



Main Account <viamedinbox@gmail.com>

RE: Service/calibration of V1000 Foetal Heart Simulator

1 message

DOUGLAS, Keith (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST)28 February 2020 at
18:34

<keithdouglas@nhs.net>

To: "zoey.teal@viamed.co.uk" <zoey.teal@viamed.co.uk>

Thank you Zoey

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Zoey Teal**Sent:** 27 February 2020 14:10**To:** DOUGLAS, Keith (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST) <keithdouglas@nhs.net>**Subject:** Re: Service/calibration of V1000 Foetal Heart Simulator

Hi Keith,

Our address is:

Viamed Limited

Repairs Department

[15 Station Road](#)

[Crosshills](#)

Keighley

West Yorkshire

BD20 7DT

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note my working hours are Monday to Thursday, 8am - 6pm.

<http://www.viamed.co.uk>

Email: zoey.teal@viamed.co.uk

Alternate email: zoey.teal@viamed.me.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

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On Thu, Feb 27, 2020 at 12:51 PM DOUGLAS, Keith (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST) <keithdouglas@nhs.net> wrote:

Hi Zoey,

Apologies for the delay but could you please confirm your returns address?

Thank you.

Kind regards,

Keith

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Zoey Teal

Sent: 20 February 2020 17:20

To: DOUGLAS, Keith (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST) <keithdouglas@nhs.net>

Subject: Re: Service/calibration of V1000 Foetal Heart Simulator

Hi Keith,

Your returns reference number is, SRS67438.

We will be in touch soon.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note my working hours are Monday to Thursday, 8am - 6pm.

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On Thu, Feb 20, 2020 at 5:08 PM DOUGLAS, Keith (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST) <keithdouglas@nhs.net> wrote:

Hi Zoe,

Thank you for getting back to me. Yes please, could you please raise a returns reference number.

Kind regards,

Keith

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Zoey Teal

Sent: 20 February 2020 17:06

To: DOUGLAS, Keith (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST) <keithdouglas@nhs.net>

Cc: sarah.walton@viamed.co.uk

Subject: Service/calibration of V1000 Foetal Heart Simulator

Good afternoon Keith,

The price for a service is £45.00 and has a carriage charge of £10.00.

When we receive the unit our engineer will inspect the device and then we would send you a quotation.

If this is something you would like to go ahead with, please let me know so we can issue you with a returns reference number.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note my working hours are Monday to Thursday, 8am - 6pm.

<http://www.viamed.co.uk>

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From: **DOUGLAS, Keith (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST)**
<keithdouglas@nhs.net>
Date: Thu, 20 Feb 2020 at 15:24
Subject: Service/calibration of V1000 Foetal Heart Simulator
To: sarah.walton@viamed.co.uk <sarah.walton@viamed.co.uk>
Cc: OPOKU, Kwame (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST)
<kwame.opoku1@nhs.net>

Good afternoon Sarah,

Would it be possible to arrange the service/calibration of our V1000 Foetal Heart Simulator (S/N PR01202A12) please? Could you please quote for this service and let me know of the returns procedure?

Thank you.

Kind regards,

Keith

Keith Douglas

EME Manager

Department of Medical Engineering and Physics

King's College Hospital NHS Foundation Trust

Tel. 020-3299-3538

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