



Sarah Walton <viamed.sarah.walton@gmail.com>

Re: MaxO2 ME

1 message

Steve Hardaker <office@viamed.co.uk>

20 March 2020 at 16:30

Reply-To: steve.hardaker@viamed.co.uk

To: "Peach, Thomas" <t.peach@ucl.ac.uk>, sales@viamed.co.uk

Cc: "Collins, Sara" <sara.collins@ucl.ac.uk>

Hi Tom,

There's no way we can get these out before Monday as dispatch has closed for the weekend, we can sidestep the PO part and get an order on and deal with the PO when you have it.

I will ask for the admin team to add an order now for delivery to [44 Wicklow St, WC1X 9HL](#), it will be ship on Monday and we can ask for a times early delivery on Tuesday.

Regards,
Steve

Steve Hardaker
Technical Support Manager
Viamed Ltd.

Please note: Viamed may soon be required to initiate a coronavirus contingency plan to allow sales and admin Staff to work from home. Telephone calls will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

Website: www.viamed.co.uk
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On Fri, 20 Mar 2020 at 16:19, Peach, Thomas <t.peach@ucl.ac.uk> wrote:

Thanks for this Steve. Do you have a mobile number we can contact you on urgently please? We need the units as fast as humanly possible at this point—authority is coming from Trust and Government level.

What do you need from us to get the units any faster please?

Cheers

Tom

From: "Collins, Sara" <sara.collins@ucl.ac.uk>
Date: Friday, 20 March 2020 at 16:13
To: "Peach, Thomas" <t.peach@ucl.ac.uk>, "steve.hardaker@viamed.co.uk" <steve.hardaker@viamed.co.uk>
Subject: Re: MaxO2 ME

Dear Steve

We are raising a PO through our system asap and will get it to you as soon as possible.

Is there anything we can do to facilitate earlier delivery?

Many thanks,

Sara

From: Main Account <viamedinbox@gmail.com> on behalf of Steve Hardaker <office@viamed.co.uk>
Sent: 20 March 2020 16:09
To: Peach, Thomas <t.peach@ucl.ac.uk>
Cc: Collins, Sara <sara.collins@ucl.ac.uk>
Subject: Re: MaxO2 ME

Hi Tom,

We have missed the delivery cut-off for today but if we can have a PO first thing on Monday morning, we should be able to ship by UPS next day service on Monday for delivery on Tuesday.

We do need a valid PO for compliance with our ISO procedures, if you need a written quote to do that, please let me know asap.

Regards,

Steve

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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On Fri, 20 Mar 2020 at 15:59, Peach, Thomas <t.peach@ucl.ac.uk> wrote:

Hi Steve,

That's great news—thanks for your effort on this. Yes, confirming these are for immediate use and we require all 10 of your stock.

Copying-in Sara who can assist with the PO and any other details.

Please can the units be shipped the fastest way possible—we are able to receive 24/7 right now. If someone could confirm to me on 07891726262 when the order is sent that would be great.

Delivery to [44 Wicklow St, WC1X 9HL](#) please.

Thanks again for all your help.

Cheers

Tom

From: Main Account <viamedinbox@gmail.com> on behalf of Steve Hardaker <office@viamed.co.uk>
Reply-To: "steve.hardaker@viamed.co.uk" <steve.hardaker@viamed.co.uk>
Date: Friday, 20 March 2020 at 14:57
To: "Peach, Thomas" <t.peach@ucl.ac.uk>
Cc: "sales@viamed.co.uk" <sales@viamed.co.uk>
Subject: MaxO2 ME

Hi Tom,

I apologize for not being able to respond sooner, we are extremely busy with the current situation and due to our local school closing a day before the government's recommendation, I am now working from home.

Further to our conversation, please see attached some information concerning the MaxO2ME oxygen monitor, we have 10 of these in stock.

Please could I ask you to confirm whether all of these are for immediate use and not just to ensure that the Trust has an excess capacity? I would ask that if you do not have patients in need of all of these units right now that you might order just the quantity that you need. We will have more coming into stock in the next few weeks.

I can't issue a quotation from here but if you can raise a PO with the following lines and values, this should suffice:

? x 0111263 - Oxygen monitor MaxO2 ME @ £460.00+VAT each

1x PPUPS - Delivery @ £10.00+VAT

If you can have the purchase orders sent to sales@viamed.co.uk one of our remote-working staff can process it and forward it for picking and shipping.

Regards,

Steve

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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