

# Microstim MkIII

Supramaximal Nerve Stimulator

Class IIa Via Rule Rule 10 Assesment Route Annex II NBOG MD 1103

Carried out by Derek Lamb 24 / 07 / 19



- Stock References Review
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# Stock References Review

Stock Reference	Description
2500000	Microstim DB3 - PCB Assembly.
2510000	Microstim DB3 - Supramaximal Nerve
2510001	Microstim DB3 - Supramaximal Nerve
2510005	Microstim DB3 Tester
2520000	Microstim DB3 - Patient Lead.
2520001	Microstim DB3 - Patient Lead.
2520003	Microstim DB3 - Patient Lead.
2520020	Microstim DB3 - Patient Lead.
2520021	Microstim DB3 - Patient Lead.
2530001	Microstim DB3 - Upper Case.
2530002	Microstim DB3 - Lower Case.
2530003	Microstim DB3 - Lower Case Label.
2530004	Microstim DB3 - Battery Cover .
2530005	Microstim DB3 - Battery contact +ve.
2530006	Microstim DB3 - Battery contact -ve.
2530007	Microstim DB3 - Cable Battery Contacts
2530008	Microstim DB3 - Case Screw.
2530009	Microstim DB3 - PCB Assembly Screw.
2530010	Microstim DB3 - Output Connector.
2530011	Microstim DB3 - Mode Switch & Bezel.
2530012	Microstim DB3 - Intensity Control Knob.
2530013	Microstim DB3 - Potentiometer.
2530014	Microstim DB3 - Audio Transducer.
2530015	Microstim DB3 - Transistor PSS8050C
2530016	Microstim DB3 - LED Indicator
2530017	Microstim DB3 - Label
2530018	Microstim DB3 - Voltage Regulator
2530019	Microstim DB3 - Transistor BD237G
2530020	Microstim DB3 - PIC Processor
2530021	Microstim DB3 - PIC Processor
2530023	Microstim DB3 - DIP Socket 18 Contacts
2530024	Microstim DB3 - Crystal 4 MHz.
2530050	Microstim DB3 - Mode Switch.
2530051	Microstim DB3 - Mode Switch Rocker-Green
2530052	Microstim DB3 - Mode Switch Bezel-Black
2530053	Microstim DB3 - PIC Processor
2530054	Microstim DB3 - PIC Processor
2530060	Microstim DB3 - Crocodile Clip - Red
2530061	Microstim DB3 - Crocodile Clip - Black
2530091	Microstim DB3 - Mode Switch & Bezel.
2550001	Microstim DB3 - Electrode.
2550002	Microstim DB3 - Electrodes. Pack of 30.

Stock Reference	Description
2550004	Microstim DB3 - Electrodes. Box of 300.
2590001	Microstim DB3 - Packaging box.
2590002	Microstim DB3 - Packaging insert tray.
2590010	Microstim DB3 - Leaflet.
2590012	Microstim DB3 Product Application Shee
2590014	Microstim DB3 - Technical Manual.
DB37	10K Potentiometer

Comments on Stock references review:

parts numbers are upto date and correct

# Supplier Review

Stock Ref.	Description	Supplier A/C	Supplier P/N	Supplier Name	Rating
2530015	Microstim DB3 - Transist	00009023		Electronics Direct	В
2530013	Microstim DB3 - Potentio	00009061	484-8575P	Farnell	В
2530018	Microstim DB3 - Voltage	00009061	1469108	Farnell	В
2530019	Microstim DB3 - Transist	00009061	9557571	Farnell	В
2530020	Microstim DB3 - PIC Proc	00009061	9760865	Farnell	В
2530023	Microstim DB3 - DIP Sock	00009061	1077319	Farnell	В
2530052	Microstim DB3 - Mode Swi	00009061	120-1357	Farnell	В
2530013	Microstim DB3 - Potentio	00009123	484-8575P	RS Components Ltd	В
2530024	Microstim DB3 - Crystal	00009123	693-6936	RS Components Ltd	В
2530060	Microstim DB3 - Crocodil	00009123	483-843	RS Components Ltd	В
2530061	Microstim DB3 - Crocodil	00009123	483-859	RS Components Ltd	В
2520000	Microstim DB3 - Patient	00009132	14C-68660 REV	Carlisle Asia - LHI Tech	В
2520001	Microstim DB3 - Patient	00009132	14C-98881 REV.A	Carlisle Asia - LHI Tech	В
2500000	Microstim DB3 - PCB Asse	00009166	2500000	Medu-Scientific Ltd	В
2510000	Microstim DB3 - Supramax	00009166		Medu-Scientific Ltd	В
2530001	Microstim DB3 - Upper Ca	00009166	2530001	Medu-Scientific Ltd	В
2530002	Microstim DB3 - Lower Ca	00009166	2530002	Medu-Scientific Ltd	В
2530003	Microstim DB3 - Lower Ca	00009166	2530003	Medu-Scientific Ltd	В
2530004	Microstim DB3 - Battery	00009166	2530004	Medu-Scientific Ltd	В
2530005	Microstim DB3 - Battery	00009166	2530005	Medu-Scientific Ltd	В
2530006	Microstim DB3 - Battery	00009166	2530006	Medu-Scientific Ltd	В
2530007	Microstim DB3 - Cable B	00009166	2530007	Medu-Scientific Ltd	В
2530008	Microstim DB3 - Case Scr	00009166	2530008	Medu-Scientific Ltd	В
2530010	Microstim DB3 - Output C	00009166	2530010	Medu-Scientific Ltd	В
2530011	Microstim DB3 - Mode Swi	00009166	2530011	Medu-Scientific Ltd	В
2530012	Microstim DB3 - Intensit	00009166	2530012	Medu-Scientific Ltd	В
2530014	Microstim DB3 - Audio Tr	00009166	2530014	Medu-Scientific Ltd	В
2530016	Microstim DB3 - LED Indi	00009166	2530016	Medu-Scientific Ltd	В
2530053	Microstim DB3 - PIC Proc	00009329		Worldlight Engineering L	В
2590010	Microstim DB3 - Leaflet.	00009345		Duffield Printers	А
2590010	Microstim DB3 - Leaflet.	00009360		Print Centre	С
2590010	Microstim DB3 - Leaflet.	00009363		ACI Print Group Impress	В
2590010	Microstim DB3 - Leaflet.	00009366		Warwick Printing	В
2550002	Microstim DB3 - Electrod	00009602	KR31.1946.21	Bunzl Healthcare	В
2530017	Microstim DB3 - Label	00010665	2530017	Pendle Signs & Plastics	В
0131352	Oxycal Enclosure	00011450	A9064107	OKW Enclosures	В
2530013	Microstim DB3 - Potentio	00011963	484-8575P	Nobel Electronics Limite	В
DB37	10K Potentiometer	00011963	149-4212-10K	Nobel Electronics Limite	В
2550004	Microstim DB3 - Electrod	00012034	31.1946.21	Covidien (UK) Commercial	В
2500000	Microstim DB3 - PCB Asse	00012164	2500000	Healthcare Technology In	В
2510000	Microstim DB3 - Supramax	00012164		Healthcare Technology In	В
2520000	Microstim DB3 - Patient	00012164	14C-68660 REV	Healthcare Technology In	В

Stock Ref.	Description	Supplier A/C	Supplier P/N	Supplier Name	Rating
2520001	Microstim DB3 - Patient	00012164	14C-98881 REV.A	Healthcare Technology In	В
2530001	Microstim DB3 - Upper Ca	00012164	2530001	Healthcare Technology In	В
2530002	Microstim DB3 - Lower Ca	00012164	2530002	Healthcare Technology In	В
2530003	Microstim DB3 - Lower Ca	00012164	2530003	Healthcare Technology In	В
2530004	Microstim DB3 - Battery	00012164	2530004	Healthcare Technology In	В
2530005	Microstim DB3 - Battery	00012164	2530005	Healthcare Technology In	В
2530006	Microstim DB3 - Battery	00012164	2530006	Healthcare Technology In	В
2530007	Microstim DB3 - Cable B	00012164	2530007	Healthcare Technology In	В
2530008	Microstim DB3 - Case Scr	00012164	2530008	Healthcare Technology In	В
2530009	Microstim DB3 - PCB Asse	00012164	03S-68701	Healthcare Technology In	В
2530010	Microstim DB3 - Output C	00012164	2530010	Healthcare Technology In	В
2530011	Microstim DB3 - Mode Swi	00012164	2530011	Healthcare Technology In	В
2530012	Microstim DB3 - Intensit	00012164	2530012	Healthcare Technology In	В
2530014	Microstim DB3 - Audio Tr	00012164	2530014	Healthcare Technology In	В
2590001	Microstim DB3 - Packagin	00012164		Healthcare Technology In	В
2590002	Microstim DB3 - Packagin	00012164		Healthcare Technology In	В
2520003	Microstim DB3 - Patient	00012399	2520003	Unimed	С

Comments on Suppliers:

We are no longer building microstims, however current suppliers are still being supplier reviewed

# **Sales Information**

Stock Reference	Description	2013	2014	2015	2016	2017	2018	2019
2500000	Microstim DB3 - PCB Asse	4	16	7	2	1	1	
2510000	Microstim DB3 - Supramax	356	493	346	594	398	369	136
2510001	Microstim DB3 - Supramaximal Nerve			6	1			
2510005	Microstim DB3 Tester	15	18	4	24	17	24	7
2520000	Microstim DB3 - Patient	591	520	636	1029	1301	1139	660
2520001	Microstim DB3 - Patient	184	266	57	239	466	70	175
2520003	Microstim DB3 - Patient	36	128	151	146	197	137	55
2520020	Microstim DB3 - Patient Lead.	3	8	4	8	2	4	
2520021	Microstim DB3 - Patient Lead.				1	1		
2530001	Microstim DB3 - Upper Ca	2		3	1	5	5	
2530002	Microstim DB3 - Lower Ca	2		3		5	5	
2530003	Microstim DB3 - Lower Ca					5		5
2530004	Microstim DB3 - Battery	26	18	35	38	28	8	8
2530005	Microstim DB3 - Battery			153				
2530006	Microstim DB3 - Battery			154				
2530007	Microstim DB3 - Cable B			3				
2530008	Microstim DB3 - Case Scr			12				
2530009	Microstim DB3 - PCB Asse			12				
2530010	Microstim DB3 - Output C			123				
2530011	Microstim DB3 - Mode Swi			132	1	7	3	6
2530012	Microstim DB3 - Intensit	11	53	55	70	191	168	134
2530013	Microstim DB3 - Potentio		2	254	2203	1	2	2
2530014	Microstim DB3 - Audio Tr			6		5	3	
2530015	Microstim DB3 - Transist			2000				
2530016	Microstim DB3 - LED Indi							
2530017	Microstim DB3 - Label							
2530018	Microstim DB3 - Voltage				2200			
2530019	Microstim DB3 - Transist				2200			
2530020	Microstim DB3 - PIC Proc			260	2199			
2530021	Microstim DB3 - PIC Processor				1			
2530023	Microstim DB3 - DIP Sock				85			
2530024	Microstim DB3 - Crystal				1			
2530050	Microstim DB3 - Mode Switch.		5	1				
2530051	Microstim DB3 - Mode Switch Rocker-Green		4	1				
2530052	Microstim DB3 - Mode Swi		6	1				
2530053	Microstim DB3 - PIC Proc							
2530054	Microstim DB3 - PIC Processor							
2530060	Microstim DB3 - Crocodil							
2530061	Microstim DB3 - Crocodil							
2530091	Microstim DB3 - Mode Switch & Bezel.							
2550001	Microstim DB3 - Electrode.							
2550002	Microstim DB3 - Electrod	5	1		12	6		

Stock Reference	Description	2013	2014	2015	2016	2017	2018	2019
2550004	Microstim DB3 - Electrod	6	19		7	1		5
2590001	Microstim DB3 - Packagin							
2590002	Microstim DB3 - Packagin							
2590010	Microstim DB3 - Leaflet.	60	20	40			50	
2590012	Microstim DB3 Product Application Shee							
2590014	Microstim DB3 - Technical Manual.							
DB37	10K Potentiometer			1				

Comments on Sales Information:

units were selling, can no only supplier to non ce countries

# **Countries Review**

Country	2013	2014	2015	2016	2017	2018	2019
AUS Australia	[X]						
B Belgium	[X]						
BA Kingdom of Bahrain	[X]	[X]		[X]			
C China	[X]	[X]		[X]	[X]		
CAN Canada	[X]	[X]	[X]	[X]	[X]	[X]	
CY Cyprus							
CZ Czech Republic						[X]	
DE Denmark							
EG Egypt	[X]						
F France		[X]		[X]			
FI Finland	[X]						
G Germany	[X]						
GR Greece	[X]						
HK Hong Kong			[X]	[X]			
I Iran							
IN India	[X]	[X]					
IQ IRAQ	[X]						
IRE Ireland	[X]						
IS Israel	[X]			[X]			
J Japan							
KE Kenya							
KU Kuwait		[X]					
LEB Lebanon							
MA Malaysia							
MO Morrocco							
NE Netherlands							
NG Nigera							
NI Northern Ireland					[X]		
NO Norway							
NZ New Zealand	[X]						
OM Oman	[X]	[X]		[X]			[X]
P Poland							
PA Pakistan			[X]				
PH Philippines							
PO Portugal							
RO Romania					[X]		
SA South Africa		[X]	[X]	[X]			
SAU Saudi Arabia	[X]					[X]	
SC Scotland	[X]						
SI Singapore	[X]		[X]	[X]	[X]	[X]	[X]
SP Spain		[X]					
SWI Switzerland	[X]	[X]		[X]	[X]	[X]	[X]

Country	2013	2014	2015	2016	2017	2018	2019
SY Syria							
T Turkey							
TUN Tunisia							
UAE U A E		[X]					
UK United Kingdom	[X]						
Z Zimbabwe							

Comments on Sales to Countries:

Microstim were sold world wide with no issues in various countries

Comments on Risks with Sales to Countries:

# Returns and Q.A. Fails Review

Stock Reference	Fault	2013	2014	2015	2016	2017	2018	2019
2510000	Needs Evaluating						7	14
2510000	Audio Transducer Replaced							
2510000	Batteries Have Been Changed							
2510000	Batteries Have Leaked							
2510000	Battery Contacts Tightened.							
2510000	Case fault						3	
2510000	Control knob missing						1	
2510000	Control Knob Replaced		1	2		1		
2510000	Control Knob Spins				3	25	39	7
2510000	Corrosion			1			1	
2510000	Customer Attempted Repair					2		
2510000	D1 Diode failed					1	1	
2510000	Damaged During Transit							
2510000	Dead	1	1		1	1	1	
2510000	Diode Replaced				5			
2510000	Disassembled By The Customer	1						
2510000	Does Not Light Up Tester							
2510000	Dry Joint				2		1	
2510000	End Of Life Demo Unit							
2510000	Failed QA. For Testing And Repair					33		
2510000	False Battery Low Warning		1		1			
2510000	Faulty Patient Cable		1	1	4	10	7	1
2510000	Faulty Patient Cable Replaced	2	3	1	1	1		
2510000	Fluid ingress						1	1
2510000	Intensity Knob Fitted			1				
2510000	Intermittent Fault		1				6	2
2510000	Investigate						1	
2510000	Leads Replaced		2					
2510000	LED Replaced		1	3				
2510000	Liquid Ingress					3		2
2510000	Marked						1	
2510000	Mode Switch Fault					1	2	2
2510000	Mode Switch Replaced				1			
2510000	Modified To PN:2510001							
2510000	New						5	7
2510000	No Fault Found	3	1	1	6	4	1	3
2510000	No Fault Return To Stock			1				
2510000	No Output	2	1			2	4	3
2510000	PCB Assembly	1						
2510000	PCB Assembly Replaced	2	10	14				
2510000	PCB Fault					2	2	1
2510000	Return Stock / Demo Stock	1		4				

Stock Reference	Fault	2013	2014	2015	2016	2017	2018	2019
2510000	ReWorked After QA					1		
2510000	Serviced	2	5	1	3	2	5	
2510000	Tested OK							
2510000	Timing Crystal Failed				1	9	2	
2510000	TOF fault							1
2510000	Unchecked - Returned To Stock					1		
2510005	No Fault Found					2		
2510005	Unchecked - Returned To Stock							
2520000	new stock returned						1	
2520000	No Fault Return To Stock							
2520000	Unchecked - Returned To Stock	2	2		20			
2520003	Unchecked - Returned To Stock		1					
2530002	Needs Evaluating							
2530004	No Fault Return To Stock							
2530004	Unchecked - Returned To Stock							
2530012	No Fault Return To Stock							
2530012	Physical damage						1	
2530013	No Fault Return To Stock							

#### Comments on Returns:

with the number of units inthe wild the number of returns were / are very low. was a very solid product with little to no issues

Comments on Risks with Returns and Potential Re-work:

# Design Changes Review

### Showing Documents Filed in Y 14 Design Changes

Comments on Design Changes:

no changes have been made as we no longer produce microstims.

Comments on Risks with Design Changes:

## **User Instructions Review**

### Showing Documents Filed in F 5 User Instructions

Document ID	Description	Date Added/Updated
26449	Microstim MkIII Labels 2510001 Label	14/06/18
17165	Microstim Manual French 2016-07-04 (+5mm bleed)	06/07/16
17164	Microstim MkIII Instructions for Use / User Manual French email	06/07/16
17163	Microstim MkIII Instructions for Use / User Manual French	06/07/16
17090	Microstim MkIII Instructions for Use User Manual Microstim IFU	27/06/16
17089	Microstim MkIII Instructions for Use User Manual Microstim IFU	27/06/16
17088	Microstim MkIII Instructions for Use / User Manual English	27/06/16
16863	Microstim MkIII Instructions for Use User Manual 2590102 func	09/05/16
12210	Microstim MkIII Instructions for Use / User Manual Danish Certif	29/11/12
12209	Microstim MkIII Instructions for Use / User Manual Danish	29/11/12
1059	Microstim Instructions for Use / User Manual Placement Diagram	31/10/06

Comments on User Instructions:

no changes to instruction manuals have occured

Comments on Risks User Instructions:

## **Labels Review**

### Showing Documents Filed in F7/F8 Labels

Document ID	Description	Date Added/Updated
26937	Microstim DB3 Outer Box Label	07/08/18
26457	Microstim MkIII Labels Single Page view	14/06/18
26453	Microstim MkIII Labels 250001 box label	14/06/18
26449	Microstim MkIII Labels 2510001 Label	14/06/18
21702	Microstim MkIII Labels back machine	01/09/17
21700	Microstim MkIII Labels OuterBox Label	01/09/17
9169	No accessory labels	18/10/11
4792	Microstim MkIII Labels	20/10/08
3301	Microstim MkIII Labels	26/02/08

Comments on Labels:

outbox label was updated.

Comments on Risks Labels:

# Documentation Updates / Changes

Document ID	Description	Date Added/Updated
29753	Viamed CE Certificate CE01389 Internal Use Only Cancellation Le	29/05/19
29131	Microstim MkIII Notified body certification Cancellation	28/03/19
28847	Microstim MkIII EC Declaration of Conformance 2510000	08/03/19
28837	BSI Migration of Certificates from UK Notified Body (0086) to NL	07/03/19
28776	Viamed Certification ISO 13485:2016 MD78787	26/02/19
28060	Microstim MkIII Promotional Leaflet (email)	30/10/18
27633	Microstim Tester LED Holder A104800AAB	01/10/18
27556	Microstim MkIII Products with no Formal Clinical Trial data Anne	25/09/18
27454	Medu-Scientific Ltd - ISO 13485 Out of date	18/09/18
26937	Microstim DB3 Outer Box Label	07/08/18
26752	Microstim MkIII Risk analysis reports Yearly Post market survela	20/07/18

Comments on Document Changes:

no longer producing the microstim, limited doc updates, including the notified body cancellation of the products

Comments on Risks with Document Changes:

# Internal Issues Review Number of Issues reviewed: 278

Issue ID	Subject
108578	Office Meeting Other 2510000 DB3 IP rating
129363	Office Meeting Non Conformance Issues 2510000 QA Data Requires Risk / Non Conformance Review Sep 2018
129378	Office Meeting Non Conformance Issues 2510000 QA Data Requires Risk / Non Conformance Review Sep 2018 Non Conformance
123908	Office Meeting Any Other Business 2520003 DB3 patient lead with pinch clamps
123907	Office Meeting Any Other Business 2520003 DB3 patient lead with pinch clamps
145648	Office Meeting Purchase Order Requirements 2530012 Microstim control knobs required
130771	Office Meeting Sales Back Orders Review - By Customer Backorder 00000016 2520000 ORD94694
137639	Office Meeting Sales Back Orders Review - By Customer Backorder 00000016 2520000 ORD96458
137740	Office Meeting Sales Back Orders Review - By Customer Backorder 00000016 2520001 ORD96458
135863	Office Meeting Sales Back Orders Review - By Customer Backorder 00000016 2530012 ORD96031
130072	Office Meeting Sales Back Orders Review - By Customer Backorder 00000039 2520000 ORD94517
131611	Office Meeting Sales Back Orders Review - By Customer Backorder 00000065 2520000 ORD94952
126535	Office Meeting Sales Back Orders Review - By Customer Backorder 00000070 2520000 ORD93682
143669	Office Meeting Sales Back Orders Review - By Customer Backorder 00000070 2520000 ORD97846
148224	Office Meeting Sales Back Orders Review - By Customer Backorder 00000070 2520000 ORD98778
140088	Office Meeting Sales Back Orders Review - By Customer Backorder 00000075 2510000 ORD97070
140224	Office Meeting Sales Back Orders Review - By Customer Backorder 00000076 2510001 ORD97101
141165	Office Meeting Sales Back Orders Review - By Customer Backorder 00000089 2520000 ORD97162
141711	Office Meeting Sales Back Orders Review - By Customer Backorder 00000112 2520000 ORD97438
132573	Office Meeting Sales Back Orders Review - By Customer Backorder 00000140 2520000 ORD95203
139301	Office Meeting Sales Back Orders Review - By Customer Backorder 00000158 2520000 ORD96421
127411	Office Meeting Sales Back Orders Review - By Customer Backorder 00000179 2510000 ORD93939
144860	Office Meeting Sales Back Orders Review - By Customer Backorder 00000190 2510000 ORD98069
148225	Office Meeting Sales Back Orders Review - By Customer Backorder 00000200 2520003 ORD98776

Issue ID	Subject
131161	Office Meeting Sales Back Orders Review - By Customer Backorder 00000580 2520000 ORD94832
139566	Office Meeting Sales Back Orders Review - By Customer Backorder 00000580 2520000 ORD96918
145917	Office Meeting Sales Back Orders Review - By Customer Backorder 00000580 2520000 ORD98263
140574	Office Meeting Sales Back Orders Review - By Customer Backorder 00000600 2510000 ORD97190
148830	Office Meeting Sales Back Orders Review - By Customer Backorder 00000620 2520000 ORD98900
133505	Office Meeting Sales Back Orders Review - By Customer Backorder 00000835 2520000 ORD95465
150068	Office Meeting Sales Back Orders Review - By Customer Backorder 00000835 2520000 ORD99170
143209	Office Meeting Sales Back Orders Review - By Customer Backorder 00000860 2510000 ORD97774
139311	Office Meeting Sales Back Orders Review - By Customer Backorder 00000860 2520000 ORD96893
149719	Office Meeting Sales Back Orders Review - By Customer Backorder 00000860 2520001 ORD99076
127834	Office Meeting Sales Back Orders Review - By Customer Backorder 00000886 2510000 ORD94040
135607	Office Meeting Sales Back Orders Review - By Customer Backorder 00000950 2510000 ORD95962
128027	Office Meeting Sales Back Orders Review - By Customer Backorder 00000990 2510005 ORD94076
132914	Office Meeting Sales Back Orders Review - By Customer Backorder 00000990 2520000 ORD95298
147202	Office Meeting Sales Back Orders Review - By Customer Backorder 00000990 2520000 ORD98557
149041	Office Meeting Sales Back Orders Review - By Customer Backorder 00001000 2520003 ORD98925
145360	Office Meeting Sales Back Orders Review - By Customer Backorder 00001090 2520000 ORD98168
147515	Office Meeting Sales Back Orders Review - By Customer Backorder 00001090 2520000 ORD98622
150059	Office Meeting Sales Back Orders Review - By Customer Backorder 00001220 2520000 ORD99168
129622	Office Meeting Sales Back Orders Review - By Customer Backorder 00001350 2520000 ORD94406
138099	Office Meeting Sales Back Orders Review - By Customer Backorder 00001350 2520000 ORD96651
147309	Office Meeting Sales Back Orders Review - By Customer Backorder 00001350 2520000 ORD98573
148728	Office Meeting Sales Back Orders Review - By Customer Backorder 00001350 2520000 ORD98873
142839	Office Meeting Sales Back Orders Review - By Customer Backorder 00001365 2520000 ORD97714
141856	Office Meeting Sales Back Orders Review - By Customer Backorder 00001420 2510000 ORD97477
141857	Office Meeting Sales Back Orders Review - By Customer Backorder 00001420 2510000 ORD97480

Issue ID	Subject
141067	Office Meeting Sales Back Orders Review - By Customer Backorder 00001430 2520000 ORD97306
136077	Office Meeting Sales Back Orders Review - By Customer Backorder 00001500 2520000 ORD96078
133075	Office Meeting Sales Back Orders Review - By Customer Backorder 00001520 2520000 ORD95354
139136	Office Meeting Sales Back Orders Review - By Customer Backorder 00001521 2520001 ORD96827
139567	Office Meeting Sales Back Orders Review - By Customer Backorder 00001550 2520000 ORD96941
138685	Office Meeting Sales Back Orders Review - By Customer Backorder 00001550 2530012 ORD96752
148645	Office Meeting Sales Back Orders Review - By Customer Backorder 00001780 2520000 ORD98860
139565	Office Meeting Sales Back Orders Review - By Customer Backorder 00001790 2520000 ORD96889
132630	Office Meeting Sales Back Orders Review - By Customer Backorder 00001850 2520000 ORD95237
138191	Office Meeting Sales Back Orders Review - By Customer Backorder 00001850 2520000 ORD96667
140581	Office Meeting Sales Back Orders Review - By Customer Backorder 00001955 2520000 ORD97204
137241	Office Meeting Sales Back Orders Review - By Customer Backorder 00001995 2520000 ORD96369
128738	Office Meeting Sales Back Orders Review - By Customer Backorder 00002021 2510000 ORD94113
141778	Office Meeting Sales Back Orders Review - By Customer Backorder 00002100 2520001 ORD97430
141704	Office Meeting Sales Back Orders Review - By Customer Backorder 00002380 2510000 ORD97439
126955	Office Meeting Sales Back Orders Review - By Customer Backorder 00002390 2520000 ORD93778
148320	Office Meeting Sales Back Orders Review - By Customer Backorder 00002390 2520000 ORD98794
149037	Office Meeting Sales Back Orders Review - By Customer Backorder 00002390 2520000 ORD98924
147713	Office Meeting Sales Back Orders Review - By Customer Backorder 00002390 2520001 ORD98660
133072	Office Meeting Sales Back Orders Review - By Customer Backorder 00002400 2510000 ORD95377
133655	Office Meeting Sales Back Orders Review - By Customer Backorder 00002400 2520000 ORD95494
133841	Office Meeting Sales Back Orders Review - By Customer Backorder 00002400 2520000 ORD95561
136076	Office Meeting Sales Back Orders Review - By Customer Backorder 00002421 2520000 ORD96077
137477	Office Meeting Sales Back Orders Review - By Customer Backorder 00002421 2520000 ORD96432
137739	Office Meeting Sales Back Orders Review - By Customer Backorder 00002421 2520001 ORD96432
142055	Office Meeting Sales Back Orders Review - By Customer Backorder 00002500 2510000 ORD97517

Issue ID	Subject
138564	Office Meeting Sales Back Orders Review - By Customer Backorder 00002500 2520000 ORD96243
138671	Office Meeting Sales Back Orders Review - By Customer Backorder 00002500 2520000 ORD96710
132358	Office Meeting Sales Back Orders Review - By Customer Backorder 00002570 0110425 ORD95053
130096	Office Meeting Sales Back Orders Review - By Customer Backorder 00002600 2520000 ORD94530
148641	Office Meeting Sales Back Orders Review - By Customer Backorder 00002600 2520000 ORD98842
147516	Office Meeting Sales Back Orders Review - By Customer Backorder 00002609 2520000 ORD98569
141955	Office Meeting Sales Back Orders Review - By Customer Backorder 00002690 2510000 ORD97490
136862	Office Meeting Sales Back Orders Review - By Customer Backorder 00002690 2520000 ORD96231
133418	Office Meeting Sales Back Orders Review - By Customer Backorder 00002690 2520001 ORD95437
132532	Office Meeting Sales Back Orders Review - By Customer Backorder 00002711 2520000 ORD95180
132989	Office Meeting Sales Back Orders Review - By Customer Backorder 00002820 2520000 ORD95327
132453	Office Meeting Sales Back Orders Review - By Customer Backorder 00002824 2510000 ORD95169
148730	Office Meeting Sales Back Orders Review - By Customer Backorder 00003041 2520001 ORD98879
137242	Office Meeting Sales Back Orders Review - By Customer Backorder 00003170 2520000 ORD96351
150069	Office Meeting Sales Back Orders Review - By Customer Backorder 00003490 2520000 ORD99152
150181	Office Meeting Sales Back Orders Review - By Customer Backorder 00003490 2520000 ORD99187
133416	Office Meeting Sales Back Orders Review - By Customer Backorder 00003500 2520000 ORD95433
137966	Office Meeting Sales Back Orders Review - By Customer Backorder 00003500 2520001 ORD96592
143864	Office Meeting Sales Back Orders Review - By Customer Backorder 00003540 2510000 ORD97910
127600	Office Meeting Sales Back Orders Review - By Customer Backorder 00003560 2520000 ORD93978
139212	Office Meeting Sales Back Orders Review - By Customer Backorder 00003560 2520000 ORD96872
146551	Office Meeting Sales Back Orders Review - By Customer Backorder 00003560 2520000 ORD98413
146725	Office Meeting Sales Back Orders Review - By Customer Backorder 00003560 2520000 ORD98458
139045	Office Meeting Sales Back Orders Review - By Customer Backorder 00003640 2520000 ORD96785
139084	Office Meeting Sales Back Orders Review - By Customer Backorder 00003640 2530003 ORD96785
144571	Office Meeting Sales Back Orders Review - By Customer Backorder 00003640 2530003 ORD98011

Issue ID	Subject
142576	Office Meeting Sales Back Orders Review - By Customer Backorder 00003720 2520000 ORD97637
131232	Office Meeting Sales Back Orders Review - By Customer Backorder 00003785 2520000 ORD94840
149893	Office Meeting Sales Back Orders Review - By Customer Backorder 00003785 2520000 ORD99128
150185	Office Meeting Sales Back Orders Review - By Customer Backorder 00003785 2520000 ORD99182
149247	Office Meeting Sales Back Orders Review - By Customer Backorder 00003785 2530012 ORD98983
127103	Office Meeting Sales Back Orders Review - By Customer Backorder 00003800 2520000 ORD93851
140661	Office Meeting Sales Back Orders Review - By Customer Backorder 00003800 2520000 ORD97220
133079	Office Meeting Sales Back Orders Review - By Customer Backorder 00003830 2520000 ORD95368
138151	Office Meeting Sales Back Orders Review - By Customer Backorder 00003830 2520000 ORD96645
138264	Office Meeting Sales Back Orders Review - By Customer Backorder 00003830 2520001 ORD96645
133748	Office Meeting Sales Back Orders Review - By Customer Backorder 00003892 2520000 ORD95537
146336	Office Meeting Sales Back Orders Review - By Customer Backorder 00003892 2520000 ORD98383
147307	Office Meeting Sales Back Orders Review - By Customer Backorder 00003892 2520000 ORD98568
148063	Office Meeting Sales Back Orders Review - By Customer Backorder 00003910 2520000 ORD98739
130328	Office Meeting Sales Back Orders Review - By Customer Backorder 00003930 2520003 ORD94582
132721	Office Meeting Sales Back Orders Review - By Customer Backorder 00003930 2520003 ORD95252
143503	Office Meeting Sales Back Orders Review - By Customer Backorder 00003930 2520003 ORD97744
148223	Office Meeting Sales Back Orders Review - By Customer Backorder 00003930 2520003 ORD98774
137377	Office Meeting Sales Back Orders Review - By Customer Backorder 00003960 2510000 ORD96430
146337	Office Meeting Sales Back Orders Review - By Customer Backorder 00003997 2520000 ORD98391
131719	Office Meeting Sales Back Orders Review - By Customer Backorder 00004008 2510005 ORD94960
141167	Office Meeting Sales Back Orders Review - By Customer Backorder 00004040 2520000 ORD97312
144720	Office Meeting Sales Back Orders Review - By Customer Backorder 00004044 2530012 ORD98031
141160	Office Meeting Sales Back Orders Review - By Customer Backorder 00004127 2520001 ORD97327
137642	Office Meeting Sales Back Orders Review - By Customer Backorder 00004205 2520001 ORD96500
129130	Office Meeting Sales Back Orders Review - By Customer Backorder 00004260 2520000 ORD94298

Issue ID	Subject
131609	Office Meeting Sales Back Orders Review - By Customer Backorder 00004260 2520000 ORD94945
133083	Office Meeting Sales Back Orders Review - By Customer Backorder 00004260 2520000 ORD95375
133747	Office Meeting Sales Back Orders Review - By Customer Backorder 00004260 2520000 ORD95535
141261	Office Meeting Sales Back Orders Review - By Customer Backorder 00004261 2530012 ORD97353
127840	Office Meeting Sales Back Orders Review - By Customer Backorder 00004295 2510000 ORD94049
147411	Office Meeting Sales Back Orders Review - By Customer Backorder 00004295 2520000 ORD98584
138675	Office Meeting Sales Back Orders Review - By Customer Backorder 00004335 2510000 ORD96754
136311	Office Meeting Sales Back Orders Review - By Customer Backorder 00004335 2520000 ORD96140
132616	Office Meeting Sales Back Orders Review - By Customer Backorder 00004450 2520000 ORD95222
132290	Office Meeting Sales Back Orders Review - By Customer Backorder 00004510 2520000 ORD95138
141756	Office Meeting Sales Back Orders Review - By Customer Backorder 00004510 2520000 ORD97466
125044	Office Meeting Sales Back Orders Review - By Customer Backorder 00004525 2520001 ORD93356
126748	Office Meeting Sales Back Orders Review - By Customer Backorder 00004560 2520000 ORD93747
141259	Office Meeting Sales Back Orders Review - By Customer Backorder 00004560 2530012 ORD97351
140515	Office Meeting Sales Back Orders Review - By Customer Backorder 00004645 2510000 ORD97183
129375	Office Meeting Sales Back Orders Review - By Customer Backorder 00004735 2520000 ORD94345
148131	Office Meeting Sales Back Orders Review - By Customer Backorder 00004736 2520001 ORD98742
149123	Office Meeting Sales Back Orders Review - By Customer Backorder 00004736 2530012 ORD98958
145918	Office Meeting Sales Back Orders Review - By Customer Backorder 00004760 2520000 ORD98272
128031	Office Meeting Sales Back Orders Review - By Customer Backorder 00004832 2520000 ORD94089
137237	Office Meeting Sales Back Orders Review - By Customer Backorder 00004832 2520000 ORD96392
133175	Office Meeting Sales Back Orders Review - By Customer Backorder 00004890 2510000 ORD95406
136571	Office Meeting Sales Back Orders Review - By Customer Backorder 00005021 2520000 ORD96205
130423	Office Meeting Sales Back Orders Review - By Customer Backorder 00005030 2520000 ORD94593
142307	Office Meeting Sales Back Orders Review - By Customer Backorder 00005030 2520000 ORD97575
139941	Office Meeting Sales Back Orders Review - By Customer Backorder 00005164 2520000 ORD96999

Issue ID	Subject
146953	Office Meeting Sales Back Orders Review - By Customer Backorder 00005164 2520000 ORD98489
139310	Office Meeting Sales Back Orders Review - By Customer Backorder 00005164 2530012 ORD96892
132650	Office Meeting Sales Back Orders Review - By Customer Backorder 00005210 2520000 ORD95245
128512	Office Meeting Sales Back Orders Review - By Customer Backorder 00005380 2510000 ORD94214
129127	Office Meeting Sales Back Orders Review - By Customer Backorder 00005380 2510005 ORD94296
145140	Office Meeting Sales Back Orders Review - By Customer Backorder 00005430 2520003 ORD98129
137965	Office Meeting Sales Back Orders Review - By Customer Backorder 00005445 2520000 ORD96590
148235	Office Meeting Sales Back Orders Review - By Customer Backorder 00005445 2520000 ORD98779
133502	Office Meeting Sales Back Orders Review - By Customer Backorder 00005520 2520000 ORD95460
137256	Office Meeting Sales Back Orders Review - By Customer Backorder 00005520 2520000 ORD96406
129903	Office Meeting Sales Back Orders Review - By Customer Backorder 00005533 2520000 ORD94470
139060	Office Meeting Sales Back Orders Review - By Customer Backorder 00006039 2520000 ORD96828
132981	Office Meeting Sales Back Orders Review - By Customer Backorder 00006501 2530012 ORD95337
128420	Office Meeting Sales Back Orders Review - By Customer Backorder 00007016 2510000 ORD94191
135026	Office Meeting Sales Back Orders Review - By Customer Backorder 00007016 2510000 ORD95867
136467	Office Meeting Sales Back Orders Review - By Customer Backorder 00007020 2510005 ORD95899
136468	Office Meeting Sales Back Orders Review - By Customer Backorder 00007020 2550004 ORD95899
136152	Office Meeting Sales Back Orders Review - By Customer Backorder 00007374 2510000 ORD96094
141154	Office Meeting Sales Back Orders Review - By Customer Backorder 00007374 2510000 ORD97285
134791	Office Meeting Sales Back Orders Review - By Customer Backorder 00007374 2520000 ORD95815
144484	Office Meeting Sales Back Orders Review - By Customer Backorder 00007374 2520003 ORD97982
148934	Office Meeting Sales Back Orders Review - By Customer Backorder 00007374 2520003 ORD98912
148856	Office Meeting Sales Back Orders Review - By Customer Backorder 00007410 2520000 ORD98907
137904	Office Meeting Sales Back Orders Review - By Customer Backorder 00007528 2520000 ORD96557
130533	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 2510000 ORD94642
139865	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 2520000 ORD97030

Issue ID	Subject
130609	Office Meeting Sales Back Orders Review - By Customer Backorder 00012494 2520000 ORD94656
131223	Office Meeting Sales Back Orders Review - By Customer Backorder 00012672 2510000 ORD94855
147019	Office Meeting Sale or Returns Check Sale or Returns (293)
122164	Office Meeting Document Control Amendments needed Document Update Request (17689) VM3COP61.11 DB3 tester production procedure 2510005
122158	Office Meeting Document Control Amendments needed Document Update Request (17689) VM3COP61.11 DB3 tester production procedure 2510005
112489	Office Meeting Document Control Amendments needed Document Update Request (17689) VM3COP61.11 DB3 tester production procedure 2510005
149434	Office Meeting Post Market Surveilance File 25 Microstim MkIII Risk File Updated
149433	Office Meeting Post Market Surveilance File 25 Microstim MkIII Risk File Updated
133282	Office Meeting Post Market Surveilance File 25 Microstim MkIII Risk File Updated
124850	Office Meeting Post Market Surveilance File 25 Microstim MkIII Risk File Updated
129546	Office Meeting Intrastats GTIN Number
141859	Office Meeting Repairs Review - General Linked photo
136289	Office Meeting Stock Queries Looks like low on stock 2520000 Microstim DB3 - Patient Lead.
127775	Office Meeting Marketing Job Logger Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff
127774	Office Meeting Marketing Job Logger Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff
127773	Office Meeting Marketing Job Logger Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff
127772	Office Meeting Marketing Job Logger Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff
127771	Office Meeting Marketing Job Logger Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff
127770	Office Meeting Marketing Job Logger Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff
127769	Office Meeting Marketing Job Logger Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff
127768	Office Meeting Marketing Job Logger Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff
127767	Office Meeting Marketing Job Logger Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff
132631	Office Meeting Product Feedback Positive Microstim DB3 airworthiness assessment
136470	Office Meeting Purchase Order Requirements Muscat ORD95899
136469	Office Meeting Purchase Order Requirements Muscat ORD95899
136315	Office Meeting Stock Queries Need a stock check,

Issue ID	Subject
136252	Office Meeting Stock Queries Need a stock check,
133016	Office Meeting Cross Reference Database Tables Updates No Equivalent cross reference update
133015	Office Meeting Cross Reference Database Tables Updates No Equivalent cross reference update
144514	Office Meeting Non Conformance Issues Order Error : ORD96785 Checking error
144513	Office Meeting Non Conformance Issues Order Error : ORD96785 Checking error
144512	Office Meeting Non Conformance Issues Order Error : ORD96785 Missing Stock items - Office
144511	Office Meeting Non Conformance Issues Order Error : ORD96785 Missing Stock items - Office
136727	Office Meeting Back Order Report POR12033 2550002 24/01/2019
125206	Office Meeting Sale or Returns Request Scanning Item to Sale or return
126901	Office Meeting Sale or Returns Returned Items SOR869
140324	Office Meeting Price Lists Export Surimex Price Increase Notification
149930	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
149483	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
148991	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
148517	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
148009	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
147368	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
146891	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
146393	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
145976	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
145312	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
144775	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
144355	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
143542	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
142988	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
142524	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)

Issue ID	Subject
142006	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
141463	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
140943	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
140469	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
140031	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
139509	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
139003	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
138417	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
137863	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
137435	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
137010	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
136518	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
136034	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
135561	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
135059	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
134833	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
134341	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
133896	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
133355	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
132865	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
132411	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
131977	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
131495	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
131077	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
130662	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
130224	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)

Issue ID	Subject
129764	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
129201	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
128660	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
128108	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
127662	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
127173	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
126832	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
126363	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
125913	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
125517	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
124915	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
124443	Office Meeting VIAMED Stock Meeting Top Up Quick Shipping Shelves (495)
70352	Office Meeting Marketing Job Logger User Manual Instructions and Labels Microstim DB3 Manual Rear Label Design
126752	Office Meeting Web Site Updates Web Site Question ID 1233
129992	Office Meeting Web Site Updates Web Site Question ID 1255
131237	Office Meeting Web Site Updates Web Site Question ID 1268
132648	Office Meeting Web Site Updates Web Site Question ID 1277
136857	Office Meeting Web Site Updates Web Site Question ID 1301
138177	Office Meeting Web Site Updates Web Site Question ID 1308
93252	Office Meeting Web Site Updates Wrong image exporting from website to GHX stock group

Comments on Issues:

only non conformaces in the system were stock level based and movements of stock

Comments on Risks with Issues:

VIAMED Management Meeting - Other

### 2510000 DB3 IP rating

Issue ID #108578

Date Created 20/Nov/2017 Issued To: John Lamb

Completed Status: 24 Aug 2018

#### Notes:

Added by Steve Nixon sent to John Lamb

As discussed I believe should at least be IP3X, IP30 or IP31 (if supported by testing).

NOTE: IEC 60601 states:

7.2.9 IP classification ME EQUIPMENT or its parts shall be marked with a symbol, using the letters IP followed by the designations described in IEC 60529, according to the classification in 6.3 (see Table D.3, Code 2). ME EQUIPMENT classified IPX0 or IP0X need not be marked as such.

See IP rating chart below (IEC 60601).

I believe that I could 'in-house' certify against foreign objects.

If it is as follows, then when the Microstim is mounted in an upright position the casing moulding protects the switches.

dripping water (vertically falling drops) shall have no harmful effect on the specimen when mounted in an upright position onto a turntable and rotated at 1 RPM.

Do we need to offer an explanation if we give a rating?

Does a third party have to qualify the rating?

We can argue against a sealed membrane switch. Functionality wise, the mechanical switches have a lower operational risk and they are well proven over a long period of time with extremely low failure rate (0.06%) and no complaints. Membrane stitches are not as reliable and have operational risks.

4809 units sold (current DB3 version), incidence of liquid ingress 3 in circa 13 years = 0.0046 per year.

#### IP ratings:

#### IEC 60529

The digits indicate conformity with the conditions summarized in the tables below. The digit 0 is used where no protection is provided. The digit is replaced with the letter X when insufficient data has been gathered to assign a protection level.

#### N1 = 0 Non-protected

- 1 Protected against solid foreign objects of 50 mm ∅ and greater
- 2 Protected against solid foreign objects of 12,5 mm ∅ and greater
- 3 Protected against solid foreign objects of 2,5 mm ∅ and greater
- 4 Protected against solid foreign objects of 1,0 mm ∅ and greater
- 5 Dust-protected
- 6 Dust-tight

#### N2 = 0 Non-protected

- 1 Protection against vertically falling water drops
- 2 Protection against vertically falling water drops when ENCLOSUR E tilted up to 15  $^{\circ}$
- 3 Protected against spraying water
- 4 Protected against splashing water
- 5 Protected against water jets
- 6 Protected against powerful water jets
- 7 Protected against the effects of temporary immersion in water 8 Protected against the effects of continuous immersion in water NOTE When a characteristic numeral is not required to be specified, it is replaced by the letter "X" ("XX" if both numerals are omitted).

\_\_\_\_\_

WE do not need 3rd party checks but have to be correct in how we test , who tested, qualifications of tester, and results. I would suggest a short video be included in the test results.

The switch and water is a possible hazard. your explanation is a good one. We need to add it to the Technical files in E6 and E3

You could claim IP00 and justify that the Microstim is designed to be used in dry conditions.

<sup>15</sup> Jun 2018 John Lamb

Non Conformance Issues - Non Conformance Issues

### 2510000 QA Data Requires Risk / Non Conformance Review Sep 2018

Issue ID #129363

Date Created 02/Oct/2018 Issued To: Derek Lamb

Completed Status: 02 Oct 2018

#### Notes:

Added by Robert Connor sent to Derek Lamb INFORMATION ONLY ISSUE DO NOT ADD NOTES! QA Failures High Numbers

02 Oct 2018 Derek Lamb
Created Related Issue #129378
Added by Derek Lamb sent to Derek Lamb
INFORMATION ONLY ISSUE DO NOT ADD NOTES!
Same unit tested in system 4 times, and one unit from the returns srs system, so this is a false flag this time

Non Conformance Issues - Non Conformance Issues

### 2510000 QA Data Requires Risk / Non Conformance Review Sep 2018 Non Conformance

Issue ID #129378

Date Created 02/Oct/2018 Issued To: Derek Lamb

Completed Status: 02 Oct 2018

#### Notes:

Added by Derek Lamb sent to Derek Lamb
INFORMATION ONLY ISSUE DO NOT ADD NOTES!
Same unit tested in system 4 times, and one unit from the returns srs system, so this is a false flag this time

VIAMED Stock Meeting - Any Other Business

### 2520003 DB3 patient lead with pinch clamps

Issue ID #123908

Date Created 12/Jul/2018 Issued To: Catherine Spence Completed Status: 27 Jul 2018

#### Notes:

Copy Issue Main Issue #123907 Added by Steve Nixon sent to Derek Lamb We send 2520002 stock to Unimed and they convert to pinch clamp version 2520003.

May not need to order any at the moment. Stock is showing as 74 saved for Asil ORD92596.

Not sure why saved as this, since there are no such cables on the Asil order and it would be a most unusual quantity to order. Asil also haven't ordered any DB3 units.

13 Jul 2018 Catherine Spence
no they need to be moved off asil shelf, human error. I will correct this

13 Jul 2018 Steve Nixon
OK, so in effect we have 74 extra cables.

19 Jul 2018 Catherine Spence
this has been corrected, now not showing as saved for asil

VIAMED Stock Meeting - Any Other Business

### 2520003 DB3 patient lead with pinch clamps

Issue ID #123907

Date Created 12/Jul/2018 Issued To: Derek Lamb

Completed Status: 03 Aug 2018

#### Notes:

Added by Steve Nixon sent to Derek Lamb

We send 2520002 stock to Unimed and they convert to pinch clamp version 2520003.

May not need to order any at the moment. Stock is showing as 74 saved for Asil ORD92596.

Not sure why saved as this, since there are no such cables on the Asil order and it would be a most unusual quantity to order. Asil also haven't ordered any DB3 units.

27 Jul 2018 Derek Lamb see cg notes

VIAMED Stock Meeting - Purchase Order Requirements

### 2530012 Microstim control knobs required

Issue ID #145648

Date Created 22/May/2019

Issued To: Steve Nixon

Completed Status: Still Outstanding

#### Notes:

Added by Steve Hardaker sent to Steve Nixon

As we discussed, in order to support the Microstim DB3 for 7 years, we are going to need a good amount of 2530012 Microstim control knobs.

The 2019 current year estimate for sales of the knob is 248/year, up from an average of 180 per year for previous 2 years. Repair stats also show an additional 84 returns with problems related to the knob.

Realistically, we are going to need another 1500 or so on top of the 322 currently in stock.

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

### Backorder 00000016 2520000 ORD94694

Issue ID #130771

Date Created 23/Oct/2018

Issued To: General

Completed Status: 23 Oct 2018

Stock Ref: 2520000 Opera A/c: 00000016

Order Number: ORD94694

#### Notes:

23 Oct 2018 08:06:51 AM Catherine Spence Shipping Tue 23 Oct 2018

L. . . 400774

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

### Backorder 00000016 2520000 ORD96458

Issue ID #137639

Date Created 06/Feb/2019

Issued To: General

Completed Status: 07 Feb 2019

Stock Ref: 2520000 Opera A/c: 00000016

Order Number: ORD96458

#### Notes:

06 Feb 2019 08:13:04 AM Catherine Spence Back Order - Supplier

06 Feb 2019 01:40:13 PM Kate Griffiths
Customer has chosen 2520001 x2 instead, ORD96458 updated. KG 6.2.19

# Backorder 00000016 2520001 ORD96458

Issue ID #137740

Date Created 07/Feb/2019

Issued To: General

Completed Status: 07 Feb 2019

Stock Ref: 2520001 Opera A/c: 00000016

Order Number: ORD96458

#### Notes:

07 Feb 2019 08:36:31 AM Catherine Spence Shipping Thu 07 Feb 2019

1 407740

# Backorder 00000016 2530012 ORD96031

Issue ID #135863

Date Created 10/Jan/2019

Issued To: General

Completed Status: 10 Jan 2019

Stock Ref: 2530012 Opera A/c: 00000016 Order Number: ORD96031

### Notes:

10 Jan 2019 08:35:04 AM Catherine Spence Shipping Thu 10 Jan 2019

J-----405000

# Backorder 00000039 2520000 ORD94517

Issue ID #130072

Date Created 11/Oct/2018

Issued To: General

Completed Status: 12 Oct 2018

Stock Ref: 2520000 Opera A/c: 00000039

Order Number: ORD94517

### Notes:

11 Oct 2018 08:14:29 AM Catherine Spence Shipping Thu 11 Oct 2018

L. . . 400070

# Backorder 00000065 2520000 ORD94952

Issue ID #131611

Date Created 06/Nov/2018

Issued To: General

Completed Status: 06 Nov 2018

Stock Ref: 2520000 Opera A/c: 00000065

Order Number: ORD94952

### Notes:

06 Nov 2018 09:12:11 AM Catherine Spence Shipping Tue 06 Nov 2018

101011

# Backorder 00000070 2520000 ORD93682

Issue ID #126535

Date Created 22/Aug/2018

Issued To: General

Completed Status: 22 Aug 2018

Stock Ref: 2520000 Opera A/c: 00000070

Order Number: ORD93682

#### Notes:

22 Aug 2018 07:55:04 AM Catherine Spence Shipping Wed 22 Aug 2018

1 400505

# Backorder 00000070 2520000 ORD97846

Issue ID #143669

Date Created 30/Apr/2019

Issued To: General

Completed Status: 30 Apr 2019

Stock Ref: 2520000 Opera A/c: 00000070

Order Number: ORD97846

### Notes:

30 Apr 2019 07:57:58 AM Catherine Spence Shipping Tue 30 Apr 2019

1 44000

# Backorder 00000070 2520000 ORD98778

Issue ID #148224

Date Created 26/Jun/2019

Issued To: General

Completed Status: 26 Jun 2019

Stock Ref: 2520000 Opera A/c: 00000070

Order Number: ORD98778

### Notes:

26 Jun 2019 08:13:24 AM Catherine Spence Shipping Wed 26 Jun 2019

1 10001

### Backorder 00000075 2510000 ORD97070

Issue ID #140088

Date Created 11/Mar/2019

Issued To: General

Completed Status: 19 Mar 2019

Stock Ref: 2510000 Opera A/c: 00000075 Order Number: ORD97070

#### Notes:

11 Mar 2019 03:30:40 PM Zoey Teal Emailed to advise incorrect price.

18 Mar 2019 02:38:37 PM Zoey Teal Price accepted. OK to ship.

19 Mar 2019 08:02:17 AM Catherine Spence Shipping Tue 19 Mar 2019

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# Backorder 00000076 2510001 ORD97101

Issue ID #140224

Date Created 13/Mar/2019

Issued To: General

Completed Status: 13 Mar 2019

Stock Ref: 2510001 Opera A/c: 00000076 Order Number: ORD97101

### Notes:

13 Mar 2019 09:49:02 AM Zoey Teal Part confirmed. Changed to 2510000.

# Backorder 00000089 2520000 ORD97162

Issue ID #141165

Date Created 27/Mar/2019

Issued To: General

Completed Status: 28 Mar 2019

Stock Ref: 2520000 Opera A/c: 00000089

Order Number: ORD97162

### Notes:

27 Mar 2019 08:22:58 AM Catherine Spence Shipping Wed 27 Mar 2019

1 11105

### Backorder 00000112 2520000 ORD97438

Issue ID #141711

Date Created 03/Apr/2019

Issued To: General

Completed Status: 03 Apr 2019

Stock Ref: 2520000 Opera A/c: 00000112

Order Number: ORD97438

### Notes:

03 Apr 2019 08:17:04 AM Catherine Spence Shipping Wed 03 Apr 2019

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### Backorder 00000140 2520000 ORD95203

Issue ID #132573

Date Created 20/Nov/2018

Issued To: General

Completed Status: 29 Nov 2018

Stock Ref: 2520000 Opera A/c: 00000140

Order Number: ORD95203

#### Notes:

20 Nov 2018 06:20:46 PM Zoey Teal See Attached Notes S.L is awaiting confirmation of the address.

28 Nov 2018 11:45:30 AM Kate Griffiths
Kate emailed customer again on 21 and 28.11.18 to chase. KG 28.11.18

# Backorder 00000158 2520000 ORD96421

Issue ID #139301

Date Created 28/Feb/2019

Issued To: General

Completed Status: 11 Mar 2019

Stock Ref: 2520000 Opera A/c: 00000158 Order Number: ORD96421

### Notes:

28 Feb 2019 08:32:58 AM Catherine Spence Back Order - Supplier

# Backorder 00000179 2510000 ORD93939

Issue ID #127411

Date Created 05/Sep/2018

Issued To: General

Completed Status: 05 Sep 2018

Stock Ref: 2510000 Opera A/c: 00000179

Order Number: ORD93939

#### Notes:

05 Sep 2018 09:01:26 AM Catherine Spence Shipping Wed 05 Sep 2018

1 107111

# Backorder 00000190 2510000 ORD98069

Issue ID #144860

Date Created 13/May/2019

Issued To: General

Completed Status: 14 May 2019

Stock Ref: 2510000 Opera A/c: 00000190

Order Number: ORD98069

#### Notes:

13 May 2019 05:20:12 PM Zoey Teal Emailed the customer to advise incorrect prices.

\_\_\_\_\_\_

# Backorder 00000200 2520003 ORD98776

Issue ID #148225

Date Created 26/Jun/2019

Issued To: General

Completed Status: 26 Jun 2019

Stock Ref: 2520003 Opera A/c: 00000200

Order Number: ORD98776

### Notes:

26 Jun 2019 08:13:40 AM Catherine Spence Shipping Wed 26 Jun 2019

1 44000

# Backorder 00000580 2520000 ORD94832

Issue ID #131161

Date Created 30/Oct/2018

Issued To: General

Completed Status: 31 Oct 2018

Stock Ref: 2520000 Opera A/c: 00000580

Order Number: ORD94832

### Notes:

30 Oct 2018 08:14:28 AM Catherine Spence Shipping Tue 30 Oct 2018

1 101101

# Backorder 00000580 2520000 ORD96918

Issue ID #139566

Date Created 04/Mar/2019

Issued To: General

Completed Status: 11 Mar 2019

Stock Ref: 2520000 Opera A/c: 00000580

Order Number: ORD96918

### Notes:

04 Mar 2019 05:35:11 PM Zoey Teal See Attached Notes Aware of lead time.

100700

# Backorder 00000580 2520000 ORD98263

Issue ID #145917

Date Created 24/May/2019

Issued To: General

Completed Status: 24 May 2019

Stock Ref: 2520000 Opera A/c: 00000580

Order Number: ORD98263

#### Notes:

24 May 2019 08:05:21 AM Catherine Spence Shipping Fri 24 May 2019

1.....

# Backorder 00000600 2510000 ORD97190

Issue ID #140574

Date Created 19/Mar/2019

Issued To: General

Completed Status: 19 Mar 2019

Stock Ref: 2510000 Opera A/c: 00000600

Order Number: ORD97190

### Notes:

19 Mar 2019 08:01:36 AM Catherine Spence Shipping Tue 19 Mar 2019

1......

# Backorder 00000620 2520000 ORD98900

Issue ID #148830

Date Created 04/Jul/2019

Issued To: General

Completed Status: 08 Jul 2019

Stock Ref: 2520000 Opera A/c: 00000620

Order Number: ORD98900

### Notes:

04 Jul 2019 08:03:03 AM Catherine Spence Shipping Thu 04 Jul 2019

1 44000

# Backorder 00000835 2520000 ORD95465

Issue ID #133505

Date Created 04/Dec/2018

Issued To: General

Completed Status: 04 Dec 2018

Stock Ref: 2520000 Opera A/c: 00000835

Order Number: ORD95465

#### Notes:

04 Dec 2018 07:43:14 AM Catherine Spence Shipping Tue 04 Dec 2018

400505

### Backorder 00000835 2520000 ORD99170

Issue ID #150068

Date Created 23/Jul/2019

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520000 Opera A/c: 00000835 Order Number: ORD99170

#### Notes:

23 Jul 2019 11:49:39 AM Zoey Teal Prices accepted

24 Jul 2019 08:58:30 AM Catherine Spence Shipping Wed 24 Jul 2019

### Backorder 00000860 2510000 ORD97774

Issue ID #143209

Date Created 24/Apr/2019

Issued To: General

Completed Status: 24 Apr 2019

Stock Ref: 2510000 Opera A/c: 00000860

Order Number: ORD97774

#### Notes:

24 Apr 2019 08:01:52 AM Catherine Spence Shipping Wed 24 Apr 2019

24 Apr 2019 08:06:07 AM Catherine Spence

# Backorder 00000860 2520000 ORD96893

Issue ID #139311

Date Created 28/Feb/2019

Issued To: General

Completed Status: 11 Mar 2019

Stock Ref: 2520000 Opera A/c: 00000860

Order Number: ORD96893

### Notes:

28 Feb 2019 08:37:23 AM Catherine Spence Back Order - Supplier

\_\_\_\_\_

### Backorder 00000860 2520001 ORD99076

Issue ID #149719

Date Created 17/Jul/2019

Issued To: General

Completed Status: 18 Jul 2019

Stock Ref: 2520001 Opera A/c: 00000860 Order Number: ORD99076

#### Notes:

17 Jul 2019 11:07:18 AM Zoey Teal Emailed to advise incorrect prices.

18 Jul 2019 09:24:31 AM Zoey Teal Prices accepted.

### Backorder 00000886 2510000 ORD94040

Issue ID #127834

Date Created 12/Sep/2018

Issued To: General

Completed Status: 12 Sep 2018

Stock Ref: 2510000 Opera A/c: 00000886

Order Number: ORD94040

### Notes:

12 Sep 2018 07:57:35 AM Catherine Spence Shipping Wed 12 Sep 2018

1. 407004

# Backorder 00000950 2510000 ORD95962

Issue ID #135607

Date Created 07/Jan/2019

Issued To: General

Completed Status: 07 Jan 2019

Stock Ref: 2510000 Opera A/c: 00000950

Order Number: ORD95962

#### Notes:

07 Jan 2019 08:19:57 AM Catherine Spence Shipping Mon 07 Jan 2019

L. . . 405007

# Backorder 00000990 2510005 ORD94076

Issue ID #128027

Date Created 14/Sep/2018

Issued To: General

Completed Status: 18 Sep 2018

Stock Ref: 2510005 Opera A/c: 00000990

Order Number: ORD94076

#### Notes:

14 Sep 2018 07:57:59 AM Catherine Spence Shipping Fri 14 Sep 2018

100007

# Backorder 00000990 2520000 ORD95298

Issue ID #132914

Date Created 26/Nov/2018

Issued To: General

Completed Status: 27 Nov 2018

Stock Ref: 2520000 Opera A/c: 00000990

Order Number: ORD95298

#### Notes:

26 Nov 2018 08:48:07 AM Catherine Spence Shipping Mon 26 Nov 2018

1 100044

# Backorder 00000990 2520000 ORD98557

Issue ID #147202

Date Created 13/Jun/2019

Issued To: General

Completed Status: 14 Jun 2019

Stock Ref: 2520000 Opera A/c: 00000990 Order Number: ORD98557

Notes:

13 Jun 2019 07:59:44 AM Catherine Spence Shipping Thu 13 Jun 2019

# Backorder 00001000 2520003 ORD98925

Issue ID #149041

Date Created 08/Jul/2019

Issued To: General

Completed Status: 09 Jul 2019

Stock Ref: 2520003 Opera A/c: 00001000

Order Number: ORD98925

#### Notes:

08 Jul 2019 08:38:47 AM Catherine Spence Shipping Mon 08 Jul 2019

<del>\_\_\_\_\_\_</del>

# Backorder 00001090 2520000 ORD98168

Issue ID #145360

Date Created 20/May/2019

Issued To: General

Completed Status: 20 May 2019

Stock Ref: 2520000 Opera A/c: 00001090

Order Number: ORD98168

#### Notes:

20 May 2019 08:20:47 AM Catherine Spence Shipping Mon 20 May 2019

\_\_\_\_\_

# Backorder 00001090 2520000 ORD98622

Issue ID #147515

Date Created 18/Jun/2019

Issued To: General

Completed Status: 19 Jun 2019

Stock Ref: 2520000 Opera A/c: 00001090

Order Number: ORD98622

### Notes:

18 Jun 2019 08:47:46 AM Catherine Spence Shipping Tue 18 Jun 2019

1. 147545

# Backorder 00001220 2520000 ORD99168

Issue ID #150059

Date Created 23/Jul/2019

Issued To: General

Completed Status: 24 Jul 2019

Stock Ref: 2520000 Opera A/c: 00001220

Order Number: ORD99168

### Notes:

23 Jul 2019 08:19:44 AM Catherine Spence Shipping Tue 23 Jul 2019

### Backorder 00001350 2520000 ORD94406

Issue ID #129622

Date Created 04/Oct/2018

Issued To: General

Completed Status: 05 Oct 2018

Stock Ref: 2520000 Opera A/c: 00001350

Order Number: ORD94406

### Notes:

04 Oct 2018 08:07:08 AM Catherine Spence Shipping Thu 04 Oct 2018

## Backorder 00001350 2520000 ORD96651

Issue ID #138099

Date Created 13/Feb/2019

Issued To: General

Completed Status: 12 Mar 2019

Stock Ref: 2520000 Opera A/c: 00001350 Order Number: ORD96651

#### Notes:

13 Feb 2019 03:43:50 PM Zoey Teal Carriage charge accepted.

14 Feb 2019 07:47:01 AM Catherine Spence Back Order - Supplier

# Backorder 00001350 2520000 ORD98573

Issue ID #147309

Date Created 14/Jun/2019

Issued To: General

Completed Status: 14 Jun 2019

Stock Ref: 2520000 Opera A/c: 00001350

Order Number: ORD98573

### Notes:

14 Jun 2019 08:04:50 AM Catherine Spence Shipping Fri 14 Jun 2019

L. . . 447000

# Backorder 00001350 2520000 ORD98873

Issue ID #148728

Date Created 03/Jul/2019

Issued To: General

Completed Status: 03 Jul 2019

Stock Ref: 2520000 Opera A/c: 00001350

Order Number: ORD98873

### Notes:

03 Jul 2019 07:57:09 AM Catherine Spence Shipping Wed 03 Jul 2019

<del>\_\_\_\_\_\_</del>

# Backorder 00001365 2520000 ORD97714

Issue ID #142839

Date Created 17/Apr/2019

Issued To: General

Completed Status: 17 Apr 2019

Stock Ref: 2520000 Opera A/c: 00001365

Order Number: ORD97714

### Notes:

17 Apr 2019 07:56:03 AM Catherine Spence Shipping Wed 17 Apr 2019

### Backorder 00001420 2510000 ORD97477

Issue ID #141856

Date Created 04/Apr/2019

Issued To: General

Completed Status: 08 Apr 2019

Stock Ref: 2510000 Opera A/c: 00001420

Order Number: ORD97477

### Notes:

04 Apr 2019 10:32:35 AM Zoey Teal See Attached Notes Emailed to advise incorrect prices

## Backorder 00001420 2510000 ORD97480

Issue ID #141857

Date Created 04/Apr/2019

Issued To: General

Completed Status: 08 Apr 2019

Stock Ref: 2510000 Opera A/c: 00001420

Order Number: ORD97480

### Notes:

04 Apr 2019 10:38:56 AM Zoey Teal See Attached Notes Emailed to advise incorrect prices

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# Backorder 00001430 2520000 ORD97306

Issue ID #141067

Date Created 26/Mar/2019

Issued To: General

Completed Status: 26 Mar 2019

Stock Ref: 2520000 Opera A/c: 00001430

Order Number: ORD97306

### Notes:

26 Mar 2019 07:59:53 AM Catherine Spence Shipping Tue 26 Mar 2019

144007

# Backorder 00001500 2520000 ORD96078

Issue ID #136077

Date Created 14/Jan/2019

Issued To: General

Completed Status: 15 Jan 2019

Stock Ref: 2520000 Opera A/c: 00001500

Order Number: ORD96078

### Notes:

14 Jan 2019 09:00:59 AM Catherine Spence Shipping Mon 14 Jan 2019

L. . . 400077

# Backorder 00001520 2520000 ORD95354

Issue ID #133075

Date Created 28/Nov/2018

Issued To: General

Completed Status: 29 Nov 2018

Stock Ref: 2520000 Opera A/c: 00001520

Order Number: ORD95354

### Notes:

28 Nov 2018 08:48:30 AM Catherine Spence Shipping Wed 28 Nov 2018

1 100075

# Backorder 00001521 2520001 ORD96827

Issue ID #139136

Date Created 26/Feb/2019

Issued To: General

Completed Status: 26 Feb 2019

Stock Ref: 2520001 Opera A/c: 00001521

Order Number: ORD96827

### Notes:

26 Feb 2019 08:24:03 AM Catherine Spence Shipping Tue 26 Feb 2019

1 100100

### Backorder 00001550 2520000 ORD96941

Issue ID #139567

Date Created 04/Mar/2019

Issued To: General

Completed Status: 11 Mar 2019

Stock Ref: 2520000 Opera A/c: 00001550 Order Number: ORD96941

#### Notes:

04 Mar 2019 05:35:57 PM Zoey Teal See Attached Notes

05 Mar 2019 08:13:19 AM Catherine Spence Back Order - Supplier

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### Backorder 00001550 2530012 ORD96752

Issue ID #138685

Date Created 20/Feb/2019

Issued To: General

Completed Status: 21 Feb 2019

Stock Ref: 2530012 Opera A/c: 00001550

Order Number: ORD96752

### Notes:

20 Feb 2019 08:19:07 AM Catherine Spence Shipping Wed 20 Feb 2019

100005

# Backorder 00001780 2520000 ORD98860

Issue ID #148645

Date Created 02/Jul/2019

Issued To: General

Completed Status: 03 Jul 2019

Stock Ref: 2520000 Opera A/c: 00001780

Order Number: ORD98860

### Notes:

02 Jul 2019 08:52:04 AM Catherine Spence Shipping Tue 02 Jul 2019

# Backorder 00001790 2520000 ORD96889

Issue ID #139565

Date Created 04/Mar/2019

Issued To: General

Completed Status: 11 Mar 2019

Stock Ref: 2520000 Opera A/c: 00001790

Order Number: ORD96889

### Notes:

04 Mar 2019 05:34:09 PM Zoey Teal See Attached Notes

1 400505

### Backorder 00001850 2520000 ORD95237

Issue ID #132630

Date Created 21/Nov/2018

Issued To: General

Completed Status: 22 Nov 2018

Stock Ref: 2520000 Opera A/c: 00001850

Order Number: ORD95237

#### Notes:

21 Nov 2018 11:13:12 AM Zoey Teal Carriage accepted. OK to ship.

22 Nov 2018 09:41:49 AM Catherine Spence Shipping Thu 22 Nov 2018

### Backorder 00001850 2520000 ORD96667

Issue ID #138191

Date Created 14/Feb/2019

Issued To: General

Completed Status: 11 Mar 2019

Stock Ref: 2520000 Opera A/c: 00001850 Order Number: ORD96667

#### Notes:

14 Feb 2019 05:54:21 PM Zoey Teal Advised £5.00 carriage

05 Mar 2019 03:08:35 PM Zoey Teal Carriage charge accepted.

07 Mar 2019 07:53:54 AM Catherine Spence Back Order - Supplier

# Backorder 00001955 2520000 ORD97204

Issue ID #140581

Date Created 19/Mar/2019

Issued To: General

Completed Status: 19 Mar 2019

Stock Ref: 2520000 Opera A/c: 00001955

Order Number: ORD97204

### Notes:

19 Mar 2019 08:03:42 AM Catherine Spence Shipping Tue 19 Mar 2019

## Backorder 00001995 2520000 ORD96369

Issue ID #137241

Date Created 31/Jan/2019

Issued To: General

Completed Status: 11 Mar 2019

Stock Ref: 2520000 Opera A/c: 00001995

Order Number: ORD96369

#### Notes:

31 Jan 2019 09:32:24 AM Catherine Spence Back Order - Supplier

04 Mar 2019 05:29:42 PM Zoey Teal See Attached Notes

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# Backorder 00002021 2510000 ORD94113

Issue ID #128738

Date Created 24/Sep/2018

Issued To: General

Completed Status: 05 Oct 2018

Stock Ref: 2510000 Opera A/c: 00002021

Order Number: ORD94113

#### Notes:

24 Sep 2018 08:14:02 AM Catherine Spence Shipping Mon 24 Sep 2018

05 Oct 2018 08:04:10 AM Catherine Spence Shipping Fri 05 Oct 2018

L. . . . 400700

# Backorder 00002100 2520001 ORD97430

Issue ID #141778

Date Created 03/Apr/2019

Issued To: General

Completed Status: 04 Apr 2019

Stock Ref: 2520001 Opera A/c: 00002100

Order Number: ORD97430

### Notes:

03 Apr 2019 05:09:09 PM Zoey Teal Prices accepted

L. . . 444770

# Backorder 00002380 2510000 ORD97439

Issue ID #141704

Date Created 03/Apr/2019

Issued To: General

Completed Status: 03 Apr 2019

Stock Ref: 2510000 Opera A/c: 00002380

Order Number: ORD97439

### Notes:

03 Apr 2019 08:14:27 AM Catherine Spence Shipping Wed 03 Apr 2019

# Backorder 00002390 2520000 ORD93778

Issue ID #126955

Date Created 29/Aug/2018

Issued To: General

Completed Status: 30 Aug 2018

Stock Ref: 2520000 Opera A/c: 00002390

Order Number: ORD93778

### Notes:

29 Aug 2018 07:45:51 AM Catherine Spence Shipping Wed 29 Aug 2018

# Backorder 00002390 2520000 ORD98794

Issue ID #148320

Date Created 27/Jun/2019

Issued To: General

Completed Status: 28 Jun 2019

Stock Ref: 2520000 Opera A/c: 00002390

Order Number: ORD98794

### Notes:

27 Jun 2019 08:15:07 AM Catherine Spence Shipping Thu 27 Jun 2019

# Backorder 00002390 2520000 ORD98924

Issue ID #149037

Date Created 08/Jul/2019

Issued To: General

Completed Status: 08 Jul 2019

Stock Ref: 2520000 Opera A/c: 00002390

Order Number: ORD98924

### Notes:

08 Jul 2019 08:38:23 AM Catherine Spence Shipping Mon 08 Jul 2019

<del>\_\_\_\_\_\_</del>

## Backorder 00002390 2520001 ORD98660

Issue ID #147713

Date Created 19/Jun/2019

Issued To: General

Completed Status: 21 Jun 2019

Stock Ref: 2520001 Opera A/c: 00002390

Order Number: ORD98660

#### Notes:

19 Jun 2019 04:24:51 PM Zoey Teal Prices accepted.

20 Jun 2019 08:04:01 AM Catherine Spence Shipping Thu 20 Jun 2019

### Backorder 00002400 2510000 ORD95377

Issue ID #133072

Date Created 28/Nov/2018

Issued To: General

Completed Status: 28 Nov 2018

Stock Ref: 2510000 Opera A/c: 00002400

Order Number: ORD95377

### Notes:

28 Nov 2018 08:47:51 AM Catherine Spence Shipping Wed 28 Nov 2018

1 400070

### Backorder 00002400 2520000 ORD95494

Issue ID #133655

Date Created 05/Dec/2018

Issued To: General

Completed Status: 06 Dec 2018

Stock Ref: 2520000 Opera A/c: 00002400

Order Number: ORD95494

### Notes:

05 Dec 2018 09:20:28 AM Catherine Spence Shipping Wed 05 Dec 2018

100055

# Backorder 00002400 2520000 ORD95561

Issue ID #133841

Date Created 07/Dec/2018

Issued To: General

Completed Status: 07 Dec 2018

Stock Ref: 2520000 Opera A/c: 00002400

Order Number: ORD95561

### Notes:

07 Dec 2018 08:05:42 AM Catherine Spence Shipping Fri 07 Dec 2018

1 100044

# Backorder 00002421 2520000 ORD96077

Issue ID #136076

Date Created 14/Jan/2019

Issued To: General

Completed Status: 15 Jan 2019

Stock Ref: 2520000 Opera A/c: 00002421

Order Number: ORD96077

### Notes:

14 Jan 2019 09:00:53 AM Catherine Spence Shipping Mon 14 Jan 2019

L. . . 400070

# Backorder 00002421 2520000 ORD96432

Issue ID #137477

Date Created 04/Feb/2019

Issued To: General

Completed Status: 07 Feb 2019

Stock Ref: 2520000 Opera A/c: 00002421

Order Number: ORD96432

### Notes:

04 Feb 2019 08:54:54 AM Catherine Spence Back Order - Supplier

1 407477

# Backorder 00002421 2520001 ORD96432

Issue ID #137739

Date Created 07/Feb/2019

Issued To: General

Completed Status: 07 Feb 2019

Stock Ref: 2520001 Opera A/c: 00002421

Order Number: ORD96432

### Notes:

07 Feb 2019 08:36:26 AM Catherine Spence Shipping Thu 07 Feb 2019

1 407700

### Backorder 00002500 2510000 ORD97517

Issue ID #142055

Date Created 08/Apr/2019

Issued To: General

Completed Status: 11 Apr 2019

Stock Ref: 2510000 Opera A/c: 00002500 Order Number: ORD97517

### Notes:

08 Apr 2019 01:50:36 PM Kate Griffiths See Attached Notes Emailed to advise of old prices. SL 5.4.19

### Backorder 00002500 2520000 ORD96243

Issue ID #138564

Date Created 19/Feb/2019

Issued To: General

Completed Status: 15 Mar 2019

Stock Ref: 2520000 Opera A/c: 00002500

Order Number: ORD96243

#### Notes:

19 Feb 2019 07:46:48 AM Catherine Spence Back Order - Supplier

15 Mar 2019 07:49:36 AM Catherine Spence Shipping Fri 15 Mar 2019

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# Backorder 00002500 2520000 ORD96710

Issue ID #138671

Date Created 20/Feb/2019

Issued To: General

Completed Status: 11 Mar 2019

Stock Ref: 2520000 Opera A/c: 00002500

Order Number: ORD96710

### Notes:

20 Feb 2019 08:15:10 AM Catherine Spence

Back Order - Supplier

1 100074

### Backorder 00002570 0110425 ORD95053

Issue ID #132358

Date Created 16/Nov/2018

Issued To: General

Completed Status: 22 Nov 2018

Stock Ref: 0110425 Opera A/c: 00002570

Order Number: ORD95053

### Notes:

16 Nov 2018 01:05:38 PM Kate Griffiths
See Attached Notes
Serial number checked with SH. Customer confirmed item 2510000. Label created. OK to ship.

16 Nov 2018 01:14:35 PM Kate Griffiths
Customer aware of lead time for casing, asked if they would like part shipment. KG 16.11.18

16 Nov 2018 03:08:11 PM Kate Griffiths OK to part ship 16.11.18 KG

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### Backorder 00002600 2520000 ORD94530

Issue ID #130096

Date Created 11/Oct/2018

Issued To: General

Completed Status: 19 Oct 2018

Stock Ref: 2520000 Opera A/c: 00002600

Order Number: ORD94530

#### Notes:

11 Oct 2018 05:34:17 PM Zoey Teal See Attached Notes

18 Oct 2018 07:57:35 AM Catherine Spence Shipping Thu 18 Oct 2018

# Backorder 00002600 2520000 ORD98842

Issue ID #148641

Date Created 02/Jul/2019

Issued To: General

Completed Status: 03 Jul 2019

Stock Ref: 2520000 Opera A/c: 00002600

Order Number: ORD98842

### Notes:

02 Jul 2019 08:51:33 AM Catherine Spence Shipping Tue 02 Jul 2019

# Backorder 00002609 2520000 ORD98569

Issue ID #147516

Date Created 18/Jun/2019

Issued To: General

Completed Status: 19 Jun 2019

Stock Ref: 2520000 Opera A/c: 00002609

Order Number: ORD98569

### Notes:

18 Jun 2019 08:48:13 AM Catherine Spence Shipping Tue 18 Jun 2019

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### Backorder 00002690 2510000 ORD97490

Issue ID #141955

Date Created 05/Apr/2019

Issued To: General

Completed Status: 12 Apr 2019

Stock Ref: 2510000 Opera A/c: 00002690 Order Number: ORD97490

Notes:

05 Apr 2019 10:50:16 AM Sarah Walton See Attached Notes Incorrect price - waiting for customer to confirm.

# Backorder 00002690 2520000 ORD96231

Issue ID #136862

Date Created 24/Jan/2019

Issued To: General

Completed Status: 18 Feb 2019

Stock Ref: 2520000 Opera A/c: 00002690

Order Number: ORD96231

### Notes:

24 Jan 2019 12:24:42 PM Zoey Teal Offered part 2520001 instead of 2520000. Waiting for response off the customer.

01 Feb 2019 09:09:26 AM Catherine Spence Back Order - Supplier

### Backorder 00002690 2520001 ORD95437

Issue ID #133418

Date Created 03/Dec/2018

Issued To: General

Completed Status: 03 Dec 2018

Stock Ref: 2520001 Opera A/c: 00002690

Order Number: ORD95437

### Notes:

03 Dec 2018 08:12:35 AM Catherine Spence Shipping Mon 03 Dec 2018

1 400440

# Backorder 00002711 2520000 ORD95180

Issue ID #132532

Date Created 20/Nov/2018

Issued To: General

Completed Status: 20 Nov 2018

Stock Ref: 2520000 Opera A/c: 00002711

Order Number: ORD95180

### Notes:

20 Nov 2018 08:51:51 AM Catherine Spence Shipping Tue 20 Nov 2018

1 400500

# Backorder 00002820 2520000 ORD95327

Issue ID #132989

Date Created 27/Nov/2018

Issued To: General

Completed Status: 27 Nov 2018

Stock Ref: 2520000 Opera A/c: 00002820

Order Number: ORD95327

### Notes:

27 Nov 2018 07:47:59 AM Catherine Spence Shipping Tue 27 Nov 2018

1 10000

# Backorder 00002824 2510000 ORD95169

Issue ID #132453

Date Created 19/Nov/2018

Issued To: General

Completed Status: 19 Nov 2018

Stock Ref: 2510000 Opera A/c: 00002824

Order Number: ORD95169

### Notes:

19 Nov 2018 09:18:13 AM Catherine Spence Shipping Mon 19 Nov 2018

1 400450

# Backorder 00003041 2520001 ORD98879

Issue ID #148730

Date Created 03/Jul/2019

Issued To: General

Completed Status: 03 Jul 2019

Stock Ref: 2520001 Opera A/c: 00003041

Order Number: ORD98879

### Notes:

03 Jul 2019 07:57:20 AM Catherine Spence Shipping Wed 03 Jul 2019

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# Backorder 00003170 2520000 ORD96351

Issue ID #137242

Date Created 31/Jan/2019

Issued To: General

Completed Status: 11 Mar 2019

Stock Ref: 2520000 Opera A/c: 00003170

Order Number: ORD96351

### Notes:

31 Jan 2019 09:33:26 AM Catherine Spence Back Order - Supplier

L. . . . 407040

## Backorder 00003490 2520000 ORD99152

Issue ID #150069

Date Created 23/Jul/2019

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520000 Opera A/c: 00003490 Order Number: ORD99152

#### Notes:

23 Jul 2019 11:50:16 AM Zoey Teal Emailed to advise carriage charge.

23 Jul 2019 01:29:10 PM Zoey Teal Carriage accepted.

24 Jul 2019 08:57:15 AM Catherine Spence Shipping Wed 24 Jul 2019

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# Backorder 00003490 2520000 ORD99187

Issue ID #150181

Date Created 24/Jul/2019

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520000 Opera A/c: 00003490 Order Number: ORD99187

### Notes:

24 Jul 2019 08:57:20 AM Catherine Spence Shipping Wed 24 Jul 2019

# Backorder 00003500 2520000 ORD95433

Issue ID #133416

Date Created 03/Dec/2018

Issued To: General

Completed Status: 03 Dec 2018

Stock Ref: 2520000 Opera A/c: 00003500

Order Number: ORD95433

### Notes:

03 Dec 2018 08:12:18 AM Catherine Spence Shipping Mon 03 Dec 2018

1 400440

### Backorder 00003500 2520001 ORD96592

Issue ID #137966

Date Created 12/Feb/2019

Issued To: General

Completed Status: 13 Feb 2019

Stock Ref: 2520001 Opera A/c: 00003500

Order Number: ORD96592

### Notes:

12 Feb 2019 07:43:00 AM Catherine Spence Shipping Tue 12 Feb 2019

L. . . 407000

# Backorder 00003540 2510000 ORD97910

Issue ID #143864

Date Created 02/May/2019

Issued To: General

Completed Status: 02 May 2019

Stock Ref: 2510000 Opera A/c: 00003540 Order Number: ORD97910

Notes:

02 May 2019 07:46:18 AM Catherine Spence Shipping Thu 02 May 2019

# Backorder 00003560 2520000 ORD93978

Issue ID #127600

Date Created 07/Sep/2018

Issued To: General

Completed Status: 10 Sep 2018

Stock Ref: 2520000 Opera A/c: 00003560

Order Number: ORD93978

### Notes:

07 Sep 2018 10:42:23 AM Zoey Teal Carriage accepted. OK to ship.

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# Backorder 00003560 2520000 ORD96872

Issue ID #139212

Date Created 27/Feb/2019

Issued To: General

Completed Status: 27 Feb 2019

Stock Ref: 2520000 Opera A/c: 00003560

Order Number: ORD96872

### Notes:

27 Feb 2019 08:06:19 AM Catherine Spence Back Order - Supplier

1 100010

# Backorder 00003560 2520000 ORD98413

Issue ID #146551

Date Created 04/Jun/2019

Issued To: General

Completed Status: 04 Jun 2019

Stock Ref: 2520000 Opera A/c: 00003560

Order Number: ORD98413

### Notes:

04 Jun 2019 07:40:03 AM Catherine Spence Shipping Tue 04 Jun 2019

# Backorder 00003560 2520000 ORD98458

Issue ID #146725

Date Created 06/Jun/2019

Issued To: General

Completed Status: 06 Jun 2019

Stock Ref: 2520000 Opera A/c: 00003560

Order Number: ORD98458

### Notes:

06 Jun 2019 07:54:40 AM Catherine Spence Shipping Thu 06 Jun 2019

## Backorder 00003640 2520000 ORD96785

Issue ID #139045

Date Created 25/Feb/2019

Issued To: General

Completed Status: 12 Mar 2019

Stock Ref: 2520000 Opera A/c: 00003640

Order Number: ORD96785

#### Notes:

25 Feb 2019 07:54:36 AM Catherine Spence Shipping Mon 25 Feb 2019

25 Feb 2019 03:40:51 PM Catherine Spence Back Order - Supplier

L. . . . 400045

### Backorder 00003640 2530003 ORD96785

Issue ID #139084

Date Created 25/Feb/2019

Issued To: General

Completed Status: 01 May 2019

Stock Ref: 2530003 Opera A/c: 00003640

Order Number: ORD96785

#### Notes:

25 Feb 2019 04:16:38 PM Catherine Spence See Attached Notes TRYING TO FIND CORRECT LABEL

12 Mar 2019 08:04:49 AM Catherine Spence

We do not have the correct label in stock, spoken to SN, need to speak to him again, the rest of the order will be shipped today

21 Mar 2019 08:39:03 AM Catherine Spence Left message with hospital, waiting for response from customer cg 21/03/19

29 Apr 2019 03:58:32 PM Catherine Spence email sent today, to request from engineers which type of label

# Backorder 00003640 2530003 ORD98011

Issue ID #144571

Date Created 09/May/2019

Issued To: General

Completed Status: 09 May 2019

Stock Ref: 2530003 Opera A/c: 00003640 Order Number: ORD98011

### Notes:

09 May 2019 07:49:43 AM Catherine Spence Shipping Thu 09 May 2019

# Backorder 00003720 2520000 ORD97637

Issue ID #142576

Date Created 15/Apr/2019

Issued To: General

Completed Status: 15 Apr 2019

Stock Ref: 2520000 Opera A/c: 00003720 Order Number: ORD97637

Older Number. OND97037

### Notes:

15 Apr 2019 08:24:38 AM Catherine Spence Shipping Mon 15 Apr 2019

1 440570

# Backorder 00003785 2520000 ORD94840

Issue ID #131232

Date Created 31/Oct/2018

Issued To: General

Completed Status: 01 Nov 2018

Stock Ref: 2520000 Opera A/c: 00003785

Order Number: ORD94840

### Notes:

31 Oct 2018 08:25:02 AM Catherine Spence Shipping Wed 31 Oct 2018

# Backorder 00003785 2520000 ORD99128

Issue ID #149893

Date Created 19/Jul/2019

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520000 Opera A/c: 00003785 Order Number: ORD99128

Notes:

19 Jul 2019 02:18:31 PM Sophie Lines Wrong price. Awaiting reply

# Backorder 00003785 2520000 ORD99182

Issue ID #150185

Date Created 24/Jul/2019

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 2520000 Opera A/c: 00003785 Order Number: ORD99182

### Notes:

24 Jul 2019 08:59:00 AM Catherine Spence Shipping Wed 24 Jul 2019

# Backorder 00003785 2530012 ORD98983

Issue ID #149247

Date Created 10/Jul/2019

Issued To: General

Completed Status: 10 Jul 2019

Stock Ref: 2530012 Opera A/c: 00003785

Order Number: ORD98983

### Notes:

10 Jul 2019 11:27:01 AM Zoey Teal Prices accepted.

.

### Backorder 00003800 2520000 ORD93851

Issue ID #127103

Date Created 31/Aug/2018

Issued To: General

Completed Status: 03 Sep 2018

Stock Ref: 2520000 Opera A/c: 00003800

Order Number: ORD93851

### Notes:

31 Aug 2018 07:41:54 AM Catherine Spence Shipping Fri 31 Aug 2018

1 407400

# Backorder 00003800 2520000 ORD97220

Issue ID #140661

Date Created 20/Mar/2019

Issued To: General

Completed Status: 21 Mar 2019

Stock Ref: 2520000 Opera A/c: 00003800

Order Number: ORD97220

### Notes:

20 Mar 2019 08:52:51 AM Catherine Spence Shipping Wed 20 Mar 2019

# Backorder 00003830 2520000 ORD95368

Issue ID #133079

Date Created 28/Nov/2018

Issued To: General

Completed Status: 30 Nov 2018

Stock Ref: 2520000 Opera A/c: 00003830

Order Number: ORD95368

### Notes:

28 Nov 2018 08:49:19 AM Catherine Spence Shipping Wed 28 Nov 2018

1 400070

# Backorder 00003830 2520000 ORD96645

Issue ID #138151

Date Created 14/Feb/2019

Issued To: General

Completed Status: 15 Feb 2019

Stock Ref: 2520000 Opera A/c: 00003830

Order Number: ORD96645

### Notes:

14 Feb 2019 07:46:49 AM Catherine Spence Back Order - Supplier

1 400454

# Backorder 00003830 2520001 ORD96645

Issue ID #138264

Date Created 15/Feb/2019

Issued To: General

Completed Status: 17 Feb 2019

Stock Ref: 2520001 Opera A/c: 00003830

Order Number: ORD96645

### Notes:

15 Feb 2019 08:07:15 AM Catherine Spence Shipping Fri 15 Feb 2019

100004

### Backorder 00003892 2520000 ORD95537

Issue ID #133748

Date Created 06/Dec/2018

Issued To: General

Completed Status: 07 Dec 2018

Stock Ref: 2520000 Opera A/c: 00003892

Order Number: ORD95537

### Notes:

06 Dec 2018 08:23:13 AM Catherine Spence Shipping Thu 06 Dec 2018

1 400740

# Backorder 00003892 2520000 ORD98383

Issue ID #146336

Date Created 31/May/2019

Issued To: General

Completed Status: 04 Jun 2019

Stock Ref: 2520000 Opera A/c: 00003892

Order Number: ORD98383

#### Notes:

31 May 2019 04:30:08 PM Kate Griffiths See Attached Notes No prices on PO. Spoke to Alix who will issue a new PO with prices. KG 31.5.19

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# Backorder 00003892 2520000 ORD98568

Issue ID #147307

Date Created 14/Jun/2019

Issued To: General

Completed Status: 14 Jun 2019

Stock Ref: 2520000 Opera A/c: 00003892

Order Number: ORD98568

### Notes:

14 Jun 2019 08:04:32 AM Catherine Spence Shipping Fri 14 Jun 2019

L. . . 447007

# Backorder 00003910 2520000 ORD98739

Issue ID #148063

Date Created 24/Jun/2019

Issued To: General

Completed Status: 03 Jul 2019

Stock Ref: 2520000 Opera A/c: 00003910

Order Number: ORD98739

### Notes:

24 Jun 2019 03:30:32 PM Kate Griffiths See Attached Notes Emailed to clarify part number. KG 24.6.19

# Backorder 00003930 2520003 ORD94582

Issue ID #130328

Date Created 16/Oct/2018

Issued To: General

Completed Status: 17 Oct 2018

Stock Ref: 2520003 Opera A/c: 00003930

Order Number: ORD94582

### Notes:

16 Oct 2018 08:15:57 AM Catherine Spence Shipping Tue 16 Oct 2018

# Backorder 00003930 2520003 ORD95252

Issue ID #132721

Date Created 22/Nov/2018

Issued To: General

Completed Status: 23 Nov 2018

Stock Ref: 2520003 Opera A/c: 00003930

Order Number: ORD95252

### Notes:

22 Nov 2018 09:42:24 AM Catherine Spence Shipping Thu 22 Nov 2018

1 100704

### Backorder 00003930 2520003 ORD97744

Issue ID #143503

Date Created 26/Apr/2019

Issued To: General

Completed Status: 30 Apr 2019

Stock Ref: 2520003 Opera A/c: 00003930 Order Number: ORD97744

#### Notes:

26 Apr 2019 09:44:32 AM Sarah Walton See Attached Notes Query on their order.

30 Apr 2019 10:28:38 AM Kate Griffiths Spoke to Peter McCann, this order is not for his dept, so advised to go ahead. KG 30.4.19

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# Backorder 00003930 2520003 ORD98774

Issue ID #148223

Date Created 26/Jun/2019

Issued To: General

Completed Status: 26 Jun 2019

Stock Ref: 2520003 Opera A/c: 00003930

Order Number: ORD98774

### Notes:

26 Jun 2019 08:13:18 AM Catherine Spence Shipping Wed 26 Jun 2019

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# Backorder 00003960 2510000 ORD96430

Issue ID #137377

Date Created 01/Feb/2019

Issued To: General

Completed Status: 01 Feb 2019

Stock Ref: 2510000 Opera A/c: 00003960

Order Number: ORD96430

### Notes:

01 Feb 2019 09:24:33 AM Catherine Spence Shipping Fri 01 Feb 2019

1 107077

### Backorder 00003997 2520000 ORD98391

Issue ID #146337

Date Created 31/May/2019

Issued To: General

Completed Status: 18 Jun 2019

Stock Ref: 2520000 Opera A/c: 00003997

Order Number: ORD98391

#### Notes:

31 May 2019 04:31:04 PM Kate Griffiths
See Attached Notes
Unsure which part they require. Rang and emailed Nick Godfrey and gave him choice of patient leads so he can chose. KG 31.5.19

03 Jun 2019 12:00:00 PM Kate Griffiths Chased 3.6.19 KG.

10 Jun 2019 03:59:50 PM Kate Griffiths Chased 10.6.19 KG

14 Jun 2019 04:46:38 PM Kate Griffiths
Chased 14.6.19, customer replied he has not heard anything yet. 14.6.19. KG

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# Backorder 00004008 2510005 ORD94960

Issue ID #131719

Date Created 07/Nov/2018

Issued To: General

Completed Status: 14 Nov 2018

Stock Ref: 2510005 Opera A/c: 00004008

Order Number: ORD94960

### Notes:

07 Nov 2018 08:19:53 AM Catherine Spence Back Order - Supplier

1 404740

### Backorder 00004040 2520000 ORD97312

Issue ID #141167

Date Created 27/Mar/2019

Issued To: General

Completed Status: 28 Mar 2019

Stock Ref: 2520000 Opera A/c: 00004040

Order Number: ORD97312

#### Notes:

27 Mar 2019 08:23:49 AM Catherine Spence Shipping Wed 27 Mar 2019

28 Mar 2019 07:53:00 AM Catherine Spence Shipping Thu 28 Mar 2019

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# Backorder 00004044 2530012 ORD98031

Issue ID #144720

Date Created 10/May/2019

Issued To: General

Completed Status: 10 May 2019

Stock Ref: 2530012 Opera A/c: 00004044 Order Number: ORD98031

#### Notes:

10 May 2019 08:25:41 AM Catherine Spence Shipping Fri 10 May 2019

# Backorder 00004127 2520001 ORD97327

Issue ID #141160

Date Created 27/Mar/2019

Issued To: General

Completed Status: 27 Mar 2019

Stock Ref: 2520001 Opera A/c: 00004127

Order Number: ORD97327

### Notes:

27 Mar 2019 08:21:55 AM Catherine Spence Shipping Wed 27 Mar 2019

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# Backorder 00004205 2520001 ORD96500

Issue ID #137642

Date Created 06/Feb/2019

Issued To: General

Completed Status: 07 Feb 2019

Stock Ref: 2520001 Opera A/c: 00004205

Order Number: ORD96500

### Notes:

06 Feb 2019 09:08:43 AM Zoey Teal Carriage charge accepted.

### Backorder 00004260 2520000 ORD94298

Issue ID #129130

Date Created 28/Sep/2018

Issued To: General

Completed Status: 28 Sep 2018

Stock Ref: 2520000 Opera A/c: 00004260

Order Number: ORD94298

#### Notes:

28 Sep 2018 07:45:05 AM Catherine Spence Shipping Fri 28 Sep 2018

1 100100

### Backorder 00004260 2520000 ORD94945

Issue ID #131609

Date Created 06/Nov/2018

Issued To: General

Completed Status: 06 Nov 2018

Stock Ref: 2520000 Opera A/c: 00004260

Order Number: ORD94945

#### Notes:

06 Nov 2018 09:11:58 AM Catherine Spence Shipping Tue 06 Nov 2018

104000

### Backorder 00004260 2520000 ORD95375

Issue ID #133083

Date Created 28/Nov/2018

Issued To: General

Completed Status: 30 Nov 2018

Stock Ref: 2520000 Opera A/c: 00004260

Order Number: ORD95375

#### Notes:

28 Nov 2018 08:49:41 AM Catherine Spence Shipping Wed 28 Nov 2018

# Backorder 00004260 2520000 ORD95535

Issue ID #133747

Date Created 06/Dec/2018

Issued To: General

Completed Status: 07 Dec 2018

Stock Ref: 2520000 Opera A/c: 00004260

Order Number: ORD95535

#### Notes:

06 Dec 2018 08:23:08 AM Catherine Spence Shipping Thu 06 Dec 2018

1 100747

# Backorder 00004261 2530012 ORD97353

Issue ID #141261

Date Created 28/Mar/2019

Issued To: General

Completed Status: 28 Mar 2019

Stock Ref: 2530012 Opera A/c: 00004261

Order Number: ORD97353

### Notes:

28 Mar 2019 07:55:21 AM Catherine Spence Shipping Thu 28 Mar 2019

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### Backorder 00004295 2510000 ORD94049

Issue ID #127840

Date Created 12/Sep/2018

Issued To: General

Completed Status: 12 Sep 2018

Stock Ref: 2510000 Opera A/c: 00004295

Order Number: ORD94049

#### Notes:

12 Sep 2018 07:58:52 AM Catherine Spence Shipping Wed 12 Sep 2018

L. . . . 407040

# Backorder 00004295 2520000 ORD98584

Issue ID #147411

Date Created 17/Jun/2019

Issued To: General

Completed Status: 17 Jun 2019

Stock Ref: 2520000 Opera A/c: 00004295

Order Number: ORD98584

### Notes:

17 Jun 2019 08:32:34 AM Catherine Spence Shipping Mon 17 Jun 2019

# Backorder 00004335 2510000 ORD96754

Issue ID #138675

Date Created 20/Feb/2019

Issued To: General

Completed Status: 20 Feb 2019

Stock Ref: 2510000 Opera A/c: 00004335

Order Number: ORD96754

### Notes:

20 Feb 2019 08:17:02 AM Catherine Spence Shipping Wed 20 Feb 2019

1 100075

# Backorder 00004335 2520000 ORD96140

Issue ID #136311

Date Created 16/Jan/2019

Issued To: General

Completed Status: 17 Jan 2019

Stock Ref: 2520000 Opera A/c: 00004335 Order Number: ORD96140

### Notes:

16 Jan 2019 12:55:04 PM Zoey Teal Carriage accepted. OK to ship.

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# Backorder 00004450 2520000 ORD95222

Issue ID #132616

Date Created 21/Nov/2018

Issued To: General

Completed Status: 22 Nov 2018

Stock Ref: 2520000 Opera A/c: 00004450

Order Number: ORD95222

#### Notes:

21 Nov 2018 08:09:43 AM Catherine Spence Shipping Wed 21 Nov 2018

1 100010

# Backorder 00004510 2520000 ORD95138

Issue ID #132290

Date Created 15/Nov/2018

Issued To: General

Completed Status: 19 Nov 2018

Stock Ref: 2520000 Opera A/c: 00004510

Order Number: ORD95138

### Notes:

15 Nov 2018 03:46:34 PM Zoey Teal See Attached Notes Carriage accepted. OK to ship.

\_\_\_\_\_

### Backorder 00004510 2520000 ORD97466

Issue ID #141756

Date Created 03/Apr/2019

Issued To: General

Completed Status: 04 Apr 2019

Stock Ref: 2520000 Opera A/c: 00004510

Order Number: ORD97466

#### Notes:

03 Apr 2019 02:18:30 PM Zoey Teal Carriage and prices accepted.

04 Apr 2019 08:01:12 AM Catherine Spence Shipping Thu 04 Apr 2019

# Backorder 00004525 2520001 ORD93356

Issue ID #125044

Date Created 31/Jul/2018

Issued To: General

Completed Status: 31 Jul 2018

Stock Ref: 2520001 Opera A/c: 00004525

Order Number: ORD93356

### Notes:

31 Jul 2018 07:48:48 AM Catherine Spence Shipping Tue 31 Jul 2018

I. . . . 405044

### Backorder 00004560 2520000 ORD93747

Issue ID #126748

Date Created 24/Aug/2018

Issued To: General

Completed Status: 28 Aug 2018

Stock Ref: 2520000 Opera A/c: 00004560

Order Number: ORD93747

#### Notes:

24 Aug 2018 09:29:27 AM Catherine Spence Shipping Fri 24 Aug 2018

L. . . 400740

### Backorder 00004560 2530012 ORD97351

Issue ID #141259

Date Created 28/Mar/2019

Issued To: General

Completed Status: 28 Mar 2019

Stock Ref: 2530012 Opera A/c: 00004560

Order Number: ORD97351

### Notes:

28 Mar 2019 07:55:04 AM Catherine Spence Shipping Thu 28 Mar 2019

144050

# Backorder 00004645 2510000 ORD97183

Issue ID #140515

Date Created 18/Mar/2019

Issued To: General

Completed Status: 19 Mar 2019

Stock Ref: 2510000 Opera A/c: 00004645

Order Number: ORD97183

### Notes:

18 Mar 2019 08:09:12 AM Catherine Spence Shipping Mon 18 Mar 2019

1 10515

# Backorder 00004735 2520000 ORD94345

Issue ID #129375

Date Created 02/Oct/2018

Issued To: General

Completed Status: 02 Oct 2018

Stock Ref: 2520000 Opera A/c: 00004735

Order Number: ORD94345

### Notes:

02 Oct 2018 08:21:18 AM Catherine Spence Shipping Tue 02 Oct 2018

<del>\_\_\_\_\_\_</del>

# Backorder 00004736 2520001 ORD98742

Issue ID #148131

Date Created 25/Jun/2019

Issued To: General

Completed Status: 25 Jun 2019

Stock Ref: 2520001 Opera A/c: 00004736

Order Number: ORD98742

### Notes:

25 Jun 2019 08:13:58 AM Catherine Spence Shipping Tue 25 Jun 2019

1 10101

# Backorder 00004736 2530012 ORD98958

Issue ID #149123

Date Created 09/Jul/2019

Issued To: General

Completed Status: 09 Jul 2019

Stock Ref: 2530012 Opera A/c: 00004736

Order Number: ORD98958

### Notes:

09 Jul 2019 07:46:37 AM Catherine Spence Shipping Tue 09 Jul 2019

1 440400

# Backorder 00004760 2520000 ORD98272

Issue ID #145918

Date Created 24/May/2019

Issued To: General

Completed Status: 24 May 2019

Stock Ref: 2520000 Opera A/c: 00004760

Order Number: ORD98272

#### Notes:

24 May 2019 08:05:28 AM Catherine Spence Shipping Fri 24 May 2019

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# Backorder 00004832 2520000 ORD94089

Issue ID #128031

Date Created 14/Sep/2018

Issued To: General

Completed Status: 17 Sep 2018

Stock Ref: 2520000 Opera A/c: 00004832

Order Number: ORD94089

#### Notes:

14 Sep 2018 07:58:51 AM Catherine Spence Shipping Fri 14 Sep 2018

### Backorder 00004832 2520000 ORD96392

Issue ID #137237

Date Created 31/Jan/2019

Issued To: General

Completed Status: 12 Mar 2019

Stock Ref: 2520000 Opera A/c: 00004832

Order Number: ORD96392

#### Notes:

31 Jan 2019 09:03:47 AM Kate Griffiths See Attached Notes Offered alternative. Customer happy to wait. Aware of lead time. KG 31.1.19

31 Jan 2019 09:42:38 AM Catherine Spence Back Order - Supplier

<u>\_\_\_\_\_\_</u>

# Backorder 00004890 2510000 ORD95406

Issue ID #133175

Date Created 29/Nov/2018

Issued To: General

Completed Status: 29 Nov 2018

Stock Ref: 2510000 Opera A/c: 00004890

Order Number: ORD95406

### Notes:

29 Nov 2018 07:45:40 AM Catherine Spence Shipping Thu 29 Nov 2018

1 100175

# Backorder 00005021 2520000 ORD96205

Issue ID #136571

Date Created 21/Jan/2019

Issued To: General

Completed Status: 22 Jan 2019

Stock Ref: 2520000 Opera A/c: 00005021

Order Number: ORD96205

### Notes:

21 Jan 2019 07:58:30 AM Catherine Spence Shipping Mon 21 Jan 2019

L. . . 400574

# Backorder 00005030 2520000 ORD94593

Issue ID #130423

Date Created 17/Oct/2018

Issued To: General

Completed Status: 18 Oct 2018

Stock Ref: 2520000 Opera A/c: 00005030

Order Number: ORD94593

### Notes:

17 Oct 2018 08:07:54 AM Catherine Spence Shipping Wed 17 Oct 2018

## Backorder 00005030 2520000 ORD97575

Issue ID #142307

Date Created 10/Apr/2019

Issued To: General

Completed Status: 10 Apr 2019

Stock Ref: 2520000 Opera A/c: 00005030

Order Number: ORD97575

#### Notes:

10 Apr 2019 08:31:31 AM Catherine Spence Shipping Wed 10 Apr 2019

10 Apr 2019 08:31:37 AM Catherine Spence

#### Backorder 00005164 2520000 ORD96999

Issue ID #139941

Date Created 08/Mar/2019 Issued To: Kate Griffiths

Completed Status: 19 Mar 2019

Stock Ref: 2520000 Opera A/c: 00005164

Order Number: ORD96999

#### Notes:

08 Mar 2019 02:07:36 PM Kate Griffiths See Attached Notes Emailed re price difference. KG 8.3.19

08 Mar 2019 02:10:47 PM Kate Griffiths

Ruth Summers replied re contract price. I replied with Catrin's reply about price increases. 7.3.19 KG

00 May 0040 Kata Ovittitla

08 Mar 2019 Kate Griffiths noted

## Backorder 00005164 2520000 ORD98489

Issue ID #146953

Date Created 10/Jun/2019

Issued To: General

Completed Status: 12 Jun 2019

Stock Ref: 2520000 Opera A/c: 00005164

Order Number: ORD98489

#### Notes:

10 Jun 2019 12:17:12 PM Kate Griffiths See Attached Notes Emailed re price difference.

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## Backorder 00005164 2530012 ORD96892

Issue ID #139310

Date Created 28/Feb/2019

Issued To: General

Completed Status: 28 Feb 2019

Stock Ref: 2530012 Opera A/c: 00005164

Order Number: ORD96892

#### Notes:

28 Feb 2019 08:37:12 AM Catherine Spence Shipping Thu 28 Feb 2019

## Backorder 00005210 2520000 ORD95245

Issue ID #132650

Date Created 21/Nov/2018

Issued To: General

Completed Status: 23 Nov 2018

Stock Ref: 2520000 Opera A/c: 00005210

Order Number: ORD95245

#### Notes:

21 Nov 2018 03:49:57 PM Zoey Teal Carriage charge accepted

22 Nov 2018 09:42:12 AM Catherine Spence Shipping Thu 22 Nov 2018

## Backorder 00005380 2510000 ORD94214

Issue ID #128512

Date Created 21/Sep/2018

Issued To: General

Completed Status: 21 Sep 2018

Stock Ref: 2510000 Opera A/c: 00005380

Order Number: ORD94214

#### Notes:

21 Sep 2018 08:24:10 AM Catherine Spence Shipping Fri 21 Sep 2018

1 400540

## Backorder 00005380 2510005 ORD94296

Issue ID #129127

Date Created 28/Sep/2018

Issued To: General

Completed Status: 28 Sep 2018

Stock Ref: 2510005 Opera A/c: 00005380

Order Number: ORD94296

#### Notes:

28 Sep 2018 07:44:48 AM Catherine Spence Shipping Fri 28 Sep 2018

1 100107

## Backorder 00005430 2520003 ORD98129

Issue ID #145140

Date Created 16/May/2019

Issued To: General

Completed Status: 16 May 2019

Stock Ref: 2520003 Opera A/c: 00005430

Order Number: ORD98129

#### Notes:

16 May 2019 07:43:42 AM Catherine Spence Shipping Thu 16 May 2019

1 445440

## Backorder 00005445 2520000 ORD96590

Issue ID #137965

Date Created 12/Feb/2019

Issued To: General

Completed Status: 12 Feb 2019

Stock Ref: 2520000 Opera A/c: 00005445

Order Number: ORD96590

#### Notes:

12 Feb 2019 07:41:03 AM Catherine Spence Back Order - Supplier

1. 407005

## Backorder 00005445 2520000 ORD98779

Issue ID #148235

Date Created 26/Jun/2019

Issued To: General

Completed Status: 01 Jul 2019

Stock Ref: 2520000 Opera A/c: 00005445

Order Number: ORD98779

#### Notes:

26 Jun 2019 10:38:04 AM Kate Griffiths See Attached Notes Emailed re price, also rang. KG 25.6.19

01 Jul 2019 08:34:57 AM Catherine Spence Shipping Mon 01 Jul 2019

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## Backorder 00005520 2520000 ORD95460

Issue ID #133502

Date Created 04/Dec/2018

Issued To: General

Completed Status: 04 Dec 2018

Stock Ref: 2520000 Opera A/c: 00005520

Order Number: ORD95460

#### Notes:

04 Dec 2018 07:42:19 AM Catherine Spence Shipping Tue 04 Dec 2018

1 400500

## Backorder 00005520 2520000 ORD96406

Issue ID #137256

Date Created 31/Jan/2019

Issued To: General

Completed Status: 12 Mar 2019

Stock Ref: 2520000 Opera A/c: 00005520

Order Number: ORD96406

#### Notes:

31 Jan 2019 09:42:47 AM Catherine Spence Back Order - Supplier

L. . . 407050

## Backorder 00005533 2520000 ORD94470

Issue ID #129903

Date Created 09/Oct/2018

Issued To: General

Completed Status: 10 Oct 2018

Stock Ref: 2520000 Opera A/c: 00005533 Order Number: ORD94470

Notes:

09 Oct 2018 07:48:04 AM Catherine Spence Shipping Tue 09 Oct 2018

## Backorder 00006039 2520000 ORD96828

Issue ID #139060

Date Created 25/Feb/2019

Issued To: General

Completed Status: 11 Mar 2019

Stock Ref: 2520000 Opera A/c: 00006039

Order Number: ORD96828

#### Notes:

25 Feb 2019 03:40:09 PM Catherine Spence Back Order - Supplier

1 10000

## Backorder 00006501 2530012 ORD95337

Issue ID #132981

Date Created 27/Nov/2018

Issued To: General

Completed Status: 29 Nov 2018

Stock Ref: 2530012 Opera A/c: 00006501

Order Number: ORD95337

#### Notes:

27 Nov 2018 07:47:01 AM Catherine Spence See Attached Notes

100004

## Backorder 00007016 2510000 ORD94191

Issue ID #128420

Date Created 20/Sep/2018 Issued To: Catherine Spence Completed Status: 20 Sep 2018

Stock Ref: 2510000 Opera A/c: 00007016

Order Number: ORD94191

#### Notes:

20 Sep 2018 12:24:56 PM Sarah Walton See Attached Notes Please can this be shipped today.

## Backorder 00007016 2510000 ORD95867

Issue ID #135026

Date Created 28/Dec/2018

Issued To: General

Completed Status: 02 Jan 2019

Stock Ref: 2510000 Opera A/c: 00007016

Order Number: ORD95867

#### Notes:

28 Dec 2018 08:30:50 AM Catherine Spence Shipping Fri 28 Dec 2018

1 405000

## Backorder 00007020 2510005 ORD95899

Issue ID #136467

Date Created 18/Jan/2019

Issued To: General

Completed Status: 19 Feb 2019

Stock Ref: 2510005 Opera A/c: 00007020

Order Number: ORD95899

#### Notes:

18 Jan 2019 12:40:58 PM Sarah Walton See Attached Notes Warehouse done on the 02/01/19.

10010

## Backorder 00007020 2550004 ORD95899

Issue ID #136468

Date Created 18/Jan/2019

Issued To: General

Completed Status: 19 Feb 2019

Stock Ref: 2550004 Opera A/c: 00007020

Order Number: ORD95899

#### Notes:

18 Jan 2019 12:42:25 PM Sarah Walton See Attached Notes Warehouse request done on 02/01/19

## Backorder 00007374 2510000 ORD96094

Issue ID #136152

Date Created 15/Jan/2019

Issued To: General

Completed Status: 16 Jan 2019

Stock Ref: 2510000 Opera A/c: 00007374

Order Number: ORD96094

#### Notes:

15 Jan 2019 07:53:07 AM Catherine Spence Shipping Tue 15 Jan 2019

I... 400450

## Backorder 00007374 2510000 ORD97285

Issue ID #141154

Date Created 27/Mar/2019

Issued To: General

Completed Status: 01 Apr 2019

Stock Ref: 2510000 Opera A/c: 00007374

Order Number: ORD97285

#### Notes:

27 Mar 2019 08:10:31 AM Catherine Spence See Attached Notes Please ship with future orders.

## Backorder 00007374 2520000 ORD95815

Issue ID #134791

Date Created 21/Dec/2018

Issued To: General

Completed Status: 08 Jan 2019

Stock Ref: 2520000 Opera A/c: 00007374

Order Number: ORD95815

#### Notes:

21 Dec 2018 08:13:29 AM Catherine Spence See Attached Notes

1 404704

## Backorder 00007374 2520003 ORD97982

Issue ID #144484

Date Created 08/May/2019

Issued To: General

Completed Status: 15 May 2019

Stock Ref: 2520003 Opera A/c: 00007374

Order Number: ORD97982

#### Notes:

08 May 2019 09:04:03 AM Catherine Spence See Attached Notes ship with other orders

## Backorder 00007374 2520003 ORD98912

Issue ID #148934

Date Created 05/Jul/2019

Issued To: General

Completed Status: 12 Jul 2019

Stock Ref: 2520003 Opera A/c: 00007374

Order Number: ORD98912

#### Notes:

05 Jul 2019 08:11:04 AM Catherine Spence Shipping Next Week ship with other orders

\_\_\_\_\_

## Backorder 00007410 2520000 ORD98907

Issue ID #148856

Date Created 04/Jul/2019

Issued To: General

Completed Status: 08 Jul 2019

Stock Ref: 2520000 Opera A/c: 00007410

Order Number: ORD98907

#### Notes:

04 Jul 2019 01:28:25 PM Sarah Walton See Attached Notes Incorrect price

140000

#### Backorder 00007528 2520000 ORD96557

Issue ID #137904

Date Created 11/Feb/2019

Issued To: General

Completed Status: 12 Mar 2019

Stock Ref: 2520000 Opera A/c: 00007528

Order Number: ORD96557

#### Notes:

11 Feb 2019 08:06:39 AM Catherine Spence Back Order - Supplier

11 Feb 2019 10:09:39 AM Sarah Walton See Attached Notes Customer is happy to wait for the stock arrive rather than having the longer version.

12 Mar 2019 08:03:37 AM Catherine Spence Shipping Tue 12 Mar 2019

## Backorder 00007586 2510000 ORD94642

Issue ID #130533

Date Created 18/Oct/2018

Issued To: General

Completed Status: 19 Oct 2018

Stock Ref: 2510000 Opera A/c: 00007586

Order Number: ORD94642

#### Notes:

18 Oct 2018 03:12:45 PM Zoey Teal Please ship with ORD94660.

## Backorder 00007586 2520000 ORD97030

Issue ID #139865

Date Created 07/Mar/2019

Issued To: General

Completed Status: 11 Mar 2019

Stock Ref: 2520000 Opera A/c: 00007586

Order Number: ORD97030

#### Notes:

07 Mar 2019 04:14:21 PM Zoey Teal Emailed to advise incorrect prices.

\_\_\_\_\_\_

## Backorder 00012494 2520000 ORD94656

Issue ID #130609

Date Created 19/Oct/2018

Issued To: General

Completed Status: 19 Oct 2018

Stock Ref: 2520000 Opera A/c: 00012494

Order Number: ORD94656

#### Notes:

19 Oct 2018 08:07:46 AM Catherine Spence Shipping Fri 19 Oct 2018

## Backorder 00012672 2510000 ORD94855

Issue ID #131223

Date Created 31/Oct/2018

Issued To: General

Completed Status: 31 Oct 2018

Stock Ref: 2510000 Opera A/c: 00012672

Order Number: ORD94855

#### Notes:

31 Oct 2018 08:23:03 AM Catherine Spence Shipping Wed 31 Oct 2018

VIAMED Stock Meeting - Sale or Returns

## Check Sale or Returns (293)

Issue ID #147019

Date Created 11/Jun/2019 Issued To: Ryan Swaine

Completed Status: 17 Jun 2019

#### Notes:

Added by Derek Lamb sent to Ryan Swaine Can you chase up on your sale or return issues

17 Jun 2019 Ryan Swaine

Done. However, please can you help me with the following.

These two items are scanned to me, I have no idea why, as I do not have them. Please can you kill them: 8438890110023Oxygen sensor R-23VV013195 2896152510000Microstim DB3 - Supramaximal NerveH0001915

Jamjoom have the following items scanned to them. They were left with a sales rep after the Saudi Health exhibition to follow up on some leads for me, I was to collect them on my next visit. Unfortunately the market changed that year and I never made it back to collect the devices, please kill them as they will be dead now and the products are no longer available.

17 Jun 2019 Derek Lamb done

04 Jul 2019 Rvan Swaine

Created Related Issue #148853

Added by Ryan Swaine sent to Derek Lamb

Hi Derek, issue #147019 was completed, but the items scanned to Jamjoom are still live. Please can you kill these for me?

BS EN ISO 13485:2003 - Document Control Amendments needed

## Document Update Request (17689) VM3COP61.11 DB3 tester production procedure 2510

Issue ID #122164

Date Created 12/Jun/2018 Issued To: Michael Green Completed Status: 26 Jul 2018

Notes:

Added by Derek Lamb sent to Michael Green see main issue - i think you put this one together

26 Jul 2018 Derek Lambdone

BS EN ISO 13485:2003 - Document Control Amendments needed

# Document Update Request (17689) VM3COP61.11 DB3 tester production procedure 2510 Issue ID #122158

Date Created 12/Jun/2018 Issued To: Derek Lamb

Completed Status: 26 Jul 2018

Notes:

Added by Helen Lamb sent to Derek Lamb Controlled Document (17689) VM3COP61.11 DB3 tester production procedure 2510005 Requires Updating

please add part number 2530102 to BNC connector. Also it says socket on list when intrastats calls it a connector

12 Jun 2018 Derek Lamb
Created Related Issue #122164
Added by Derek Lamb sent to Michael Green
see main issue - i think you put this one together

26 Jul 2018 Derek Lamb fixed

BS EN ISO 13485:2003 - Document Control Amendments needed

## Document Update Request (17689) VM3COP61.11 DB3 tester production procedure 2510

Issue ID #112489

Date Created 17/Jan/2018 Issued To: Michael Green

Completed Status: 07 Sep 2018

Notes:

Added by Steve Nixon sent to Michael Green Controlled Document (17689) VM3COP61.11 DB3 tester production procedure 2510005 Requires Updating

Component part numbers need adding.

03 Sep 2018 Michael Green Completed.

VIAMED Sales And Marketing - Post Market Surveilance

## File 25 Microstim MkIII Risk File Updated

Issue ID #149434

Date Created 12/Jul/2019 Issued To: Derek Lamb

Completed Status: 12 Jul 2019

Stock Ref: DB37

N	otes:

Risk file has changed, VM3COP27.12 Needs reviewing for 25 Microstim MkIII as the Risk assesment has changed

12 Jul 2019 Derek Lamb

VIAMED Sales And Marketing - Post Market Surveilance

## File 25 Microstim MkIII Risk File Updated

Issue ID #149433

Date Created 12/Jul/2019 Issued To: Derek Lamb

Completed Status: 12 Jul 2019

Stock Ref: DB37

Notes:

Risk file has changed, VM3COP27.12 Needs reviewing for 25 Microstim MkIII as the Risk assesment has changed

\_\_\_\_\_

12 Jul 2019 Derek Lamb

lanuari 40.422

VIAMED Sales And Marketing - Post Market Surveilance

## File 25 Microstim MkIII Risk File Updated

Issue ID #133282

Date Created 30/Nov/2018 Issued To: Derek Lamb

Completed Status: 03 Dec 2018

Stock Ref: DB37

## Notes:

Risk file has changed, VM3COP27.12 Needs reviewing for 25 Microstim MkIII as the Risk assesment has changed

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VIAMED Sales And Marketing - Post Market Surveilance

## File 25 Microstim MkIII Risk File Updated

Issue ID #124850

Date Created 27/Jul/2018 Issued To: Derek Lamb

Completed Status: 27 Jul 2018

Stock Ref: DB37

## Notes:

Risk file has changed, VM3COP27.12 Needs reviewing for 25 Microstim MkIII as the Risk assesment has changed

07 hil 0040 Darrell Larrel

27 Jul 2018 Derek Lamb reviewed the new risk,

customer marked the device before returning, so technically went through the returns system as a fault,

Indiana (10.4050)

Intrastats - Intrastats

## **GTIN Number**

Issue ID #129546

Date Created 03/Oct/2018 Issued To: Derek Lamb

Completed Status: 05 Oct 2018

## Notes:

Added by Catrin Hird sent to Derek Lamb Reply from Bunzl re GTIn number Please update

Bunzl Code: KR31.1946.21 - EXCEL ELECTRODES BLUE FOAM- GTIN: 20884521516202

our part 2550004 04 Oct 2018 Derek Lamb done 04 Oct 2018 Derek Lamb 05 Oct 2018 Catrin Hird done

VIAMED Stock Meeting - Repairs Review - General

## Linked photo

Issue ID #141859

Date Created 04/Apr/2019 Issued To: Michael Green

Completed Status: 12 Apr 2019

Linked Files

04 Apr 2019 Fluid ingress 04 Apr 2019 Fluid ingress

### Notes:

Added by Michael Green sent to Michael Green Service Repair Sheet:66993 SRN31286 Microstim DB3 2510000 M0004320 Microstim DB3.

04 Apr 2019 Michael Green
Created Related Issue #141860
Added by Michael Green sent to Derek Lamb
Problem linking photos to a repair from the engineer screen.

12 Apr 2019 Michael Green

\_\_\_\_\_

12 Apr 2019 Michael Green

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Issues:141859

Thanks.

VIAMED Stock Meeting - Stock Queries

## Looks like low on stock 2520000 Microstim DB3 - Patient Lead.

Issue ID #136289

Date Created 16/Jan/2019 Issued To: Steve Nixon

Completed Status: 17 Jan 2019

## Notes:

Added by Derek Lamb sent to Steve Nixon Looks like low on stock

16 Jan 2019 Steve Nixon

I know I chased them up on Monday, 1200 coming March. Looks like that nobody had chased the P.O. log confirmations. Need to discuss with you, there should be sufficient staff.

In the meantime we can offer the longer 1.5m version, already discussed with Cathy and Robert a few weeks ago.

Suggest we give it a few months and then review if cash flow OK to order another 1200+ for stock.

# Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff

Issue ID #127775

Date Created 11/Sep/2018

Issued To: Zoey Teal

Completed Status: 11 Sep 2018

## Notes:

Copy Issue Main Issue #127768
Added by Catrin Hird sent to Catrin Hird
INFORMATION ONLY ISSUE DO NOT ADD NOTES!
The attached letter and Microstim leaflet has been sent to all Theatres mailing group.

Ref: 2590010/20180903/359

# Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff

Issue ID #127774

Date Created 11/Sep/2018 Issued To: Steve Hardaker Completed Status: 12 Sep 2018

## Notes:

Copy Issue Main Issue #127768
Added by Catrin Hird sent to Catrin Hird
INFORMATION ONLY ISSUE DO NOT ADD NOTES!
The attached letter and Microstim leaflet has been sent to all Theatres mailing group.

Ref: 2590010/20180903/359

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## Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff

Issue ID #127773

Date Created 11/Sep/2018 Issued To: Sophie Lines

Completed Status: 14 Sep 2018

## Notes:

Copy Issue Main Issue #127768
Added by Catrin Hird sent to Catrin Hird
INFORMATION ONLY ISSUE DO NOT ADD NOTES!
The attached letter and Microstim leaflet has been sent to all Theatres mailing group.

Ref: 2590010/20180903/359

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## Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff

Issue ID #127772

Date Created 11/Sep/2018 Issued To: Sarah Walton

Completed Status: 11 Sep 2018

## Notes:

Copy Issue Main Issue #127768
Added by Catrin Hird sent to Catrin Hird
INFORMATION ONLY ISSUE DO NOT ADD NOTES!
The attached letter and Microstim leaflet has been sent to all Theatres mailing group.

Ref: 2590010/20180903/359

\_\_\_\_\_

# Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff

Issue ID #127771

Date Created 11/Sep/2018 Issued To: Kate Griffiths

Completed Status: 11 Sep 2018

## Notes:

Copy Issue Main Issue #127768
Added by Catrin Hird sent to Catrin Hird
INFORMATION ONLY ISSUE DO NOT ADD NOTES!
The attached letter and Microstim leaflet has been sent to all Theatres mailing group.

Ref: 2590010/20180903/359

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## Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff

Issue ID #127770

Date Created 11/Sep/2018

Issued To: Gail Bell

Completed Status: 11 Sep 2018

## Notes:

Copy Issue Main Issue #127768
Added by Catrin Hird sent to Catrin Hird
INFORMATION ONLY ISSUE DO NOT ADD NOTES!
The attached letter and Microstim leaflet has been sent to all Theatres mailing group.

Ref: 2590010/20180903/359

10.7770

# Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff

Issue ID #127769

Date Created 11/Sep/2018 Issued To: Emily Hanson

Completed Status: 17 Sep 2018

## Notes:

Copy Issue Main Issue #127768
Added by Catrin Hird sent to Catrin Hird
INFORMATION ONLY ISSUE DO NOT ADD NOTES!
The attached letter and Microstim leaflet has been sent to all Theatres mailing group.

Ref: 2590010/20180903/359

\_\_\_\_\_

# Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff

Issue ID #127768

Date Created 11/Sep/2018

Issued To: Catrin Hird

Completed Status: 11 Sep 2018

Linked Files

11 Sep 2018 Microstim DB3 Mailing - Theatres Sept 2018

#### Notes:

Added by Catrin Hird sent to Catrin Hird INFORMATION ONLY ISSUE DO NOT ADD NOTES!

The attached letter and Microstim leaflet has been sent to all Theatres mailing group.

Ref: 2590010/20180903/359

## Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff

Issue ID #127767

Date Created 11/Sep/2018

Issued To:

Completed Status: 11 Sep 2018

Notes:

Catrin Hird 11/09/2018 Issue Generated
Mailshot Microstim DB3 Mailing - Theatres Sept 2018 Advise Staff

11 Sep 2018 Catrin Hird

Created Related Issue #127768
Added by Catrin Hird sent to Catrin Hird
INFORMATION ONLY ISSUE DO NOT ADD NOTES!

The attached letter and Microstim leaflet has been sent to all Theatres mailing group.

Ref: 2590010/20180903/359

\_\_\_\_

11 Sep 2018 Catrin Hird

Priority Changed From 5 To 0 done - related issue

## VIAMED Feedback - Product Feedback Positive

## Microstim DB3 airworthiness assessment

Issue ID #132631

Date Created 21/Nov/2018 Issued To: Steve Nixon

Completed Status: 26 Nov 2018

#### Notes:

Added by Steve Hardaker sent to Steve Nixon

Over the last 7 months, I've been working with Leidos Supply Ltd (primary equipment supplier for the MOD) and RINA Consulting (testing house) to get the Microstim DB3 through the Special Purpose Aeromedical Equipment (SPAME) airworthiness assessment.

I'm pleased to report that the airworthiness process is now complete and the device has been declared to pose no serious risk to either the aircraft or patient. They do caution that there is still some work to do, and once this is complete, I will obtain something to substantiate the accreditation for the Technical Files.

One thing that has arisen is the requirement to only use batteries that are declared safe for air use. They are happy to use their own batteries and have requested a part number for a device that ships without a battery.

Can we do this, or would you rather cover this with stock and account memos?

26 Nov 2018 Steve Hardaker

Provided part number 2510001 for a Microstim without a battery.

With regards to the standards, the customer advised the following:

"I should be able to share with you the defence standards which have been applied. I have been informed that these standards mirror civilian aviation standards but until the project is signed sealed and delivered I wouldnt want to share anything that has the slightest potential to change."

With regards to anticipated usage:

"I dont predict annual demand to be too high. There isnt scope to add further users to the entitlement so new demands will probably come about when a device is damaged."

VIAMED Stock Meeting - Purchase Order Requirements

## Muscat ORD95899

Issue ID #136470

Date Created 18/Jan/2019 Issued To: Derek Lamb

Completed Status: 21 Jan 2019

## Notes:

Copy Issue Main Issue #136469
Added by Sarah Walton sent to Steve Nixon
I placed a warehouse request on 02/01/19 for 5 x 2550004. Please can this stock be ordered.

21 Jan 2019 Sarah Walton

VIAMED Stock Meeting - Purchase Order Requirements

## Muscat ORD95899

Issue ID #136469

Date Created 18/Jan/2019

Issued To: Steve Nixon

Completed Status: 22 Jan 2019

## Notes:

Added by Sarah Walton sent to Steve Nixon
I placed a warehouse request on 02/01/19 for 5 x 2550004. Please can this stock be ordered.

22 Jan 2019 Sarah Walton
As per SN verbally these have been ordered.

\_\_\_\_\_

VIAMED Stock Meeting - Stock Queries

## Need a stock check,

Issue ID #136315

Date Created 16/Jan/2019 Issued To: Robert Connor

Completed Status: 17 Jan 2019

#### Notes:

Added by Derek Lamb sent to Robert Connor 2520001 Microstim DB3 - Patient Lead. 2520003 Microstim DB3 - Patient Lead.

2530100 Microstim DB3 Tester PCB 2530104 Microstim DB3 Tester - Diode 2530105 Microstim DB3 Tester - LED

3210071 Single use silicone round facemask

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17 Jan 2019 Robert Connor

3210071Single use silicone round facemask

Barcode count is correct. Opera seems to be out due to creating and splitting multipacks, at some point someone has forgotten to minus singles out of opera.

2530100Microstim DB3 Tester PCB 2530104Microstim DB3 Tester - Diode 2530105Microstim DB3 Tester - LED

These have been received into opera once and never barcoded. I assume MG has a box of them somewhere and they have not been automatically reduced down from DB3 tester production jobs. I'll have a rummage and see what I can find.

2520001Microstim DB3 - Patient Lead. 2520003Microstim DB3 - Patient Lead. Will check counts and let you know.

17 Jan 2019 Robert Connor

Opera adjustments 2530100: -144 2530104: -44 2530105: -107

3210071: -113

47 La 2040 Dellari Occasion

17 Jan 2019 Robert Connor 2520003: +4

\_\_\_\_\_

17 Jan 2019 Robert Connor 2520001: -2

17 Jan 2019 Derek Lamb

VIAMED Stock Meeting - Stock Queries

## Need a stock check,

Issue ID #136252

Date Created 16/Jan/2019 Issued To: Robert Connor

Completed Status: 23 Jan 2019

### Notes:

Added by Derek Lamb sent to Robert Connor 1430330 V1000 - Plastic Carrying Case

16 Jan 2019 Derek Lamb 1430331V1000 - Rear Label for Carrying Case 1450000Packing box - V1000

16 Jan 2019 Derek Lamb Created Related Issue #136315 Added by Derek Lamb sent to Robert Connor 2520001 Microstim DB3 - Patient Lead. 2520003 Microstim DB3 - Patient Lead.

2530100 Microstim DB3 Tester PCB 2530104 Microstim DB3 Tester - Diode 2530105 Microstim DB3 Tester - LED

3210071 Single use silicone round facemask

16 Jan 2019 Derek Lamb Created Related Issue #136316 Added by Derek Lamb sent to Robert Connor 4420505 IRMA CO2 analyzer

21 Jan 2019 Robert Connor Opera adjustments 1430330: -106 1430331: +20

1450000: -13

23 Jan 2019 Derek Lamb

Intrastats - Cross Reference Database Tables Updates

## No Equivalent cross reference update

Issue ID #133016

Date Created 27/Nov/2018 Issued To: Steve Nixon

Completed Status: 27 Nov 2018

## Notes:

Added by Steve Hardaker sent to Steve Nixon
Just a quick update to add a No Equivalent to the oxygen sensor cross reference.

Manufacturer: Sykes-Pickavant Model: Portable 4 Gas Analyser

Part Number: 32520000

Link to product:

https://www.sykes-pickavant.com/products/electrical-diagnostics-and-test-tools/emissions/1807

I have attached some images of the original sensor, its a Citicel. I can't quite make out the original part number but we clearly have no equivalent.

27 Nov 2018 Steve Hardaker Duplicate issue.

Intrastats - Cross Reference Database Tables Updates

## No Equivalent cross reference update

Issue ID #133015

Date Created 27/Nov/2018 Issued To: Steve Nixon

Completed Status: 21 Feb 2019

Linked Files

27 Nov 2018 Unidentified City Tech Citicel 27 Nov 2018 Unidentified City Tech Citicel 27 Nov 2018 Unidentified City Tech Citicel 27 Nov 2018 Unidentified City Tech Citicel

#### Notes:

Added by Steve Hardaker sent to Steve Nixon
Just a quick update to add a No Equivalent to the oxygen sensor cross reference.

Manufacturer: Sykes-Pickavant Model: Portable 4 Gas Analyser

Part Number: 32520000

Link to product:

https://www.sykes-pickavant.com/products/electrical-diagnostics-and-test-tools/emissions/1807

I have attached some images of the original sensor, its a Citicel. I can`t quite make out the original part number but we clearly have no equivalent.

20 Feb 2019 Steve Nixon Thanks 21 Feb 2019 Steve Hardaker

Order Error: ORD96785 Checking error

Issue ID #144514

Date Created 08/May/2019 Issued To: Helen Lamb

Completed Status: 09 May 2019

## Notes:

Auto Issue from Error Log ORD96785 Order Entered by Kate Griffiths Order Checked by Kate Griffiths Office

Error was Checking error

Fault:

order from customer had 5 2530011 ORD had 1, missed when checked

Possible Fix

Order Error: ORD96785 Checking error

Issue ID #144513

Date Created 08/May/2019 Issued To: Helen Lamb

Completed Status: 09 May 2019

## Notes:

Auto Issue from Error Log ORD96785 Order Entered by Kate Griffiths Order Checked by Kate Griffiths Non Selected Error was Checking error

Fault:

order from customer had 5 2530011 ORD had 1, missed when checked

Possible Fix

Order Error: ORD96785 Missing Stock items - Office

Issue ID #144512

Date Created 08/May/2019 Issued To: Helen Lamb

Completed Status: 09 May 2019

## Notes:

Auto Issue from Error Log ORD96785 Order Entered by Kate Griffiths Order Checked by Kate Griffiths Office Error was Missing Stock items - Office

ordered 5, only put order for 1. 2530011

Possible Fix

\_\_\_\_\_\_

Order Error: ORD96785 Missing Stock items - Office

Issue ID #144511

Date Created 08/May/2019 Issued To: Helen Lamb

Completed Status: 09 May 2019

## Notes:

Auto Issue from Error Log ORD96785 Order Entered by Kate Griffiths Order Checked by Kate Griffiths Office Error was Missing Stock items - Office

ordered 5, only put order for 1. 2530011

Possible Fix

- Back Order Report

## POR12033 2550002 24/01/2019

Issue ID #136727

Date Created 22/Jan/2019 Issued To: Robert Connor

Completed Status: 22 Jan 2019

Notes:

POR12033 2550002 Estimated ship to us date changed to 24 / 01 / 2019

VIAMED Stock Meeting - Sale or Returns

# Request Scanning Item to Sale or return

Issue ID #125206

Date Created 02/Aug/2018 Issued To: Catherine Spence Completed Status: 02 Aug 2018

## Notes:

Added by Sarah Walton sent to Catherine Spence Please scan to Sale or Returns Location ID34132 Stock Reference: 5 x 2520000

02 Aug 2018 Catherine Spence 1097992

1098778

1098823

1098632

1098767

02 Aug 2018 Sarah WaltonNoted

VIAMED Stock Meeting - Sale or Returns

## **Returned Items SOR869**

Issue ID #126901

Date Created 28/Aug/2018 Issued To: Ryan Swaine

Completed Status: 29 Aug 2018

## Notes:

Added by Catherine Spence sent to Ryan Swaine SOR ID869 Originally added by :Sarah Walton Jamjoom Medical Industries Roldan Cruz

Company Limited P.O. Box 9158 Jeddah Saudi Arabia 21413

Returned: 2520000 Tracking71

Sold on ORD93804

Returned: 2520000 Tracking711 Returned: 2520000 Tracking846 Returned: 2520000 Tracking857 Returned: 2520000 Tracking902

28 Aug 2018 Ryan Swaine

\_\_\_\_\_

29 Aug 2018 Catherine Spence

VIAMED Sales And Marketing - Price Lists Export

## **Surimex Price Increase Notification**

Issue ID #140324

Date Created 14/Mar/2019

Issued To: Catrin Hird

Completed Status: 19 Mar 2019

## Notes:

Added by Sarah Walton sent to Catrin Hird

Hi Catrin, Surimex sent in an order with old pricing. Said they were not informed of new pricing. Please can you look into this as per DL. I have provided them with an up to date list.

19 Mar 2019 Catrin Hird

Please can you clarify for which part number as we have had a number of these recently.

19 Mar 2019 Sarah WaltonSorry, I thought I'd put it in the issue. Part number, 2510000

# Top Up Quick Shipping Shelves (495)

Issue ID #149930

Date Created 22/Jul/2019 Issued To: Emma Clark

Completed Status: 23 Jul 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

22 Jul 2019 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #149483

Date Created 15/Jul/2019 Issued To: Emma Clark

Completed Status: 19 Jul 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

16 Jul 2019 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #148991

Date Created 08/Jul/2019 Issued To: Emma Clark

Completed Status: 11 Jul 2019

## Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

10 Jul 2019 Emma Clark done

Top Up Quick Shipping Shelves (495)

Issue ID #148517

Date Created 01/Jul/2019 Issued To: Emma Clark

Completed Status: 05 Jul 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

01 Jul 2019 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #148009

Date Created 24/Jun/2019 Issued To: Emma Clark

Completed Status: 27 Jun 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

24 Jun 2019 Emma Clark done

## Top Up Quick Shipping Shelves (495)

Issue ID #147368

Date Created 17/Jun/2019 Issued To: Emma Clark

Completed Status: 20 Jun 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

17 Jun 2019 Emma Clark done

## VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #146891

Date Created 10/Jun/2019 Issued To: Emma Clark

Completed Status: 10 Jun 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

10 Jun 2019 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #146393

Date Created 03/Jun/2019 Issued To: Emma Clark

Completed Status: 10 Jun 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

03 Jun 2019 Emma Clark

done

## Top Up Quick Shipping Shelves (495)

Issue ID #145976

Date Created 28/May/2019 Issued To: Emma Clark

Completed Status: 10 Jun 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

03 Jun 2019 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #145312

Date Created 20/May/2019 Issued To: Emma Clark

Completed Status: 30 May 2019

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

21 May 2019 Emma Clark done

## Top Up Quick Shipping Shelves (495)

Issue ID #144775

Date Created 13/May/2019 Issued To: Emma Clark

Completed Status: 10 Jun 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

03 Jun 2019 Emma Clark done

done

## Top Up Quick Shipping Shelves (495)

Issue ID #144355

Date Created 07/May/2019 Issued To: Emma Clark

Completed Status: 08 May 2019

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

08 May 2019 Emma Clark done

# VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #143542

Date Created 29/Apr/2019 Issued To: Emma Clark

Completed Status: 02 May 2019

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

29 Apr 2019 Emma Clark

done

### Top Up Quick Shipping Shelves (495)

Issue ID #142988

Date Created 23/Apr/2019 Issued To: Emma Clark

Completed Status: 02 May 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

29 Apr 2019 Emma Clark done

# VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #142524

Date Created 15/Apr/2019 Issued To: Emma Clark

Completed Status: 18 Apr 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

15 Apr 2019 Emma Clark done

### Top Up Quick Shipping Shelves (495)

Issue ID #142006

Date Created 08/Apr/2019 Issued To: Emma Clark

Completed Status: 11 Apr 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

09 Apr 2019 Emma Clark

done

## Top Up Quick Shipping Shelves (495)

Issue ID #141463

Date Created 01/Apr/2019 Issued To: Emma Clark

Completed Status: 11 Apr 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

09 Apr 2019 Emma Clark done

done

## Top Up Quick Shipping Shelves (495)

Issue ID #140943

Date Created 25/Mar/2019 Issued To: Emma Clark

Completed Status: 28 Mar 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

25 Mar 2019 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #140469

Date Created 18/Mar/2019 Issued To: Emma Clark

Completed Status: 21 Mar 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

18 Mar 2019 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #140031

Date Created 11/Mar/2019 Issued To: Emma Clark

Completed Status: 13 Mar 2019

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

13 Mar 2019 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #139509

Date Created 04/Mar/2019 Issued To: Emma Clark

Completed Status: 07 Mar 2019

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

04 Mar 2019 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #139003

Date Created 25/Feb/2019 Issued To: Emma Clark

Completed Status: 24 Apr 2019

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

# Top Up Quick Shipping Shelves (495)

Issue ID #138417

Date Created 18/Feb/2019 Issued To: Emma Clark

Completed Status: 22 Feb 2019

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

19 Feb 2019 Emma Clark done

## Top Up Quick Shipping Shelves (495)

Issue ID #137863

Date Created 11/Feb/2019 Issued To: Emma Clark

Completed Status: 15 Feb 2019

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

13 Feb 2019 Emma Clark done

### Top Up Quick Shipping Shelves (495)

Issue ID #137435

Date Created 04/Feb/2019 Issued To: Emma Clark

Completed Status: 07 Feb 2019

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

05 Feb 2019 Emma Clark done

## Top Up Quick Shipping Shelves (495)

Issue ID #137010

Date Created 28/Jan/2019 Issued To: Emma Clark

Completed Status: 30 Jan 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

28 Jan 2019 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #136518

Date Created 21/Jan/2019 Issued To: Emma Clark

Completed Status: 25 Jan 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

21 Jan 2019 Emma Clark done

# VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #136034

Date Created 14/Jan/2019 Issued To: Emma Clark

Completed Status: 17 Jan 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

14 Jan 2019 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #135561

Date Created 07/Jan/2019 Issued To: Emma Clark

Completed Status: 09 Jan 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

07 Jan 2019 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #135059

Date Created 31/Dec/2018 Issued To: Emma Clark

Completed Status: 03 Jan 2019

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

02 Jan 2019 Emma Clark done

# VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #134833

Date Created 24/Dec/2018 Issued To: Emma Clark

Completed Status: 03 Jan 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

02 Jan 2019 Emma Clark done

done

# Top Up Quick Shipping Shelves (495)

Issue ID #134341

Date Created 17/Dec/2018 Issued To: Emma Clark

Completed Status: 03 Jan 2019

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

02 Jan 2019 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #133896

Date Created 10/Dec/2018 Issued To: Emma Clark

Completed Status: 03 Jan 2019

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

02 Jan 2019 Emma Clark done

### Top Up Quick Shipping Shelves (495)

Issue ID #133355

Date Created 03/Dec/2018 Issued To: Emma Clark

Completed Status: 06 Dec 2018

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

03 Dec 2018 Emma Clark done

## Top Up Quick Shipping Shelves (495)

Issue ID #132865

Date Created 26/Nov/2018 Issued To: Emma Clark

Completed Status: 28 Nov 2018

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

27 Nov 2018 Emma Clark

done

## Top Up Quick Shipping Shelves (495)

Issue ID #132411

Date Created 19/Nov/2018 Issued To: Emma Clark

Completed Status: 28 Nov 2018

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

19 Nov 2018 Emma Clark done

# VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #131977

Date Created 12/Nov/2018 Issued To: Emma Clark

Completed Status: 04 Jan 2019

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

# Top Up Quick Shipping Shelves (495)

Issue ID #131495

Date Created 05/Nov/2018 Issued To: Emma Clark

Completed Status: 08 Nov 2018

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

06 Nov 2018 Emma Clark

done

# Top Up Quick Shipping Shelves (495)

Issue ID #131077

Date Created 29/Oct/2018 Issued To: Emma Clark

Completed Status: 01 Nov 2018

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

30 Oct 2018 Emma Clark

done

## Top Up Quick Shipping Shelves (495)

Issue ID #130662

Date Created 22/Oct/2018 Issued To: Emma Clark

Completed Status: 26 Oct 2018

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

22 Oct 2018 Emma Clark done

### VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #130224

Date Created 15/Oct/2018 Issued To: Emma Clark

Completed Status: 26 Oct 2018

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

22 Oct 2018 Emma Clark done

## Top Up Quick Shipping Shelves (495)

Issue ID #129764

Date Created 08/Oct/2018 Issued To: Emma Clark

Completed Status: 11 Oct 2018

### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

08 Oct 2018 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #129201

Date Created 01/Oct/2018 Issued To: Emma Clark

Completed Status: 04 Oct 2018

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

02 Oct 2018 Emma Clark

done

## Top Up Quick Shipping Shelves (495)

Issue ID #128660

Date Created 24/Sep/2018 Issued To: Emma Clark

Completed Status: 27 Sep 2018

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

24 Sep 2018 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #128108

Date Created 17/Sep/2018 Issued To: Emma Clark

Completed Status: 21 Sep 2018

#### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

18 Sep 2018 Emma Clark done

## Top Up Quick Shipping Shelves (495)

Issue ID #127662

Date Created 10/Sep/2018 Issued To: Emma Clark

Completed Status: 13 Sep 2018

#### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

11 Sep 2018 Emma Clark done

## Top Up Quick Shipping Shelves (495)

Issue ID #127173

Date Created 03/Sep/2018 Issued To: Emma Clark

Completed Status: 06 Sep 2018

#### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

03 Sep 2018 Emma Clark done

done

## VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #126832

Date Created 28/Aug/2018 Issued To: Emma Clark

Completed Status: 31 Aug 2018

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

29 Aug 2018 Emma Clark done

## Top Up Quick Shipping Shelves (495)

Issue ID #126363

Date Created 20/Aug/2018 Issued To: Emma Clark

Completed Status: 22 Aug 2018

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

20 Aug 2018 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #125913

Date Created 13/Aug/2018 Issued To: Emma Clark

Completed Status: 22 Aug 2018

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

20 Aug 2018 Emma Clark done

# VIAMED Stock Meeting - VIAMED Stock Meeting **Top Up Quick Shipping Shelves (495)**

Issue ID #125517

Date Created 06/Aug/2018 Issued To: Emma Clark

Completed Status: 09 Aug 2018

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

07 Aug 2018 Emma Clark done

# Top Up Quick Shipping Shelves (495)

Issue ID #124915

Date Created 30/Jul/2018 Issued To: Emma Clark

Completed Status: 09 Aug 2018

#### Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

07 Aug 2018 Emma Clark done

## Top Up Quick Shipping Shelves (495)

Issue ID #124443

Date Created 23/Jul/2018 Issued To: Emma Clark

Completed Status: 25 Jul 2018

Notes:

System Generated Task To be Completed

Top up the shelves on goods out shelf, second from top shelf.

1114005, 1114006, 1114007, 0021013 and 2520000.

2520000 and 0021013 need the barcodes sticking to the packs

2520000 and 0021013 will need the barcodes sticking on.

25 Jul 2018 Emma Clark done

Marketing Job Logger - Marketing Job Logger

# User Manual Instructions and Labels Microstim DB3 Manual Rear Label Design

Issue ID #70352

Date Created 21/Apr/2016 Issued To: Derek Lamb

Completed Status: 20 Aug 2018

Linked Files

21 Apr 2016 Microstim DB3 Labels Barcode SAMPLE 21 Apr 2016 Microstim DB3 Labels Barcode JPEG

#### Notes:

Catrin Hird 21/04/2016 Issue Generated User Manual Instructions and Labels Microstim DB3 Manual Rear Label Design

21 Apr 2016 Catrin Hird

Next Action Changed From To Derek Lamb Please find attached sample label for the Microstim DB3 as well as the JPG for trying on the Zebra.

Ref is the Part number 2510000

SN is the serial number

ID is our barcode so we don't have to do a seperate label and outline of warehouse is going to be the manufacturer date which will be different batch to batch which is shown on the inside of the DB3.

26 Apr 2016 Derek Lamb

ok for the time being I cannot put the barcode oin the top label, the printer is no longer upto the job,

#### Web Site Question ID 1233

Issue ID #126752

Date Created 24/Aug/2018 Issued To: Kate Griffiths

Completed Status: 28 Aug 2018

#### Notes:

Web Site Question ID 1233 24/08/18

bijosh@ophirgroup.org

Information Request to Viamed Limited at the https://www.viamed.co.uk/uk/ WebSite

2510000 Microstim DB3 - Supramaximal Nerve Stimulator

Bijosh

Ophir Healthcare Solutions WLL

Sales

bijosh@ophirgroup.org

Qatar

Type: Pricing

Dear Sir,

Greetings.

I am Bijosh Chakyarath working as Sr. Business Executive in Ophir Healthcare Solutions W.L.L , Doha– Qatar.

We Ophir Healthcare Solutions W.L.L are one of the leading business houses in Qatar, in the field of medical equipment industry with experienced and knowledgeable professionals with efficient support services on board! Our activities spread in ENT, Ophthalmology, Dermatology, Physiotherapy, Sports Medicine, Lab and Diagnostics, have paved way to establish ourselves within a short span and our credentials are well known not only to our customers, but also to our principal companies.

At present we have an enquiry for Nerve Stimulator and please see the attached specification sheet for your reference.

Requesting you to send me the best offer for the above mentioned products.

Thank you and looking forward to hear from you.

Regards,

Bijosh Chakyarath Sr. Business Executive Ophir Healthcare Solutions WLL 9th Floor, Al Owinah Tower, Street # 920, Museum Park Street, Old Salata Doha-Qatar

Tel: +974 4456 9661/2/4; Fax: +974 4456 9663; Mob: +974 3320 8685

Email: bijosh@ophirgroup.org

Website: www.ophirgroup.org

Request further Information on Medical Nerve Stimulation Medical Microstim DB3

#### Medical Microstim Accessories

\_\_\_\_\_\_

## 28 Aug 2018 Kate Griffiths

Replied with "Unfortunately we only offer a nerve stimulator, your specifications are for a combined nerve stimulator and nerve locator". as per RS. KG 28.8.18

00.4 00.40 K + 0.70 H

## 28 Aug 2018 Kate Griffiths

Replied with: Unfortunately we only offer a nerve stimulator, your specifications are for a combined nerve stimulator and nerve locator. As per RS. KG 28.8.18

#### Web Site Question ID 1255

Issue ID #129992

Date Created 10/Oct/2018 Issued To: Kate Griffiths

Completed Status: 10 Oct 2018

#### Notes:

Web Site Question ID 1255

10/10/18

iamos@iamos.gr

Information Request to Viamed Limited at the https://www.viamed.co.uk/uk/ WebSite

2510000 Microstim DB3 - Supramaximal Nerve Stimulator George Arvanitakis

Georgios Arvanitakis IAMOS

iamos@iamos.gr Greece EU Type: Pricing

Dear Madam or Sir,

I would like your offer for [1] Microstim DB3 nerve stimulator delivered in my office - Greece, taking into consideration wholesale price and instant pre-payment.

Thank you beforehand for your immediate attention.

Sincerely, Georgios Arvanitakis iamos.gr

IAMOS

Wholesale, Government supplies Kosma Aitolou 45 121 37, Peristeri Athens

Request further Information on

Tel: +30 6937 26 51 86

Fax: +30 210 58 14 530 e-mail: iamos@iamos.gr

10 Oct 2018 Kate Griffithsdone. replied with Delta Medical, 0030 2106615209, contact name Georgia Rossou as per RS. KG 10.10.18

## Web Site Question ID 1268

Issue ID #131237

Date Created 31/Oct/2018 Issued To: Kate Griffiths

Completed Status: 31 Oct 2018

#### Notes:

Web Site Question ID 1268
31/10/18
jake.hand@salisbury.nhs.uk
Information Request to Viamed Limited at the https://www.viamed.co.uk/uk/ WebSite

2510000 Microstim DB3 - Supramaximal Nerve Stimulator Jake Hand Salisbury District MDMS jake.hand@salisbury.nhs.uk United Kingdom EU Type: General

Do you offer the black potentiometer cover as a spare part?

Request further Information on

31 Oct 2018 Kate Griffiths

done. 2530012. KG 31.10.18

\_\_\_\_\_

31 Oct 2018 Kate Griffiths done

#### Web Site Question ID 1277

Issue ID #132648

Date Created 21/Nov/2018 Issued To: Kate Griffiths

Completed Status: 21 Nov 2018

#### Notes:

Web Site Question ID 1277
21/11/18
peter.field@hhft.nhs.uk
Information Request to Viamed Limited at the https://www.viamed.co.uk/uk/ WebSite

2510000 Microstim DB3 - Supramaximal Nerve Stimulator Peter Field Royal Hampshire County Hospital Medical Equipment peter.field@hhft.nhs.uk United Kingdom EU Type: Pricing

Can you please email us a quote for your price (including delivery) for a new Microstim DB3 nerve stimulator.

Can you please also confirm if the prices on your quote QUO05441 emailed on 26/09/2018 are still valid.

#### Thanks

Request further Information on Medical Microstim DB3 Medical Microstim Accessories

21 Nov 2018 Kate Griffithsreplied with new quotation QUO05523 KG 21.11.18

## Web Site Question ID 1301

Issue ID #136857

Date Created 24/Jan/2019 Issued To: Kate Griffiths

Completed Status: 24 Jan 2019

#### Notes:

Web Site Question ID 1301
24/01/19
paula.holland
Information Request to Viamed Limited at the https://www.viamed.co.uk/uk/ WebSite

2510000 Microstim DB3 - Supramaximal Nerve Stimulator Paula Holland Hereford County Hospital Theatres paula.holland United Kingdom EU Type: Pricing

Hi.

Please could I get a quote on the Microstim DB3 nerve stimulators?

Many thanks.

Paula Holland SODP Theatres.

Request further Information on

24 Jan 2019 Kate Griffithsreplied with price. KG 24.1.19

#### Web Site Question ID 1308

Issue ID #138177

Date Created 14/Feb/2019 Issued To: Kate Griffiths

Completed Status: 14 Feb 2019

#### Notes:

Web Site Question ID 1308
14/02/19
david.glet@uhl-tr.nhs.uk
Information Request to Viamed Limited at the https://www.viamed.co.uk/uk/ WebSite

2510000 Microstim DB3 - Supramaximal Nerve Stimulator David Glet
Leicester General Hospital
Medical Physics
david.glet@uhl-tr.nhs.uk
United Kingdom EU
Type: Technical

I have a Microstim DB3 which is faulty (Not Delivering enough current)

It is Serial No M0005157 Purchased on PO LG577763.

Could you please tell me if it is under warranty?

And if so could i please get an RMA to send this item to you for repair?

Request further Information on

44 Fab 2040 Kata Osiffitha

14 Feb 2019 Kate Griffiths done SRS66939

Web Site Updates - Web Site Updates

## Wrong image exporting from website to GHX stock group

Issue ID #93252

Date Created 21/Apr/2017 Issued To: Catrin Hird

Completed Status: 01 Nov 2018

#### Notes:

Added by Steve Hardaker sent to Catrin Hird

When exporting the GHX stock group, the image for 2510000 Microstim is actually the waveform diagram for DBS:

http://www.viamed.co.uk/uk/Uploads/1A4611Aaef9A.jpg

\_\_\_\_\_

24 Apr 2017 Catrin Hird

Next Action Changed From Catrin Hird To Derek Lamb We have had problems with the images for ages which Derek was working on I believe. I have checked where I determine the website image for that list and it states http://www.viamed.co.uk/uk/Uploads/Microstim.gif as the primary.

Derek - please can you look into this.

\_\_\_\_\_

29 Oct 2018 Derek Lamb

Next Action Changed From Derek Lamb To Catrin Hird catrin can you check these again please, been working on website recently, not sure if any of it works, but least Im in a position to fix if its broke now

31 Oct 2018 Catrin Hird

I have looked at this but unsure how the images are being determined from the website. Derek is looking into this so I will have a look again after he has troubleshooted.

\_\_\_\_

31 Oct 2018 Catrin Hird

All should be working correctly now, the only ones which aren't are multipack part numbers as we only have 1 listed with reference to the other pack sizes in the memo.

01 Nov 2018 Steve Hardaker Seems OK now.

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# Clinical / FDA Incidents online search

## Clinical Investigation online review

Do any of the Results indicate a Risk / Problem : No Do any of the Results indicate outdated Technology : No Comments on Clinical Search :

No longer being produced no need now to do internet searches

# Review of online FDA Incident reports

Do any of the Results indicate a Risk / Problem: No Do any of the Results indicate outdated Technology: No Comments on Clinical Search:

No longer being produced no need now to do internet searches