



Zoey Teal <viamed.zoey.teal@gmail.com>

R43V Oxygen Sensor

2 messages

Bryan.Proctor@ulh.nhs.uk <Bryan.Proctor@ulh.nhs.uk>
To: Zoey.Teal@viamed.co.uk

Wed, Aug 8, 2018 at 10:05 AM

Hi Zoey,

I have now spoken to the technician regarding the oxygen sensor. This was purchased under PO 140001924, its S/N is V105163. It was fitted in June so has been in about 2 months. It is giving a varying voltage reading and causing the Giraffe to alarm. Would it be possible to return this as faulty for either a replacement or refund?

If you require any further information please let me know.

Thanks,

Bryan

Bryan D Proctor

Support Assistant

United Lincolnshire Hospitals NHS Trust

Clinical Engineering

County Hospital

Greetwell Road

Lincoln LN2 5QY

Tel: 01522 573662 or 01522 573676 direct dial

www.ulh.nhs.uk

@ulht_news

We have served the people of Lincolnshire since April 2000, providing a comprehensive range of hospital-based medical, surgical, paediatric, obstetric and gynaecological services delivered by highly trained staff and volunteers. Every year, we invest in improving our clinical services by replacing and upgrading our medical equipment, modernising our estate and facilities and improving our information and technology infrastructure.

For the latest information about the Trust please visit: www.ulh.nhs.uk

CONFIDENTIALITY STATEMENT: The information contained in this e-mail is confidential and may also be legally privileged. It is intended only for the use of the addressee. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of the e-mail is strictly prohibited.

If you have received this email in error, please accept my apologies and notify me immediately. Thank you.

Disclaimer: The contents of this email are not necessarily the policy or opinion of United Lincolnshire Hospitals NHS Trust or any person employed by it. This transmission is intended only for the named recipient(s) and is confidential in nature. If received in error, please return it to the sender and destroy any copies immediately.

Zoey Teal <zoey.teal@viamed.co.uk>

Wed, Aug 8, 2018 at 11:16 AM

Reply-To: zoey.teal@viamed.co.uk

To: Bryan.Proctor@ulh.nhs.uk

Hi Bryan,

Please can you send this into us so we can have a look at the sensor?

Here is your returns reference number. SRS66670.

Please you can quote this on/outside the packaging so we can link your repair when it arrives.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note my working days are Tuesday to Friday.

<http://www.viamed.co.uk>

Email: zoey.teal@viamed.co.uk

Alternate email: zoey.teal@viamed.me.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd

Facebook Page: facebook.com/ViamedLtdUK

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

[Quoted text hidden]