	Internal Audit Check list		
	INTE	RNAL PROCESS VERIFICATION	
Created:	17/May 1995	Audit No 20	
		Sit With management and Complete	
		this Form	
Revised:	21 December 2018		Page 1 of 20
Audit Date		Auditor	

Company / ISO Section	Criteria of ISO Section	Auditor Comments / Issues
VST Ltd ISO9001:201 5 5.1.1	General Top management shall demonstrate leadership and commitment with respect to the quality management system by: a) taking accountability for the effectiveness of the quality management system; b) ensuring that the quality policy and quality objectives are established for the quality management system and are compatible with the context and strategic direction of the organization; c) ensuring the integration of the quality management system requirements into the organization's business processes; d) promoting the use of the process approach and risk-based thinking; e) ensuring that the resources needed for the quality management system are available; f) communicating the importance of effective quality management and of conforming to the quality management system requirements; g) ensuring that the quality management system achieves its intended results; h) engaging, directing and supporting persons to contribute to the effectiveness of the quality management system; i) promoting improvement; j) supporting other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility. NOTE Reference to "business" in this International Standard can be interpreted broadly to mean those activities that are core to the purposes of the organization's existence, whether the organization is public, private, for profit or not for profit.	
VST Ltd ISO9001:201 5 5.2.1	Establishing the quality policy Top management shall establish, implement and maintain a quality policy that: a) is appropriate to the purpose and context of the organization and supports its strategic direction; b) provides a framework for setting quality objectives; c) includes a commitment to satisfy applicable requirements; d) includes a commitment to continual improvement of the quality management system.	

Internal Audit Check list			
	INTE	RNAL PROCESS VERIFICATION	
Created:	17/May 1995	Audit No 20 Sit With management and Complete	
		this Form	
Revised:	21 December 2018		Page 2 of 20
Audit Date		Auditor	

VST Ltd		
5 6.2.2	When planning how to achieve its quality objectives, the organization shall determine: a) what will be done;	
	b) what resources will be required;	
	c) who will be responsible;	
	d) when it will be completed;	
	e) how the results will be evaluated.	
	General	
ISO9001:201		
	The organization's quality management system shall include:	
	a) documented information required by this International Standard;b) documented information determined by the organization as being	
	necessary for the effectiveness of the quality management system.	
	NOTE The extent of documented information for a quality management	
	system can differ from one organization to another due to:	
-	— the size of organization and its type of activities, processes, products	
	and services;	
-	— the complexity of processes and their interactions;	
	— the competence of persons.	
	Quality management system	
	For each quality management system process, the organization shall:	
	a) determine criteria and methods needed to ensure that both the operation and control of these processes are effective;	
	b) ensure the availability of resources and information necessary to	
	support the operation and monitoring of these processes;	
	c) implement actions necessary to achieve planned results and maintain	
	the effectiveness of these processes;	
	d) monitor, measure as appropriate, and analyse these processes;	
	e) establish and maintain records needed to demonstrate conformance to	
	this International Standard and compliance with applicable regulatory	
	requirements (see 4.2.5).	
	Quality management system	
	For each quality management system process, the organization shall:	
	The organization shall manage these quality management system processes in accordance with the requirements of this International	
	Standard and applicable regulatory requirements. Changes to be	
	made to these processes shall be:	
	a) evaluated for their impact on the quality management system;	

Internal Audit Check list			
	INTER	RNAL PROCESS VERIFICATION	
Created:	17/May 1995	Audit No 20	
		Sit With management and Complete	
		this Form	
Revised:	21 December 2018		Page 3 of 20
Audit Date		Auditor	

	b) evaluated for their impact on the medical devices produced under this quality management system c) controlled in accordance with the requirements of this International Standard and applicable regulatory requirements.	
	Documentation requirements	
ISO13485:20	The quality management system documentation (see 4.2.4) shall include:	
	a) documented statements of a quality policy and quality objectives;b) a quality manual;	
	c) documented procedures and records required by this International Standard;	
	d) documents, including records, determined by the organization to be necessary to ensure the effective planning, operation, and control of its processes;	
	e) other documentation specified by applicable regulatory requirements.	
ISO13485:20 16 4.2.2 Quality	Documentation requirements The organization shall document a quality manual that includes: a) the scope of the quality management system, including details of and justification for any exclusion or non-application; b) the documented procedures for the quality management system, or	
	reference to them; c) a description of the interaction between the processes of the quality management system.	
	The quality manual shall outline the structure of the documentation used in the quality management system.	
Viamed Ltd	Management commitment Top management shall provide evidence of its commitment to the	
16 5.1	development and implementation of the quality management system and maintenance of its effectiveness by: a) communicating to the organization the importance of meeting customer as well as applicable regulatory requirements;	
	b) establishing the quality policy;c) ensuring that quality objectives are established;d) conducting management reviews;	
	e) ensuring the availability of resources.	

Internal Audit Check list			
	INTE	RNAL PROCESS VERIFICATION	
Created:	17/May 1995	Audit No 20 Sit With management and Complete	
		this Form	
Revised:	21 December 2018		Page 4 of 20
Audit Date		Auditor	

ISO13485:20 16 5.4.1	Top management shall ensure that quality objectives, including those needed to meet applicable regulatory requirements and requirements for product, are established at relevant functions and levels within the organization. The quality objectives shall be measurable and consistent with the quality policy.	
Viamed Ltd ISO13485:20 16 5.4.2	Quality management system planning Top management shall ensure that: a) the planning of the quality management system is carried out in order to meet the requirements given in 4.1, as well as the quality objectives; b) the integrity of the quality management system is maintained when changes to the quality management system are planned and implemented.	
Viamed Ltd ISO13485:20 16 5.5.1	Responsibility and authority Top management shall ensure that responsibilities and authorities are defined, documented and communicated within the organization. Top management shall document the interrelation of all personnel who manage, perform and verify work affecting quality and shall ensure the independence and authority necessary to perform these tasks.	
	Management representative Top management shall appoint a member of management who, irrespective of other responsibilities, has responsibility and authority that includes: a) ensuring that processes needed for the quality management system are documented; b) reporting to top management on the effectiveness of the quality management system and any need for improvement; c) ensuring the promotion of awareness of applicable regulatory requirements and quality management system requirements throughout the organization.	
Viamed Ltd ISO13485:20 16 5.6.3	Review output The output from management review shall be recorded (see 4.2.5) and include the input reviewed and any decisions and actions related to: a) improvement needed to maintain the suitability, adequacy, and effectiveness of the quality management system and its processes; b) improvement of product related to customer requirements; c) changes needed to respond to applicable new or revised regulatory requirements;	

Internal Audit Check list			
	INTE	RNAL PROCESS VERIFICATION	
Created:	17/May 1995	Audit No 20 Sit With management and Complete	
		this Form	
Revised:	21 December 2018		Page 5 of 20
Audit Date		Auditor	

	d) resource needs.	
	Provision of resources The organization shall determine and provide the resources needed to: a) implement the quality management system and to maintain its effectiveness; b) meet applicable regulatory and customer requirements.	
Viamed Ltd ISO13485:20 16 8.2.4	Internal audit The organization shall conduct internal audits at planned intervals to determine whether the quality management system: a) conforms to planned and documented arrangements, requirements of this International Standard, quality management system requirements established by the organization, and applicable regulatory requirements; b) is effectively implemented and maintained. The organization shall document a procedure to describe the responsibilities and requirements for planning and conducting audits and recording and reporting audit results. An audit program shall be planned, taking into consideration the status and importance of the processes and area to be audited, as well as the results of previous audits. The audit criteria, scope, interval and methods shall be defined and recorded (see 4.2.5). The selection of auditors and conduct of audits shall ensure objectivity and impartiality of the audit process. Auditors shall not audit their own work. Records of the audits and their results, including identification of the processes and areas audited and the conclusions, shall be maintained (see 4.2.5). The management responsible for the area being audited shall ensure that any necessary corrections and corrective actions are taken without undue delay to eliminate detected nonconformities and their causes. Follow-up activities shall include the verification of the actions taken and the reporting of verification results. NOTE Further information can be found in ISO 19011.	
Viamed Ltd ISO13485:20 16 8.3.4	Rework The organization shall perform rework in accordance with documented procedures that takes into account the potential adverse effect of the rework on the product. These procedures shall undergo the	

	Intern	al Audit Check list	
	INTE	RNAL PROCESS VERIFICATION	
Created:	17/May 1995	Audit No 20	
		Sit With management and Complete	
		this Form	
Revised:	21 December 2018		Page 6 of 20
Audit Date		Auditor	

	same review and approval as the original procedure. After the completion of rework, product shall be verified to ensure that it meets applicable acceptance criteria and regulatory requirements. Records of rework shall be maintained (see 4.2.5).
	Preventive action The organization shall determine action to eliminate the causes of potential nonconformities in
10 0.3.3	order to prevent their occurrence. Preventive actions shall be proportionate to the effects of the potential problems.
	The organization shall document a procedure to describe requirements for:
	a) determining potential nonconformities and their causes;b) evaluating the need for action to prevent occurrence of nonconformities;
	c) planning and documenting action needed and implementing such action, including, as appropriate, updating documentation;
	d) verifying that the action does not adversely affect the ability to meet applicable regulatory requirements or the safety and performance of the medical device;
	e) reviewing the effectiveness of the preventive action taken, as appropriate.
	Records of the results of any investigations and of action taken shall be maintained (see 4.2.5).

INTERNAL PROCESS VERIFICATION	
A. Management System:	
B. Management Responsibility	
C. Resource Management	
D. Product Realisation	
E. Design & Development	
F. Product Provision	
G. Process Monitoring	
The following are questions that should be asked and answ	vered
either through Internal audits or at this meeting	

Internal Audit Check list					
	INTER	RNAL PROCESS VERIFICATION			
Created:	Created: 17/May 1995 Audit No 20 Sit With management and Complete this Form				
Revised:	21 December 2018		Page 7 of 20		
Audit Date		Auditor			

Is the Quality Statement Policy and Objectives reviewed annually. ISO – Document Index Task ID (300). Search Issues and review.	
Is the process manual up to date. ISO – Document Index Task ID (548). Search Issues and review.	
Is documentation checked prior to formal approval and issue	
Check that there is a system in operation for the request for amendments.	
Verify that amendments are updated electronically and old copies archived.	
Are sales orientated records filed and archived correctly in the ORD files, in the office and archiving.	
Has organisation Chart changed. VM3COP02.02	
Has personnel responsibility descriptions changed. Roles Titles Processes and Procedures ADMIN Over View for complete list	
Check that the CE files are maintained by sole responsibility.	
	Is documentation checked prior to formal approval and issue Check that there is a system in operation for the request for amendments. Verify that amendments are updated electronically and old copies archived. Are sales orientated records filed and archived correctly in the ORD files, in the office and archiving. Has organisation Chart changed. VM3COP02.02 Has personnel responsibility descriptions changed. Roles Titles Processes and Procedures ADMIN Over View for complete list

Internal Audit Check list				
	INTER	RNAL PROCESS VERIFICATION		
Created:	Created: 17/May 1995 Audit No 20 Sit With management and Complete			
		this Form		
Revised:	21 December 2018		Page 8 of 20	
Audit Date		Auditor		

	Check that the Notified body is informed of major changes to Documentation.		
	Check that electronic documents are regularly backed up and secure off site. ISO – Document Index Task ID (452). Search Issues and review.		
1	Is the management system applications a series of process controls and are they in place throughout the organisation. Are processes identified and are charts produced to this effect and are copies of these charts easily accessible for use by personnel.	Intrastats, Audit 10	
2	Check the documented system for its policies and objectives and its control of the above processes and procedures. Is the Process Manual up to date and does it indicates the company's objectives. Are procedures are in place Are they available to all personnel Are other company documents i.e. Technical Drawings, Standards; Operators Manuals etc. also available and controlled	Intrastats, Audit 10 Roles and Responsibilities.	
3	Are the latest revision of documents controlled by version and date status and are they easily accessible. Is the Managing Director or designate manager still giving final approval for document changes.	Intrastats, Audit 10	
4	Is the Managing Director or designate manager still giving final approval for document changes.		
5	Has the Business Continuity Plan has expired. ISO – Document Index Task <u>266</u>		
	B - MANAGEMENT RESPONSIBILITY		
6	Is Top management showing full commitment to the overall system and are communication lines in place. Manage Review Task 290	Intrastats, Director in control of QA system	
7	Are all customer requirements defined and met.	Contract Review Audit 2	
8	Are all the processes and objectives, undertaken within the company, documented in intrastats and have a procedure. Is it measurable.		

Internal Audit Check list					
	INTER	RNAL PROCESS VERIFICATION			
Created:	Created: 17/May 1995 Audit No 20 Sit With management and Complete				
		this Form			
Revised:	21 December 2018		Page 9 of 20		
Audit Date		Auditor			

	Check process for measurable ID114		
	Documented In		
	Staff – Audit of Roles, titles and procedures.		
9	Does the person responsible for the management systems have the authority to implement actions and reports directly to top	Managing Director	
	management with the need for these actions		
10	Are reviews of the management system undertaken regularly and the results and actions relayed throughout the organisation. Task 290 for weekly review Task 114 for bigger overview Task 746 for total review	Issues, Message of Day, company meetings, management meetings, Management weekly reviews	
11	Are all required actions are undertaken in a timely ,manner and closed where appropriate.	Intrastat Issues	
12	Are all output requirements in such a format that verification		
	against inputs, is applicable and appropriate. Is fitness for		
	Purpose validated and is it measurable.		
	Staff – Audit of Roles, titles and procedures - click into details -		
	review Scope and Risks. To check relevance.		
	Staff – Audit of Roles, titles and procedures check down the page		
12	for gaps in the IP 1-6 (end tick boxes)	Lutus stat Issues	
13	Are actions recorded against verifications completed in a timely and responsible manner.	Intrastat Issues	
14	Are design changes recorded and all the relevant information	Design control Audit 3	
1.	filed in the appropriate places.	Intrastat	
	C - RESOURCE MANAGEMENT		
15	Has top management established a mechanism for identifying	Training Audit 8	
	and providing required resources, training etc.	5	
16	Does this include existing and new personnel.	Training Audit 8	
17	Has top management identified the competency levels and	Training Audit 8	
	attributes required for existing and new personnel.		
18	Is the competency of personnel monitored, verified and the appropriate records maintained	Training Audit 8	
19	Are personnel responsibilities defined.	Roles and	
	1	Responsibilities	
20	Do individuals know their responsibilities, reporting and	Intrastat communication	

	Internal Audit Check list			
	INTE	RNAL PROCESS VERIFICATION		
Created:	Created: 17/May 1995 Audit No 20 Sit With management and Complete this Form			
Revised:	21 December 2018		Page 10 of 20	
Audit Date		Auditor		

	communicating lines.		
21	Each employee has 'My Roles' Link Task 314		
21	Verify that all procedures, detail who is responsible for it.		
22	Check that these responsibilities also cover personnel Health &		
22	Safety functions – Health and Safety Controller.	D 1 (: (:	
23	Is the need for equipment, plant, services etc. identified and acted	Production meetings,	
	upon where necessary.	management meetings	
		Health and Safety	
24	11	Questionnaire.	
24	Has the basic working infrastructure been planned with	Health & safety Audit 19	
25	conformity to requirements in mind.		
25	Check validations of unknown process control criteria. Are there		
2.6	any unknown process.	GOD/OF	
26	Are there adequate mechanisms in place for the identification,	COP/07	
27	handling etc. of product through all stages.	GOD/00	
27	Are the controls in place, to safeguard customer property,	COP/09	
20	adequate for full protection against loss damage etc.	D 1 1 COD	
28	Is the process for monitoring and measurement of product in	Production COPs	
20	place at all stages throughout the production process.	0.11	
29	Is the process for control of measuring equipment adequate for	Calibration Audit 06	
20	the monitoring of product verifications.	D 11 1 111	
30	Are validity processes are in place to safeguard product integrity.	Bar coding traceability	
	D - PRODUCT REALISATION		
31	Is the planning process for the realisation of product undertaken at the relevant stages.		
32	Does planning identify documentation, testing and other such		
	activities as required and that all appropriate records are		
	maintained.		
33	Are all customer requirements being addressed, including	Contract Review Audit 02	
	statutory and regulatory and that the capabilities are identified to		
	meet those requirements.		
34	Establish that mechanisms are in place to review all customer	Contract Review Audit 02	
	requirements prior to any commitments by the organisation.		
35	Check that there are adequate arrangements for customer	Contract Review Audit 02	
	communications and feedback.		
36	Is collation and analysis of all relevant data determined and		
	effective. Is corrective actions identified.		
37	Are these actions completed in a timely and adequate manner and		
	are these actions part of continual improvements.		

	Internal Audit Check list			
	INTE	RNAL PROCESS VERIFICATION		
Created:	Created: 17/May 1995 Audit No 20 Sit With management and Complete this Form			
Revised:	21 December 2018		Page 11 of 20	
Audit Date		Auditor		

Design control potential non-conformities. 39 Are all the above actions are reviewed adequately. E - DESIGN & DEVELOPMENT 40 Are procedures in place to ensure adequate planning of product design and that all relevant stages are identified. 41 Are the interfaces and assignments of responsibilities identified. 42 Are all input requirements determined. Is the documentation identified. 43 Are all output requirements in such a format, that verification against inputs is applicable and appropriate. Is Fitness for Purpose validated. 44 Are actions recorded against verifications completed in a timely and responsible manner. 45 Are actions recorded against verifications completed in a timely and responsible manner. 46 Are validation processes in place and are they determined in accordance with the relevant requirements. 47 Are design changes recorded and all the relevant information filed in the appropriate places. 48 Are supplier profiles adequate and appropriate for the organisation. Are they monitored, for their ability to provide the requirements, is this monitoring controlled. 49 Is all the required information necessary, forwarded to suppliers in the correct format. Is this authorised prior to order placement. 40 Are goods and services received correct to the requirements stipulated. 51 Are the provisions available, suitable for control of production and service, including procedures and equipment etc. 52 Are there adequate mechanisms in place for the identification, handling etc. of product through all stages. 53 Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. 54 Is the process for monitoring and measurement of products in place at all stages throughout the production process. 55 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications. 56 Are validity processes are in place to safeguard product integrity.	20	Does the enconication have anaryantive massymas in along to	
Are all the above actions are reviewed adequately. E - DESIGN & DEVELOPMENT 40 Are procedures in place to ensure adequate planning of product design and that all relevant stages are identified. 41 Are the interfaces and assignments of responsibilities identified. 42 Are all input requirements determined. Is the documentation identified. 43 Are all output requirements in such a format, that verification against inputs is applicable and appropriate. Is Fitness for Purpose validated. 44 Are actions recorded against verifications completed in a timely and responsible manner. 45 Are validation processes in place and are they determined in accordance with the relevant requirements. 46 Are design changes recorded and all the relevant information filed in the appropriate places. F - PRODUCT PROVISION 48 Are supplier profiles adequate and appropriate for the organisation. Are they monitored, for their ability to provide the requirements, is this monitoring controlled. 49 Is all the required information necessary, forwarded to suppliers in the correct format. Is this authorised prior to order placement. 50 Are goods and services received correct to the requirements stipulated. 51 Are the provisions available, suitable for control of production and service, including procedures and equipment etc. 52 Are there adequate mechanisms in place for the identification, handling etc. of product through all stages. 53 Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. 54 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications.	38	Does the organisation have preventive measures in place to	
### Comparison of the interfaces and assignments of responsibilities identified. ### Are all input requirements determined. Is the documentation identified. ### Are all input requirements in such a format, that verification against inputs is applicable and appropriate. Is Fitness for Purpose validated. ### Are validation processes in place and are they determined in accordance with the relevant requirements. ### Are design changes recorded and all the relevant information filed in the appropriate places. ### FORDIUCT PROVISION ### Are supplier profiles adequate and appropriate for the organisation. Are they monitoring controlled. ### Is all the required information necessary, forwarded to suppliers in the correct format. Is this authorised prior to order placement. ### Are goods and services received correct to the requirements stipulated. ### Are the provisions available, suitable for control of production and service, including procedures and equipment etc. ### Are the provisions available, suitable for control of production and service, including procedures and equipment etc. ### Are the provisions available, suitable for control of production and service, including procedures and equipment etc. ### Are the provision against ions damage etc. ### Production Audit 15 ### Are the process for monitoring and measurement of products in place at all stages throughout the production process. ### Is the process for monitoring and measurement of products in place at all stages throughout the production process. ### Is the process for control of measuring equipment, adequate for the monitoring of product verifications.	20		
40 Are procedures in place to ensure adequate planning of product design and that all relevant stages are identified. 41 Are the interfaces and assignments of responsibilities identified. 42 Are all input requirements determined. Is the documentation identified. 43 Are all output requirements in such a format, that verification against inputs is applicable and appropriate. Is Fitness for Purpose validated. 45 Are actions recorded against verifications completed in a timely and responsible manner. 46 Are validation processes in place and are they determined in accordance with the relevant requirements. 47 Are design changes recorded and all the relevant information filed in the appropriate places. 48 Are supplier profiles adequate and appropriate for the organisation. Are they monitored, for their ability to provide the requirements, is this monitoring controlled. 48 Are goods and services received correct to the requirements. 49 Is all the required information necessary, forwarded to suppliers in the correct format. Is this authorised prior to order placement. 49 Are goods and services received correct to the requirements stipulated. 50 Are goods and services received correct to the requirements stipulated. 51 Are the provisions available, suitable for control of production and service, including procedures and equipment etc. 52 Are there adequate mechanisms in place for the identification, handling etc. of product through all stages. 53 Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. 54 Is the process for monitoring and measurement of products in place at all stages throughout the production process. 55 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications.	39		
design and that all relevant stages are identified. Are the interfaces and assignments of responsibilities identified. Are all input requirements determined. Is the documentation identified. Are all output requirements in such a format, that verification against inputs is applicable and appropriate. Is Fitness for Purpose validated. Are actions recorded against verifications completed in a timely and responsible manner. Are validation processes in place and are they determined in accordance with the relevant requirements. Are design changes recorded and all the relevant information filed in the appropriate places. F-PRODUCT PROVISION Are supplier profiles adequate and appropriate for the organisation. Are they monitored, for their ability to provide the requirements, is this monitoring controlled. Are lall the required information necessary, forwarded to suppliers in the correct format. Is this authorised prior to order placement. Are goods and services received correct to the requirements stipulated. Are the provisions available, suitable for control of production and service, including procedures and equipment etc. Are the provisions available, suitable for the identification, handling etc. of product through all stages. Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. Is the process for monitoring and measurement of products in place at all stages throughout the production process. Is the process, for control of measuring equipment, adequate for the monitoring of product verifications.	40		D 1 1 1 1 2
42 Are all input requirements determined. Is the documentation identified. 43 Are all output requirements in such a format, that verification against inputs is applicable and appropriate. Is Fitness for Purpose validated. 45 Are actions recorded against verifications completed in a timely and responsible manner. 46 Are validation processes in place and are they determined in accordance with the relevant requirements. 47 Are design changes recorded and all the relevant information filed in the appropriate places. 48 F - PRODUCT PROVISION 48 Are supplier profiles adequate and appropriate for the organisation. Are they monitored, for their ability to provide the requirements, is this monitoring controlled. 49 Is all the required information necessary, forwarded to suppliers in the correct format. Is this authorised prior to order placement. 50 Are goods and services received correct to the requirements stipulated. 51 Are the provisions available, suitable for control of production and service, including procedures and equipment etc. 52 Are there adequate mechanisms in place for the identification, handling etc. of product through all stages. 53 Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. 54 Is the process for monitoring and measurement of products in place at all stages throughout the production process. 55 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications.	40		Design control Audit 3
identified. Are all output requirements in such a format, that verification against inputs is applicable and appropriate. Is Fitness for Purpose validated. 45 Are actions recorded against verifications completed in a timely and responsible manner. 46 Are validation processes in place and are they determined in accordance with the relevant requirements. 47 Are design changes recorded and all the relevant information filed in the appropriate places. 48 F-PRODUCT PROVISION 48 Are supplier profiles adequate and appropriate for the organisation. Are they monitored, for their ability to provide the requirements, is this monitoring controlled. 49 Is all the required information necessary, forwarded to suppliers in the correct format. Is this authorised prior to order placement. 50 Are goods and services received correct to the requirements stipulated. 51 Are the provisions available, suitable for control of production and service, including procedures and equipment etc. 52 Are there adequate mechanisms in place for the identification, handling etc. of product through all stages. 53 Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. 54 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications.	41	Are the interfaces and assignments of responsibilities identified.	Design control Audit 3
against inputs is applicable and appropriate. Is Fitness for Purpose validated. 46 Are actions recorded against verifications completed in a timely and responsible manner. 46 Are validation processes in place and are they determined in accordance with the relevant requirements. 47 Are design changes recorded and all the relevant information filed in the appropriate places. F - PRODUCT PROVISION 48 Are supplier profiles adequate and appropriate for the organisation. Are they monitored, for their ability to provide the requirements, is this monitoring controlled. 49 Is all the required information necessary, forwarded to suppliers in the correct format. Is this authorised prior to order placement. 50 Are goods and services received correct to the requirements stipulated. 51 Are the provisions available, suitable for control of production and service, including procedures and equipment etc. 52 Are there adequate mechanisms in place for the identification, handling etc. of product through all stages. 53 Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. 54 Is the process for monitoring and measurement of products in place at all stages throughout the production process. 5 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications.	42		Design control Audit 3
and responsible manner. 46 Are validation processes in place and are they determined in accordance with the relevant requirements. 47 Are design changes recorded and all the relevant information filed in the appropriate places. 48 F - PRODUCT PROVISION 48 Are supplier profiles adequate and appropriate for the organisation. Are they monitored, for their ability to provide the requirements, is this monitoring controlled. 49 Is all the required information necessary, forwarded to suppliers in the correct format. Is this authorised prior to order placement. 50 Are goods and services received correct to the requirements stipulated. 51 Are the provisions available, suitable for control of production and service, including procedures and equipment etc. 52 Are there adequate mechanisms in place for the identification, handling etc. of product through all stages. 53 Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. 54 Is the process for monitoring and measurement of products in place at all stages throughout the production process. 55 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications.	43	against inputs is applicable and appropriate. Is Fitness for	Design control Audit 3
accordance with the relevant requirements. 47 Are design changes recorded and all the relevant information filed in the appropriate places. F - PRODUCT PROVISION 48 Are supplier profiles adequate and appropriate for the organisation. Are they monitored, for their ability to provide the requirements, is this monitoring controlled. 49 Is all the required information necessary, forwarded to suppliers in the correct format. Is this authorised prior to order placement. 50 Are goods and services received correct to the requirements stipulated. 51 Are the provisions available, suitable for control of production and service, including procedures and equipment etc. 52 Are there adequate mechanisms in place for the identification, handling etc. of product through all stages. 53 Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. 54 Is the process for monitoring and measurement of products in place at all stages throughout the production process. 55 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications.	45		Design control Audit 3
filed in the appropriate places. F - PRODUCT PROVISION 48 Are supplier profiles adequate and appropriate for the organisation. Are they monitored, for their ability to provide the requirements, is this monitoring controlled. 49 Is all the required information necessary, forwarded to suppliers in the correct format. Is this authorised prior to order placement. 50 Are goods and services received correct to the requirements stipulated. 51 Are the provisions available, suitable for control of production and service, including procedures and equipment etc. 52 Are there adequate mechanisms in place for the identification, handling etc. of product through all stages. 53 Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. 54 Is the process for monitoring and measurement of products in place at all stages throughout the production process. 55 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications.	46		Design control Audit 3
Are supplier profiles adequate and appropriate for the organisation. Are they monitored, for their ability to provide the requirements, is this monitoring controlled. 49 Is all the required information necessary, forwarded to suppliers in the correct format. Is this authorised prior to order placement. 50 Are goods and services received correct to the requirements stipulated. 51 Are the provisions available, suitable for control of production and service, including procedures and equipment etc. 52 Are there adequate mechanisms in place for the identification, handling etc. of product through all stages. 53 Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. 54 Is the process for monitoring and measurement of products in place at all stages throughout the production process. 55 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications.	47	filed in the appropriate places.	Design control Audit 3
organisation. Are they monitored, for their ability to provide the requirements, is this monitoring controlled. 49 Is all the required information necessary, forwarded to suppliers in the correct format. Is this authorised prior to order placement. 50 Are goods and services received correct to the requirements stipulated. 51 Are the provisions available, suitable for control of production and service, including procedures and equipment etc. 52 Are there adequate mechanisms in place for the identification, handling etc. of product through all stages. 53 Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. 54 Is the process for monitoring and measurement of products in place at all stages throughout the production process. 5 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications.			
49 Is all the required information necessary, forwarded to suppliers in the correct format. Is this authorised prior to order placement. 50 Are goods and services received correct to the requirements stipulated. 51 Are the provisions available, suitable for control of production and service, including procedures and equipment etc. 52 Are there adequate mechanisms in place for the identification, handling etc. of product through all stages. 53 Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. 54 Is the process for monitoring and measurement of products in place at all stages throughout the production process. 55 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications.	48	organisation. Are they monitored, for their ability to provide the	(Supplier Performance)
stipulated. 51 Are the provisions available, suitable for control of production and service, including procedures and equipment etc. 52 Are there adequate mechanisms in place for the identification, handling etc. of product through all stages. 53 Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. 54 Is the process for monitoring and measurement of products in place at all stages throughout the production process. 55 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications.	49	Is all the required information necessary, forwarded to suppliers	Purchasing Controls (Supplier Performance)
and service, including procedures and equipment etc. 52 Are there adequate mechanisms in place for the identification, handling etc. of product through all stages. 53 Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. 54 Is the process for monitoring and measurement of products in place at all stages throughout the production process. 55 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications. 56 Production Audit 15 Calibration Audit 6	50		Goods Inward Audit 9
52 Are there adequate mechanisms in place for the identification, handling etc. of product through all stages. 53 Are the controls in place to safeguard customer property adequate for full protection against loss damage etc. 54 Is the process for monitoring and measurement of products in place at all stages throughout the production process. 55 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications. 66 Production Audit 15 67 Production Audit 15 68 Production Audit 15 69 Production Audit 15 60 Production Audit 15 60 Production Audit 15 60 Production Audit 15	51	=	Production Audit 15
for full protection against loss damage etc. 54 Is the process for monitoring and measurement of products in place at all stages throughout the production process. 5 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications. 6 Calibration Audit 6	52	Are there adequate mechanisms in place for the identification,	Production Audit 15
54 Is the process for monitoring and measurement of products in place at all stages throughout the production process. 5 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications. Calibration Audit 6	53	Are the controls in place to safeguard customer property adequate	Production Audit 15
5 Is the process, for control of measuring equipment, adequate for the monitoring of product verifications. Calibration Audit 6	54	Is the process for monitoring and measurement of products in	Production Audit 15
	5	Is the process, for control of measuring equipment, adequate for	Calibration Audit 6
	56	Are validity processes are in place to safeguard product integrity.	

	Internal Audit Check list			
	INTE	RNAL PROCESS VERIFICATION		
Created:	Created: 17/May 1995 Audit No 20 Sit With management and Complete this Form			
Revised:	21 December 2018		Page 12 of 20	
Audit Date		Auditor		

	G - PROCESS MONITORING	
57	Are mechanisms are in place to monitor all relevant processes, including customer satisfaction. Are these verified against known criteria. Check process ID 114	
58	Are controls in place for non-conforming product and processes. Are adequate to prevent unintended uses.	Goods Inward Audit 9
59	Where non-conforming product / process has been detected is appropriate action taken.	Goods Inward Audit 9
60	Is collation and analysis of all relevant data determined and effective Is corrective actions identified.	
61	Are these actions completed in a timely and adequate manner. Are these actions part of continual improvements.	
62	Does the organisation have preventive measures in place to control potential non-conformities.	Goods Inward Audit 9
63	Are all the above actions are reviewed adequately. Check process ID 114	Annually
64	Are regular analyses undertaken to identify any outstanding requirements.	Intrastats
65	Are necessary changes implemented where and when required.	
66	Is any outsourcing done.	
67	Check the documented system for its policies, objectives and its control of the above processes and procedures. Intrastats – document index – VM3COP00.00 / VM3COP00.01. Check documents for location of objectives and policies.	Intrastats
68	Are records of inspections filed.	Audits

Sub Processes Linked to Audit
Review the below processes tasks and audits and ensure they are completed in a timely manner.

Mana	ıging
Direc	tor

Process Scope	Brief Description	Responsibility/Pr ocedure/Training		Task	Audit	Freq	Risk	Overall	Action
7837 - History/Detail s	Parties	27244 VOP 02 Personnel and Responsibility,	check that all interested parties have	743 Managing Director	784 Company Secretary	1	1	1	Task 12M Audit
To Review the External Parties	Influencing The QMS VST	Staff and Staffing Issues, Training,	been filled in, review list.						12M

	Internal Audit Check list						
	INTER	RNAL PROCESS VERIFICATION					
Created:	17/May 1995	Audit No 20					
		Sit With management and Complete					
		this Form					
Revised:	Revised: 21 December 2018 Page 13 of 20						
Audit Date		Auditor					

Influencing The QMS VST / Viamed Checked the Scopes and Risks, Review the Underlining Processes and Tasks	/ Viamed	Roles and Tasks 27178 VOP 13 Process Monitoring, System Reviews, Audits, Management Review, Analysis Data	Check they have applies to ticked.					
7845 - History/Detail s Determine, provide and maintain the environment necessary for the operation of its processes and to achieve conformity of products and services.	7.1.4 Environment Of Operations	22221 Staff questions relating to working environment 23527 VOP 12 Training		745 Managing Director	1	1	1	Task 12M
7846 - History/Detail s To Comply with Top Level Re-authorise the Current Audits for next 12 Months Cover the Agenda as Per VOP13	ISO System Management Review	Process Monitoring, System Reviews, Audits, Management Review, Analysis Data 24451 Management Review Blank Minutes 20xx		746 Managing Director	1	1	1	Task 12M
7848 - History/Detail s To Review the Scope of the ISO 9001 / ISO 13485 Standards	Review ISO Scopes	27274 Viamed ISO 13485:2016 Scope 22291 Viamed ISO 9001:2015 Scope 24442 VST ISO 9001:2015 Scope 27244 VOP 02 Personnel and Responsibility,		749 Managing Director	1	1	1	Task 12M

	Internal Audit Check list							
	INTE	RNAL PROCESS VERIFICATION						
Created:	Created: 17/May 1995 Audit No 20 Sit With management and Complete this Form							
Revised:	21 December 2018		Page 14 of 20					
Audit Date		Auditor						

		Staff and Staffing Issues, Training, Roles and Tasks 27178 VOP 13 Process Monitoring, System Reviews, Audits, Management Review, Analysis Data					
- History/Detail s To review the Exclusions /	Review Exclusion From Viamed 13485:2016 And VST 9001:2015	22838 VM3COP02.01 Exclusions to Viamed ISO13485:2016 boundaries of ISO	790 Managing Director	1	1	1	Task 12M

ISO Controller

Process Scope	Brief Description	Responsibility/Pr Measurable ocedure/Training Objective	Task	Audit	Freq	Risk	Overall	Action
6866	Internal	8948 Internal	55		1	1	1	Task
- History/Detail	Process	process	Managing					12M
S	Verification	verification	Director					
Review the	Complete	27178 VOP 13						
Internal Process	Systems	Process						
and Verification's	Review	Monitoring,						
are suitable for		System Reviews,						
the current		Audits,						
standards		Management						
		Review, Analysis						
		Data						
7827	Review The	22062	301		1	1	1	Task
- History/Detail	Quality Policy	VM3COP00.00	Managing					12M
s	VST	VST Quality	Director					
To review the		Statement policy						
Quality policy		and objectives						
and check it is		27438 VOP 01						
still valid and		Documentation /						
upto date.		Records - Control,						
•		Creation, Storage,						
		Retrieval and						
		Revision control						

	Internal Audit Check list							
	INTE	RNAL PROCESS VERIFICATION						
Created:	17/May 1995	Audit No 20 Sit With management and Complete this Form						
Revised:	Revised: 21 December 2018 Page 15 of 20							
Audit Date		Auditor						

•	7828	Review The	22684	723	1	1	1	Task
	- History/Detail	Quality Policy	VM3COP00.00	Managing				12M
	s	Viamed	Viamed Quality	Director				
•	To review the		Statement policy					
(Quality policy		and objectives					
	and check it is		27438 VOP 01					
:	still valid and		Documentation /					
1	upto date.		Records - Control,					
			Creation, Storage,					
			Retrieval and					
			Revision control					

IT Controller

Process Scope	Brief Description	Responsibility/Procedure/Training		Task	Audit	Freq	Risk	Overall	Action
7701 - History/Detail s Amazon Web Services, is an online service, which basically simply provides a Linux PC out on the Web. Viamed uses this, for Web development of Websites: It hosts a working backup of many websites. Viamed / vst / vandagraph etc		16949 VM3COP27.15 Amazon Web Services Invoice Pickup 23322 VOP 11 Equipment Control, Office, Warehouse, Pcs and Equipment		511 Managing Director		3	1	3	Task 1M
7755 - History/Detail s To Send Invoice for online services to Helen	Fast Hosts Invoice	23322 VOP 11 Equipment Control, Office, Warehouse, Pcs and Equipment		597 Managing Director		3	1	3	Task 1M
7832 - History/Detail s Backup of all Sent Emails sent to External	Cleardown Emailed Invoices	23322 VOP 11 Equipment Control, Office, Warehouse, Pcs and Equipment	Emails out get copied to a Holding Email box, Checking the last two	731 Managing Director		4	1	4	Task 2W

	Internal Audit Check list							
	INTE	RNAL PROCESS VERIFICATION						
Created:	Created: 17/May 1995 Audit No 20 Sit With management and Complete this Form							
Revised:	21 December 2018		Page 16 of 20					
Audit Date		Auditor						

Address for Verification			Invoices have the correct Invoice Attached.						
7850 - History/Detail s Test the Goods out process disabling picking of items not relating to an order	Software Validation Scan In Correct Product	27248 VOP 27 Software Validation	Ensure the Task is being carried out, and is confirmed to be working	752 Goods Out	753 Managing Director	3	2	6	Task 3M Audit 12M
7851 - History/Detail s To test intrastats does not allow picking of unprocessed products to live customer orders	Software Validation Scan Un-QA Product To Order	27248 VOP 27 Software Validation		754 Goods Out	755 Managing Director	3	4	12	Task 6M Audit 12M
7852 - History/Detail s To attempt to Scan a product that has gone past its expire date.	Expired Stock	27248 VOP 27 Software Validation		756 Goods Out	757 Managing Director	3	2	6	Task 12M Audit 6M
7853 - History/Detail s Warehouse shelfs can be tagged as sellable stock / unsellable stock. Either for quarantine purposes or holding items for other customer orders.	Software Validation Non Sell Able Shelf			759 Goods Out	760 Managing Director	3	3	9	Task 12M Audit 12M
Test that Order picking cannot pick unsellable									

	Internal Audit Check list							
	INTERNAL PROCESS VERIFICATION							
Created:	17/May 1995	Audit No 20 Sit With management and Complete this Form						
Revised:	21 December 2018		Page 17 of 20					
Audit Date		Auditor						

stock locations to an Order									
7854 - History/Detail s Software Validation of the production lists. By confirming no extra production jobs are stuck in the system, and all listed production jobs are found. the production tracking is validated	Software Validation In Production List	27248 VOP 27 Software Validation		761 Goods In	762 Managing Director	2	2	4	Task 3M Audit 6M
7855 - History/Detail s Software Validation - Production Lists Review the current active production lists inintrastats to the actual in progress production lists	Software Validation - Production Lists	27248 VOP 27 Software Validation		761 Goods In	762 Managing Director	2	2	4	Task 3M Audit 6M
7856 - History/Detail s To check order picking cannot pick against an unchecked order	Software Validation Unchecked Orders	27248 VOP 27 Software Validation		764 Office Processes	765 Managing Director	2	2	4	Task 12M Audit 12M
7857 - History/Detail s To confirm Software Validation Stock Tracking Check, is functioning as	Software Validation Stock Tracking Check	27248 VOP 27 Software Validation	A random shelf will be selected. Please print the screen and tick off the items expected on the shelf. List any items extra			2	1	2	Task 6M

Internal Audit Check list								
	INTERNAL PROCESS VERIFICATION							
Created:	17/May 1995	Audit No 20 Sit With management and Complete this Form						
Revised:	21 December 2018		Page 18 of 20					
Audit Date		Auditor						

expected			found on the shelf						
7858 - History/Detail s Test the QA System that Staff not trained for QA are unable to QA a Product.	Software Validation Attempt To QA Some Stock	27248 VOP 27 Software Validation		766 Office Processes		3	3	9	Task 6M
7861 - History/Detail s Software Validating Of Training Documents via Forced Required Reading	Software Validation Of Training Documents Forced Reading	27248 VOP 27 Software Validation		768 Managing Director		1	2	2	Task 12M
7865 - History/Detail s Software Validiation of the system: To check all process(s) tasks and audits are not clashed with the same person doing the Task as the Audit.	Software Validation Conflicting Audits	27248 VOP 27 Software Validation		779 Managing Director	781 Managing Director	1	1	1	Task 12M Audit 12M
7870 - History/Detail s Scope to check the automatic system of tagging product non conformance and other issues to the post market surveillance review report.	Conformance Product Risk Feedback Loop	27248 VOP 27 Software Validation		789 Managing Director		1	1	1	Task 12M
7875 - History/Detail	Software Validation	27248 VOP 27 Software		802 Managing	803 Company	1	1	1	Task 6M

	Internal Audit Check list							
	INTERNAL PROCESS VERIFICATION							
Created:	17/May 1995	Audit No 20 Sit With management and Complete this Form						
Revised:	21 December 2018		Page 19 of 20					
Audit Date		Auditor						

s To test document control is working as intended.	Document Control	Validation	Director	Secretary				Audit 12M
7879 - History/Detail s To check the Scheduled Tasks and Audits is working as Intended. To also Check the Out of Date documents is working as Intended.	Software Validation Scheduled Tasks And Audits	26760 Software Validation Rollings Tasks and Audits 27178 VOP 13 Process Monitoring, System Reviews, Audits, Management Review, Analysis Data 27248 VOP 27 Software Validation	808 Managing Director	809 Company Secretary	1	4	4	Task 36M Audit 6M
7880 - History/Detail s To confirm the out of documents computer software functions as expected flagging out of date items on to the list	Of Date Documents	27248 VOP 27 Software Validation	808 Managing Director	809 Company Secretary	1	1	1	Task 36M Audit 6M
7881 - History/Detail s To compare Opera Live Orders to Intrastats Back order Active List	Software Validation - Live Orders	27248 VOP 27 Software Validation	810 Managing Director		1	3	3	Task 12M

Audits

Process Scope	Brief Description	Responsibility/Pr Measurable ocedure/Training Objective	Task	Audit	Free	Risk	Overall Action
7723	Audit 10b	27178 VOP 13		3	1	2	2
- History/Detail	I Process	Process		Company			

Internal Audit Check list							
	INTE	RNAL PROCESS VERIFICATION					
Created:	17/May 1995	Audit No 20 Sit With management and Complete this Form					
Revised:	21 December 2018		Page 20 of 20				
Audit Date		Auditor					

To carry out Audit 10b Process Verification Viamed Now Defunct - See Audit 20	Verification Viamed	Monitoring, System Reviews, Audits, Management Review, Analysis Data	S	Secretary				
7730 - History/Detail s To carry out Audit 20 Process Verification To Management Viamed	Verification To Managment	27178 VOP 13 Process Monitoring, System Reviews, Audits, Management Review, Analysis Data	(T72 Company Secretary	1	2	2	Audit 12M
7771 - History/Detail s To carry out Audit 10b Process Verification VST Now Defunct - See Audit 20	Audit 10b Process Verification VST	27178 VOP 13 Process Monitoring, System Reviews, Audits, Management Review, Analysis Data	(Company Secretary	1	2	2	
7778 - History/Detail s To carry out Audit 20 Process Verification To Management VST	Verification To Managment	27178 VOP 13 Process Monitoring, System Reviews, Audits, Management Review, Analysis Data	(81 Company Secretary	1	2	2	Audit 12M