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## Sub Processes Linked to Audit 04

Review the below processes tasks and audits and ensure they are completed in a timely manner.

Company / ISO Section	Criteria of ISO Section	Auditor Comments / Issues
Viamed Ltd	Communication	
ISO13485:2016	The organization shall plan and document arrangements for	
7.2.3	communicating with customers in relation to:	
	a) product information;	
	b) enquiries, contracts or order handling, including amendments;	
	c) customer feedback, including complaints;	
	d) advisory notices.	
	The organization shall communicate with regulatory authorities in	
	accordance with applicable regulatory requirements.	

	QUESTION:	<b>RESPONSE:</b>	<b>Y</b> /
			N
1	Review Last years Audit. Update processes if required. Are all follow on Issue resolved satisfactory.		
2	Checked the bank statement on the Accounts package matched to Barclays Bank monthly. Check last 3 months.		
3	Check the accounts package for Purchase invoices unpaid over 3 months.		
4	Check the Debtors report was complete in the last 2 months.		

## <u>List Processes Per Title</u>

Managing Director					
Process Scope	Roll Task	Roll Audit	Risk	Action	Notes / Issues
PROCESSID 5869	4		Freq 2	Task 6M	
Registration of Company cars	Managing		Risk 0		
	Director		Overall		
IT Controller					
Process Scope	Roll Task	Roll Audit	Risk	Action	Notes / Issues

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PROCESSID <b>7702</b> To refund a customer money he/she has paid via PayPal			Freq Risk Overall		
PROCESSID <b>7703</b> To remove money from the Pay Pal system into Vandagraph Bank account	512 Managing Director	780 Company Secretary	Freq 3 Risk 1 Overall	Task 1M Audit 6M	
Warehouse Team Leader					
Process Scope	Roll Task	Roll Audit	Risk	Action	Notes / Issues
PROCESSID <b>7708</b> Acorn Distribution ac 12906 - 0014904 Disposable sensor stock levels	522		Freq 3 Risk 1 Overall 3		
<u>UK Sales Controller</u>					
Process Scope	Roll Task	Roll Audit	Risk	Action	Notes / Issues
PROCESSID <b>7920</b> To review Sales warning pages, highlights dropping in sales	57 UK Sales Controller		Freq 1 Risk 1 Overall	Task 1M	
PROCESSID <b>7927</b> To check Contract prices are still valid and within date	944 Marketing Processes	945 UK Sales Controller	Freq 1 Risk 1 Overall	Task 1M Audit 3M	
Accounts Processes					
Process Scope	Roll Task	Roll Audit	Risk	Action	Notes / Issues
PROCESSID <b>5865</b> Reminded to check the financial status of the bank accounts, If funds available pay down the vandagraph loan	Company Secretary	559	Freq 3 Risk 1 Overall	Task 1M Audit 6M	
PROCESSID <b>5867</b> Accounts placed on stop as they owe money. To prevent orders being dispatched.	223 Company Secretary	377	Freq 4 Risk 1 Overall 4	Task 2W Audit 3M	
PROCESSID <b>5874</b> Edenred childcare voucher. these are purchased from Edenred and then the staff that are signed up for the service,	165 Company Secretary		Freq 1 Risk 1 Overall	Task 1M	

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salary sacrifice from their pay. Done by the Payroll people, Then childcare vouchers are sent directly to the nursery designate. It is a government scheme to help working families with childcare there are tax benefits for using the service.					
PROCESSID <b>5914</b> The closing down of Opera at the end of the financial year. Sales, Purchasing and Nominal ledgers.	429 Company Secretary		Freq 1 Risk 1 Overall	Task 12M	
PROCESSID <b>5915</b> Closing down of the Month end in Operas, Or year end if applicable	445 Company Secretary	558	Freq 1 Risk 1 Overall	Task 1M Audit 3M	
PROCESSID <b>5916</b> Enter the current bank account details and opera reports totals in to the correct intrastats page.	63 Company Secretary	679	Freq 3 Risk 1 Overall	Task 1M Audit 12M	
PROCESSID <b>5917</b> Fill in the cashbooks manual and digital. To complete the bank reconciliation at the end of each month for the sales, purchasing and nominal ledger.	680 Company Secretary	681	Freq 1 Risk 1 Overall	Task 1M Audit 12M	
PROCESSID <b>5918</b> Journal to add items in to Opera that are not included in the scope of the sales and purchase ledger.	693 Company Secretary	694	Freq 2 Risk 1 Overall 2	Task 1M Audit 12M	
PROCESSID <b>5920</b> Cheques that are received in from customers as payments, refunds from Royal Mail, HMRC in the form of Duty refunds etc. These are filled in to the paying in book, located in the accounts office. Then taken to Barclays bank.	432 Company Secretary	682	Freq 4 Risk 1 Overall 4	Task 1W Audit 12M	
PROCESSID <b>5922</b> Monthly we get a copy of the Credit Card Statement and at that time we match the invoices and other paperwork to the credit card statement.	434 Company Secretary	683	Freq 2 Risk 1 Overall 2	Task 1M Audit 12M	
PROCESSID <b>5923</b> A credit in Opera, either a part or in full - When either goods have been returned, re a	435 Company Secretary	684	Freq 4 Risk 2 Overall	Task 1W Audit 12M	

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sales invoice from a customer. An internal error has taken place and a sales invoice need to be re entered. On the purchasing if a supplier has sent a credit for goods or an error.			8		
PROCESSID <b>5924</b> Export \$ USD or <b>②</b> Euro cheques from customers have to be sent to the bank processing department in Poole. With a form.	436 Company Secretary		Freq 2 Risk 1 Overall 2	Task 1M	
PROCESSID <b>5925</b> Customs contact us for information. So they can clear incoming and outgoing parcels.	437 Company Secretary	685	Freq 4 Risk 1 Overall	Task 1W	
PROCESSID <b>5926</b> To receive the cash receipts / invoices from those staff who work away from the office. These are then filed in the petty cash file in the accounts office.	438 Company Secretary		Freq 1 Risk 1 Overall	Task 1M	
PROCESSID <b>5927</b> To file the paperwork received and the digital items in a place where they are easily retrievable.	439 Company Secretary	677	Freq 2 Risk 2 Overall	Task 6M Audit 12M	
PROCESSID <b>5928</b> To keep the filing up to date and filed in the correct place in the correct filing cabinet. So files can be easily retrieved. Suppliers, export customers and miscellaneous other files.	440 Company Secretary		Freq 2 Risk 1 Overall 2	Task 3M	
PROCESSID <b>5929</b> HMRC Intrastats Sales Data. Information is taken from intrastats and then uploaded and filled in on the two HMRC web site. VAT and EC sales site and Supplementary date site.	441 Company Secretary	687	Freq 3 Risk 2 Overall 6	Task 1M Audit 12M	
PROCESSID <b>5930</b> VAT return filled in on the HMRC Web site. The information for this is taken from intrastats and manual cashbooks and then filled in on the HMRC web site.	442 Company Secretary	698	Freq 2 Risk 3 Overall	Task 3M Audit 12M	
PROCESSID <b>5931</b> Putting into opera the purchase invoices that	443 Company	696	Freq 4 Risk 1	Task 1W Audit	

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are received from our suppliers, by Email, fax, post or by hand.	Secretary		Overall 4	12M
PROCESSID <b>5932</b> Remits are identified, matched to the bank statement and then entered into Opera on the customer account.	444 Accounts Processes	697 Company Secretary	Freq 3 Risk 1 Overall 3	Task 1W Audit 24M
PROCESSID <b>5933</b> The sales account reminders or debtors are up dated and then any outstanding invoices are chased for payment.	446 Company Secretary	678	Freq 3 Risk 1 Overall 3	Task 1M Audit 6M
PROCESSID <b>5937</b> This report allows us to add a figure to the end of month accounts. It is a report of suppliers delivered items that have not been invoiced and therefore do not show on the accounts but do show as in stock.	449 Company Secretary	686	Freq 3 Risk 1 Overall 3	Task 1M
PROCESSID <b>5942</b> Reminding debtors, where needed.	446 Company Secretary	451	Freq 3 Risk 3 Overall 9	Task 1M Audit 6M
PROCESSID <b>6819</b> Inputting the invoices from suppliers for the correct month. Ensuring they are all entered in to the correct period.	443 Company Secretary	696	Freq 2 Risk 2 Overall	Task 1W Audit 12M
PROCESSID <b>6876</b> This is a form concerning benefits the staff receive annually. An issue is sent annually to remind of this. We then contact the accountants and ask them to fill this in for us. They ask us about benefits and they fill it in for us. This is then sent to us for signing and posting.	142 Company Secretary	689 Managing Director	Freq 1 Risk 1 Overall 1	Task 12M Audit 48M
PROCESSID <b>6946</b> Checking the export debtors are up to date and reminding customers where needed.	446 Company Secretary	678	Freq 3 Risk 3 Overall	Task 1M Audit 6M
PROCESSID <b>6951</b> Checking the UK debtors are up to date and reminding customers where needed.	446 Company Secretary	678	Freq 3 Risk 3 Overall 9	Task 1M Audit 6M
PROCESSID 7084			Freq	

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this is a very wide heading and is dealt with in other tasks			Risk Overall		
PROCESSID 7195	118 Company Secretary		Freq Risk Overall	Task 1M	
PROCESSID 7740 Filling in HMRC data requires Weights and dimensions per region in the EC  This process ensures all the data is in place for the report	563 Company Secretary	699	Freq 3 Risk 1 Overall 3	Task 1M Audit 12M	
PROCESSID 7788  This is done annually, a report for the accountant.  It shows the currency and amount that we have in the building at the last day of the year.	629 Accounts Processes		Freq 1 Risk 1 Overall	Task 12M	
PROCESSID 7789 To remove the receipts that have come into Paypal over the month. So they can be entered in to Opera sales.	630 Company Secretary	700	Freq 3 Risk 1 Overall	Task 1M Audit 6M	
PROCESSID <b>7799</b> The closing down of the previous months purchase ledger for accounts purposes.	651 Company Secretary	695	Freq 3 Risk 2 Overall 6	Task 1M Audit 24M	
PROCESSID <b>7800</b> The closing down of the previous months nominal ledger for accounts purposes.	652 Company Secretary	695	Freq 3 Risk 2 Overall 6	Task 1M Audit 24M	
PROCESSID <b>7817</b> This is a report that is run to make sure we have not missed the invoicing of an order during the preceding month, on the sales ledger.	104 Company Secretary	690 Managing Director	Freq 3 Risk 1 Overall 3	Task 1M Audit 12M	
PROCESSID <b>7818</b> A review of the Purchasing Journals, done in Opera, for the previous month. To see if the VAT has been handled correctly and the nominal account number are correct.	422 Company Secretary	691 Managing Director	Freq 3 Risk 4 Overall 12	Task 1M Audit 12M	
PROCESSID <b>7819</b> A review of the contra nominal account in Opera, number 8000, for the previous three	421 Accounts Processes	692 Managing Director	Freq 2 Risk 2 Overall	Task 1M Audit 24M	

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	I	1	1.	
months. To see if the adjustments that go			4	
through this account, have been handled				
correctly and the amount at the end is zero.	710	714	Б 2	T. 1.13.6
PROCESSID 7824	713 Office	714	Freq 3 Risk 2	Task 1M Audit 3M
Reminding debtors, where needed.	Processes		Overall	Audit 3M
	110005505		6	
PROCESSID 7831	62		Freq 3	Task 1M
Intrastats Debtors And Creditor Figures	Company		Risk 1	
	Secretary		Overall	
Fill in the figure in Enter Overview details			3	
from Operas and bank.				
PROCESSID 7899	837	838	Freq 1	Task 1M
Region code and Territory codes from Opera	Company		Risk 1	Audit 6M
Each country should only be linked to 1	Secretary		Overall	
Region.			1	
PROCESSID 7900	858		Freq 1	Task
Royal Mail - Mail retention form. That is	Company		Risk 1	12M
sent to us in March for the next year, they	Secretary		Overall	
retain our mail on a Saturday and deliver it				
the next Monday	000	000	P 1	T. 1.1) (
PROCESSID 7919	928	929	Freq 1	Task 1M
send a report to John of what is happening	Company		Risk 1	Audit 6M
with the debtors from the last month, include problems and payments due.	Secretary		Overall	
problems and payments due.			1	
Can add to issue and redirect				
PROCESSID 7932	961	962	Freq 1	Task 3M
Rolling issue to check debtors report - All	Company		Risk 1	Audit
Outstanding References With Balances	Secretary		Overall	12M
			1	
PROCESSID <b>7933</b>	965		Freq 2	Task 2W
Inputting the invoices from suppliers for the	Company		Risk 2	
correct month.	Secretary		Overall	
Ensuring they are all entered in to the correct			4	
period.	002		E 1	T1-1M
PROCESSID <b>7935</b> To Obtain PCI DSS Compliance	983 Managing		Freq 1 Risk 1	Task 1M
To Obtain FCI DSS Compliance	Managing Director		Overall	
	2110001		1	
PROCESSID 7938	995	996	Freq 2	Task 3M
VAT return filled in on the HMRC Web site.			Risk 3	Audit
	<i>rj</i>	1	1	

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The information for this is taken from intrastats and manual cashbooks and then filled in on the HMRC web site.	Secretary		Overall 6	12M	
PROCESSID <b>7939</b> VAT return filled in on the HMRC Web site. The information for this is taken from intrastats and manual cashbooks and then filled in on the HMRC web site.	997 Company Secretary	998	Freq 2 Risk 3 Overall	Task 3M Audit 12M	
PROCESSID <b>7945</b> Xero Review Sales Contacts  Export the customer contacts and download CSV file. Carefully open with Libra office making sure no column needs to be converted from standard.  Check the Tax status and make sure all EC sales VAT customers have a VAT number, or are on 20% VAT. Check all countries have the correct TAX status.	1020 Company Secretary	1021 Accounts Processes	Freq 2 Risk 2 Overall 4	Task 1M Audit 3M	
PROCESSID <b>7946</b> Xero - merge customers that are duplicates. Make sure they are under the NHS trust where relevant and not the individual hospital	1022 Company Secretary		Freq 2 Risk 1 Overall 2	Task 1M	
PROCESSID <b>7952</b> Check that the Xero To Barclays Bank Statements match and no transactions are missing. End On Month GBP, USD And Euro Viamed	1034 Company Secretary	1035	Freq 2 Risk 1 Overall 2	Task 1M Audit 6M	
<u>Audits</u>					
Process Scope	Roll Task	Roll Audit	Risk	Action	Notes / Issues
PROCESSID <b>7885</b> Carry out Audit 04 Accounts for Both VST and Viamed		817 Managing Director	Freq 1 Risk 2 Overall 2	Audit 12M	
Office Processes					
Process Scope	Roll Task	Roll Audit	Risk	Action	Notes / Issues
PROCESSID <b>7901</b> To check the emails that come in from UPS or other shippers, for problems delivering or	859 Office Processes		Freq 2 Risk 1 Overall	Task 1D	

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clearing goods.			2		
PROCESSID 7924	937	938	Freq 2	Task 1W	
Process of PDF ing Invoices into the system	Office	Company	Risk 1	Audit 1M	
for easy of use in the future and the Emailing	Processes	Secretary	Overall		
of Invoices to customers			2		