



Steve Nixon &lt;steve.nixon.viamed@googlemail.com&gt;

**Re: Returned sensors for investigation**

1 message

**JJ-CCR** <jp@jj-ccr.com>  
Reply-To: jp@jj-ccr.com  
To: steve.nixon@vandagraphst.com

17 September 2019 at 12:59

Hi Steve,

Totally understand Im not sure why the 3 from 2016 ended up in the box but for some reason they did.

Kind regards

**Jan Petersen****JJ-CCR ApS** · Dyrlevvej 11 · 4720 Presto · Denmark

Phone direct: +45 40108982

Email: [jp@jj-ccr.com](mailto:jp@jj-ccr.com)Web: <https://jj-ccr.com>Den 17. september 2019 kl. 12.53.04 +02.00, skrev Steve Nixon <[office@viamed.co.uk](mailto:office@viamed.co.uk)>:

Hi Jan

You returned 16 sensors to us for investigation.

Three of them are a long way out of warranty and have been consumed with usage. Therefore I hope that you appreciate that these can not be replaced.

Do you want us to dispose of them for you?

Serial number	SRS number	SRN number	Status
JJ110681	SRS67218	SRN31847	Out of warranty, sold 16/09/16. Sensor consumed
JJ110686	SRS67218	SRN31848	Out of warranty, sold 16/09/16. Sensor consumed
JJ116533	SRS67218	SRN31849	Out of warranty, sold 10/04/18. Sensor consumed

The following thirteen sensors will be replaced. Strictly speaking the first four are out of warranty but will be replaced as a 'good-will' gesture.

Serial number	SRS number	SRN number	Status
JJ117935	SRS67218	SRN31850	Will be replaced as 'good-will' gesture

JJ118090	SRS67218	SRN31851	Will be replaced as 'good-will' gesture
JJ117928	SRS67218	SRN31852	Will be replaced as 'good-will' gesture
JJ118101	SRS67218	SRN31863	Will be replaced as 'good-will' gesture
JJ118191	SRS67218	SRN31854	Will be replaced under warranty
JJ118328	SRS67218	SRN31855	Will be replaced under warranty
JJ118812	SRS67218	SRN31856	Will be replaced under warranty
JJ119210	SRS67218	SRN31857	Will be replaced under warranty
JJ121006	SRS67218	SRN31858	Will be replaced under warranty
JJ121277	SRS67218	SRN31859	Will be replaced under warranty
JJ121235	SRS67218	SRN31860	Will be replaced under warranty
JJ121489	SRS67218	SRN31861	Will be replaced under warranty
JJ121981	SRS67218	SRN31862	Will be replaced under warranty

Regards

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Steve

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