
VIAMED Sales And Marketing - Any other business

Web site enquiry concerning 2710508 Bean Bag with gel layer

Issue ID #130003

Date Created 10/Oct/2018

Issued To: Derek Lamb

Completed Status: Still Outstanding

Linked Files

10 Oct 2018 Blue Diamond BeanBag - Instruction Manual for Surgical Positioning

10 Oct 2018 Blue Diamond BeanBag - Suggested Positioning Protocol

10 Oct 2018 Gmail - Blue Diamond Bean Bags

Notes:

Added by Steve Nixon sent to Derek Lamb

Gail.Nunn@nhs.net

In 2013 we purchased a Bariatric positioning bean bag from yourselves and just recently weve had an incident where a patient slipped down the operating table and nearly resulted in a critical incident / never event. Was wondering if you have had any similar feedback about these items? We are now purchasing a new positioning pack for bariatric patients but needed to let you know that this product is potentially dangerous.

Item code 2710508 SKU

10 Oct 2018 Steve Nixon

Suggested email response:

Dear Ms Nunn

Please accept my apologies for the delay in getting back to you. I can confirm that the following was sold to the Queen Elizabeth Hospital on the 21st May 2013:

Part number: 2710508

Bean Bag extra large with gel layer and with cut-out.

Size: 46 9w) x 46 (l)

Model: BD-BB4646-G

After reviewing the product history, we have no records of receiving any other reports of incidents, issues or feedback concerning this product.

Earlier this year we discontinued selling this product due to low sales; as well as the expectations in regard to demonstrations and training, which deemed the product uneconomic.

Should you have any queries or require any further information, please do not hesitate to contact me.

Yours sincerely

Steve Nixon

10 Oct 2018 Steve Nixon

I'm concerned that the customer states that the patient slipped down the operating table. It raises the question as to whether the table was being used at an angle. Also this bag is not designed for use as a steep Trendelenburg positioner.

There is no mention as to if the bag or the patient was secured/restrained.

The patient was a bariatric patient, so by definition would be a large patient.

Also, the bag seems to have been in use for a long time.

10 Oct 2018 Steve Nixon

For review - attached latest documentation from David Scott Company
