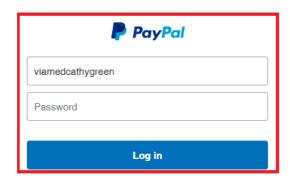
## VM3COP20.55 - Sending PayPal Invoices to Customers

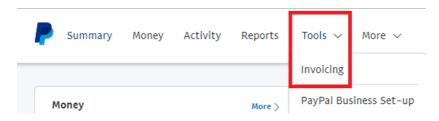
1. Before you start a PayPal invoice you must export/PDF the proforma and add to U:/operdocs.



2. Go to the PayPal home page (www.paypal.com/uk/signin) and press the log in button. Log in using the details that you will get from an office colleague.



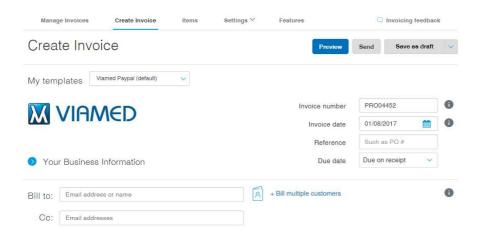
3. Click on to the 'Tools' drop down menu by pressing the down arrow and click 'Invoicing'.



4. Next, click 'Create Invoice'.



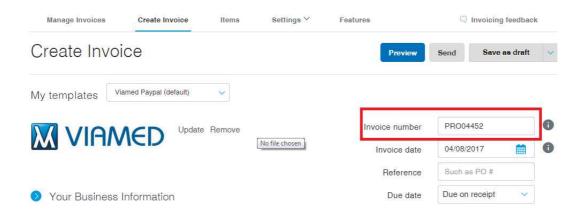
5. After you have clicked 'Create Invoice' a page will appear that looks like this:



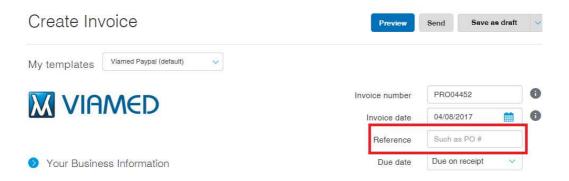
'My templates' must always be set at Viamed PayPal (default).



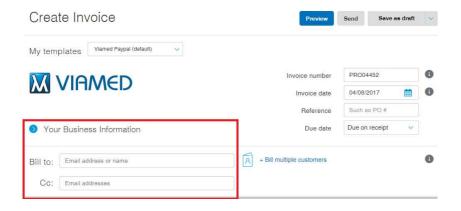
6. The proforma number must be entered as the invoice number as shown in the picture below. You can find the proforma number on the top right of the proforma, starting with PRO.



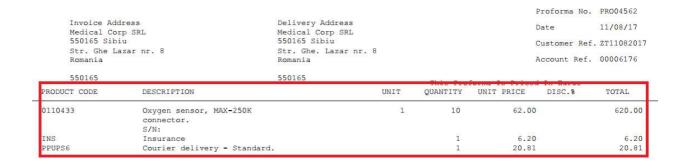
7. Enter the 'Reference' number. This is the customer reference, which you will also find on the top right of the proforma. This should be the PO number. If there is not a PO number, it should be PP followed by the date. The due date is always 'Due on receipt'.



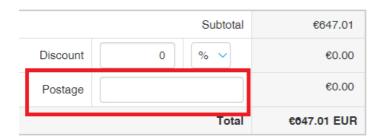
8. The customer's email is then put into the 'Bill to' box and your own email goes into the 'Cc' box. This is so that you will also receive a copy of the invoice. Always check 'Your Business Information' is Viamed's address.



9. Next, you need to copy the products/items that are on the proforma word for word including entering the correct quantities. The description must match the Opera description.

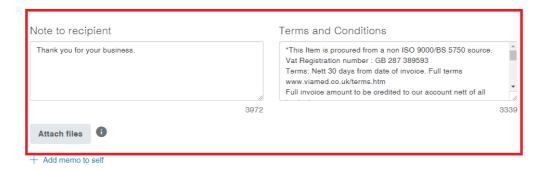


10. Always leave the postage box blank, as the carriage will be shown on an extra line on the invoice as shown below.

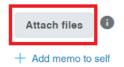


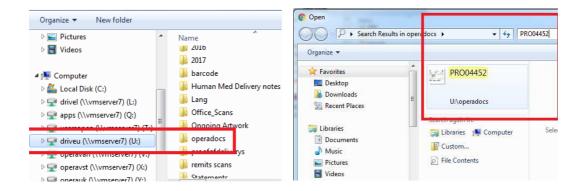


11. The 'Terms and Conditions' will already be filled out for you but you will need to write "Thank you for your business" in the note to recipient box.



12. Next, you need to attach the proforma by pressing the 'Attach files' button on the invoice. This will take you to the computer files. Navigate to U:\operadocs. Type the proforma number in the search bar and the file will appear. Double click on the file and it will upload.

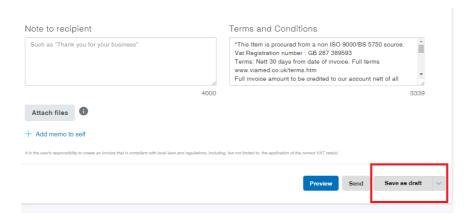




13. Once the file is uploaded, it will appear next to the 'Attach files' button on the invoice as shown below.



14. Double check your work to ensure all the information has been entered correctly. Click 'Save as draft' and ask a team member to check the invoice for you to make sure it is correct.



15. Once it has been re-checked by a team member and is correct, it can now be sent to the customer by pressing the 'Send' button.

The proforma will be now sent to the Customer.



16. Check your emails to make sure your copy of the invoice has come through.

Print out a copy of the invoice. This needs to be attached to the proforma paperwork and put into the proforma file as per VM3COP20.28