



Sarah Walton &lt;viamed.sarah.walton@gmail.com&gt;

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**Re: Viamed Order**

1 message

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**info@sauerstoffsensoren.de** <info@sauerstoffsensoren.de>  
To: sarah.walton@viamed.co.uk  
Cc: Main Account <viamedinbox@gmail.com>

1 April 2020 at 08:19

Dear Sarah,

we are all well, too.

Could you please also add

50x R-22AV

to the order?

Thank you.

---

Gruß,

Christian Rose  
Sauerstoffsensoren.de

Am Bienenstock 19  
45327 Essen

Tel. +49-201-7587731

Fax +49-201-7587732

<http://www.sauerstoffsensoren.de>

[info@sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)



Am 31.03.2020 16:35, schrieb Sarah Walton:

Dear Christian,

Thank you for your email and order.

Everyone at Viamed is well thank you and working remotely to stay safe. I hope that you and your family are well.

We do have the sensors in stock, however we may not be able to ship for a couple of days due to the high level of orders we have.

As soon as your sensors have been shipped, I will let you know.

Thank you for your patience and understanding.

Kind regards

Sarah Walton  
Customer Service Representative

**Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.**

<http://www.viamed.co.uk>

Email [sarah.walton@viamed.co.uk](mailto:sarah.walton@viamed.co.uk)

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On Tue, 31 Mar 2020 at 13:19, <[info@sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)> wrote:

Dear Sarah,

i hope everyone is fine at Viamed and your families?

Could you please send me

50x R-22A

sensors?

Thank you.

---

Gruß,

Christian Rose  
[Sauerstoffsensoren.de](mailto:Sauerstoffsensoren.de)

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Am 28.01.2020 16:08, schrieb Sarah Walton:

Dear Christian,

Thank you for your order.

Please be advised that we aim to ship your sensors tomorrow.

Kind regards

Sarah Walton  
Customer Service Representative  
<http://www.viamed.co.uk>  
Email [sarah.walton@viamed.co.uk](mailto:sarah.walton@viamed.co.uk)  
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On Tue, 28 Jan 2020 at 11:39, <[info@sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)> wrote:

Dear Sarah,

i hope you started well into the new year?

Could you please send me

25x R-17AV

25x R-17A

10x R-21A

10x R-17A-LV

Thank you.

---

Gruß,

Christian Rose  
[Sauerstoffsensoren.de](mailto:Sauerstoffsensoren.de)

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Am 28.11.2019 15:37, schrieb Sarah Walton:

Dear Christian,

Thank you for confirming.

Please be advised that we have now shipped your sensors. These can be tracked on the UPS website with the following tracking number 1Z9W9638DK67247605.

Kind regards

Sarah Walton  
Customer Service Representative  
<http://www.viamed.co.uk>  
Email [sarah.walton@viamed.co.uk](mailto:sarah.walton@viamed.co.uk)  
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On Thu, 28 Nov 2019 at 09:03, <[info@sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)> wrote:

Dear Sarah,

thats fine for me.

Thank you.

---

Gruß,

Christian Rose  
Sauerstoffsensoren.de

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Am 27.11.2019 16:26, schrieb Sarah Walton:

Dear Christian,

I have just been advised that we have all stock ready for shipping apart from 2 x R-22AH's that failed when tested. Are you happy for us to ship 10 x R-17A-LV and 8 x R-22AH tomorrow and the remaining x 2 once available?

Kind regards

Sarah Walton  
Customer Service Representative  
<http://www.viamed.co.uk>  
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On Wed, 27 Nov 2019 at 14:11, <[info@sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)> wrote:

Dear Sarah,

any news for the R-22AH and R-17A-LV sensor?

---

Gruß,

Christian Rose  
[Sauerstoffsensoren.de](http://www.sauerstoffsensoren.de)

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[info@sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)

Am 08.11.2019 16:20, schrieb Sarah Walton:

Dear Christian,

Thank you for your order.

Please be advised that we have now shipped your order along with the R-21A sensors.

You can track your order on the UPS website, [www.ups.com](http://www.ups.com), with the following tracking  
number 1Z9W9638DK69048139.

Kind regards

Sarah Walton  
Customer Service Representative  
<http://www.viamed.co.uk>  
Email [sarah.walton@viamed.co.uk](mailto:sarah.walton@viamed.co.uk)  
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On Fri, 8 Nov 2019 at 09:00, <[info@sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)> wrote:

Dear Sarah,

could you please send me

50x R-22AV

25x R-17A

Are the R-22AH and R-17A-LV now available? If not, please add only the R-21A to this shipment and send the other separately.

Thank you.

---

Gruß,

Christian Rose  
[Sauerstoffsensoren.de](mailto:Sauerstoffsensoren.de)

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[info@sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)

Am 07.10.2019 10:39, schrieb Sarah Walton:

Dear Christian,

Thank you for your order.

Please be advised that we are currently out of stock of the R-22AH and R-17A-LV sensors. The lead time for these will be 6 - 8 weeks. Would you like us to part ship your order?

Kind regards

Sarah Walton  
Customer Service Representative  
<http://www.viamed.co.uk>  
Email [sarah.walton@viamed.co.uk](mailto:sarah.walton@viamed.co.uk)  
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On Mon, 7 Oct 2019 at 07:48, <[info@sauerstoffsensoren.de](mailto:info@sauerstoffsensoren.de)> wrote:

Dear Sarah,

could you please send me

10x R-22AH

10x R-17A-LV

10x R-21A

Thank you.

---

Gruß,

Christian Rose  
Sauerstoffsensoren.de

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