

Sarah Walton <viamed.sarah.walton@gmail.com>

Re: Order POML20591 Tracking 1Z9W9638DK68670280

1 message

ROBIN MEDICAL LTD <info@robinmedical.co.uk> Reply-To: ROBIN MEDICAL LTD <info@robinmedical.co.uk> To: sarah.walton@viamed.co.uk

31 March 2020 at 11:12

Hi Sarah,

Yes, the MAX-11 will do if compatible, and we would like to order 4pcs, please.

You can use this purchase number: POML20593

How soon can we get it?

Kind Regards

Robin

On 31 March 2020 at 10:50 Sarah Walton <office@viamed.co.uk> wrote:

Good morning Robin,

Thank you for your payment and just glad that we can help.

With regards to the R-23V sensors, we are out of stock and not due to receive more free stock until the beginning of May. We do have an alternative compatible - the MAX-11 sensor, part number 0110411. Prices are as follows: 1 = £ 87.50, 2 = £ 78.75, 3 - 10 = £ 74.38 and 11 + = £ 70.00. https://www.viamed.co.uk/uk/?uid=&sessionid=&g=&mobile=&&page=productview&cat=625& subcat=636&productid=0110411

Kind regards

Sarah Walton

Customer Service Representative

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

http://www.viamed.co.uk

Email sarah.walton@viamed.co.uk

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On Tue, 31 Mar 2020 at 10:16, ROBIN MEDICAL LTD < info@robinmedical.co.uk> wrote:

Good morning Sarah and all Viamed team,

Thank you for all the good work you did for us, we highly appreciate it.

We just paid (BACS) your invoice in full.

Any chance we can order the R-23V, P/N: 0110023, 4pcs needed.

Many thanks

Robin

On 30 March 2020 at 20:51 Sarah Walton < office@viamed.co.uk> wrote:

Dear Robin Alkhatib.

I am writing to inform you that your order, POML20591 has been dispatched.

You can track your order on the UPS website, www.ups.com, with the following tracking number 1Z9W9638DK68670280.

Please see attached delivery note, DVM122946-1 and a copy of your invoice, RVM122946-1.

Kind Regards

Sarah Walton

Customer Service Representative

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