

Para: Laura Vicente

Asunto: Re: Sensor does not work

Hi Laura

We have received your faulty sensors and our engineer has tested them. We would like to provide you with replacement sensors, but I would first like to know which option you would prefer:

1) Replace with the same Teledyne R-17MED sensors

2) We can replace them with a new and fully compatible Viamed R-17V sensor. I believe this would be the better option, as this new sensor is proving to be much more reliable.

There is no difference in costs between the sensors.

Best regards

Ryan

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On Fri, 7 Sep 2018 at 12:26, Laura Vicente <administracion@prhoina.com> wrote:

Dear Ryan,

I find very difficult the flow divertor was extracted from the package.

In references to the bad conditions the client indicate that the problem of all of them is that they do not admit calibration in the equipment and they do not give good reading, it is as if the chemical component that they have was expired or exhausted.