



VIA MED

Bluepoint Pulse Oximeter VM2101 P

Finger oximeter for monitoring of functional arterial
oxygen saturation (SpO₂) and pulse rate,

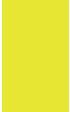

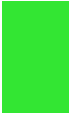








Class IIb

NBOG MD1302

Carried out by Derek Lamb
27 / 10 / 17



VIA MED

-  Stock References Review
-  Supplier Review
-  Sales Review
-  Countries Review
-  Returns Review
-  Design Changes Review
-  User Instructions Review
-  Labels Review
-  Document Updates Review
-  Internal Issues Review
-  Clinical / FDA Incidents online search

Stock References Review

Stock Reference	Description
0012101	Finger Pulse Oximeter Viamed VM 2101.
0012103	Finger Pulse Oximeter Viamed VM 2103.
0012105	Finger Pulse Oximeter Viamed VM 2105.
0012106	Finger Pulse Oximeter Viamed VM 2105.
0012186	Finger Pulse Oximeter VM 2101 - Demo.
0022190	Soft Carrying Case (Black).
0022191	Soft Carrying Case (Orange).
0022192	Soft Carrying Case (Green).
0022193	Soft Carrying Case (Blue).

Comments on Stock references review:

Stock reference upto date for now,
unsure if references will changed when we finally get Bluepoints name on the labels

Supplier Review

Stock Ref.	Description	Supplier A/C	Supplier P/N	Supplier Name	Rating
0012101	Finger Pulse Oximeter V	00009300	2020112002	Bluepoint Medical	A
0012103	Finger Pulse Oximeter V	00009300		Bluepoint Medical	A
0012105	Finger Pulse Oximeter V	00009300	2020112003	Bluepoint Medical	A
0012106	Finger Pulse Oximeter V	00009300		Bluepoint Medical	A
0012186	Finger Pulse Oximeter V	00009300		Bluepoint Medical	A
0022190	Soft Carrying Case (Blac	00012322		Beijing Choice Electroni	B
0022191	Soft Carrying Case (Oran	00012322		Beijing Choice Electroni	B
0022192	Soft Carrying Case (Gree	00012322		Beijing Choice Electroni	B
0022193	Soft Carrying Case (Blue	00012322		Beijing Choice Electroni	B
0012101	Finger Pulse Oximeter V	00070006	2020112002		Needs Grading
0012103	Finger Pulse Oximeter V	00070006			Needs Grading

Comments on Suppliers:

Suppliers up to date

Bluepoint in twice with different account its probably just the euro account will need to double check adding Issue

Follow up Issue #106711

Sales Information

Stock Reference	Description	2011	2012	2013	2014	2015	2016	2017
0012101	Finger Pulse Oximeter V	1361	669	511	615	605	432	498
0012103	Finger Pulse Oximeter V		15	54	45	5	15	8
0012105	Finger Pulse Oximeter V	440	242	91	57	58	57	52
0012106	Finger Pulse Oximeter V	38	20	37	23	0	38	10
0012186	Finger Pulse Oximeter V							
0022190	Soft Carrying Case (Blac	265	165	38	209	26	9	9
0022191	Soft Carrying Case (Oran	304	338	51	67	56	15	11
0022192	Soft Carrying Case (Gree	83	98	54	10	3	4	4
0022193	Soft Carrying Case (Blue						1	2

Comments on Sales Information:

consistent sales

Countries Review

Country	2011	2012	2013	2014	2015	2016	2017
AU Austria			[X]	[X]	[X]	[X]	
B Belgium	[X]	[X]	[X]	[X]			
CAN Canada							
CI Canary Islands	[X]	[X]					
CRO Croatia							
CY Cyprus	[X]			[X]		[X]	[X]
CZ Czech Republic	[X]	[X]	[X]	[X]	[X]	[X]	[X]
DE Denmark	[X]						
EG Egypt	[X]						
ES Estonia	[X]	[X]	[X]	[X]	[X]		
F France	[X]	[X]	[X]	[X]			
FI Finland	[X]	[X]	[X]	[X]	[X]	[X]	[X]
G Germany	[X]	[X]	[X]				
GEO Georgia							
GR Greece	[X]	[X]	[X]	[X]	[X]	[X]	
I Iran	[X]	[X]	[X]				
IN India	[X]				[X]		
IND Indonesia			[X]				
IQ IRAQ		[X]	[X]				
IRE Ireland			[X]		[X]		
IS Israel	[X]			[X]			
IT Italy			[X]				
J Japan		[X]					
JO Jordan							
KE Kenya							
KU Kuwait	[X]			[X]	[X]		
LEB Lebanon		[X]					
LI Lithuania		[X]					
MA Malaysia		[X]					
NE Netherlands							
NO Norway	[X]	[X]	[X]	[X]			
OM Oman	[X]	[X]	[X]	[X]	[X]	[X]	[X]
P Poland	[X]	[X]	[X]	[X]	[X]	[X]	[X]
PO Portugal	[X]						
Q Qatar							[X]
RO Romania				[X]	[X]		
SA South Africa	[X]	[X]					
SAU Saudi Arabia	[X]		[X]				
SI Singapore							
SL Slovenia							
SP Spain	[X]			[X]			
SW Sweden	[X]			[X]			

Country	2011	2012	2013	2014	2015	2016	2017
SWI Switzerland	[X]	[X]	[X]	[X]	[X]	[X]	[X]
T Turkey							
TH Thailand	[X]						
UAE U A E			[X]	[X]	[X]	[X]	
UK United Kingdom	[X]	[X]	[X]	[X]	[X]	[X]	[X]
USA USA		[X]					

Comments on Sales to Countries:

selling to multiple countries

Comments on Risks with Sales to Countries:

no risks with countries

Returns and Q.A. Fails Review

Stock Reference	Fault	2011	2012	2013	2014	2015	2016	2017
0012101	Needs Evaluating			3				2
0012101	Battery Lead Fault						1	
0012101	Dead	2		4				
0012101	Device Defective				1			
0012101	Display Fault	5	2	1	1	3		
0012101	False Reading	5	4	1				1
0012101	Faulty Electronics							1
0012101	Faulty Probe		1					
0012101	High Reading	1						
0012101	Intermittent							
0012101	New	2		1				
0012101	No Fault Found	1	1					
0012101	No Fault Return To Stock							
0012101	PCB Damaged							
0012101	Picking Up False Signal							
0012101	Rewired	1						
0012101	Spings Missing/detached		1					
0012101	Spring Missing	5				6		
0012101	Springs Replaced				1			
0012101	TEST							
0012101	Unchecked - Returned To Stock		2	30				
0012101	Uneconomical To Repair			2				
0012101	Unit Dead	1						
0012101	Unrepaired							
0012103	False Reading		3					
0012105	Needs Evaluating	3		1				4
0012105	Battery Lead Fault	14			1			
0012105	Dead		3					
0012105	Display Fault	2		1	1			
0012105	False Reading	3						
0012105	Faulty Electronics							
0012105	Faulty Probe	1						
0012105	High Reading	3						
0012105	Intermittent	1						
0012105	Intermittent When Squeezed							
0012105	New		2					
0012105	No Fault Found	2						
0012105	No Fault Return To Stock							
0012105	Picking Up False Signal							
0012105	Rewired							
0012105	TEST							
0012105	Tested OK	2						

Stock Reference	Fault	2011	2012	2013	2014	2015	2016	2017
0012105	Unchecked - Returned To Stock		6		3			3
0012105	Unit Dead							
0012106	Needs Evaluating	1						
0012106	Battery Lead Fault	3						
0012106	Battery Wires Broken			1				
0012106	Case Fault							
0012106	Dead		2					1
0012106	Display Fault							
0012106	False Reading	1	3	1				
0012106	Faulty Electronics							
0012106	Faulty Probe	1						
0012106	High Reading	1						
0012106	Intermittent When Squeezed							
0012106	New	1						
0012106	Orange VM2105 Problem							
0012106	Picking Up False Signal							
0012106	TEST							
0012106	Unable To Switch On							
0012106	Unchecked - Returned To Stock					4		
0012106	Uneconomical To Repair							
0012106	Unit Dead							1
0012186	No Fault Return To Stock							
0022190	Physically Broken							

Comments on Returns:

Comments on Risks with Returns and Potential Re-work:

Design Changes Review

Showing Documents Filed in Y 14 Design Changes

Comments on Design Changes:

No changes,
but in process of moving to bluepoint labelled as the manufacturer.

Comments on Risks with Design Changes:

no notifications required

User Instructions Review

Showing Documents Filed in F 5 User Instructions

Document ID	Description	Date Added/Updated
5078	VM-2101 Finger Oximeter Quick Start Guide	17/02/09
4744	VM-2101 User Instructions German	13/10/08
4743	VM-2101 User Instructions Spanish	13/10/08
4741	VM-2101 User Instructions French	13/10/08
4740	VM-2101 User Instructions English	13/10/08

Comments on User Instructions:

no changes

Comments on Risks User Instructions:

no risk with ifu

Labels Review

Showing Documents Filed in F 7 / F 8 Labels

Document ID	Description	Date Added/Updated
4676	Pulse Oximeter VM2101 Finger SpO2 Labels tracking label	12/09/08
4675	Pulse Oximeter VM2101 Finger SpO2 Labels rear label	12/09/08
4674	Pulse Oximeter VM2101 Finger SpO2 Labels box label - rear	12/09/08
4673	Pulse Oximeter VM2101 Finger SpO2 Labels box labe - side	12/09/08

Comments on Labels:

no label changes

Comments on Risks Labels:

no risks with labels

Documentation Updates / Changes

Document ID	Description	Date Added/Updated
22783	Bluepoint Pulse Oximeter VM2101 Finger SpO2 Clinical Papers VM-2...	16/10/17
18306	OBL Bluepoint Medical Contract OEM QA contract	21/12/16
17940	Bluepoint Pulse Oximeter VM2101 Finger SpO2 Classification ratio...	15/11/16
17937	Bluepoint Pulse Oximeter VM2101 Finger SpO2 medicinal substance ...	15/11/16
17935	Bluepoint Pulse Oximeter VM2101 Finger SpO2 Details of Clinical ...	15/11/16
17933	Bluepoint Pulse Oximeter VM2101 Finger SpO2 Software verificatio...	15/11/16
17931	Bluepoint Pulse Oximeter VM2101 Finger SpO2 Detailed test result...	15/11/16
17929	Bluepoint Pulse Oximeter VM2101 Finger SpO2 Risk management docu...	15/11/16
17927	Bluepoint Pulse Oximeter VM2101 Finger SpO2 Manufacturing proces...	15/11/16
17925	Bluepoint Pulse Oximeter VM2101 Finger SpO2 Design input specifi...	15/11/16
17923	Bluepoint Pulse Oximeter VM2101 Finger SpO2 Solutions adopted to...	15/11/16
17917	Bluepoint Pulse Oximeter VM2101 Finger SpO2 Evidence of Usabilit...	15/11/16
17913	Bluepoint Pulse Oximeter VM2101 Finger SpO2 Detailed test result...	15/11/16
17858	Bluepoint Capnograph Location of responsibilities. documentatio...	09/11/16
17838	Bluepoint Capnograph Location of responsibilities.	03/11/16
17628	Bluepoint Capnograph Quality Assurance and Agreements Appendix ...	28/09/16
17626	Bluepoint Details of significant subcontractors	28/09/16
17625	Bluepoint Location of responsibilities.	28/09/16
17438	Pulse Oximeter VM2105 Finger SpO2 Parts List	07/09/16
17175	ECRI- Pulse Oximeter HPCS Report cross comparison	11/07/16
16795	Pulse Oximeter VM2101 VM2105 Finger SpO2 Clinical Trials Reports...	20/04/16

Comments on Document Changes:

added extra documentation from bluepoint,
but we changing to be manufacturer officially by bluepoint using their CE

Comments on Risks with Document Changes:

no risk with documentation

Internal Issues Review

Number of Issues reviewed: 112

Issue ID	Subject
91050	Office Meeting Additional Sales Orders 0012101 Price USD Distributor request Large Quantity
89594	Office Meeting Purchase Order Requirements 0012106 VM-2105 orange
89734	Office Meeting Sales Viamed Medical Export 350 x 0012105 delivery lead time
102809	Office Meeting Sales Back Orders Review - By Customer Backorder 00000073 0012101 ORD88300
72066	Office Meeting Sales Back Orders Review - By Customer Backorder 00000131 0012101 ORD80472
99708	Office Meeting Sales Back Orders Review - By Customer Backorder 00000131 0012101 ORD87583
104949	Office Meeting Sales Back Orders Review - By Customer Backorder 00000131 0012101 ORD88715
84913	Office Meeting Sales Back Orders Review - By Customer Backorder 00000598 0012101 ORD83775
104857	Office Meeting Sales Back Orders Review - By Customer Backorder 00000663 0012101 ORD88683
70779	Office Meeting Sales Back Orders Review - By Customer Backorder 00001740 0012101 ORD80026
79885	Office Meeting Sales Back Orders Review - By Customer Backorder 00006666 0022190 ORD82482
98557	Office Meeting Sales Back Orders Review - By Customer Backorder 00006666 0022190 ORD87244
95649	Office Meeting Sales Back Orders Review - By Customer Backorder 00006666 0022191 ORD86534
104556	Office Meeting Sales Back Orders Review - By Customer Backorder 00006666 0022191 ORD88625
100079	Office Meeting Sales Back Orders Review - By Customer Backorder 00006666 0022193 ORD87658
104972	Office Meeting Sales Back Orders Review - By Customer Backorder 00006666 0022193 ORD88731
104971	Office Meeting Sales Back Orders Review - By Customer Backorder 00006666 0022193 ORD88731
83155	Office Meeting Sales Back Orders Review - By Customer Backorder 00007020 0012101 ORD83298
88750	Office Meeting Sales Back Orders Review - By Customer Backorder 00007020 0012101 ORD84850
105640	Office Meeting Sales Back Orders Review - By Customer Backorder 00007020 0012101 ORD88834
84398	Office Meeting Sales Back Orders Review - By Customer Backorder 00007246 0012101 ORD83621
101751	Office Meeting Sales Back Orders Review - By Customer Backorder 00007246 0012101 ORD88047
103379	Office Meeting Sales Back Orders Review - By Customer Backorder 00007246 0012101 ORD88417
76206	Office Meeting Sales Back Orders Review - By Customer Backorder 00007356 0012101 ORD81670

Issue ID	Subject
78130	Office Meeting Sales Back Orders Review - By Customer Backorder 00007410 0012101 ORD82107
72761	Office Meeting Sales Back Orders Review - By Customer Backorder 00007410 0012105 ORD80736
101867	Office Meeting Sales Back Orders Review - By Customer Backorder 00007410 0012105 ORD88084
104296	Office Meeting Sales Back Orders Review - By Customer Backorder 00007410 0012105 ORD88520
71924	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012101 ORD80406
74666	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012101 ORD81244
79094	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012101 ORD82330
81146	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012101 ORD82711
86395	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012101 ORD83199
86514	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012101 ORD84162
89650	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012101 ORD84992
90902	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012101 ORD85312
95207	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012101 ORD86410
100157	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012101 ORD87690
106047	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012101 ORD88905
70919	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012105 ORD80083
80439	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012105 ORD82600
87134	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012105 ORD84345
87381	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012105 ORD84450
91576	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012105 ORD85515
95800	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012105 ORD86570
102179	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012105 ORD88133
104638	Office Meeting Sales Back Orders Review - By Customer Backorder 00007586 0012105 ORD88615
79095	Office Meeting Sales Back Orders Review - By Customer Backorder 00007786 0012106 ORD82333
82976	Office Meeting Sales Back Orders Review - By Customer Backorder 00007786 0012106 ORD83214
104973	Office Meeting Sales Back Orders Review - By Customer Backorder 00007849 0012101 ORD88505

Issue ID	Subject
82202	Office Meeting Sales Back Orders Review - By Customer Backorder 00007881 0012101 ORD83000
86127	Office Meeting Sales Back Orders Review - By Customer Backorder 00008003 0012105 ORD84136
71857	Office Meeting Sales Back Orders Review - By Customer Backorder 00012340 0012101 ORD80387
83117	Office Meeting Sales Back Orders Review - By Customer Backorder 00012340 0012101 ORD83267
85585	Office Meeting Sales Back Orders Review - By Customer Backorder 00012340 0012101 ORD83992
106009	Office Meeting Sales Back Orders Review - By Customer Backorder 00012340 0012101 ORD88894
75871	Office Meeting Sales Back Orders Review - By Customer Backorder 00012369 0012101 ORD81581
87945	Office Meeting Sales Back Orders Review - By Customer Backorder 00012456 0012106 ORD84605
88715	Office Meeting Sales Back Orders Review - By Customer Backorder 00012456 0012106 ORD84823
102468	Office Meeting Sales Back Orders Review - By Customer Backorder 00012456 0012106 ORD88211
74252	Office Meeting Sales Back Orders Review - By Customer Backorder 00012489 0012101 ORD81148
81151	Office Meeting Sales Back Orders Review - By Customer Backorder 00012489 0012101 ORD82709
91942	Office Meeting Sales Back Orders Review - By Customer Backorder 00012489 0012101 ORD85602
103889	Office Meeting Sales Back Orders Review - By Customer Backorder 00012894 0012103 ORD88528
96088	Office Meeting Sales Back Orders Review - By Customer Backorder 00012904 0022190 ORD86650
78445	Office Meeting Sales Back Orders Review - By Customer Backorder 00012904 0022191 ORD82168
106131	Office Meeting Sales Back Orders Review - By Customer Backorder 00012904 0022192 ORD88919
105692	Office Meeting Sales Back Orders Review - By Customer Backorder 00013044 0012103 ORD88872
92430	Office Meeting Sales Back Orders Review - By Customer Backorder 00013090 0012101 ORD85732
103435	Office Meeting Sales Back Orders Review - By Customer Backorder 00013093 0012105 ORD88423
103785	Office Meeting Sales Back Orders Review - By Customer Backorder 00013093 0022191 ORD88493
78952	Office Meeting Any Other Business Choicemmed product lead time
78951	Office Meeting Any Other Business Choicemmed product lead time
58392	Office Meeting GHX Web Pricing GHX Export Template
67213	Office Meeting GHX Web Pricing GHX Export Template: 0022193 info not exporting
54413	Office Meeting Intrastats Image exporter issues

Issue ID	Subject
103878	Office Meeting VIAMED Sales And Marketing Office Jobs List - Lost Customers
83217	Office Meeting Back Order Report POR11035 0012101 //
83215	Office Meeting Back Order Report POR11035 0012101 //
86318	Office Meeting Back Order Report POR11035 0012101 06/01/2017
89687	Office Meeting Back Order Report POR11170 0012101 //
92832	Office Meeting Back Order Report POR11170 0012101 13/04/2017
89688	Office Meeting Back Order Report POR11170 0012106 //
92833	Office Meeting Back Order Report POR11170 0012106 16/06/2017
98114	Office Meeting Back Order Report POR11170 0012106 25/07/2017
102561	Office Meeting Back Order Report POR11423 0012105 //
102177	Office Meeting Back Order Report POR11423 0012105 //
104904	Office Meeting Back Order Report POR11439 0012101 //
103537	Office Meeting Back Order Report POR11439 0012101 //
106693	Office Meeting Back Order Report POR11482 0012101 //
106660	Office Meeting Back Order Report POR11482 0012101 //
105734	Office Meeting Back Order Report POR11482 0012101 //
73437	Office Meeting Sale or Returns Request Scanning Item to Sale or return
104314	Office Meeting Sales Viamed Medical Export Sales order - additional 330 x 0012101 Poland
102931	Office Meeting Stock Processing WYA Consignment Stock (348)
87450	Office Meeting Stock Processing WYA Consignment Stock (349)
85438	Office Meeting Sales Viamed Medical UK Yorkshire Ambulance - Major changes to consignment stock
85437	Office Meeting Sales Viamed Medical UK Yorkshire Ambulance - Major changes to consignment stock
85436	Office Meeting Sales Viamed Medical UK Yorkshire Ambulance - Major changes to consignment stock
85435	Office Meeting Sales Viamed Medical UK Yorkshire Ambulance - Major changes to consignment stock
85434	Office Meeting Sales Viamed Medical UK Yorkshire Ambulance - Major changes to consignment stock
85433	Office Meeting Sales Viamed Medical UK Yorkshire Ambulance - Major changes to consignment stock

Issue ID	Subject
85432	Office Meeting Sales Viamed Medical UK Yorkshire Ambulance - Major changes to consignment stock
85431	Office Meeting Sales Viamed Medical UK Yorkshire Ambulance - Major changes to consignment stock
85430	Office Meeting Sales Viamed Medical UK Yorkshire Ambulance - Major changes to consignment stock
85429	Office Meeting Sales Viamed Medical UK Yorkshire Ambulance - Major changes to consignment stock
85428	Office Meeting Sales Viamed Medical UK Yorkshire Ambulance - Major changes to consignment stock
85427	Office Meeting Sales Viamed Medical UK Yorkshire Ambulance - Major changes to consignment stock
85426	Office Meeting Sales Viamed Medical UK Yorkshire Ambulance - Major changes to consignment stock
85425	Office Meeting Sales Viamed Medical UK Yorkshire Ambulance - Major changes to consignment stock
102025	Office Meeting Missing Stock or Adjustments Yorkshire Ambulance consignment stock update
102024	Office Meeting Missing Stock or Adjustments Yorkshire Ambulance consignment stock update

Comments on Issues:

no issues for concern in the issues system

Comments on Risks with Issues:

no risk identified in the issue system

Additional Sales Orders - Additional Sales Orders

0012101 Price USD Distributor request Large Quantity

Issue ID #91050

Date Created 15/Mar/2017

Issued To: Ryan Swaine

Completed Status: 23 Mar 2017

Notes:

Price tagged by Katie Evans:

Add notes as to whom was asking for the price/quantity and Forward Issue to relevant sales person

15 Mar 2017 Katie Evans

Next Action Changed From Katie Evans To Ryan Swaine Dear Katie

Hope you are well

We are preparing for a new tender WOFiTM/PRM/TL..

Are two options of qty:

A- if we win, that qty is guaranteed

B- if we win, they may or may not be ordered

How many days/weeks you need for the delivery for all quantities. I kindly ask for Quote (special price??)

What we can also do with the payment term?

Tender

Product

Qty A

Qty: B

Total A+B

production/delivery time

TL

2101 PULSEOXIMETER

50

50

100

PRM

2101 PULSEOXIMETER

375

375

750

*Production year 2016

20 Mar 2017 Ryan Swaine

Thank you, please let me know if you hear anything

Issues:91050

VIAMED Stock Meeting - Purchase Order Requirements

0012106 VM-2105 orange

Issue ID #89594

Date Created 17/Feb/2017

Issued To: Jonathan Connor

Completed Status: 23 Feb 2017

Notes:

Added by Steve Nixon sent to Jonathan Connor

We should consider ordering more units, i.e say 25 - 50

20 Feb 2017 Jonathan Connor

Ordered, thanks

Issues:89594

VIAMED Sales And Marketing - Sales Viamed Medical Export

350 x 0012105 delivery lead time

Issue ID #89734

Date Created 21/Feb/2017

Issued To: Ryan Swaine

Completed Status: 23 Feb 2017

Notes:

Added by Steve Nixon sent to Ryan Swaine

As discussed concerning your active sales lead for 350 x 0012105 (grey), no problem with production and the delivery lead time will be 6 - 8 weeks from receipt of order.

21 Feb 2017 Ryan Swaine

Thank you for your help.

Issues:89734

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00000073 0012101 ORD88300

Issue ID #102809

Date Created 13/Sep/2017

Issued To: General

Completed Status: 13 Sep 2017

Stock Ref: 0012101

Opera A/c: 00000073

Order Number: ORD88300

Notes:

13 Sep 2017 08:15:48 AM Catherine Spence
Shipping Wed 13 Sep 2017

Issues:102809

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00000131 0012101 ORD80472

Issue ID #72066

Date Created 26/May/2016

Issued To: General

Completed Status: 26 May 2016

Stock Ref: 0012101

Opera A/c: 00000131

Order Number: ORD80472

Notes:

26 May 2016 Catherine Spence
Shipping Thu 26 May 2016

26 May 2016 Sarah Walton
See Attached Notes
I have emailed to check that these orders are not duplicates.

26 May 2016 Sarah Walton
Please proceed with both of the orders as per procurement department via email.

Issues:72066

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00000131 0012101 ORD87583

Issue ID #99708

Date Created 31/Jul/2017

Issued To: General

Completed Status: 31 Jul 2017

Stock Ref: 0012101

Opera A/c: 00000131

Order Number: ORD87583

Notes:

31 Jul 2017 07:48:40 AM Catherine Spence
Shipping Mon 31 Jul 2017

Issues:99708

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00000131 0012101 ORD88715

Issue ID #104949

Date Created 10/Oct/2017

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 0012101

Opera A/c: 00000131

Order Number: ORD88715

Notes:

10 Oct 2017 07:45:24 AM Catherine Spence
Back Order - Supplier

Issues:104949

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00000598 0012101 ORD83775

Issue ID #84913

Date Created 06/Dec/2016

Issued To: General

Completed Status: 16 Jan 2017

Stock Ref: 0012101

Opera A/c: 00000598

Order Number: ORD83775

Notes:

06 Dec 2016 11:40:12 AM Emily Hanson
emailed-they have the wrong price.

20 Dec 2016 09:55:56 AM Emily Hanson
okay to go go

21 Dec 2016 07:26:07 AM Catherine Spence
Back Order - Supplier

30 Dec 2016 01:09:45 PM Emily Hanson
lead time will be around 2-3 weeks.

Issues:84913

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00000663 0012101 ORD88683

Issue ID #104857

Date Created 09/Oct/2017

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 0012101

Opera A/c: 00000663

Order Number: ORD88683

Notes:

09 Oct 2017 07:54:26 AM Catherine Spence
Back Order - Supplier

20 Oct 2017 01:07:43 PM Emily Hanson
aware of lead time- w/c 30th oct.

Issues:104857

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00001740 0012101 ORD80026

Issue ID #70779

Date Created 03/May/2016

Issued To: General

Completed Status: 03 May 2016

Stock Ref: 0012101

Opera A/c: 00001740

Order Number: ORD80026

Notes:

03 May 2016 Catherine Spence
Shipping Tue 03 May 2016

Issues:70779

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006666 0022190 ORD82482

Issue ID #79885

Date Created 26/Sep/2016

Issued To: General

Completed Status: 27 Sep 2016

Stock Ref: 0022190

Opera A/c: 00006666

Order Number: ORD82482

Notes:

26 Sep 2016 Catherine Spence
Shipping Mon 26 Sep 2016

Issues:79885

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006666 0022190 ORD87244

Issue ID #98557

Date Created 11/Jul/2017

Issued To: General

Completed Status: 12 Jul 2017

Stock Ref: 0022190

Opera A/c: 00006666

Order Number: ORD87244

Notes:

11 Jul 2017 01:56:23 PM Katie Evans

See Attached Notes

SL messaged to confirm she only wants the case

12 Jul 2017 11:52:03 AM Sarah Walton

This order has been deleted as requested by the customer. They wanted the Finger Oximeter not the carry case and did not realise.

Issues:98557

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006666 0022191 ORD86534

Issue ID #95649

Date Created 30/May/2017

Issued To: General

Completed Status: 31 May 2017

Stock Ref: 0022191

Opera A/c: 00006666

Order Number: ORD86534

Notes:

30 May 2017 02:25:37 PM Katie Evans

See Attached Notes

Messaged to confirm that it is only the case he wants

30 May 2017 03:03:13 PM Catrin Hird

Order cancelled

Issues:95649

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006666 0022191 ORD88625

Issue ID #104556

Date Created 04/Oct/2017

Issued To: General

Completed Status: 05 Oct 2017

Stock Ref: 0022191

Opera A/c: 00006666

Order Number: ORD88625

Notes:

04 Oct 2017 11:51:24 AM Emily Hanson
emailed as they just bought a case

04 Oct 2017 01:48:24 PM Emily Hanson
okay to go

Issues:104556

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006666 0022193 ORD87658

Issue ID #100079

Date Created 04/Aug/2017

Issued To: General

Completed Status: 08 Aug 2017

Stock Ref: 0022193

Opera A/c: 00006666

Order Number: ORD87658

Notes:

04 Aug 2017 01:41:52 PM Emily Hanson
dont know if they want this item.

07 Aug 2017 04:02:27 PM Emily Hanson
Cancelled order

Issues:100079

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006666 0022193 ORD88731

Issue ID #104972

Date Created 10/Oct/2017

Issued To: General

Completed Status: 11 Oct 2017

Stock Ref: 0022193

Opera A/c: 00006666

Order Number: ORD88731

Notes:

10 Oct 2017 11:21:51 AM Emily Hanson
emailed as they just bought a case

10 Oct 2017 03:51:08 PM Emily Hanson
okay to go

Issues:104972

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006666 0022193 ORD88731

Issue ID #104971

Date Created 10/Oct/2017

Issued To: General

Completed Status: 11 Oct 2017

Stock Ref: 0022193

Opera A/c: 00006666

Order Number: ORD88731

Notes:

10 Oct 2017 11:21:51 AM Emily Hanson
emailed as they just bought a case

10 Oct 2017 03:51:08 PM Emily Hanson
okay to go

Issues:104971

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007020 0012101 ORD83298

Issue ID #83155

Date Created 09/Nov/2016

Issued To: General

Completed Status: 19 Jan 2017

Stock Ref: 0012101

Opera A/c: 00007020

Order Number: ORD83298

Notes:

09 Nov 2016 04:31:01 PM Katie Evans

See Attached Notes

Advised of 6-8 week lead time for 0012101. Asked if we are to ship via UPS or Bollore

09 Nov 2016 04:31:09 PM Katie Evans

Would like shipment via UPS

10 Nov 2016 08:45:32 AM Catherine Spence

Back Order - Supplier

21 Nov 2016 02:30:18 PM Katie Evans

Would now like shipment via Bollore, please advise me when ready for collection

18 Jan 2017 08:18:40 AM Catherine Spence

Shipping Wed 18 Jan 2017

18 Jan 2017 11:21:44 AM Catherine Spence

do we still need the certificate of origin, if not please update message cheers

19 Jan 2017 07:36:34 AM Catherine Spence

Shipping Thu 19 Jan 2017

19 Jan 2017 07:37:01 AM Catherine Spence

See Attached Notes

still waiting on confirmation

19 Jan 2017 12:33:10 PM Katie Evans

Emailed Bollore

Issues:83155

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007020 0012101 ORD84850

Issue ID #88750

Date Created 09/Feb/2017

Issued To: General

Completed Status: 02 Jun 2017

Stock Ref: 0012101

Opera A/c: 00007020

Order Number: ORD84850

Notes:

09 Feb 2017 04:46:28 PM Katie Evans
See Attached Notes
Asked if happy to proceed

24 Mar 2017 01:12:09 PM Katie Evans
Still awaiting confirmation

29 Mar 2017 03:24:02 PM Katie Evans
Waiting for additional order as per RS

30 May 2017 02:10:35 PM Katie Evans
Please ship with ORD86437

Issues:88750

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007020 0012101 ORD88834

Issue ID #105640

Date Created 17/Oct/2017

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 0012101

Opera A/c: 00007020

Order Number: ORD88834

Notes:

17 Oct 2017 03:54:43 PM Sarah Walton

See Attached Notes

Order confirmation been sent. Waiting for PO number from customer.

26 Oct 2017 07:52:15 AM Catherine Spence

Back Order - Supplier

Issues:105640

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007246 0012101 ORD83621

Issue ID #84398

Date Created 28/Nov/2016

Issued To: General

Completed Status: 30 Nov 2016

Stock Ref: 0012101

Opera A/c: 00007246

Order Number: ORD83621

Notes:

28 Nov 2016 05:30:43 PM Katie Evans

See Attached Notes

As we are giving them free carriage as per Opera memo, asked if they would like the insurance
(Chargeable as per JC)

29 Nov 2016 12:08:03 PM Katie Evans

Insurance accepted, please proceed

29 Nov 2016 12:38:49 PM Katie Evans

JC said the 2 x 2101's we have in stock can go to this customer

Issues:84398

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007246 0012101 ORD88047

Issue ID #101751

Date Created 30/Aug/2017

Issued To: General

Completed Status: 30 Aug 2017

Stock Ref: 0012101

Opera A/c: 00007246

Order Number: ORD88047

Notes:

30 Aug 2017 07:31:49 AM Catherine Spence
Shipping Wed 30 Aug 2017

Issues:101751

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007246 0012101 ORD88417

Issue ID #103379

Date Created 20/Sep/2017

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 0012101

Opera A/c: 00007246

Order Number: ORD88417

Notes:

20 Sep 2017 03:33:04 PM Katie Evans

See Attached Notes

Please part ship 311 x 0012101 the VM2160`s and the 0014825`s ASAP

Issues:103379

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007356 0012101 ORD81670

Issue ID #76206

Date Created 04/Aug/2016

Issued To: General

Completed Status: 04 Aug 2016

Stock Ref: 0012101

Opera A/c: 00007356

Order Number: ORD81670

Notes:

04 Aug 2016 Catherine Spence
Shipping Thu 04 Aug 2016

Issues:76206

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007410 0012101 ORD82107

Issue ID #78130

Date Created 01/Sep/2016

Issued To: General

Completed Status: 02 Sep 2016

Stock Ref: 0012101

Opera A/c: 00007410

Order Number: ORD82107

Notes:

01 Sep 2016 Catherine Spence
Shipping Thu 01 Sep 2016

Issues:78130

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007410 0012105 ORD80736

Issue ID #72761

Date Created 10/Jun/2016

Issued To: General

Completed Status: 10 Jun 2016

Stock Ref: 0012105

Opera A/c: 00007410

Order Number: ORD80736

Notes:

10 Jun 2016 Catherine Spence
Shipping Fri 10 Jun 2016

Issues:72761

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007410 0012105 ORD88084

Issue ID #101867

Date Created 31/Aug/2017

Issued To: General

Completed Status: 31 Aug 2017

Stock Ref: 0012105

Opera A/c: 00007410

Order Number: ORD88084

Notes:

31 Aug 2017 07:51:23 AM Catherine Spence
Shipping Thu 31 Aug 2017

Issues:101867

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007410 0012105 ORD88520

Issue ID #104296

Date Created 02/Oct/2017

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 0012105

Opera A/c: 00007410

Order Number: ORD88520

Notes:

02 Oct 2017 07:59:33 AM Catherine Spence
Back Order - Supplier

Issues:104296

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012101 ORD80406

Issue ID #71924

Date Created 24/May/2016

Issued To: General

Completed Status: 24 May 2016

Stock Ref: 0012101

Opera A/c: 00007586

Order Number: ORD80406

Notes:

24 May 2016 Catherine Spence
Shipping Tue 24 May 2016

Issues:71924

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012101 ORD81244

Issue ID #74666

Date Created 11/Jul/2016

Issued To: General

Completed Status: 12 Jul 2016

Stock Ref: 0012101

Opera A/c: 00007586

Order Number: ORD81244

Notes:

11 Jul 2016 Katie Evans

See Attached Notes

Please part ship

Issues:74666

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012101 ORD82330

Issue ID #79094

Date Created 15/Sep/2016

Issued To: General

Completed Status: 15 Sep 2016

Stock Ref: 0012101

Opera A/c: 00007586

Order Number: ORD82330

Notes:

15 Sep 2016 Catherine Spence
Shipping Thu 15 Sep 2016

Issues:79094

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012101 ORD82711

Issue ID #81146

Date Created 10/Oct/2016

Issued To: General

Completed Status: 10 Oct 2016

Stock Ref: 0012101

Opera A/c: 00007586

Order Number: ORD82711

Notes:

10 Oct 2016 Catherine Spence
Shipping Mon 10 Oct 2016

Issues:81146

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012101 ORD83199

Issue ID #86395

Date Created 04/Jan/2017

Issued To: General

Completed Status: 17 Jan 2017

Stock Ref: 0012101

Opera A/c: 00007586

Order Number: ORD83199

Notes:

04 Jan 2017 07:24:26 AM Catherine Spence
Back Order - Supplier

16 Jan 2017 03:27:10 PM Katie Evans
See Attached Notes
Emailed to check which courier

Issues:86395

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012101 ORD84162

Issue ID #86514

Date Created 05/Jan/2017

Issued To: General

Completed Status: 17 Jan 2017

Stock Ref: 0012101

Opera A/c: 00007586

Order Number: ORD84162

Notes:

05 Jan 2017 07:40:08 AM Catherine Spence
Back Order - Supplier

Issues:86514

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012101 ORD84992

Issue ID #89650

Date Created 20/Feb/2017

Issued To: General

Completed Status: 20 Feb 2017

Stock Ref: 0012101

Opera A/c: 00007586

Order Number: ORD84992

Notes:

20 Feb 2017 07:48:11 AM Catherine Spence
Shipping Mon 20 Feb 2017

Issues:89650

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012101 ORD85312

Issue ID #90902

Date Created 13/Mar/2017

Issued To: General

Completed Status: 13 Mar 2017

Stock Ref: 0012101

Opera A/c: 00007586

Order Number: ORD85312

Notes:

13 Mar 2017 07:35:15 AM Catherine Spence
Shipping Mon 13 Mar 2017

Issues:90902

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012101 ORD86410

Issue ID #95207

Date Created 22/May/2017

Issued To: General

Completed Status: 22 May 2017

Stock Ref: 0012101

Opera A/c: 00007586

Order Number: ORD86410

Notes:

22 May 2017 08:53:14 AM Catherine Spence
Shipping Mon 22 May 2017

Issues:95207

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012101 ORD87690

Issue ID #100157

Date Created 07/Aug/2017

Issued To: General

Completed Status: 07 Aug 2017

Stock Ref: 0012101

Opera A/c: 00007586

Order Number: ORD87690

Notes:

07 Aug 2017 08:20:14 AM Catherine Spence
Shipping Mon 07 Aug 2017

Issues:100157

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012101 ORD88905

Issue ID #106047

Date Created 19/Oct/2017

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 0012101

Opera A/c: 00007586

Order Number: ORD88905

Notes:

19 Oct 2017 04:02:38 PM Zoey Teal
Waiting for courier confirmation

24 Oct 2017 01:11:57 PM Zoey Teal
Courier confirmed. Advised lead time

Issues:106047

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012105 ORD80083

Issue ID #70919

Date Created 05/May/2016

Issued To: General

Completed Status: 05 May 2016

Stock Ref: 0012105

Opera A/c: 00007586

Order Number: ORD80083

Notes:

05 May 2016 Catherine Spence
Shipping Thu 05 May 2016

Issues:70919

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012105 ORD82600

Issue ID #80439

Date Created 03/Oct/2016

Issued To: General

Completed Status: 03 Oct 2016

Stock Ref: 0012105

Opera A/c: 00007586

Order Number: ORD82600

Notes:

03 Oct 2016 Catherine Spence
Shipping Mon 03 Oct 2016

Issues:80439

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012105 ORD84345

Issue ID #87134

Date Created 16/Jan/2017

Issued To: General

Completed Status: 17 Jan 2017

Stock Ref: 0012105

Opera A/c: 00007586

Order Number: ORD84345

Notes:

16 Jan 2017 07:47:59 AM Catherine Spence
Shipping Mon 16 Jan 2017

16 Jan 2017 07:48:50 AM Catherine Spence
See Attached Notes
ship with other orders

Issues:87134

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012105 ORD84450

Issue ID #87381

Date Created 19/Jan/2017

Issued To: General

Completed Status: 19 Jan 2017

Stock Ref: 0012105

Opera A/c: 00007586

Order Number: ORD84450

Notes:

19 Jan 2017 07:37:33 AM Catherine Spence
Shipping Thu 19 Jan 2017

Issues:87381

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012105 ORD85515

Issue ID #91576

Date Created 24/Mar/2017

Issued To: General

Completed Status: 24 Mar 2017

Stock Ref: 0012105

Opera A/c: 00007586

Order Number: ORD85515

Notes:

24 Mar 2017 07:27:45 AM Catherine Spence
Shipping Fri 24 Mar 2017

Issues:91576

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012105 ORD86570

Issue ID #95800

Date Created 01/Jun/2017

Issued To: General

Completed Status: 01 Jun 2017

Stock Ref: 0012105

Opera A/c: 00007586

Order Number: ORD86570

Notes:

01 Jun 2017 07:27:49 AM Catherine Spence
Shipping Thu 01 Jun 2017

Issues:95800

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012105 ORD88133

Issue ID #102179

Date Created 04/Sep/2017

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 0012105

Opera A/c: 00007586

Order Number: ORD88133

Notes:

04 Sep 2017 01:39:28 PM Katie Evans

See Attached Notes

To advise of lead time when we have one

06 Sep 2017 08:32:56 AM Catherine Spence

Back Order - Supplier

14 Sep 2017 09:07:46 AM Katie Evans

Advised mid October lead time

12 Oct 2017 10:22:14 AM Zoey Teal

Please ship with ORD88615 and ORD88740 when the VM2105 is in stock.

Issues:102179

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007586 0012105 ORD88615

Issue ID #104638

Date Created 05/Oct/2017

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 0012105

Opera A/c: 00007586

Order Number: ORD88615

Notes:

05 Oct 2017 07:32:33 AM Catherine Spence
Back Order - Supplier

12 Oct 2017 10:22:57 AM Zoey Teal
Please ship with ORD88133 and ORD88740 when the VM2105 comes in.

Issues:104638

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007786 0012106 ORD82333

Issue ID #79095

Date Created 15/Sep/2016

Issued To: General

Completed Status: 15 Sep 2016

Stock Ref: 0012106

Opera A/c: 00007786

Order Number: ORD82333

Notes:

15 Sep 2016 Catherine Spence
Shipping Thu 15 Sep 2016

Issues:79095

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007786 0012106 ORD83214

Issue ID #82976

Date Created 07/Nov/2016

Issued To: General

Completed Status: 14 Nov 2016

Stock Ref: 0012106

Opera A/c: 00007786

Order Number: ORD83214

Notes:

07 Nov 2016 11:16:28 AM Katie Evans

See Attached Notes

Confirming courier

Issues:82976

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007849 0012101 ORD88505

Issue ID #104973

Date Created 10/Oct/2017

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 0012101

Opera A/c: 00007849

Order Number: ORD88505

Notes:

10 Oct 2017 11:24:29 AM Sarah Walton

See Attached Notes

Customer aware of the lead time and happy to wait.

11 Oct 2017 07:46:10 AM Catherine Spence

Back Order - Supplier

Issues:104973

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007881 0012101 ORD83000

Issue ID #82202

Date Created 25/Oct/2016

Issued To: General

Completed Status: 25 Oct 2016

Stock Ref: 0012101

Opera A/c: 00007881

Order Number: ORD83000

Notes:

25 Oct 2016 08:13:46 AM Catherine Spence
Shipping Tue 25 Oct 2016

25 Oct 2016 10:17:16 AM Katie Evans
Please give picking list and invoice to KE before shipping

Issues:82202

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00008003 0012105 ORD84136

Issue ID #86127

Date Created 29/Dec/2016

Issued To: General

Completed Status: 29 Dec 2016

Stock Ref: 0012105

Opera A/c: 00008003

Order Number: ORD84136

Notes:

29 Dec 2016 08:24:32 AM Catherine Spence
Shipping Thu 29 Dec 2016

Issues:86127

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012340 0012101 ORD80387

Issue ID #71857

Date Created 23/May/2016

Issued To: General

Completed Status: 23 May 2016

Stock Ref: 0012101

Opera A/c: 00012340

Order Number: ORD80387

Notes:

23 May 2016 Catherine Spence
Shipping Mon 23 May 2016

Issues:71857

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012340 0012101 ORD83267

Issue ID #83117

Date Created 09/Nov/2016

Issued To: General

Completed Status: 09 Nov 2016

Stock Ref: 0012101

Opera A/c: 00012340

Order Number: ORD83267

Notes:

09 Nov 2016 08:04:45 AM Catherine Spence
Shipping Wed 09 Nov 2016

Issues:83117

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012340 0012101 ORD83992

Issue ID #85585

Date Created 16/Dec/2016

Issued To: General

Completed Status: 16 Jan 2017

Stock Ref: 0012101

Opera A/c: 00012340

Order Number: ORD83992

Notes:

16 Dec 2016 08:31:36 AM Sarah Walton

See Attached Notes

Customer aware of the lead time w/c 19th Dec.

09 Jan 2017 11:27:38 AM Catherine Spence

Back Order - Supplier

12 Jan 2017 04:49:15 PM Sarah Walton

See Attached Notes

Customer has been advised of the further delays and that we aim to dispatch w/c 16/01/17

Issues:85585

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012340 0012101 ORD88894

Issue ID #106009

Date Created 19/Oct/2017

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 0012101

Opera A/c: 00012340

Order Number: ORD88894

Notes:

19 Oct 2017 07:48:47 AM Catherine Spence
Back Order - Supplier

Issues:106009

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012369 0012101 ORD81581

Issue ID #75871

Date Created 29/Jul/2016

Issued To: General

Completed Status: 29 Jul 2016

Stock Ref: 0012101

Opera A/c: 00012369

Order Number: ORD81581

Notes:

29 Jul 2016 Catherine Spence
Shipping Fri 29 Jul 2016

Issues:75871

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012456 0012106 ORD84605

Issue ID #87945

Date Created 27/Jan/2017

Issued To: General

Completed Status: 27 Jan 2017

Stock Ref: 0012106

Opera A/c: 00012456

Order Number: ORD84605

Notes:

27 Jan 2017 08:04:41 AM Catherine Spence
Shipping Fri 27 Jan 2017

Issues:87945

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012456 0012106 ORD84823

Issue ID #88715

Date Created 09/Feb/2017

Issued To: General

Completed Status: 09 Feb 2017

Stock Ref: 0012106

Opera A/c: 00012456

Order Number: ORD84823

Notes:

09 Feb 2017 08:45:54 AM Catherine Spence
Shipping Thu 09 Feb 2017

Issues:88715

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012456 0012106 ORD88211

Issue ID #102468

Date Created 07/Sep/2017

Issued To: General

Completed Status: 08 Sep 2017

Stock Ref: 0012106

Opera A/c: 00012456

Order Number: ORD88211

Notes:

07 Sep 2017 09:49:33 AM Katie Evans
See Attached Notes
Emailed to advise of carriage

07 Sep 2017 09:49:42 AM Katie Evans
Carriage accepted, please proceed

Issues:102468

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012489 0012101 ORD81148

Issue ID #74252

Date Created 04/Jul/2016

Issued To: Catherine Spence

Completed Status: 04 Jul 2016

Stock Ref: 0012101

Opera A/c: 00012489

Order Number: ORD81148

Notes:

04 Jul 2016 Emily Hanson
okay to go.

Issues:74252

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012489 0012101 ORD82709

Issue ID #81151

Date Created 10/Oct/2016

Issued To: General

Completed Status: 10 Oct 2016

Stock Ref: 0012101

Opera A/c: 00012489

Order Number: ORD82709

Notes:

10 Oct 2016 Catherine Spence
Shipping Mon 10 Oct 2016

Issues:81151

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012489 0012101 ORD85602

Issue ID #91942

Date Created 31/Mar/2017

Issued To: General

Completed Status: 04 Apr 2017

Stock Ref: 0012101

Opera A/c: 00012489

Order Number: ORD85602

Notes:

31 Mar 2017 09:11:39 AM Katie Evans

See Attached Notes

Emailed to advise of carriage

04 Apr 2017 08:05:26 AM Catherine Spence

Shipping Tue 04 Apr 2017

Issues:91942

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012894 0012103 ORD88528

Issue ID #103889

Date Created 27/Sep/2017

Issued To: General

Completed Status: 28 Sep 2017

Stock Ref: 0012103

Opera A/c: 00012894

Order Number: ORD88528

Notes:

27 Sep 2017 03:38:40 PM Zoey Teal
OK to ship.

Issues:103889

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012904 0022190 ORD86650

Issue ID #96088

Date Created 06/Jun/2017

Issued To: General

Completed Status: 07 Jun 2017

Stock Ref: 0022190

Opera A/c: 00012904

Order Number: ORD86650

Notes:

06 Jun 2017 12:43:39 PM Katie Evans

See Attached Notes

Shouldn` t have been put on 8, please ship

Issues:96088

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012904 0022191 ORD82168

Issue ID #78445

Date Created 06/Sep/2016

Issued To: General

Completed Status: 06 Sep 2016

Stock Ref: 0022191

Opera A/c: 00012904

Order Number: ORD82168

Notes:

06 Sep 2016 Catherine Spence
Shipping Tue 06 Sep 2016

Issues:78445

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012904 0022192 ORD88919

Issue ID #106131

Date Created 20/Oct/2017

Issued To: General

Completed Status: 20 Oct 2017

Stock Ref: 0022192

Opera A/c: 00012904

Order Number: ORD88919

Notes:

20 Oct 2017 07:40:40 AM Catherine Spence
Shipping Fri 20 Oct 2017

Issues:106131

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00013044 0012103 ORD88872

Issue ID #105692

Date Created 18/Oct/2017

Issued To: General

Completed Status: 18 Oct 2017

Stock Ref: 0012103

Opera A/c: 00013044

Order Number: ORD88872

Notes:

18 Oct 2017 08:27:00 AM Catherine Spence
Shipping Wed 18 Oct 2017

Issues:105692

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00013090 0012101 ORD85732

Issue ID #92430

Date Created 07/Apr/2017

Issued To: General

Completed Status: 07 Apr 2017

Stock Ref: 0012101

Opera A/c: 00013090

Order Number: ORD85732

Notes:

07 Apr 2017 07:25:56 AM Catherine Spence
Shipping Fri 07 Apr 2017

Issues:92430

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00013093 0012105 ORD88423

Issue ID #103435

Date Created 21/Sep/2017

Issued To: General

Completed Status: 21 Sep 2017

Stock Ref: 0012105

Opera A/c: 00013093

Order Number: ORD88423

Notes:

21 Sep 2017 07:55:44 AM Catherine Spence
Shipping Thu 21 Sep 2017

Issues:103435

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00013093 0022191 ORD88493

Issue ID #103785

Date Created 26/Sep/2017

Issued To: General

Completed Status: 26 Sep 2017

Stock Ref: 0022191

Opera A/c: 00013093

Order Number: ORD88493

Notes:

26 Sep 2017 07:52:18 AM Catherine Spence
Shipping Tue 26 Sep 2017

Issues:103785

VIAMED Stock Meeting - Any Other Business

Choicemmed product lead time

Issue ID #78952

Date Created 13/Sep/2016

Issued To: Ryan Swaine

Completed Status: 03 Oct 2016

Notes:

Copy Issue Main Issue #78951

Added by Steve Nixon sent to Jonathan Connor

Can you ask your current contact At Choicemmed the delivery lead time for small order of:

200 x 2810011

100 x 0022190

This is in case IMTC win an army tender.

20 Sep 2016 Ryan Swaine

20 Sep 2016 Steve Nixon

FYI Choicemmed can ship within 3 days if required.

20 Sep 2016 Ryan Swaine

Thank you, I saw the notes at the bottom. That is pretty quick

Issues:78952

VIAMED Stock Meeting - Any Other Business

Choicemmed product lead time

Issue ID #78951

Date Created 13/Sep/2016

Issued To: Jonathan Connor

Completed Status: 03 Oct 2016

Notes:

Added by Steve Nixon sent to Jonathan Connor

Can you ask your current contact At Choicemmed the delivery lead time for small order of:

200 x 2810011

100 x 0022190

This is in case IMTC win an army tender.

19 Sep 2016 Jonathan Connor

They have it in stock, they can be shipped within 3 days of payment

Issues:78951

VIAMED Sales And Marketing - GHX Web Pricing

GHX Export Template

Issue ID #58392

Date Created 24/Apr/2015

Issued To: Steve Hardaker

Completed Status: 01 Jun 2016

Notes:

Added by Catrin Hird sent to Steve Hardaker

The following fields should be included in your GHX export template, DO NOT USE has been added to all the ones that are now dead:

(23) STOCK_REFE
(109) GHX_description
(123) GHX_description_extend
(127) SELLING_PR
(29) qb1
(39) qb1sp
(30) qb2
(40) qb2sp
(31) qb3
(41) qb3sp
(32) qb4
(63) ean13
(92) coshh
(93) electromedical
(91) latex
(94) environmentallyfriendly
(95) ethicallysourced
(77) thumbnailurl
(78) imageurl
(76) nhs_eclass
(241) UOM
(240) unitsize
(235) brand
(55) warranty_customer
(234) manname
(237) manprodcode

24 Apr 2015 Catrin Hird

Subject Changed From GHX Export emp[Template
Subject Changed To GHX Export Template

27 Apr 2015 Steve Hardaker

Will tidy my template and remove all dead fields.

01 Sep 2015 Catrin HirdHi Steve, have you managed to do this

21 Sep 2015 Steve Hardaker

Replaced all of the relevant codes.

(22) UNSPSC Code has been tagged as Dont Use, is there a replacement code

Also, I have the following 2 codes that dont appear in your list, are these still active and OK to use

(229) Stock Extra GHX Unit of Measure (CODE)

(230) Stock Extra GHX Unit of Measure (Description)

08 Oct 2015 Catrin Hird
Created Related Issue #63574
Added by Catrin Hird sent to Derek Lamb
Derek,

Please can you add 241 as do not use.

I can not find:

- 240 unit (so how many in a pack or box - this will probably need populating for everything)
- 235 brand
- 234 manufacturer name
- 237 manufacturer product code

08 Oct 2015 Catrin Hird
Remove 241

I can not find,:
add 229 and 230

08 Jan 2016 Catrin Hird
Created Related Issue #66283
Added by Catrin Hird sent to Derek Lamb

Just going through the GHX export for Steve, is there a way on certain sections that is automatically fills it in if nothing is selected for example shouldn't all products be Environmentally Friendly, Ethically Sourced, Latex, COSHH - if one is on the system against this product code can this automatically be filled in?

08 Feb 2016 Catrin Hird
Created Related Issue #67213
Added by Catrin Hird sent to Derek Lamb

I'm sure we are now using the right header fields but have just checked 0022193 for missing information and it is already in the system..the following headers aren't showing any information in the export:

UOM (241)
Unit size (240)
Brand (235)
manname (234)
manproductcode (237)

08 Feb 2016 Catrin Hird I have checked with Derek regarding the Image exporter, unfortunately it is currently not working due to the access being denied by the server provider (I think), apart from one part number which isn't working correctly the rest of the information is pulling out. I will now go into spot checking this data is correct.

08 Feb 2016 Catrin Hird

I've checked the images in the spreadsheet and some are still showing as dead links, I think it is best to not include these in the next update with GHX until Derek can correct it.

31 May 2016 Steve Hardaker

GHX 2006 update going ahead without the image links as discussed. there's nothing more I can do with this unless you want to pursue it with Derek further.

01 Jun 2016 Catrin Hird

Derek is looking at the images update now, on a separate issue.

Issues:58392

VIAMED Sales And Marketing - GHX Web Pricing

GHX Export Template: 0022193 info not exporting

Issue ID #67213

Date Created 08/Feb/2016

Issued To: Derek Lamb

Completed Status: 06 Jun 2016

Notes:

Added by Catrin Hird sent to Derek Lamb

I'm sure we are now using the right header fields but have just checked 0022193 for missing information and it is already in the system..the following headers aren't showing any information in the export:

UOM (241)

Unit size (240)

Brand (235)

manname (234)

manproductcode (237)

19 May 2016 Derek Lamb

if I remember right you have to take the data from different field numbers relating to the database stocklist_tariffs

19 May 2016 Catrin Hird

No this is the new fields :)

06 Jun 2016 Catrin Hird Now working

Issues:67213

Intrastats - Intrastats

Image exporter issues

Issue ID #54413

Date Created 21/Nov/2014

Issued To: Derek Lamb

Completed Status: 16 Aug 2016

Notes:

Added by Steve Hardaker sent to Derek Lamb

I'm still having problems with this. Catrin and I have been using the `Check the Images` function to look for gaps and images that aren't the most suitable.

By rearranging the order on the website, Catrin has corrected a lot of them, however, when I export the data, the URLs are not there.

I am currently exporting the following 2 fields but neither seems to contain the data:

- Stock Extra thumbnailurl 48
- Stock Extra imageurl 50

Am I using the wrong fields or is something else going wrong?

An easy one to test is using my group: "Steve Hardaker SJH Eyemax2 (packs)", the image checker shows images, but the export routine delivers empty cells in the image fields.

24 Nov 2014 Derek Lamb

think I solved this on Friday,
problem was with the image viewer not the exporter.

27 Nov 2014 Steve Hardaker

The image checker is now showing the same image as the exported link but this is not the same as the top image on the website.

We have repeatedly tested by changing the order of the images on the website, and the one we think of as the top image is not the one being exported in all cases.

Probably need to flag one image on the website as the Primary Image.

28 Nov 2014 Derek Lamb

really hoping its working now,
I've added (a rough and ready) button on the website to choose the primary image for a product,
this should be the one in the export file.
its possible I need to empty out the current data and let it rebuild itself -
as ever let me know if it doesn't work right

03 Dec 2014 Steve Hardaker

Subject Changed From Exporter template - image links

Subject Changed To Catrin is going to run some checks on the website, will let you know next week.

In a related issue, the exported URLs are not being recognized by Libre Office, it needs me to enter a space after the URL to recognize it as a hyperlink. Is it possible to add a trailing space after each one and I will test to see if this automatically allows them to be recognized?

03 Dec 2014 Steve Hardaker

Subject Changed From

Subject Changed To Image exporter issues

04 Dec 2014 Derek Lamb
done the space at end of the fields

04 Dec 2014 Steve Hardaker

Didn't work, now I have to delete the space. It seems to need some action, such as adding or removing something from the URL once it is in the spreadsheet in order to auto-detect it.

Unless you have any other ideas, just bounce it back to me and I'll just have to edit them manually for now, and once we have proved the image exporter is working correctly, it won't be necessary.

04 Dec 2014 Derek Lamb
want me to remove the spaces then :)

you sure you want them clickable in the first place?
I'd imagine that they just get imported into some other system,

09 Dec 2014 Steve Hardaker

Yeah remove them. The reason I wanted them clickable is so that I can quickly check the images when exporting the data.

The image exporter was meant to get around this but then we had problems with that showing the wrong images so I wanted to check the original exported data.

Don't suppose you can think of another way of doing it? Maybe an automatic check to confirm that the image URL that you grab from the website is exactly the same as the URL in the extended data fields?

09 Dec 2014 Derek Lamb

should be the same now, using a set as default button on the web to decide which picture

23 Dec 2014 Steve Hardaker

Still not working. As an example, Catrin has set the primary image for 0012101 to this:

<http://www.viamed.co.uk/eng/Uploads/1A2868A971dA.jpg>

but the image I get exported from the stock groups is this:

<http://www.viamed.co.uk/eng/Uploads/1A2871Adc2bA.jpg>

23 Dec 2014 Derek Lamb

system worked, it just wasn't being run,
added into the daily routines so any changes are reflected the next day.

07 Jan 2016 Steve Hardaker

I think you've broke it again with the recent website changes. Changing the URL that the export routine uses from eng to uk may solve it though.

08 Jan 2016 Catrin Hird

It is also saying can not connect to MySQL. Also images which are set as primary on the website are not showing as there on the list for example 0012160.

01 Jun 2016 Derek Lamb

think it's fixed

16 Aug 2016 Steve Hardaker

Seems to be fixed now. Spotted quite a few gaps where the image links are missing, sent an issue to Catrin.

Issues:54413

VIAMED Sales And Marketing - VIAMED Sales And Marketing

Office Jobs List - Lost Customers

Issue ID #103878

Date Created 27/Sep/2017

Issued To: Derek Lamb

Completed Status: Still Outstanding

Linked Files

27 Sep 2017 Pro-Active Marketing Report – Fourth Quarter 2017

Notes:

Added by Katie Evans sent to Derek Lamb
Derek,

As discussed, here is the current info I have regarding lost customers. The office have done as much as they can but they need more letter templates to cover more products. SN currently has 4 templates to sign off. I have shown Sarah and Zoey how to edit templates to include their name/signature but am happy to help if anyone gets stuck. I'll complete the Pro-Active Marketing Report - Third Quarter as there are only 3 days left. I will forward the issue to you so you can decide how to proceed. I have attached a template of the report for the next person to work from

Lost Customers - Consumables every 6 months

October - Posey wraps 0021013

November - T-7 0110057

November - R-17MED 0110017

November - disposable oxygen hoods with AX/MX300

December - R-24MED 0110024

December - R-43V 0110043

December - R-30V - 0110040

January - MAX-250E 0110429

February - R-17A-LV 0110107

March - EyeMax 1114005-7

Lost Customers - Non-consumables every 12 months

June - DB3 2510000

July - VM2105 0012105

August - V1000 1410000

August - VM2101 0012101

AX/MX300-I - template with SN

VM-2500 - template with SN

VersaStream - template with SN

Issues:103878

- Back Order Report

POR11035 0012101 //

Issue ID #83217

Date Created 10/Nov/2016

Issued To: Jonathan Connor

Completed Status: 10 Nov 2016

Notes:

POR11035 0012101 Estimated ship to us date changed to / /

Issues:83217

- Back Order Report

POR11035 0012101 //

Issue ID #83215

Date Created 10/Nov/2016

Issued To: Jonathan Connor

Completed Status: 10 Nov 2016

Notes:

POR11035 0012101 Estimated ship to us date changed to / /

Issues:83215

- Back Order Report

POR11035 0012101 06/01/2017

Issue ID #86318

Date Created 03/Jan/2017

Issued To: Jonathan Connor

Completed Status: 03 Jan 2017

Notes:

POR11035 0012101 Estimated ship to us date changed to 06 / 01 / 2017

Issues:86318

- Back Order Report

POR11170 0012101 //

Issue ID #89687

Date Created 20/Feb/2017

Issued To: Jonathan Connor

Completed Status: 20 Feb 2017

Notes:

POR11170 0012101 Estimated ship to us date changed to / /

Issues:89687

- Back Order Report

POR11170 0012101 13/04/2017

Issue ID #92832

Date Created 13/Apr/2017

Issued To: Jonathan Connor

Completed Status: 13 Apr 2017

Notes:

POR11170 0012101 Estimated ship to us date changed to 13 / 04 / 2017

Issues:92832

- Back Order Report

POR11170 0012106 //

Issue ID #89688

Date Created 20/Feb/2017

Issued To: Jonathan Connor

Completed Status: 20 Feb 2017

Notes:

POR11170 0012106 Estimated ship to us date changed to / /

Issues:89688

- Back Order Report

POR11170 0012106 16/06/2017

Issue ID #92833

Date Created 13/Apr/2017

Issued To: Jonathan Connor

Completed Status: 13 Apr 2017

Notes:

POR11170 0012106 Estimated ship to us date changed to 16 / 06 / 2017

Issues:92833

- Back Order Report

POR11170 0012106 25/07/2017

Issue ID #98114

Date Created 04/Jul/2017

Issued To: Jonathan Connor

Completed Status: 04 Jul 2017

Notes:

POR11170 0012106 Estimated ship to us date changed to 25 / 07 / 2017

Issues:98114

- Back Order Report

POR11423 0012105 //

Issue ID #102561

Date Created 08/Sep/2017

Issued To: Jonathan Connor

Completed Status: 08 Sep 2017

Notes:

POR11423 0012105 Estimated ship to us date changed to / /

Issues:102561

- Back Order Report

POR11423 0012105 //

Issue ID #102177

Date Created 04/Sep/2017

Issued To: Jonathan Connor

Completed Status: 04 Sep 2017

Notes:

POR11423 0012105 Estimated ship to us date changed to / /

Issues:102177

- Back Order Report

POR11439 0012101 //

Issue ID #104904

Date Created 09/Oct/2017

Issued To: Jonathan Connor

Completed Status: 11 Oct 2017

Notes:

POR11439 0012101 Estimated ship to us date changed to / /

Issues:104904

- Back Order Report

POR11439 0012101 //

Issue ID #103537

Date Created 22/Sep/2017

Issued To: Jonathan Connor

Completed Status: 22 Sep 2017

Notes:

POR11439 0012101 Estimated ship to us date changed to / /

Issues:103537

- Back Order Report

POR11482 0012101 //

Issue ID #106693

Date Created 27/Oct/2017

Issued To: Jonathan Connor

Completed Status: Still Outstanding

Notes:

POR11482 0012101 Estimated ship to us date changed to / /

Issues:106693

- Back Order Report

POR11482 0012101 //

Issue ID #106660

Date Created 27/Oct/2017

Issued To: Jonathan Connor

Completed Status: Still Outstanding

Notes:

POR11482 0012101 Estimated ship to us date changed to / /

Issues:106660

- Back Order Report

POR11482 0012101 //

Issue ID #105734

Date Created 18/Oct/2017

Issued To: Jonathan Connor

Completed Status: 18 Oct 2017

Notes:

POR11482 0012101 Estimated ship to us date changed to / /

Issues:105734

VIAMED Stock Meeting - Sale or Returns

Request Scanning Item to Sale or return

Issue ID #73437

Date Created 22/Jun/2016

Issued To: Catherine Spence

Completed Status: 23 Jun 2016

Notes:

Added by Katie Evans sent to Catherine Spence

Please scan to Sale or Returns Location ID34132 Stock Reference: 0012101

22 Jun 2016 Catherine Spence
id 959730

23 Jun 2016 Katie Evans

Customer has decided not to take the SOR 0012101 as per email to KE dated 23/06/2016, please return to stock.

Issues:73437

VIAMED Sales And Marketing - Sales Viamed Medical Export

Sales order - additional 330 x 0012101 Poland

Issue ID #104314

Date Created 02/Oct/2017

Issued To: Ryan Swaine

Completed Status: Still Outstanding

Notes:

Added by Steve Nixon sent to Ryan Swaine

The following is further to the discussion on Friday concerning the new order for 330 x 0012101, to be delivered to the customer in Poland by the 18th November (Saturday).

As far as Bluepoint are concerned they don't envisage any problems in us receiving the order shipment by the 13th/14th November. However, we can not confirm yet with the factory as it is closed until next Monday.

We can't promise or offer any delivery guarantee, but we don't envisage any problems at the moment and we will endeavour to deliver to the schedule.

02 Oct 2017 Ryan Swaine

Thank you. I have informed them. I will let you know as soon as I hear anything.

09 Oct 2017 Steve Nixon

Any news, we will run out of time if we don't order soon.

09 Oct 2017 Steve Nixon

The factory needs 20 working days to complete the order, plus we need to allow for shipping transit times.

16 Oct 2017 Ryan Swaine

I have managed to speak to Medline and they have not had a response from the end-user as yet. The military are waiting to see how much money is left over before they can determine if and how many they may be able to purchase.

I will let you know as soon as receive any further information.

Issues:104314

VIAMED Stock Meeting - Stock Processing

WYA Consignment Stock (348)

Issue ID #102931

Date Created 15/Sep/2017

Issued To: Katie Evans

Completed Status: 16 Sep 2017

Notes:

System Generated

Please check all is well with the Yorkshire ambulance consignment Stock. If the target doesnt match the total, forward this issue to SJH or DL if SJH unavailable, and explain what is incorrect

15 Sep 2017 Katie Evans

0012105, 0014602 and 0014762 still showing. 0014497 present and correct

Issues:102931

VIAMED Stock Meeting - Stock Processing

WYA Consignment Stock (349)

Issue ID #87450

Date Created 20/Jan/2017

Issued To: Steve Hardaker

Completed Status: 02 Feb 2017

Notes:

System Generated

Please check all is well with the Yorkshire ambulance consignment Stock.

01 Feb 2017 Steve Hardaker

Correctly showing the updated stock levels following discontinuation of a number of Masimo products:

0012105 VM-2105 - 3

0014497 Masimo RED LNC-10 - 20

0014602 Nellcor SpO2 finger sensor - 5

0014702 Nellcor Silicone finger sensor - 2

Issues:87450

VIAMED Sales And Marketing - Sales Viamed Medical UK
Yorkshire Ambulance - Major changes to consignment stock

Issue ID #85438

Date Created 14/Dec/2016

Issued To: Steve Nixon

Completed Status: 14 Dec 2016

Notes:

Copy Issue Main Issue #85425

Added by Steve Hardaker sent to Katie Evans

INFORMATION ONLY ISSUE DO NOT ADD NOTES!

As you will all be aware, we can no longer obtain OEM Masimo products, which has a massive impact on the Yorkshire Ambulance account and the way that we process their consignment stock orders.

00144954 Masimo RED DCI-dc12 - We have now run out of stock on our own shelves. YAS have 60 on their shelves and, as of today, any orders for this item are to be invoice-only: *please do not raise a consignment stock order*.

0014520 Masimo PC04 - I retrieved the 20 units from their shelves and returned them to our stock. Their consignment stock is now 0 and they will not be ordering any more as the defibs that these were used on are no longer in service.

0014500 Masimo LNOP DCI - Again no longer in service. I retrieved 18 of the 20 that were on consignment; there are 2 that are unaccounted for. If they find them, they will return them; if they cant, they will order them. If they do order them: *please do not raise a consignment stock order*.

We will maintain the consignment stock at the following levels these items:

0012105 VM-2105 - 3

0014497 Masimo RED LNC-10 - 20

0014602 Nellcor SpO2 finger sensor - 5

0014702 Nellcor Silicone finger sensor - 2

Please continue to add orders to top up consignment stock for the above 4 lines until further notice.

Repairs should still continue to come in for now but this could change, depending upon whether we can determine the age of sensors supplied to YAS by Masimo.

Obviously, this is a bitter pill to swallow: YAS made up around 13% of UK Turnover in 2016, with 0014495 alone making up around 9% of UK Turnover.

As such, we will have to make a considerable increase in sales in 2017 to recover this, but as 2016 is about 14% up on 2015, if we continue this increasing sales trend we should be able to achieve this.

Issues:85438

VIAMED Sales And Marketing - Sales Viamed Medical UK
Yorkshire Ambulance - Major changes to consignment stock

Issue ID #85437

Date Created 14/Dec/2016

Issued To: Sarah Walton

Completed Status: 30 Jan 2017

Notes:

Copy Issue Main Issue #85425

Added by Steve Hardaker sent to Katie Evans

INFORMATION ONLY ISSUE DO NOT ADD NOTES!

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0014500 Masimo LNOP DCI - Again no longer in service. I retrieved 18 of the 20 that were on consignment; there are 2 that are unaccounted for. If they find them, they will return them; if they cant, they will order them. If they do order them: *please do not raise a consignment stock order*.

We will maintain the consignment stock at the following levels these items:

0012105 VM-2105 - 3

0014497 Masimo RED LNC-10 - 20

0014602 Nellcor SpO2 finger sensor - 5

0014702 Nellcor Silicone finger sensor - 2

Please continue to add orders to top up consignment stock for the above 4 lines until further notice.

Repairs should still continue to come in for now but this could change, depending upon whether we can determine the age of sensors supplied to YAS by Masimo.

Obviously, this is a bitter pill to swallow: YAS made up around 13% of UK Turnover in 2016, with 0014495 alone making up around 9% of UK Turnover.

As such, we will have to make a considerable increase in sales in 2017 to recover this, but as 2016 is about 14% up on 2015, if we continue this increasing sales trend we should be able to achieve this.

Issues:85437

VIAMED Sales And Marketing - Sales Viamed Medical UK
Yorkshire Ambulance - Major changes to consignment stock

Issue ID #85436

Date Created 14/Dec/2016

Issued To: Ryan Swaine

Completed Status: 14 Dec 2016

Notes:

Copy Issue Main Issue #85425

Added by Steve Hardaker sent to Katie Evans

INFORMATION ONLY ISSUE DO NOT ADD NOTES!

As you will all be aware, we can no longer obtain OEM Masimo products, which has a massive impact on the Yorkshire Ambulance account and the way that we process their consignment stock orders.

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We will maintain the consignment stock at the following levels these items:

0012105 VM-2105 - 3

0014497 Masimo RED LNC-10 - 20

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0014702 Nellcor Silicone finger sensor - 2

Please continue to add orders to top up consignment stock for the above 4 lines until further notice.

Repairs should still continue to come in for now but this could change, depending upon whether we can determine the age of sensors supplied to YAS by Masimo.

Obviously, this is a bitter pill to swallow: YAS made up around 13% of UK Turnover in 2016, with 0014495 alone making up around 9% of UK Turnover.

As such, we will have to make a considerable increase in sales in 2017 to recover this, but as 2016 is about 14% up on 2015, if we continue this increasing sales trend we should be able to achieve this.

Issues:85436

VIAMED Sales And Marketing - Sales Viamed Medical UK
Yorkshire Ambulance - Major changes to consignment stock

Issue ID #85435

Date Created 14/Dec/2016

Issued To: Robert Connor

Completed Status: 15 Dec 2016

Notes:

Copy Issue Main Issue #85425

Added by Steve Hardaker sent to Katie Evans

INFORMATION ONLY ISSUE DO NOT ADD NOTES!

As you will all be aware, we can no longer obtain OEM Masimo products, which has a massive impact on the Yorkshire Ambulance account and the way that we process their consignment stock orders.

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Repairs should still continue to come in for now but this could change, depending upon whether we can determine the age of sensors supplied to YAS by Masimo.

Obviously, this is a bitter pill to swallow: YAS made up around 13% of UK Turnover in 2016, with 0014495 alone making up around 9% of UK Turnover.

As such, we will have to make a considerable increase in sales in 2017 to recover this, but as 2016 is about 14% up on 2015, if we continue this increasing sales trend we should be able to achieve this.

Issues:85435

VIAMED Sales And Marketing - Sales Viamed Medical UK
Yorkshire Ambulance - Major changes to consignment stock

Issue ID #85434

Date Created 14/Dec/2016

Issued To: Philip Crossley

Completed Status: 15 Dec 2016

Notes:

Copy Issue Main Issue #85425

Added by Steve Hardaker sent to Katie Evans

INFORMATION ONLY ISSUE DO NOT ADD NOTES!

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Obviously, this is a bitter pill to swallow: YAS made up around 13% of UK Turnover in 2016, with 0014495 alone making up around 9% of UK Turnover.

As such, we will have to make a considerable increase in sales in 2017 to recover this, but as 2016 is about 14% up on 2015, if we continue this increasing sales trend we should be able to achieve this.

Issues:85434

VIAMED Sales And Marketing - Sales Viamed Medical UK
Yorkshire Ambulance - Major changes to consignment stock

Issue ID #85433

Date Created 14/Dec/2016

Issued To: Michael Green

Completed Status: 15 Dec 2016

Notes:

Copy Issue Main Issue #85425

Added by Steve Hardaker sent to Katie Evans

INFORMATION ONLY ISSUE DO NOT ADD NOTES!

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Issues:85433

VIAMED Sales And Marketing - Sales Viamed Medical UK
Yorkshire Ambulance - Major changes to consignment stock

Issue ID #85432

Date Created 14/Dec/2016

Issued To: Jonathan Connor

Completed Status: 15 Dec 2016

Notes:

Copy Issue Main Issue #85425

Added by Steve Hardaker sent to Katie Evans

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Issues:85432

VIAMED Sales And Marketing - Sales Viamed Medical UK
Yorkshire Ambulance - Major changes to consignment stock

Issue ID #85431

Date Created 14/Dec/2016

Issued To: Helen Lamb

Completed Status: 14 Dec 2016

Notes:

Copy Issue Main Issue #85425

Added by Steve Hardaker sent to Katie Evans

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Issues:85431

VIAMED Sales And Marketing - Sales Viamed Medical UK
Yorkshire Ambulance - Major changes to consignment stock

Issue ID #85430

Date Created 14/Dec/2016

Issued To: Emma Clark

Completed Status: 14 Feb 2017

Notes:

Copy Issue Main Issue #85425

Added by Steve Hardaker sent to Katie Evans

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Issues:85430

VIAMED Sales And Marketing - Sales Viamed Medical UK
Yorkshire Ambulance - Major changes to consignment stock

Issue ID #85429

Date Created 14/Dec/2016

Issued To: Emily Hanson

Completed Status: 24 Jan 2017

Notes:

Copy Issue Main Issue #85425

Added by Steve Hardaker sent to Katie Evans

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Issues:85429

VIAMED Sales And Marketing - Sales Viamed Medical UK
Yorkshire Ambulance - Major changes to consignment stock

Issue ID #85428

Date Created 14/Dec/2016

Issued To: Derek Lamb

Completed Status: 15 Dec 2016

Notes:

Copy Issue Main Issue #85425

Added by Steve Hardaker sent to Katie Evans

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Issues:85428

VIAMED Sales And Marketing - Sales Viamed Medical UK
Yorkshire Ambulance - Major changes to consignment stock

Issue ID #85427

Date Created 14/Dec/2016

Issued To: Catrin Hird

Completed Status: 14 Dec 2016

Notes:

Copy Issue Main Issue #85425

Added by Steve Hardaker sent to Katie Evans

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Issues:85427

VIAMED Sales And Marketing - Sales Viamed Medical UK
Yorkshire Ambulance - Major changes to consignment stock

Issue ID #85426

Date Created 14/Dec/2016

Issued To: Catherine Spence

Completed Status: 15 Feb 2017

Notes:

Copy Issue Main Issue #85425

Added by Steve Hardaker sent to Katie Evans

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Issues:85426

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Yorkshire Ambulance - Major changes to consignment stock

Issue ID #85425

Date Created 14/Dec/2016

Issued To: Katie Evans

Completed Status: 13 Feb 2017

Notes:

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Issues:85425

VIAMED Stock Meeting - Missing Stock or Adjustments
Yorkshire Ambulance consignment stock update

Issue ID #102025

Date Created 01/Sep/2017

Issued To: Derek Lamb

Completed Status: 03 Oct 2017

Notes:

Copy Issue Main Issue #102024

Added by Steve Hardaker sent to Jonathan Connor

Please can the items returned on SRS66164 be removed from YAS consignment stock pages to accurately reflect their stock holding.

3x 0012105 - Returned

5x 0014602 - Returned

2x 0014762 - Ordered on ORD88104

They only have 0110047 on consignment now.

01 Oct 2017 Derek Lamb
done

03 Oct 2017 Steve Hardaker

Issues:102025

VIAMED Stock Meeting - Missing Stock or Adjustments
Yorkshire Ambulance consignment stock update

Issue ID #102024

Date Created 01/Sep/2017

Issued To: Jonathan Connor

Completed Status: 08 Sep 2017

Notes:

Added by Steve Hardaker sent to Jonathan Connor

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3x 0012105 - Returned

5x 0014602 - Returned

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06 Sep 2017 Jonathan Connor
returned

08 Sep 2017 Steve Hardaker

Issues:102024

Clinical / FDA Incidents online search

Clinical Investigation online review

Do any of the Results indicate a Risk / Problem : No

Do any of the Results indicate outdated Technology : No

Comments on Clinical Search :

done today in the 2160 report

Review of online FDA Incident reports

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done today in the 2160 report