

<b>COMPANY PROCEDURE</b>				<b>CP NO:</b>	<b>CPF29</b>
<b>Title</b>	<b>REJECTION REPORT - CUSTOMER COMPLAINTS</b>				
<b>Issued By:</b>	<b>BLE</b>	<b>Dept:</b>	<b>QA</b>	<b>Clause No</b>	<b>N/A</b>
<b>Authorised By:</b>	<b>MDE</b>	<b>Issue</b>	<b>001</b>	<b>Revision</b>	<b>004</b>
<b>Date of Issue: APR 2017 - ***DO NOT AMEND THIS TABLE***</b>				<b>Page 1 of 1</b>	

TO BE COMPLETED BY GNW

<b>RR No:</b>	<b>RR171</b>	<b>Date</b>	<b>18-1-18</b>
<b>Current Job No</b>	<b>79038</b>	<b>Cust No: (Office Only)</b>	
<b>Original Job No:</b>	<b>78487</b>	<b>Original Operator</b>	
<b>Cust Ref No:</b>	<b>RTS110579</b>	<b>GNW Order No:</b>	

<b>Source of Failure</b>	<b>External (supplier)</b>		<b>Carrier</b>	
<b>Tick Box</b>	<b>GNW Ltd</b>		<b>Customer</b>	

<b>Details of Equipment</b>	<b>1 x 63mm Dial Compound Gauge -5 to +60 cm/wtr Centre back entry 1/8" NPT Connection RTS1100579</b>
<b>Customer Reason for Complaint</b>	<b>Stuck on 20 cm.Wg</b>
<b>Workshop Report</b>	<b>Movement inside beyond repair, looks like gauge possibly dropped or over-pressured.</b>
<b>Remedial Action taken</b> <small>A remedial action is a change made to a nonconforming product or service to address the deficiency</small>	<b>Replaced internal movement, fully tested up &amp; calibrated. Reading within specified accuracy (no errors)</b>
<b>Corrective Action Report</b> <small>Identification and elimination of the causes of a <a href="#">problem</a>, thus preventing their recurrence</small>	<b>Handle gauge with care</b>

Signed \_\_\_\_\_

Date: \_\_\_\_\_