



Main Account &lt;viamedinbox@gmail.com&gt;

---

**Re: demand offer**

1 message

**Sophie Lines** <office@viamed.co.uk>

21 February 2020 at 14:05

Reply-To: sophie.lines@viamed.co.uk

To: isabelle.vanherweghe@vandenabeele.be, Zoey Teal &lt;zoey.teal@viamed.co.uk&gt;

Dear Isabelle,

Zoey is not in the office today, so please accept my reply on her behalf.

Please find attached your Proforma Invoice as per your request - let me know if any changes are required and I will amend it for you.

With regards to life expectancy of the sensor:

*"Storage life of Teledyne oxygen sensors: The useful life of a sensor depends upon concentration of oxygen. If it is left inside the sealed gas barrier bag, its life expectancy should only deteriorate by 1/20th of its in air life per year. A shelf life of 1-3 years can be expected if sensors are stored correctly. The special gas barrier bag allows only a negligible amount of oxygen or moisture to pass through. It is not recommended that sensors are stored longer than absolutely necessary for warranty purposes. Sensors should retain 90% of their useful life after 24 months in the gas barrier bag"*

Our warranty to distributors is 12 months from the date of invoice.

If you require any further information please do not hesitate to contact me.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3pm

<http://www.viamed.co.uk>Email [sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----  
The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)  
-----

----- Forwarded message -----

From: **Isabelle Vanherweghe** <[isabelle.vanherweghe@vandenabeele.be](mailto:isabelle.vanherweghe@vandenabeele.be)>

Date: Thu, Feb 20, 2020 at 4:48 PM

Subject: RE: demand offer

To: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk) <[zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)>Cc: Chris Vierstraete <[chris.vierstraete@vandenabeele.be](mailto:chris.vierstraete@vandenabeele.be)>, Marleen Sergoyne <[marleen.sergoyne@vandenabeele.be](mailto:marleen.sergoyne@vandenabeele.be)>

Hello Zoey

Thank you for your reply.

Please make us the pro forma invoice as offered for the 25 pieces.

For the future, what is the life expectancy and warranty term for the sensors?

Kind regards

Isabelle

**Van:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **Namens** Zoey Teal

**Verzonden:** donderdag 20 februari 2020 17:08

**Aan:** Isabelle Vanherweghe <[isabelle.vanherweghe@vandenabeele.be](mailto:isabelle.vanherweghe@vandenabeele.be)>

**Onderwerp:** Re: demand offer

Hello Isabelle,

Serial numbers 101870 and 101891 are both out of warranty as they were purchased in May 2018 so they will need to be disposed of.

Please can you re check serial number 104614 as I am struggling to find this on our system.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note my working hours are Monday to Thursday, 8am - 6pm.

<http://www.viamed.co.uk>

Email: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)

Alternate email: [zoey.teal@viamed.me.uk](mailto:zoey.teal@viamed.me.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Sign up to our mailing list, go to [www.viamed.co.uk/sign-up](http://www.viamed.co.uk/sign-up)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: [facebook.com/ViamedLtdUK](https://facebook.com/ViamedLtdUK)

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

-----  
The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

-----  
On Thu, Feb 20, 2020 at 3:09 PM Isabelle Vanherweghe <[isabelle.vanherweghe@vandenabeele.be](mailto:isabelle.vanherweghe@vandenabeele.be)> wrote:

Hello Zoey

I apologize for the late reply.

Hereby the serial numbers of the oxygen sensors that are no longer good.

101870 A8

101891 A8

104614 A8

Kind regards

---

Isabelle Vanherweghe

**Team Leader Sales Office – Automotive & Industry**

Kortrijkstraat 174 - 8770 Ingelmunster  
D: +32 51 33 80 68 | T: +32 51 31 18 12 | F: +32 51 33 15 25

[www.vandenabeele.be](http://www.vandenabeele.be)



**Van:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **Namens** Zoey Teal

**Verzonden:** dinsdag 18 februari 2020 17:30

**Aan:** Isabelle Vanherweghe <[isabelle.vanherweghe@vandenabeele.be](mailto:isabelle.vanherweghe@vandenabeele.be)>

**Onderwerp:** Re: demand offer

Hello Isabelle,

The carriage will cost €20.57 and the insurance will cost €5.81.

Please can you give me the serial numbers of the sensors so I can check for you?

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note my working hours are Monday to Thursday, 8am - 6pm.

<http://www.viamed.co.uk>

Email: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)

Alternate email: [zoey.teal@viamed.me.uk](mailto:zoey.teal@viamed.me.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Sign up to our mailing list, go to [www.viamed.co.uk/sign-up](http://www.viamed.co.uk/sign-up)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: [facebook.com/ViamedLtdUK](https://facebook.com/ViamedLtdUK)

Company registered in England, No. 01291765.

## E-mail Disclaimer

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

-----

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

-----

On Tue, Feb 18, 2020 at 4:15 PM Isabelle Vanherweghe <[isabelle.vanherweghe@vandenabeele.be](mailto:isabelle.vanherweghe@vandenabeele.be)> wrote:

Hello Zoey

Thank you for the quick reply.

2 additional questions.

Transportation costs ( 17,78 + 5,82 ) are still similar?

Second question.

We have 3 pieces that are no longer good. They have lost their tension,

Is this possible?

Is there a warranty procedure for this?

Thank you in advance.

Kind regards

Isabelle

**Van:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **Namens** Zoey Teal

**Verzonden:** dinsdag 18 februari 2020 16:46

**Aan:** Isabelle Vanherweghe <[isabelle.vanherweghe@vandenabeele.be](mailto:isabelle.vanherweghe@vandenabeele.be)>

**Onderwerp:** Re: demand offer

Dear Isabelle,

Thank you for your email.

The price for the quantity of 25 sensors is still €23.25 each.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note my working hours are Monday to Thursday, 8am - 6pm.

<http://www.viamed.co.uk>

Email: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)

Alternate email: [zoey.teal@viamed.me.uk](mailto:zoey.teal@viamed.me.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Sign up to our mailing list, go to [www.viamed.co.uk/sign-up](http://www.viamed.co.uk/sign-up)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: [facebook.com/ViamedLtdUK](https://facebook.com/ViamedLtdUK)

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

-----  
The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

-----

On Tue, Feb 18, 2020 at 2:47 PM Isabelle Vanherweghe <[isabelle.vanherweghe@vandenabeele.be](mailto:isabelle.vanherweghe@vandenabeele.be)> wrote:

Dear Zoey,

Please send me your best prices for the oxygen sensors 0110117  
as we purchased in the past (25 pieces). Our Account number 00007716.

Thank you

Kind regards,

Isabelle

**Vanherweghe**  
**Team Leader Sales Office – Automotive & Industry**

Kortrijkstraat 174 - 8770 Ingelmunster  
D: +32 51 33 80 68 | T: +32 51 31 18 12 | F: +32 51 33 15 25

[www.vandenabeele.be](http://www.vandenabeele.be)



**MVM122049.pdf**  
90K