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**Re: Price request**

1 message

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**ROBIN MEDICAL LTD** <info@robinmedical.co.uk>  
Reply-To: ROBIN MEDICAL LTD <info@robinmedical.co.uk>  
To: sophie.lines@viamed.co.uk

27 March 2020 at 17:12

Thank you Sophie ever so much,

We would like to order 2pcs of R-24MED, P/N: 0110024 for immediate use, please.

Please use this order number: POML20591

We appreciate it if you can dispatch it early next week, please.

Kindly confirm.

Best Regards

Robin

On 27 March 2020 at 17:03 Sophie Lines <office@viamed.co.uk> wrote:

Dear Robin,

Thank you for your reply

If the sensors are required for immediate use, then we may be able to prioritise your order and take stock from another hospital's allocation and supply them to you, but we would need to know exactly how many are required urgently to put ventilators into use and how many are just as back ups/spares - please specify this on your order so we can inform our warehouse when processing :)

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3pm

<http://www.viamed.co.uk>

Email: [sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)

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On Fri, Mar 27, 2020 at 4:44 PM ROBIN MEDICAL LTD <[info@robinmedical.co.uk](mailto:info@robinmedical.co.uk)> wrote:

Hi Sophie,

Thank you for your swift reply.

We also need these sensors for UK hospital use, are they available now, can we order it? at least the first one R-24MD, we need it urgently, please.

Awaiting for your reply.

Kind Regards

Robin

On 27 March 2020 at 16:25 Sophie Lines <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Dear Robin,

Thank you for your email. Please accept my reply on Zoey's behalf.

Unfortunately these sensors are currently in very high demand. In response to this we have taken steps to try and prioritise supply in order to help keep UK hospital ventilators operational.

We expect more stock to become available in approximately 4 weeks.

Prices are as follows:

R-24MED, P/N: 0110024, 2pcs = £38.00 each

R-23V, P/N: 0110023, 4pcs = £36.00 each

If you require any further information please do not hesitate to contact us

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3pm

<http://www.viamed.co.uk>

Email [sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)

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On Fri, Mar 27, 2020 at 3:59 PM Main Account <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

----- Forwarded message -----

From: **ROBIN MEDICAL LTD** <[info@robinmedical.co.uk](mailto:info@robinmedical.co.uk)>

Date: Fri, 27 Mar 2020 at 15:58

Subject: Re: Price request

To: <[zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)>

Good afternoon Zoe,  
Thank you for all the good work.

Can you please update us on the current prices and lead time for delivery for the following oxygen sensors:  
Siemens Servo 300A, R-24MED, P/N: 0110024, 2pcs  
Drager Evita XL, R-23V, P/N: 0110023, 4pcs

Many thanks

Robin

On 26 March 2020 at 11:45 Zoey Teal <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Good morning Robin,

Thank you for your email.

Apologies for the delay. There is currently a very high volume of emails and orders.

Drager Evita XL/Dure - We only have the sensor for the Evita XL which is the R-23V but we are not sure that this is the same for the Dure.

Siemens Servo I - We do not have an equivalent for unfortunately.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>  
Email: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)  
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On Wed, Mar 25, 2020 at 5:18 PM Main Account <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

----- Forwarded message -----  
From: **ROBIN MEDICAL LTD** <[info@robinmedical.co.uk](mailto:info@robinmedical.co.uk)>  
Date: Wed, 25 Mar 2020 at 16:36  
Subject: price request  
To: <[office@viamed.co.uk](mailto:office@viamed.co.uk)>

Good afternoon Sales team,

I hope you all are keeping well and safe.

Please advice me on your current prices and availability for these O2 sensors:  
Drager Evita XL/Dure, 4pcs  
Siemens Servo I, 4 pcs.

I look forward to receiving your reply.

Kind Regards

Robin

Robin Medical ltd

On 09 October 2019 at 12:49 Zoey Teal <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

Good afternoon Robin,

Please find your invoices attached.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

