical Germany, O2-Cell R-17MED

Dear Marvin

Thanks. You don't need to store the sensors in refrigerator. You need to store in cool place away from sun light. The 36 months is the expected life in air at 25 DegC and 50% RH. That is not shelf life.

The life of sensor, as mentioned depends on many factors. The life of sensor is calculated on ideal setting conditions.

Regards

Kunal

From: Marvin Carbuhn <mcarbuhn@heyermmedical.de>
Sent: Sunday, April 5, 2020 10:53 PM
To: Kothari, Kunal <Kunal.Kothari@Teledyne.com>
Cc: steve.nixon@viamed.co.uk; George <dordebrkic@heyermed.com>
Subject: AW: Heyer Medical Germany, O2-Cell R-17MED

External Email

Dear Kunal,

thank you very much for the quick reply, but I still have a question. Maybe I don't get it right.

The shelf life in closed bag, stored at standard temp. is about 1,5 Years. Where does the 36 Month from the Data Sheet come from?

When we store the Cells at lower temperatures (like a fridge) in the air tighten bags, we can increase/make sure we can reached the 1,5 Year self life, right?

The Cells will be calibrated in the devices before use, but we need to make sure not to sell expired Cells to the customers.

Beste Grüße / Best Regards,

Marvin

Von: Kothari, Kunal <Kunal.Kothari@Teledyne.com>
Gesendet: Freitag, 3. April 2020 16:31
An: Marvin Carbuhn <mcarbuhn@heyermmedical.de>
Cc: steve.nixon@viamed.co.uk
Betreff: RE: Heyer Medical Germany, O2-Cell R-17MED

Hello Marvin,

life is under normal conditions 1013mb at standard temperature in dry air. Of course it is a partial pressure device, so consumption is based upon ppO2 and is accelerated when exposed to higher temperatures.

If stored in the bag there will be a slight reduction to life, but in practice the shelf life can be 1.5 years. However, you should keep shelf life as per the storage temperatures to a minimum and calibrate sensors prior to use.

The 12 months warranty is against defects during manufacture, we normally offer 12 months for the date of Viamed invoice.

I hope this helps

Regards

Kunal

From: Marvin Carbuhn <mcarbuhn@heyermmedical.de>
Sent: Friday, April 3, 2020 1:35 AM
To: Ask_TAI <Ask_TAI@Teledyne.com>
Subject: Heyer Medical Germany, O2-Cell R-17MED

External Email

Dear Teledyne-Team,

via your UK-Distributor Viamed we are buying the O2-Cell R-17MED for our ventilators and I have a question about your Expiry Data. According to your Datasheet on your website it say "36 Month in Air...". Does it mean after the Cell is unpacked from air tight packing or after production date? We got here different answer from different people.

If the EXP is after unpackaging 36 Month, how long can the Cells be stored? Is there an all over storage time / EXP Date for your cells?

Thank you very much in advance!

Mit freundlichen Grüßen / Best regards

Marvin Carbuhn

Leiter Service / Manager Service

HEYER Medical AG

[Carl-Heyer-Str. 1/3](#)

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Steve

Steve Nixon

Director - Viamed Ltd.

Office: +44 (0)1535 634542

Mobile: +44 (0)7850 252267

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Director - Viamed Ltd.

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