



VIA MED

Bluepoint Pulse Oximeter VM-2160

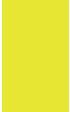

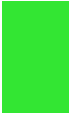








Handheld pulse oximeter for continuous and spot-check
monitoring of functional arterial oxygen saturation
(SpO₂) and pulse rate,

Class IIb
Via Rule 10
Assesment Route Annex II
NBOG MD1302

Carried out by Derek Lamb
27 / 10 / 17



VIA MED

-  Stock References Review
-  Supplier Review
-  Sales Review
-  Countries Review
-  Returns Review
-  Design Changes Review
-  User Instructions Review
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-  Document Updates Review
-  Internal Issues Review
-  Clinical / FDA Incidents online search

Stock References Review

Stock Reference	Description
0012155	Pulse Oximeter Viamed VM 2160-L.
0012156	Pulse Oximeter Viamed VM 2160-L.
0012157	Pulse Oximeter Viamed VM 2160-L.
0012158	Pulse Oximeter Viamed VM 2160-L.
0012159	Pulse Oximeter Viamed VM 2160-L.
0012160	Pulse Oximeter Viamed VM 2160.
0012161	Pulse Oximeter Viamed VM 2160.
0012162	Pulse Oximeter Viamed VM 2160.
0012163	Pulse Oximeter Viamed VM 2160.
0012164	Pulse Oximeter Viamed VM 2160.
0012165	Pulse Oximeter Viamed VM-2160 SMARTsat.
0012166	Pulse Oximeter Viamed VM-2160 SMARTsat.
0012167	Pulse Oximeter Viamed VM 2160 SMARTsat.
0012168	Pulse Oximeter Viamed VM-2160 SMARTsat.
0012169	Pulse Oximeter Viamed VM-2160 SMARTsat.
0012170	Pulse Oximeter Viamed VM-2160 SMARTsat
0012171	Pulse Oximeter Viamed VM-2160 SMARTsat
0012175	Pulse Oximeter Viamed VM 2160.
0012176	Pulse Oximeter Viamed VM 2160.
0012177	Pulse Oximeter Viamed VM 2160.
0012178	Pulse Oximeter Viamed VM 2160.
0012179	Pulse Oximeter Viamed VM 2160.
0012189	Pulse Oximeter Viamed VM 2160-L - Demo
0012190	Pulse Oximeter Viamed VM 2160 - Demo
0014651	SpO2 Finger Sensor - Adult.
0014752	SpO2 Silicone Finger Sensor - Adult.
0014753	SpO2 Silicone Finger Sensor - Paediatric
0014754	SpO2 Silicone Finger Sensor - Medium
0014850	Pulse Oximetry Ear Sensor
0014851	Pulse Oximetry Wrap Sensor
0014890	Sensor Wraps box of 12.
0014895	Pulse Oximetry Extension Cable 1.2 m
0014896	Pulse Oximetry Extension Cable 2.4 m
0015010	Disposable SpO2 Sensors - Adult.
0015011	Disposable SpO2 Sensors - Paediatric.
0015012	Disposable SpO2 Sensors - Infant.
0015013	Disposable SpO2 Sensors - Neonatal.
0022160	Protection cover - clear
0022178	Carrying case - for VM2160
0092171	Leaflet - VM 2160 Pulse Oximeter.

Comments on Stock references review:

Stock reference upto date for now,
unsure if references will changed when we finally get Bluepoints name on the labels

Supplier Review

Stock Ref.	Description	Supplier A/C	Supplier P/N	Supplier Name	Rating
0012155	Pulse Oximeter Viamed V	00009300		Bluepoint Medical	A
0012156	Pulse Oximeter Viamed V	00009300		Bluepoint Medical	A
0012157	Pulse Oximeter Viamed V	00009300		Bluepoint Medical	A
0012160	Pulse Oximeter Viamed V	00009300	1020112003	Bluepoint Medical	A
0012161	Pulse Oximeter Viamed V	00009300	1020112003 SCAND	Bluepoint Medical	A
0012162	Pulse Oximeter Viamed V	00009300	1020112003 EU SC	Bluepoint Medical	A
0012163	Pulse Oximeter Viamed V	00009300	1020112003 A I	Bluepoint Medical	A
0012164	Pulse Oximeter Viamed V	00009300	1020112003 A II	Bluepoint Medical	A
0012165	Pulse Oximeter Viamed V	00009300		Bluepoint Medical	A
0012166	Pulse Oximeter Viamed V	00009300		Bluepoint Medical	A
0012175	Pulse Oximeter Viamed V	00009300	4020112003	Bluepoint Medical	A
0012190	Pulse Oximeter Viamed V	00009300		Bluepoint Medical	A
0014651	SpO2 Finger Sensor - Adu	00009300		Bluepoint Medical	A
0014752	SpO2 Silicone Finger Sen	00009300		Bluepoint Medical	A
0014753	SpO2 Silicone Finger Sen	00009300		Bluepoint Medical	A
0014754	SpO2 Silicone Finger Sen	00009300		Bluepoint Medical	A
0014850	Pulse Oximetry Ear Senso	00009300		Bluepoint Medical	A
0014851	Pulse Oximetry Wrap Sens	00009300		Bluepoint Medical	A
0014890	Sensor Wraps box of 12.	00009300	6020621001	Bluepoint Medical	A
0014895	Pulse Oximetry Extension	00009300	1020132288	Bluepoint Medical	A
0014896	Pulse Oximetry Extension	00009300	1020132296	Bluepoint Medical	A
0015010	Disposable SpO2 Sensors	00009300		Bluepoint Medical	A
0015011	Disposable SpO2 Sensors	00009300		Bluepoint Medical	A
0015012	Disposable SpO2 Sensors	00009300		Bluepoint Medical	A
0015013	Disposable SpO2 Sensors	00009300		Bluepoint Medical	A
0022160	Protection cover - clear	00009300	1020122056	Bluepoint Medical	A
0092171	Leaflet - VM 2160 Pulse	00009345		Duffield Printers	A
0092171	Leaflet - VM 2160 Pulse	00009360		Print Centre	B
0092171	Leaflet - VM 2160 Pulse	00009366		Warwick Printing	B
0022178	Carrying case - for VM21	00009445	POU0092	Openhouse Products Ltd	B

Comments on Suppliers:

Suppliers up to date
just a leaflet printer not reviewed

Sales Information

Stock Reference	Description	2011	2012	2013	2014	2015	2016	2017
0012155	Pulse Oximeter Viamed V	28	7					
0012156	Pulse Oximeter Viamed V							
0012157	Pulse Oximeter Viamed V							
0012158	Pulse Oximeter Viamed VM 2160-L.							
0012159	Pulse Oximeter Viamed VM 2160-L.							
0012160	Pulse Oximeter Viamed V	298	190	322	276	109	188	177
0012161	Pulse Oximeter Viamed V	250	175	254	166	144	142	51
0012162	Pulse Oximeter Viamed V	33	23	35	32	16	94	181
0012163	Pulse Oximeter Viamed V							
0012164	Pulse Oximeter Viamed V							
0012165	Pulse Oximeter Viamed V							
0012166	Pulse Oximeter Viamed V							
0012167	Pulse Oximeter Viamed VM 2160 SMARTsat.							
0012168	Pulse Oximeter Viamed VM-2160 SMARTsat.							
0012169	Pulse Oximeter Viamed VM-2160 SMARTsat.							
0012170	Pulse Oximeter Viamed VM-2160 SMARTsat							
0012171	Pulse Oximeter Viamed VM-2160 SMARTsat							
0012175	Pulse Oximeter Viamed V	42	43	52	39	26	40	18
0012176	Pulse Oximeter Viamed VM 2160.					2	15	11
0012177	Pulse Oximeter Viamed VM 2160.							
0012178	Pulse Oximeter Viamed VM 2160.							
0012179	Pulse Oximeter Viamed VM 2160.							
0012189	Pulse Oximeter Viamed VM 2160-L - Demo							
0012190	Pulse Oximeter Viamed V							
0014651	SpO2 Finger Sensor - Adu							
0014752	SpO2 Silicone Finger Sen							
0014753	SpO2 Silicone Finger Sen							
0014754	SpO2 Silicone Finger Sen							
0014850	Pulse Oximetry Ear Senso							
0014851	Pulse Oximetry Wrap Sens							
0014890	Sensor Wraps box of 12.			2		26	3	1
0014895	Pulse Oximetry Extension	25	26	35	36	18	101	184
0014896	Pulse Oximetry Extension	4	3	3				2
0015010	Disposable SpO2 Sensors							
0015011	Disposable SpO2 Sensors							
0015012	Disposable SpO2 Sensors							
0015013	Disposable SpO2 Sensors							
0022160	Protection cover - clear	5				1	1	2
0022178	Carrying case - for VM21		100	51	1	1		
0092171	Leaflet - VM 2160 Pulse	40	120	80	45	10	20	10

Comments on Sales Information:

Units still selling

Countries Review

Country	2011	2012	2013	2014	2015	2016	2017
AU Austria	[X]	[X]	[X]	[X]	[X]	[X]	[X]
B Belgium	[X]	[X]	[X]	[X]	[X]		
BA Kingdom of Bahrain						[X]	
CAN Canada			[X]				
CI Canary Islands							
CRO Croatia	[X]						
CY Cyprus	[X]						
CZ Czech Republic							
DE Denmark	[X]	[X]	[X]	[X]	[X]	[X]	[X]
ES Estonia				[X]			
F France	[X]	[X]	[X]	[X]	[X]	[X]	[X]
FI Finland	[X]	[X]					
G Germany	[X]	[X]	[X]	[X]			[X]
GR Greece	[X]	[X]	[X]	[X]	[X]	[X]	[X]
HK Hong Kong						[X]	
I Iran	[X]	[X]	[X]				
IN India		[X]					
IND Indonesia			[X]				[X]
IQ IRAQ			[X]	[X]			
IS Israel		[X]					
IT Italy							
J Japan							
JO Jordan						[X]	
KE Kenya							
LEB Lebanon		[X]					
LI Lithuania						[X]	
MA Malaysia		[X]	[X]	[X]		[X]	
NE Netherlands		[X]					
NO Norway	[X]	[X]	[X]	[X]	[X]	[X]	[X]
OM Oman		[X]	[X]	[X]	[X]	[X]	[X]
P Poland	[X]	[X]	[X]	[X]	[X]	[X]	[X]
PA Pakistan					[X]		
PE Peru						[X]	[X]
PO Portugal	[X]	[X]	[X]				
RO Romania	[X]	[X]	[X]		[X]	[X]	[X]
RU Russia			[X]		[X]		
SA South Africa	[X]						
SAU Saudi Arabia	[X]	[X]	[X]	[X]		[X]	
SI Singapore	[X]	[X]					
SL Slovenia					[X]		
SP Spain			[X]			[X]	
SRI Sri Lanka			[X]	[X]			

Country	2011	2012	2013	2014	2015	2016	2017
SW Sweden	[X]	[X]	[X]	[X]	[X]	[X]	[X]
SWI Switzerland	[X]		[X]		[X]	[X]	
SY Syria							
T Turkey	[X]	[X]	[X]		[X]		
TH Thailand		[X]	[X]				
TUN Tunisia							
UAE U A E	[X]	[X]	[X]	[X]	[X]	[X]	[X]
UG UGANDA			[X]				
UK United Kingdom	[X]	[X]	[X]	[X]	[X]	[X]	[X]
VI Vietnam	[X]	[X]	[X]	[X]			

Comments on Sales to Countries:

selling to multiple countries

Comments on Risks with Sales to Countries:

no risks with countries

Returns and Q.A. Fails Review

Stock Reference	Fault	2011	2012	2013	2014	2015	2016	2017
0012155	Display Fault				1			
0012155	Error Message: Device Defective							
0012155	Keypad Fault	3						
0012155	New							
0012155	No Fault Found	1	2					
0012155	OLED Display Faded					3	1	
0012155	OLED Display Replaced					1	3	
0012160	Needs Evaluating	1			2			2
0012160	Battery Contacts Corroded						1	
0012160	Case Fault		2					
0012160	Case Refitted							
0012160	Chipox Fault						3	
0012160	Chipox Reseated					1		
0012160	Customer Declined Quotation							
0012160	Data Transfer Error							
0012160	Dead	1	2	1				
0012160	Device Defective						2	
0012160	Display - Missing Pixels							
0012160	Display - Speck Of Dust							
0012160	Display Fault	15	9	10	3	1	1	1
0012160	Display Scratched						1	
0012160	Display Window Damaged							1
0012160	Error Message: Device Defective							
0012160	False Error Message							1
0012160	Fault Code: Sensor Fault			1	2		1	
0012160	Faulty Probe							1
0012160	Firmware Error							2
0012160	Firmware Flashed					1	1	
0012160	Input Connector Fault							1
0012160	Intermittent		1					
0012160	Keypad Fault	3	1					
0012160	Membrane Replaced							
0012160	New	8	5	2		1	3	
0012160	No Fault Found		2					
0012160	No Fault Return To Stock							
0012160	OLED Display Faded				9	1	19	18
0012160	OLED Display Replaced					12	9	
0012160	On/off Button Fault	6	1					
0012160	On/Off Button Intermittent							
0012160	PCB Damaged						1	
0012160	PCB Reseated		2		1			
0012160	QA Carried Out							

Stock Reference	Fault	2011	2012	2013	2014	2015	2016	2017
0012160	Quote Not Accepted		2	1				
0012160	Reprogrammed		1		1			
0012160	Ribbon Cable Fault							1
0012160	TEST							
0012160	Unchecked - Returned To Stock			20				
0012160	Upgraded		6					2
0012161	Needs Evaluating	2						
0012161	Causes Error Message		1					
0012161	Dead				1		1	
0012161	Device Defective					1		
0012161	Display Fault	1			1			
0012161	Error Message: Device Defective							
0012161	Fault Code: Sensor Fault					1		
0012161	Input Connector Fault							1
0012161	Intermittent		1					
0012161	Keypad Fault	1			1			
0012161	New			10		5		3
0012161	No Fault Found	2	2	4				
0012161	No Fault Return To Stock						1	1
0012161	OLED Display Faded				2	3	1	2
0012161	OLED Display Replaced					2	1	
0012161	On/off Button Fault	1						
0012161	On/Off Button Intermittent							
0012161	Ribbon Cable Fault							1
0012161	Sensor input connector fault							1
0012161	Unable To Switch On				1			
0012161	Upgraded		1					
0012162	Chipox Not Recognised						1	
0012162	Display Fault	1	1					
0012162	Keypad Fault							
0012162	No Fault Found							
0012162	OLED Display Faded							
0012162	OLED Display Replaced					1	6	
0012162	On/Off Button Intermittent							
0012162	PCB Fault						1	
0012162	QA Carried Out							
0012162	TFT Upgrade							1
0012162	Upgraded		2					
0012163	Display Fault	1						
0012163	QA Carried Out							
0012164	QA Carried Out							
0012175	Battery Contacts Corroded				1		1	
0012175	Dead				1			
0012175	Device Defective			1	2			1
0012175	Display Fault					1		

Stock Reference	Fault	2011	2012	2013	2014	2015	2016	2017
0012175	Firmware Error					1	1	
0012175	New					1		
0012175	No Fault Return To Stock			2				
0012175	OLED Display Faded				1	2	6	8
0012175	OLED Display Replaced					7	3	
0012175	PCB Damaged				1			
0012175	Unable To Switch On			1				
0012175	Uneconomical To Repair			1				
0012175	Upgraded		1					
0012176	New							1
0012190	No Fault Return To Stock							
0014895	Needs Evaluating	1						
0014895	New		1	1				
0014895	No Fault Found						1	

Comments on Returns:

Main returns issue is the fading screen,
Bluepoint are repairing as and when
no end user risk.

Comments on Risks with Returns and Potential Re-work:

no end user risk with reworks.

Design Changes Review

Showing Documents Filed in Y 14 Design Changes

Comments on Design Changes:

No changes,
but in process of moving to bluepoint labelled as the manufacturer.

Comments on Risks with Design Changes:

no notifications required

User Instructions Review

Showing Documents Filed in F 5 User Instructions

Document ID	Description	Date Added/Updated
23069	Bluepoint Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors I...	20/10/17
15506	Pulse Oximeter VM-2160 Quick Start Guide	24/08/15
8275	Pulse Oximeter VM-2160 64Bit USB Driver installation instruction...	11/05/11
5230	VM-2160 Pulse Oximeter Instructions for Use / User Manual Swedis...	17/04/09
5229	VM-2160 Pulse Oximeter Instructions for Use / User Manual Spanis...	17/04/09
5228	VM-2160 Pulse Oximeter Instructions for Use / User Manual Russia...	17/04/09
5227	VM-2160 Pulse Oximeter Instructions for Use / User Manual Portug...	17/04/09
5226	VM-2160 Pulse Oximeter Instructions for Use / User Manual Polish	17/04/09
5225	VM-2160 Pulse Oximeter Instructions for Use / User Manual Hungar...	17/04/09
5224	VM-2160 Pulse Oximeter Instructions for Use / User Manual Greek	17/04/09
5222	VM-2160 Pulse Oximeter Instructions for Use / User Manual Dutch	17/04/09
5221	VM-2160 Pulse Oximeter Instructions for Use / User Manual Danish	17/04/09
5220	VM-2160 Pulse Oximeter Instructions for Use / User Manual Turki...	17/04/09
5219	VM-2160 Pulse Oximeter Instructions for Use / User Manual Itali...	17/04/09
5218	VM-2160 Pulse Oximeter Instructions for Use / User Manual Germa...	17/04/09
5217	VM-2160 Pulse Oximeter Instructions for Use / User Manual Frenc...	17/04/09
5216	VM-2160 Pulse Oximeter Instructions for Use / User Manual Finni...	17/04/09
3951	Pulse Oximeter VM-2160 Instructions for Use /User manual	07/07/08

Comments on User Instructions:

updated IFU with amendment sheet until next ifu revision

Comments on Risks User Instructions:

no risk with ifus

Labels Review

Showing Documents Filed in F 7 / F 8 Labels

Document ID	Description	Date Added/Updated
14922	Pulse Oximeter VM-2160 Labels Back Case	13/04/15
14921	Pulse Oximeter VM-2160 Labels Outer Box	13/04/15
3950	Pulse Oximeter VM-2160 Labels Outer box main Label	07/07/08
3948	Pulse Oximeter VM-2160 Labels Sensor Cable (2)	07/07/08
3947	Pulse Oximeter VM-2160 Labels Sensor Cable (1)	07/07/08

Comments on Labels:

no changes to labels

Comments on Risks Labels:

Documentation Updates / Changes

Document ID	Description	Date Added/Updated
23069	Bluepoint Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors I...	20/10/17
22787	Bluepoint Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors C...	16/10/17
19649	0012160 Pulse Oximeter VM-2160 Viamed Leaflets (Email)	24/04/17
18417	Bluepoint Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors D...	11/01/17
18306	OBL Bluepoint Medical Contract OEM QA contract	21/12/16
17985	Bluepoint Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors D...	15/11/16
17983	Bluepoint Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors E...	15/11/16
17981	Bluepoint Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors S...	15/11/16
17979	Bluepoint Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors D...	15/11/16
17977	Bluepoint Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors R...	15/11/16
17975	Bluepoint Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors M...	15/11/16
17973	Bluepoint Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors D...	15/11/16
17971	Bluepoint Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors S...	15/11/16
17969	Bluepoint Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors C...	15/11/16
17966	Bluepoint Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors m...	15/11/16
17858	Bluepoint Capnograph Location of responsibilities. documentatio...	09/11/16
17838	Bluepoint Capnograph Location of responsibilities.	03/11/16
17630	Bluepoint Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors D...	28/09/16
17628	Bluepoint Capnograph Quality Assurance and Agreements Appendix ...	28/09/16
17626	Bluepoint Details of significant subcontractors	28/09/16
17625	Bluepoint Location of responsibilities.	28/09/16
17175	ECRI- Pulse Oximeter HPCS Report cross comparison	11/07/16
17060	Pulse Oximeter VM-2160 AND SMARTsat SpO2 AND sensors Trade Mark ...	21/06/16
17009	Specification comparison between VM-2160 and VM-2160 SMARTsat	31/05/16
16793	Pulse Oximeter VM-2160 Clinical Trials Reports Reviews and Post ...	20/04/16

Comments on Document Changes:

added extra documentation from bluepoint,
but we changing to be manufacturer officially by bluepoint using their CE

Comments on Risks with Document Changes:

No risk with documentation

Internal Issues Review

Number of Issues reviewed: 199

Issue ID	Subject
103722	Office Meeting Other 0014890 Foam wraps usage
92063	Office Meeting Purchase Back Orders Review 20 x 0012161 is now in picking
92062	Office Meeting Purchase Back Orders Review 20 x 0012161 is now in picking
71856	Office Meeting Sales Back Orders Review - By Customer Backorder 00000063 0012160 ORD80386
72768	Office Meeting Sales Back Orders Review - By Customer Backorder 00003007 0014895 ORD80491
72202	Office Meeting Sales Back Orders Review - By Customer Backorder 00006297 0012160 ORD80518
100754	Office Meeting Sales Back Orders Review - By Customer Backorder 00006297 0012160 ORD87822
70685	Office Meeting Sales Back Orders Review - By Customer Backorder 00006308 0012176 ORD80003
72694	Office Meeting Sales Back Orders Review - By Customer Backorder 00006308 0012176 ORD80708
80715	Office Meeting Sales Back Orders Review - By Customer Backorder 00006308 0012176 ORD82657
90150	Office Meeting Sales Back Orders Review - By Customer Backorder 00006308 0012176 ORD85089
90908	Office Meeting Sales Back Orders Review - By Customer Backorder 00006308 0012176 ORD85306
97647	Office Meeting Sales Back Orders Review - By Customer Backorder 00006308 0012176 ORD87022
98895	Office Meeting Sales Back Orders Review - By Customer Backorder 00006308 0012176 ORD87344
102029	Office Meeting Sales Back Orders Review - By Customer Backorder 00006308 0012176 ORD88063
72153	Office Meeting Sales Back Orders Review - By Customer Backorder 00006317 0012160 ORD80503
94497	Office Meeting Sales Back Orders Review - By Customer Backorder 00006343 0012160 ORD86249
95390	Office Meeting Sales Back Orders Review - By Customer Backorder 00006343 0012160 ORD86472
96092	Office Meeting Sales Back Orders Review - By Customer Backorder 00006343 0012160 ORD86676
99828	Office Meeting Sales Back Orders Review - By Customer Backorder 00006343 0012160 ORD87606
102261	Office Meeting Sales Back Orders Review - By Customer Backorder 00006343 0012160 ORD88125
105109	Office Meeting Sales Back Orders Review - By Customer Backorder 00006467 0012160 ORD88752
77653	Office Meeting Sales Back Orders Review - By Customer Backorder 00006708 0012160 ORD81968
82064	Office Meeting Sales Back Orders Review - By Customer Backorder 00006708 0012160 ORD82959

Issue ID	Subject
95559	Office Meeting Sales Back Orders Review - By Customer Backorder 00007020 0012155 ORD86531
95237	Office Meeting Sales Back Orders Review - By Customer Backorder 00007020 0012160 ORD86437
71781	Office Meeting Sales Back Orders Review - By Customer Backorder 00007246 0012160 ORD80354
85355	Office Meeting Sales Back Orders Review - By Customer Backorder 00007246 0012160 ORD83918
105358	Office Meeting Sales Back Orders Review - By Customer Backorder 00007246 0012160 ORD88803
77947	Office Meeting Sales Back Orders Review - By Customer Backorder 00007327 0012161 ORD82033
90681	Office Meeting Sales Back Orders Review - By Customer Backorder 00007436 0012160 ORD85268
71500	Office Meeting Sales Back Orders Review - By Customer Backorder 00007515 0012161 ORD80278
72975	Office Meeting Sales Back Orders Review - By Customer Backorder 00007515 0012161 ORD80822
76421	Office Meeting Sales Back Orders Review - By Customer Backorder 00007515 0012161 ORD81745
81148	Office Meeting Sales Back Orders Review - By Customer Backorder 00007515 0012161 ORD82703
85894	Office Meeting Sales Back Orders Review - By Customer Backorder 00007515 0012161 ORD84089
90600	Office Meeting Sales Back Orders Review - By Customer Backorder 00007515 0012161 ORD85229
93130	Office Meeting Sales Back Orders Review - By Customer Backorder 00007515 0012161 ORD85913
87838	Office Meeting Sales Back Orders Review - By Customer Backorder 00007542 0012160 ORD84572
78598	Office Meeting Sales Back Orders Review - By Customer Backorder 00007592 0012160 ORD82215
72019	Office Meeting Sales Back Orders Review - By Customer Backorder 00007592 0012165 ORD80434
75071	Office Meeting Sales Back Orders Review - By Customer Backorder 00007592 0012165 ORD81335
73921	Office Meeting Sales Back Orders Review - By Customer Backorder 00007592 0014752 ORD80434
78035	Office Meeting Sales Back Orders Review - By Customer Backorder 00007594 0012160 ORD82075
98779	Office Meeting Sales Back Orders Review - By Customer Backorder 00007594 0012160 ORD87313
96882	Office Meeting Sales Back Orders Review - By Customer Backorder 00007688 0012160 ORD86850
98464	Office Meeting Sales Back Orders Review - By Customer Backorder 00007688 0012160 ORD87218
79870	Office Meeting Sales Back Orders Review - By Customer Backorder 00007881 0012160 ORD82461
71661	Office Meeting Sales Back Orders Review - By Customer Backorder 00007885 0012160 ORD80144
78180	Office Meeting Sales Back Orders Review - By Customer Backorder 00007995 0012162 ORD82123

Issue ID	Subject
87077	Office Meeting Sales Back Orders Review - By Customer Backorder 00007995 0012162 ORD84361
102245	Office Meeting Sales Back Orders Review - By Customer Backorder 00007995 0012162 ORD87250
103432	Office Meeting Sales Back Orders Review - By Customer Backorder 00007995 0012162 ORD88189
70381	Office Meeting Sales Back Orders Review - By Customer Backorder 00011982 0012160 ORD79882
71697	Office Meeting Sales Back Orders Review - By Customer Backorder 00011982 0012175 ORD80338
74363	Office Meeting Sales Back Orders Review - By Customer Backorder 00011982 0012175 ORD81169
78131	Office Meeting Sales Back Orders Review - By Customer Backorder 00011982 0012175 ORD82108
96262	Office Meeting Sales Back Orders Review - By Customer Backorder 00011982 0012175 ORD86713
99744	Office Meeting Sales Back Orders Review - By Customer Backorder 00011982 0012175 ORD87597
105620	Office Meeting Sales Back Orders Review - By Customer Backorder 00011982 0012175 ORD88846
69074	Office Meeting Sales Back Orders Review - By Customer Backorder 00012163 2510000 ORD79348
71129	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110017 ORD80154
76977	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110017 ORD81840
77361	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110017 ORD81923
86889	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110017 ORD84314
91113	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110017 ORD85375
91502	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110017 ORD85504
104543	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110017 ORD88608
79003	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110022 ORD82319
93136	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110022 ORD85920
70506	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110023 ORD79945
72206	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110040 ORD80507
83216	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110040 ORD83306
94398	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110040 ORD86208
81473	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110057 ORD82813
70780	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110425 ORD80027

Issue ID	Subject
71704	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110425 ORD80348
85359	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110425 ORD83922
88649	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110425 ORD84802
92534	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110425 ORD85747
93417	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110425 ORD85984
98366	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110425 ORD87188
101760	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110425 ORD88066
96080	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0110429 ORD86654
91044	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0131201 ORD85355
83924	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 0196000 ORD83364
65974	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 2510000 ORD77892
90749	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 2510000 ORD85279
71377	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 2510005 ORD80227
77136	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 3210013 ORD81881
90152	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 3210013 ORD85106
94169	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 3210013 ORD86160
103133	Office Meeting Sales Back Orders Review - By Customer Backorder 00012178 3210013 ORD88358
91409	Office Meeting Sales Back Orders Review - By Customer Backorder 00012672 0012160 ORD85469
81984	Office Meeting Sales Back Orders Review - By Customer Backorder 00012907 0012160 ORD82919
82201	Office Meeting Sales Back Orders Review - By Customer Backorder 00012907 0012160 ORD82997
90075	Office Meeting Sales Back Orders Review - By Customer Backorder 00012907 0012160 ORD85095
91408	Office Meeting Sales Back Orders Review - By Customer Backorder 00012955 0012160 ORD85468
74321	Office Meeting Sales Back Orders Review - By Customer Backorder 00012971 0012160 ORD81168
70803	Office Meeting Other Certificates of origin: 0012160...
98189	Office Meeting Sales Viamed Medical Export Cortessis - Greek Ambulance Tender
98188	Office Meeting Sales Viamed Medical Export Cortessis - Greek Ambulance Tender

Issue ID	Subject
98187	Office Meeting Sales Viamed Medical Export Cortessis - Greek Ambulance Tender
103723	Office Meeting Sales Viamed Medical Export Cortessis Order (Viamed VM-2160)
70940	Office Meeting Stock Queries Declarations of Origin Required
70939	Office Meeting Stock Queries Declarations of Origin Required
74834	Office Meeting VIAMED General Issue Demo stock to move
102894	Office Meeting Future Features needed DoC - 0014890
54413	Office Meeting Intrastats Image exporter issues
72598	Office Meeting General Office Procedures Intrastats/Opera Memos
63017	Office Meeting Mailshots UK Lost Customers Tag in Sales
103378	Office Meeting Sales Viamed Medical Export Military Tender Order for Medline (ac: 7246) - Stock to reserve
83137	Office Meeting Non Conformance Issues Order Error : ORD83281 Missing Stock items - Office
94343	Office Meeting Any Other Business Parts for SBRI SpO2 trial
106042	Office Meeting Sales Viamed Medical Export Please reserve VM-2160 stock until 27/10/17
93060	Office Meeting Back Order Report POR10651 0014651 07/06/2017
93061	Office Meeting Back Order Report POR10651 0014752 07/06/2017
93062	Office Meeting Back Order Report POR10651 0014753 07/06/2017
93066	Office Meeting Back Order Report POR10651 0014754 07/06/2017
93064	Office Meeting Back Order Report POR10651 0014850 31/12/2017
93065	Office Meeting Back Order Report POR10651 0014851 07/06/2017
70543	Office Meeting Back Order Report POR10721 0012175 //
70693	Office Meeting Back Order Report POR10721 0012175 06/06/2016
72214	Office Meeting Back Order Report POR10762 0012165 //
72639	Office Meeting Back Order Report POR10782 0012160 //
72638	Office Meeting Back Order Report POR10782 0012160 //
72434	Office Meeting Back Order Report POR10782 0012160 //
72823	Office Meeting Back Order Report POR10782 0012160 18/07/2016

Issue ID	Subject
75145	Office Meeting Back Order Report POR10845 0012161 //
75415	Office Meeting Back Order Report POR10845 0012161 06/09/2016
75147	Office Meeting Back Order Report POR10845 0014895 //
75417	Office Meeting Back Order Report POR10845 0014895 06/09/2016
80067	Office Meeting Back Order Report POR10927 0012175 //
79910	Office Meeting Back Order Report POR10927 0012175 //
78473	Office Meeting Back Order Report POR10927 0012175 //
78855	Office Meeting Back Order Report POR10935 0012160 //
78847	Office Meeting Back Order Report POR10935 0012160 //
79044	Office Meeting Back Order Report POR10935 0012160 01/11/2016
80645	Office Meeting Back Order Report POR10974 0014895 //
80726	Office Meeting Back Order Report POR10974 0014895 04/11/2016
83262	Office Meeting Back Order Report POR11020 0012166 //
83243	Office Meeting Back Order Report POR11020 0012166 //
83048	Office Meeting Back Order Report POR11020 0012166 //
82896	Office Meeting Back Order Report POR11020 0012166 //
82557	Office Meeting Back Order Report POR11020 0012166 //
83263	Office Meeting Back Order Report POR11020 0012166 31/12/2016
83253	Office Meeting Back Order Report POR11027 0012160 //
83244	Office Meeting Back Order Report POR11027 0012160 //
82801	Office Meeting Back Order Report POR11027 0012160 //
83364	Office Meeting Back Order Report POR11027 0012160 12/12/2016
92971	Office Meeting Back Order Report POR11246 0012160 30/05/2017
93876	Office Meeting Back Order Report POR11259 0012161 //
93805	Office Meeting Back Order Report POR11259 0012161 //
93804	Office Meeting Back Order Report POR11259 0012161 //

Issue ID	Subject
97741	Office Meeting Back Order Report POR11323 0012160 //
97213	Office Meeting Back Order Report POR11323 0012160 //
97742	Office Meeting Back Order Report POR11323 0012175 //
97214	Office Meeting Back Order Report POR11323 0012175 //
100699	Office Meeting Back Order Report POR11342 0012162 //
99287	Office Meeting Back Order Report POR11342 0012162 //
98638	Office Meeting Back Order Report POR11342 0012162 //
100701	Office Meeting Back Order Report POR11342 0014895 //
99289	Office Meeting Back Order Report POR11342 0014895 //
98640	Office Meeting Back Order Report POR11342 0014895 //
101301	Office Meeting Back Order Report POR11390 0012160 //
100698	Office Meeting Back Order Report POR11390 0012160 //
104293	Office Meeting Back Order Report POR11451 0012162 //
104054	Office Meeting Back Order Report POR11451 0012162 //
104294	Office Meeting Back Order Report POR11451 0014895 //
104055	Office Meeting Back Order Report POR11451 0014895 //
95638	Office Meeting Intrastats Postage Northern Ireland Charges (Free Carriage)
72375	Office Meeting Marketing Job Logger Price List VM-2160 SmartSat Price List Confirm/Calculate pricing
74840	Office Meeting Sale or Returns Request Scanning Item to Sale or return
72775	Office Meeting Sale or Returns Request Scanning Item to Sale or return
104869	Office Meeting Non Conformance Issues Return to Supplier BOX565
93816	Office Meeting Sale or Returns Returned Items SOR769
103719	Office Meeting Sale or Returns SMC Northern Ireland exhibition stock - Urgent
78584	Office Meeting Stock Queries Stock request
70793	Office Meeting Missing Stock or Adjustments Stock to count
78160	Office Meeting Audit Calibration Test equipment and CE label

Issue ID	Subject
78149	Office Meeting Audit Calibration Test equipment and CE label
74837	Office Meeting Marketing Job Logger VM-2160 on SOR to SMC Ltd
97429	Office Meeting Sales Viamed Medical Export VM-2160 sales projections for 2017 & 2018
97428	Office Meeting Sales Viamed Medical Export VM-2160 sales projections for 2017 & 2018
97427	Office Meeting Sales Viamed Medical Export VM-2160 sales projections for 2017 & 2018
97426	Office Meeting Sales Viamed Medical Export VM-2160 sales projections for 2017 & 2018
97425	Office Meeting Sales Viamed Medical Export VM-2160 sales projections for 2017 & 2018
97424	Office Meeting Sales Viamed Medical Export VM-2160 sales projections for 2017 & 2018
97423	Office Meeting Sales Viamed Medical Export VM-2160 sales projections for 2017 & 2018
97422	Office Meeting Sales Viamed Medical Export VM-2160 sales projections for 2017 & 2018
97436	Office Meeting Sales Viamed Medical UK VM-2160 UK sales projections for 2017 & 2018
97435	Office Meeting Sales Viamed Medical UK VM-2160 UK sales projections for 2017 & 2018
97434	Office Meeting Sales Viamed Medical UK VM-2160 UK sales projections for 2017 & 2018
97433	Office Meeting Sales Viamed Medical UK VM-2160 UK sales projections for 2017 & 2018
97432	Office Meeting Sales Viamed Medical UK VM-2160 UK sales projections for 2017 & 2018
97431	Office Meeting Sales Viamed Medical UK VM-2160 UK sales projections for 2017 & 2018
97430	Office Meeting Sales Viamed Medical UK VM-2160 UK sales projections for 2017 & 2018
101024	Office Meeting Sales Viamed Medical UK VM-2500-S sales lead - Suffolk CH
82309	Office Meeting Web Site Updates Web Site Question ID 970

Comments on Issues:

no issues of concern in the system

Comments on Risks with Issues:

no issues of concern in the system

VIAMED Management Meeting - Other

0014890 Foam wraps usage

Issue ID #103722

Date Created 25/Sep/2017

Issued To: Derek Lamb

Completed Status: 27 Sep 2017

Notes:

Added by Steve Nixon sent to Derek Lamb

I relation to the query raised concerning the usage of the foam wraps 0014890.

The query was addressed last year on the following FAQ#s.

#133 Applies to the foam wraps.

#134 Applies to the wrap sensors that use the wraps.

#132 Applies to the Posey version.

25 Sep 2017 Derek Lamb

added for reference:

query was in relation to single patient use, cleaning, and ifus

27 Sep 2017 Steve Nixon

Issues:103722

VIAMED Stock Meeting - Purchase Back Orders Review

20 x 0012161 is now in picking

Issue ID #92063

Date Created 03/Apr/2017

Issued To: Katie Evans

Completed Status: 11 Apr 2017

Notes:

Copy Issue Main Issue #92062

Added by Steve Nixon sent to Jonathan Connor

Looks like 20 x 0012161 is now in picking, why was there a delay? Due to not receiving from Bluepoint or do we/did we convert?

04 Apr 2017 Katie Evans

Issues:92063

VIAMED Stock Meeting - Purchase Back Orders Review

20 x 0012161 is now in picking

Issue ID #92062

Date Created 03/Apr/2017

Issued To: Jonathan Connor

Completed Status: 11 Apr 2017

Notes:

Added by Steve Nixon sent to Jonathan Connor

Looks like 20 x 0012161 is now in picking, why was there a delay? Due to not receiving from Bluepoint or do we/did we convert?

04 Apr 2017 Jonathan Connor

we are waiting on 0014835 from BPM, customer does not want part shipment, appeared yellow so cathy picked, but didn't have enough of the cables, stock is linked to the order to keep it saved for the customer

Issues:92062

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00000063 0012160 ORD80386

Issue ID #71856

Date Created 23/May/2016

Issued To: General

Completed Status: 23 May 2016

Stock Ref: 0012160

Opera A/c: 00000063

Order Number: ORD80386

Notes:

23 May 2016 Catherine Spence
Shipping Mon 23 May 2016

Issues:71856

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00003007 0014895 ORD80491

Issue ID #72768

Date Created 10/Jun/2016

Issued To: General

Completed Status: 20 Jun 2016

Stock Ref: 0014895

Opera A/c: 00003007

Order Number: ORD80491

Notes:

10 Jun 2016 Catherine Spence
Shipping Fri 10 Jun 2016

Issues:72768

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006297 0012160 ORD80518

Issue ID #72202

Date Created 31/May/2016

Issued To: General

Completed Status: 31 May 2016

Stock Ref: 0012160

Opera A/c: 00006297

Order Number: ORD80518

Notes:

31 May 2016 Catherine Spence
Shipping Tue 31 May 2016

Issues:72202

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006297 0012160 ORD87822

Issue ID #100754

Date Created 15/Aug/2017

Issued To: General

Completed Status: 22 Aug 2017

Stock Ref: 0012160

Opera A/c: 00006297

Order Number: ORD87822

Notes:

15 Aug 2017 07:36:55 AM Catherine Spence
Shipping Tue 15 Aug 2017

15 Aug 2017 12:30:31 PM Catherine Spence
Back Order - Supplier
p/n 0022171 is out of stock

18 Aug 2017 11:17:50 AM Katie Evans
0022171 arriving Monday, advised customer that we aim to ship Tuesday

Issues:100754

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006308 0012176 ORD80003

Issue ID #70685

Date Created 29/Apr/2016

Issued To: General

Completed Status: 04 May 2016

Stock Ref: 0012176

Opera A/c: 00006308

Order Number: ORD80003

Notes:

29 Apr 2016 Catherine Spence
Back Order - Supplier

Issues:70685

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006308 0012176 ORD80708

Issue ID #72694

Date Created 09/Jun/2016

Issued To: General

Completed Status: 13 Jun 2016

Stock Ref: 0012176

Opera A/c: 00006308

Order Number: ORD80708

Notes:

09 Jun 2016 Catherine Spence
Back Order - Supplier

13 Jun 2016 Catherine Spence
Shipping Mon 13 Jun 2016

Issues:72694

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006308 0012176 ORD82657

Issue ID #80715

Date Created 05/Oct/2016

Issued To: General

Completed Status: 12 Oct 2016

Stock Ref: 0012176

Opera A/c: 00006308

Order Number: ORD82657

Notes:

05 Oct 2016 Catherine Spence
Back Order - Production

Issues:80715

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006308 0012176 ORD85089

Issue ID #90150

Date Created 28/Feb/2017

Issued To: General

Completed Status: 03 Mar 2017

Stock Ref: 0012176

Opera A/c: 00006308

Order Number: ORD85089

Notes:

28 Feb 2017 07:37:33 AM Catherine Spence
Back Order - Supplier

03 Mar 2017 07:26:41 AM Catherine Spence
Shipping Fri 03 Mar 2017

Issues:90150

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006308 0012176 ORD85306

Issue ID #90908

Date Created 13/Mar/2017

Issued To: General

Completed Status: 24 Mar 2017

Stock Ref: 0012176

Opera A/c: 00006308

Order Number: ORD85306

Notes:

13 Mar 2017 07:42:15 AM Catherine Spence
Back Order - Supplier

22 Mar 2017 10:48:20 AM Emily Hanson
no wait dont, not yet,

22 Mar 2017 10:54:22 AM Emily Hanson
DO NOT PART SHIP!!!

Issues:90908

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006308 0012176 ORD87022

Issue ID #97647

Date Created 28/Jun/2017

Issued To: General

Completed Status: 03 Jul 2017

Stock Ref: 0012176

Opera A/c: 00006308

Order Number: ORD87022

Notes:

28 Jun 2017 09:06:48 AM Katie Evans
See Attached Notes
Sent OC, awaiting authorisation to proceed

30 Jun 2017 09:54:19 AM Katie Evans
Happy to proceed

03 Jul 2017 08:14:30 AM Katie Evans
Please part ship

Issues:97647

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006308 0012176 ORD87344

Issue ID #98895

Date Created 17/Jul/2017

Issued To: General

Completed Status: 31 Jul 2017

Stock Ref: 0012176

Opera A/c: 00006308

Order Number: ORD87344

Notes:

17 Jul 2017 12:23:09 PM Katie Evans
See Attached Notes
Awaiting authorisation to proceed

19 Jul 2017 01:34:06 PM Katie Evans
Chased

20 Jul 2017 09:18:40 AM Katie Evans
Please proceed

20 Jul 2017 10:39:22 AM Catherine Spence
Back Order - Supplier

31 Jul 2017 07:47:00 AM Catherine Spence
Shipping Mon 31 Jul 2017
ship with ord87022

Issues:98895

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006308 0012176 ORD88063

Issue ID #102029

Date Created 01/Sep/2017

Issued To: General

Completed Status: 18 Sep 2017

Stock Ref: 0012176

Opera A/c: 00006308

Order Number: ORD88063

Notes:

01 Sep 2017 01:15:10 PM Zoey Teal
OK to ship.

01 Sep 2017 02:26:11 PM Zoey Teal
Do not ship until we get confirmation.

08 Sep 2017 11:14:49 AM Zoey Teal
OK

08 Sep 2017 11:15:02 AM Zoey Teal
OK to ship.

11 Sep 2017 09:48:54 AM Katie Evans
ZT advised that we aim to ship w/c 18/09/17

13 Sep 2017 07:41:06 AM Catherine Spence
Back Order - Supplier

Issues:102029

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006317 0012160 ORD80503

Issue ID #72153

Date Created 27/May/2016

Issued To: General

Completed Status: 02 Jun 2016

Stock Ref: 0012160

Opera A/c: 00006317

Order Number: ORD80503

Notes:

27 May 2016 Sarah Walton

See Attached Notes

Customer is wanting this order to be sent with another order once they have paid.

31 May 2016 Emily Hanson

ship with ord80525

01 Jun 2016 Sarah Walton

Both orders are ok to be dispatched as per EH verbally.

Issues:72153

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006343 0012160 ORD86249

Issue ID #94497

Date Created 10/May/2017

Issued To: General

Completed Status: 11 May 2017

Stock Ref: 0012160

Opera A/c: 00006343

Order Number: ORD86249

Notes:

10 May 2017 11:57:36 AM Katie Evans

See Attached Notes

Sent OC, awaiting reply

Issues:94497

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006343 0012160 ORD86472

Issue ID #95390

Date Created 24/May/2017

Issued To: General

Completed Status: 24 May 2017

Stock Ref: 0012160

Opera A/c: 00006343

Order Number: ORD86472

Notes:

24 May 2017 11:34:06 AM Katie Evans
See Attached Notes
Sent OC

24 May 2017 11:34:16 AM Katie Evans
Happy for us to ship, please proceed

Issues:95390

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006343 0012160 ORD86676

Issue ID #96092

Date Created 06/Jun/2017

Issued To: General

Completed Status: 15 Jun 2017

Stock Ref: 0012160

Opera A/c: 00006343

Order Number: ORD86676

Notes:

06 Jun 2017 03:24:35 PM Katie Evans

See Attached Notes

Sent order confirmation, awaiting authorisation to ship.

12 Jun 2017 09:07:14 AM Katie Evans

followed up

12 Jun 2017 02:01:10 PM Katie Evans

Please ship with repairs

Issues:96092

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006343 0012160 ORD87606

Issue ID #99828

Date Created 01/Aug/2017

Issued To: General

Completed Status: 01 Aug 2017

Stock Ref: 0012160

Opera A/c: 00006343

Order Number: ORD87606

Notes:

01 Aug 2017 09:51:40 AM Katie Evans

See Attached Notes

Sending OC, waiting for authorisation to proceed

01 Aug 2017 02:06:05 PM Katie Evans

Customer happy to proceed

Issues:99828

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006343 0012160 ORD88125

Issue ID #102261

Date Created 05/Sep/2017

Issued To: General

Completed Status: 12 Sep 2017

Stock Ref: 0012160

Opera A/c: 00006343

Order Number: ORD88125

Notes:

05 Sep 2017 04:22:39 PM Katie Evans
See Attached Notes
ZT asked for S/N's

05 Sep 2017 04:22:46 PM Katie Evans
ZT waiting for JC

06 Sep 2017 02:46:51 PM Zoey Teal
OK to proceed.

12 Sep 2017 07:45:04 AM Catherine Spence
Shipping Tue 12 Sep 2017

Issues:102261

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006467 0012160 ORD88752

Issue ID #105109

Date Created 11/Oct/2017

Issued To: General

Completed Status: 16 Oct 2017

Stock Ref: 0012160

Opera A/c: 00006467

Order Number: ORD88752

Notes:

11 Oct 2017 01:41:28 PM Zoey Teal
Waiting for carriage payment

13 Oct 2017 08:36:42 AM Catherine Spence
Shipping Fri 13 Oct 2017

Issues:105109

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006708 0012160 ORD81968

Issue ID #77653

Date Created 24/Aug/2016

Issued To: General

Completed Status: 31 Aug 2016

Stock Ref: 0012160

Opera A/c: 00006708

Order Number: ORD81968

Notes:

24 Aug 2016 Catherine Spence
Shipping Wed 24 Aug 2016

24 Aug 2016 Katie Evans
Please do not ship yet, customer needs to sort his paperwork out

30 Aug 2016 Katie Evans
See Attached Notes
Customer sorted, please proceed

31 Aug 2016 Catherine Spence
Shipping Wed 31 Aug 2016

Issues:77653

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00006708 0012160 ORD82959

Issue ID #82064

Date Created 21/Oct/2016

Issued To: General

Completed Status: 21 Oct 2016

Stock Ref: 0012160

Opera A/c: 00006708

Order Number: ORD82959

Notes:

21 Oct 2016 07:42:03 AM Catherine Spence
Shipping Fri 21 Oct 2016

Issues:82064

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007020 0012155 ORD86531

Issue ID #95559

Date Created 26/May/2017

Issued To: General

Completed Status: 31 May 2017

Stock Ref: 0012155

Opera A/c: 00007020

Order Number: ORD86531

Notes:

26 May 2017 05:11:04 PM Katie Evans
See Attached Notes
No longer supplied, emailed to advise

31 May 2017 10:27:57 AM Katie Evans
Order cancelled and deleted

Issues:95559

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007020 0012160 ORD86437

Issue ID #95237

Date Created 22/May/2017

Issued To: General

Completed Status: 02 Jun 2017

Stock Ref: 0012160

Opera A/c: 00007020

Order Number: ORD86437

Notes:

22 May 2017 04:21:31 PM Katie Evans

See Attached Notes

Incorrect unit price on o2 hoods. Emailed to advise

30 May 2017 02:10:30 PM Katie Evans

Price accepted, please ship with ORD84850

Issues:95237

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007246 0012160 ORD80354

Issue ID #71781

Date Created 20/May/2016

Issued To: General

Completed Status: 20 May 2016

Stock Ref: 0012160

Opera A/c: 00007246

Order Number: ORD80354

Notes:

20 May 2016 Catherine Spence
Shipping Fri 20 May 2016

Issues:71781

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007246 0012160 ORD83918

Issue ID #85355

Date Created 14/Dec/2016

Issued To: General

Completed Status: 14 Dec 2016

Stock Ref: 0012160

Opera A/c: 00007246

Order Number: ORD83918

Notes:

14 Dec 2016 07:41:16 AM Catherine Spence
Shipping Wed 14 Dec 2016

Issues:85355

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007246 0012160 ORD88803

Issue ID #105358

Date Created 13/Oct/2017

Issued To: General

Completed Status: 20 Oct 2017

Stock Ref: 0012160

Opera A/c: 00007246

Order Number: ORD88803

Notes:

13 Oct 2017 11:48:03 AM Zoey Teal
Customer aware of lead time

13 Oct 2017 02:32:29 PM Zoey Teal
Customer is changing the order

Issues:105358

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007327 0012161 ORD82033

Issue ID #77947

Date Created 30/Aug/2016

Issued To: General

Completed Status: 19 Sep 2016

Stock Ref: 0012161

Opera A/c: 00007327

Order Number: ORD82033

Notes:

30 Aug 2016 Catherine Spence
Back Order - Supplier

31 Aug 2016 Sarah Walton
See Attached Notes

Customer aware of the lead time and that we aim to have stock week commencing 12th Sept. Offered part shipment but they are happy to wait.

01 Sep 2016 Catherine Spence
Back Order - Supplier

Issues:77947

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007436 0012160 ORD85268

Issue ID #90681

Date Created 08/Mar/2017

Issued To: General

Completed Status: 16 Mar 2017

Stock Ref: 0012160

Opera A/c: 00007436

Order Number: ORD85268

Notes:

08 Mar 2017 12:05:15 PM Katie Evans

See Attached Notes

Waiting for credit application

16 Mar 2017 08:28:20 AM Catherine Spence

Shipping Thu 16 Mar 2017

Issues:90681

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007515 0012161 ORD80278

Issue ID #71500

Date Created 17/May/2016

Issued To: General

Completed Status: 17 May 2016

Stock Ref: 0012161

Opera A/c: 00007515

Order Number: ORD80278

Notes:

17 May 2016 Catherine Spence
Shipping Tue 17 May 2016

Issues:71500

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007515 0012161 ORD80822

Issue ID #72975

Date Created 15/Jun/2016

Issued To: General

Completed Status: 16 Jun 2016

Stock Ref: 0012161

Opera A/c: 00007515

Order Number: ORD80822

Notes:

15 Jun 2016 Catherine Spence
Shipping Wed 15 Jun 2016

Issues:72975

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007515 0012161 ORD81745

Issue ID #76421

Date Created 09/Aug/2016

Issued To: General

Completed Status: 09 Aug 2016

Stock Ref: 0012161

Opera A/c: 00007515

Order Number: ORD81745

Notes:

09 Aug 2016 Katie Evans

See Attached Notes

Offered to ship with new PO and SOR742

Issues:76421

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007515 0012161 ORD82703

Issue ID #81148

Date Created 10/Oct/2016

Issued To: General

Completed Status: 04 Nov 2016

Stock Ref: 0012161

Opera A/c: 00007515

Order Number: ORD82703

Notes:

10 Oct 2016 Catherine Spence
Shipping Mon 10 Oct 2016

11 Oct 2016 Catherine Spence
Shipping Tue 11 Oct 2016
part ship

11 Oct 2016 Catherine Spence
See Attached Notes
Asked sarah to contact customer to see if they want insurance on this order as its a high value order

11 Oct 2016 Katie Evans
Asked Teija to confirm whether or not they require insurance

13 Oct 2016 Katie Evans
Would like insurance

Issues:81148

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007515 0012161 ORD84089

Issue ID #85894

Date Created 22/Dec/2016

Issued To: General

Completed Status: 29 Dec 2016

Stock Ref: 0012161

Opera A/c: 00007515

Order Number: ORD84089

Notes:

22 Dec 2016 08:43:51 AM Sarah Walton
See Attached Notes
Incorrect pricing. EH has emailed customer.

Their business is closed from 22nd - 29th Dec.

29 Dec 2016 09:59:37 AM Emily Hanson
okay to go

Issues:85894

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007515 0012161 ORD85229

Issue ID #90600

Date Created 07/Mar/2017

Issued To: General

Completed Status: 11 Apr 2017

Stock Ref: 0012161

Opera A/c: 00007515

Order Number: ORD85229

Notes:

07 Mar 2017 04:42:02 PM Katie Evans
See Attached Notes
Incorrect unit price

14 Mar 2017 01:43:42 PM Katie Evans
Chased

14 Mar 2017 02:11:11 PM Katie Evans
Please proceed

15 Mar 2017 08:05:30 AM Catherine Spence
Back Order - Supplier

23 Mar 2017 01:18:43 PM Katie Evans
FOC carriage as per JC

Issues:90600

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007515 0012161 ORD85913

Issue ID #93130

Date Created 20/Apr/2017

Issued To: General

Completed Status: 26 May 2017

Stock Ref: 0012161

Opera A/c: 00007515

Order Number: ORD85913

Notes:

20 Apr 2017 08:18:26 AM Catherine Spence
Back Order - Supplier

Issues:93130

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007542 0012160 ORD84572

Issue ID #87838

Date Created 26/Jan/2017

Issued To: General

Completed Status: 08 Feb 2017

Stock Ref: 0012160

Opera A/c: 00007542

Order Number: ORD84572

Notes:

26 Jan 2017 08:15:47 AM Catherine Spence
See Attached Notes
waiting for repairs

Issues:87838

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007592 0012160 ORD82215

Issue ID #78598

Date Created 07/Sep/2016

Issued To: General

Completed Status: 19 Sep 2016

Stock Ref: 0012160

Opera A/c: 00007592

Order Number: ORD82215

Notes:

07 Sep 2016 Sarah Hawker

Customer aware 0014825 we aim to ship w/c 12th sept and part number 2710155 aim to ship w/c 05th October.

Offered part shipment sarahh 07/09/2016

07 Sep 2016 Sarah Hawker

Please Part ship sarahh 07/09/2016

07 Sep 2016 Sarah Hawker

Please ship once part number 0014825 arrives week commencing 12th sept

14 Sep 2016 Sarah Hawker

Please give sarahh tracking number once shipped please sarahh 14.09.2016

Issues:78598

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007592 0012165 ORD80434

Issue ID #72019

Date Created 25/May/2016

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 0012165

Opera A/c: 00007592

Order Number: ORD80434

Notes:

25 May 2016 Sarah Walton

See Attached Notes

Customer getting back to whether they want a standard VM-2160 or wait for the Smartsat to be released

28 Jun 2016 Sarah Walton

Customer waiting for the Smartsat to be released

06 Jul 2016 Catherine Spence

Back Order - Supplier

05 Sep 2017 02:10:24 PM Sarah Walton

See Attached Notes

Customer happy to wait.

Issues:72019

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007592 0012165 ORD81335

Issue ID #75071

Date Created 15/Jul/2016

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 0012165

Opera A/c: 00007592

Order Number: ORD81335

Notes:

15 Jul 2016 Catherine Spence
Back Order - Supplier

22 Jun 2017 09:31:53 AM Sarah Walton
See Attached Notes
Customer waiting for the SmartSat to be released

Issues:75071

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007592 0014752 ORD80434

Issue ID #73921

Date Created 28/Jun/2016

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 0014752

Opera A/c: 00007592

Order Number: ORD80434

Notes:

28 Jun 2016 Sarah Walton

See Attached Notes

The price has been added to the order

07 Sep 2016 Catherine Spence

shipping with smart sat monitor

Issues:73921

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007594 0012160 ORD82075

Issue ID #78035

Date Created 31/Aug/2016

Issued To: General

Completed Status: 31 Aug 2016

Stock Ref: 0012160

Opera A/c: 00007594

Order Number: ORD82075

Notes:

31 Aug 2016 Catherine Spence
Shipping Wed 31 Aug 2016

Issues:78035

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007594 0012160 ORD87313

Issue ID #98779

Date Created 14/Jul/2017

Issued To: General

Completed Status: 14 Jul 2017

Stock Ref: 0012160

Opera A/c: 00007594

Order Number: ORD87313

Notes:

14 Jul 2017 07:45:45 AM Catherine Spence
Shipping Fri 14 Jul 2017

Issues:98779

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007688 0012160 ORD86850

Issue ID #96882

Date Created 16/Jun/2017

Issued To: General

Completed Status: 19 Jun 2017

Stock Ref: 0012160

Opera A/c: 00007688

Order Number: ORD86850

Notes:

16 Jun 2017 09:08:09 AM Katie Evans

See Attached Notes

Sent order confirmation. Awaiting authorisation to proceed

19 Jun 2017 08:50:37 AM Katie Evans

Happy to proceed

Issues:96882

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007688 0012160 ORD87218

Issue ID #98464

Date Created 10/Jul/2017

Issued To: General

Completed Status: 11 Jul 2017

Stock Ref: 0012160

Opera A/c: 00007688

Order Number: ORD87218

Notes:

10 Jul 2017 11:07:56 AM Katie Evans

See Attached Notes

Incorrect unit price

11 Jul 2017 07:36:03 AM Catherine Spence

Shipping Tue 11 Jul 2017

Issues:98464

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007881 0012160 ORD82461

Issue ID #79870

Date Created 26/Sep/2016

Issued To: General

Completed Status: 26 Sep 2016

Stock Ref: 0012160

Opera A/c: 00007881

Order Number: ORD82461

Notes:

26 Sep 2016 Catherine Spence
Shipping Mon 26 Sep 2016

Issues:79870

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007885 0012160 ORD80144

Issue ID #71661

Date Created 18/May/2016

Issued To: General

Completed Status: 19 May 2016

Stock Ref: 0012160

Opera A/c: 00007885

Order Number: ORD80144

Notes:

18 May 2016 Sarah Walton

See Attached Notes

The account has been taken off stop as per HL & RS and the order is now ok to go

19 May 2016 Catherine Spence

Shipping Thu 19 May 2016

Issues:71661

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007995 0012162 ORD82123

Issue ID #78180

Date Created 01/Sep/2016

Issued To: General

Completed Status: 13 Sep 2016

Stock Ref: 0012162

Opera A/c: 00007995

Order Number: ORD82123

Notes:

01 Sep 2016 Katie Evans

Advised that we expect to ship w/c 12th September at the latest as per JC manufacture lead time.

Please ship with SRS65551

05 Sep 2016 Catherine Spence

Back Order - Supplier

12 Sep 2016 Catherine Spence

See Attached Notes

ship with repair

Issues:78180

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007995 0012162 ORD84361

Issue ID #87077

Date Created 13/Jan/2017

Issued To: General

Completed Status: 20 Jan 2017

Stock Ref: 0012162

Opera A/c: 00007995

Order Number: ORD84361

Notes:

13 Jan 2017 01:24:08 PM Katie Evans

See Attached Notes

Advised that we will ship by Friday 20th January as per JC

Issues:87077

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007995 0012162 ORD87250

Issue ID #102245

Date Created 05/Sep/2017

Issued To: General

Completed Status: 11 Sep 2017

Stock Ref: 0012162

Opera A/c: 00007995

Order Number: ORD87250

Notes:

05 Sep 2017 11:30:39 AM Katie Evans
See Attached Notes
Must ship with outstanding repair

06 Sep 2017 04:26:16 PM Katie Evans
Repair shipped with different order

Issues:102245

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00007995 0012162 ORD88189

Issue ID #103432

Date Created 21/Sep/2017

Issued To: General

Completed Status: 25 Sep 2017

Stock Ref: 0012162

Opera A/c: 00007995

Order Number: ORD88189

Notes:

21 Sep 2017 07:54:46 AM Catherine Spence
Back Order - Supplier

25 Sep 2017 07:51:35 AM Catherine Spence
Shipping Mon 25 Sep 2017

Issues:103432

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00011982 0012160 ORD79882

Issue ID #70381

Date Created 22/Apr/2016

Issued To: General

Completed Status: 22 Apr 2016

Stock Ref: 0012160

Opera A/c: 00011982

Order Number: ORD79882

Notes:

22 Apr 2016 Catherine Spence
Shipping Fri 22 Apr 2016

Issues:70381

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00011982 0012175 ORD80338

Issue ID #71697

Date Created 19/May/2016

Issued To: General

Completed Status: 19 May 2016

Stock Ref: 0012175

Opera A/c: 00011982

Order Number: ORD80338

Notes:

19 May 2016 Catherine Spence
Shipping Thu 19 May 2016

Issues:71697

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00011982 0012175 ORD81169

Issue ID #74363

Date Created 05/Jul/2016

Issued To: General

Completed Status: 06 Jul 2016

Stock Ref: 0012175

Opera A/c: 00011982

Order Number: ORD81169

Notes:

05 Jul 2016 Sarah Walton

See Attached Notes

This was changed to a priority 3 at 1.30pm today.

Issues:74363

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00011982 0012175 ORD82108

Issue ID #78131

Date Created 01/Sep/2016

Issued To: General

Completed Status: 07 Sep 2016

Stock Ref: 0012175

Opera A/c: 00011982

Order Number: ORD82108

Notes:

01 Sep 2016 Catherine Spence
Shipping Thu 01 Sep 2016

02 Sep 2016 Katie Evans
See Attached Notes
Please part ship

Issues:78131

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00011982 0012175 ORD86713

Issue ID #96262

Date Created 08/Jun/2017

Issued To: General

Completed Status: 09 Jun 2017

Stock Ref: 0012175

Opera A/c: 00011982

Order Number: ORD86713

Notes:

08 Jun 2017 11:52:19 AM Katie Evans

See Attached Notes

Please ship with ORD86580

Issues:96262

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00011982 0012175 ORD87597

Issue ID #99744

Date Created 31/Jul/2017

Issued To: General

Completed Status: 01 Sep 2017

Stock Ref: 0012175

Opera A/c: 00011982

Order Number: ORD87597

Notes:

31 Jul 2017 01:04:32 PM Katie Evans

See Attached Notes

SL advised of lead time

02 Aug 2017 07:43:32 AM Catherine Spence

Back Order - Supplier

Issues:99744

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00011982 0012175 ORD88846

Issue ID #105620

Date Created 17/Oct/2017

Issued To: General

Completed Status: 18 Oct 2017

Stock Ref: 0012175

Opera A/c: 00011982

Order Number: ORD88846

Notes:

17 Oct 2017 10:00:00 AM Zoey Teal
Courier confirmed. OK to ship.

Issues:105620

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012163 2510000 ORD79348

Issue ID #69074

Date Created 29/Mar/2016

Issued To: General

Completed Status: 25 Jul 2016

Stock Ref: 2510000

Opera A/c: 00012163

Order Number: ORD79348

Notes:

29 Mar 2016 Catherine Spence
Back Order - Supplier

05 Apr 2016 Katie Evans
Aware of delay

11 Apr 2016 Sarah Walton
See Attached Notes
Head of Theatres - Lee called in wanting an update. Need to give them a call as soon as we have an update tel: 01639 862172

20 Jun 2016 Catherine Spence
Back Order - Supplier

Issues:69074

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110017 ORD80154

Issue ID #71129

Date Created 10/May/2016

Issued To: General

Completed Status: 10 May 2016

Stock Ref: 0110017

Opera A/c: 00012178

Order Number: ORD80154

Notes:

10 May 2016 Catherine Spence
Shipping Tue 10 May 2016

Issues:71129

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110017 ORD81840

Issue ID #76977

Date Created 16/Aug/2016

Issued To: General

Completed Status: 16 Aug 2016

Stock Ref: 0110017

Opera A/c: 00012178

Order Number: ORD81840

Notes:

16 Aug 2016 Catherine Spence
Shipping Tue 16 Aug 2016

Issues:76977

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110017 ORD81923

Issue ID #77361

Date Created 22/Aug/2016

Issued To: General

Completed Status: 22 Aug 2016

Stock Ref: 0110017

Opera A/c: 00012178

Order Number: ORD81923

Notes:

22 Aug 2016 Catherine Spence
Shipping Mon 22 Aug 2016

Issues:77361

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110017 ORD84314

Issue ID #86889

Date Created 11/Jan/2017

Issued To: General

Completed Status: 11 Jan 2017

Stock Ref: 0110017

Opera A/c: 00012178

Order Number: ORD84314

Notes:

11 Jan 2017 07:43:15 AM Catherine Spence
Shipping Wed 11 Jan 2017

Issues:86889

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110017 ORD85375

Issue ID #91113

Date Created 16/Mar/2017

Issued To: General

Completed Status: 16 Mar 2017

Stock Ref: 0110017

Opera A/c: 00012178

Order Number: ORD85375

Notes:

16 Mar 2017 08:29:31 AM Catherine Spence
Shipping Thu 16 Mar 2017

Issues:91113

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110017 ORD85504

Issue ID #91502

Date Created 23/Mar/2017

Issued To: General

Completed Status: 23 Mar 2017

Stock Ref: 0110017

Opera A/c: 00012178

Order Number: ORD85504

Notes:

23 Mar 2017 11:25:36 AM Katie Evans

See Attached Notes

Incorrect unit price, spoke to Alison who corrected the price. Please ship today

Issues:91502

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110017 ORD88608

Issue ID #104543

Date Created 04/Oct/2017

Issued To: General

Completed Status: Still Outstanding

Stock Ref: 0110017

Opera A/c: 00012178

Order Number: ORD88608

Notes:

04 Oct 2017 08:26:02 AM Catherine Spence
Back Order - Supplier

04 Oct 2017 10:49:36 AM Emily Hanson
please part ship

11 Oct 2017 07:50:21 AM Catherine Spence
part shipment done last week

Issues:104543

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110022 ORD82319

Issue ID #79003

Date Created 14/Sep/2016

Issued To: General

Completed Status: 15 Sep 2016

Stock Ref: 0110022

Opera A/c: 00012178

Order Number: ORD82319

Notes:

14 Sep 2016 Catherine Spence
Shipping Wed 14 Sep 2016

Issues:79003

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110022 ORD85920

Issue ID #93136

Date Created 20/Apr/2017

Issued To: General

Completed Status: 21 Apr 2017

Stock Ref: 0110022

Opera A/c: 00012178

Order Number: ORD85920

Notes:

20 Apr 2017 08:20:27 AM Catherine Spence
Shipping Thu 20 Apr 2017

Issues:93136

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110023 ORD79945

Issue ID #70506

Date Created 26/Apr/2016

Issued To: General

Completed Status: 31 May 2016

Stock Ref: 0110023

Opera A/c: 00012178

Order Number: ORD79945

Notes:

26 Apr 2016 Katie Evans

See Attached Notes

Emailed Alison to advise her of the delay. SW 26/04/16

27 Apr 2016 Catherine Spence

Back Order - Supplier

Issues:70506

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110040 ORD80507

Issue ID #72206

Date Created 31/May/2016

Issued To: General

Completed Status: 20 Jun 2016

Stock Ref: 0110040

Opera A/c: 00012178

Order Number: ORD80507

Notes:

31 May 2016 Catherine Spence
Back Order - Supplier

03 Jun 2016 Sarah Hawker
customer aware 2-4 weeks delivery time sarahh27/05/16

14 Jun 2016 Catherine Spence
Shipping Tue 14 Jun 2016

Issues:72206

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110040 ORD83306

Issue ID #83216

Date Created 10/Nov/2016

Issued To: General

Completed Status: 10 Nov 2016

Stock Ref: 0110040

Opera A/c: 00012178

Order Number: ORD83306

Notes:

10 Nov 2016 08:46:14 AM Catherine Spence
Shipping Thu 10 Nov 2016

Issues:83216

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110040 ORD86208

Issue ID #94398

Date Created 09/May/2017

Issued To: General

Completed Status: 19 Jun 2017

Stock Ref: 0110040

Opera A/c: 00012178

Order Number: ORD86208

Notes:

09 May 2017 07:48:07 AM Catherine Spence
Back Order - Supplier

09 May 2017 09:18:44 AM Katie Evans
SL offered part shipment

Issues:94398

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110057 ORD82813

Issue ID #81473

Date Created 13/Oct/2016

Issued To: General

Completed Status: 13 Oct 2016

Stock Ref: 0110057

Opera A/c: 00012178

Order Number: ORD82813

Notes:

13 Oct 2016 Catherine Spence
Shipping Thu 13 Oct 2016

Issues:81473

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110425 ORD80027

Issue ID #70780

Date Created 03/May/2016

Issued To: General

Completed Status: 03 May 2016

Stock Ref: 0110425

Opera A/c: 00012178

Order Number: ORD80027

Notes:

03 May 2016 Catherine Spence
Shipping Tue 03 May 2016

Issues:70780

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110425 ORD80348

Issue ID #71704

Date Created 19/May/2016

Issued To: General

Completed Status: 19 May 2016

Stock Ref: 0110425

Opera A/c: 00012178

Order Number: ORD80348

Notes:

19 May 2016 Catherine Spence
Shipping Thu 19 May 2016

Issues:71704

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110425 ORD83922

Issue ID #85359

Date Created 14/Dec/2016

Issued To: General

Completed Status: 14 Dec 2016

Stock Ref: 0110425

Opera A/c: 00012178

Order Number: ORD83922

Notes:

14 Dec 2016 07:49:57 AM Catherine Spence
Shipping Wed 14 Dec 2016

Issues:85359

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110425 ORD84802

Issue ID #88649

Date Created 08/Feb/2017

Issued To: General

Completed Status: 08 Feb 2017

Stock Ref: 0110425

Opera A/c: 00012178

Order Number: ORD84802

Notes:

08 Feb 2017 07:46:03 AM Catherine Spence
Shipping Wed 08 Feb 2017

Issues:88649

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110425 ORD85747

Issue ID #92534

Date Created 10/Apr/2017

Issued To: General

Completed Status: 10 Apr 2017

Stock Ref: 0110425

Opera A/c: 00012178

Order Number: ORD85747

Notes:

10 Apr 2017 07:39:09 AM Catherine Spence
Shipping Mon 10 Apr 2017

Issues:92534

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110425 ORD85984

Issue ID #93417

Date Created 25/Apr/2017

Issued To: General

Completed Status: 25 Apr 2017

Stock Ref: 0110425

Opera A/c: 00012178

Order Number: ORD85984

Notes:

25 Apr 2017 07:39:27 AM Catherine Spence
Shipping Tue 25 Apr 2017

Issues:93417

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110425 ORD87188

Issue ID #98366

Date Created 07/Jul/2017

Issued To: General

Completed Status: 07 Jul 2017

Stock Ref: 0110425

Opera A/c: 00012178

Order Number: ORD87188

Notes:

07 Jul 2017 07:26:52 AM Catherine Spence
Shipping Fri 07 Jul 2017

Issues:98366

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110425 ORD88066

Issue ID #101760

Date Created 30/Aug/2017

Issued To: General

Completed Status: 30 Aug 2017

Stock Ref: 0110425

Opera A/c: 00012178

Order Number: ORD88066

Notes:

30 Aug 2017 07:44:37 AM Catherine Spence
Shipping Wed 30 Aug 2017

Issues:101760

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0110429 ORD86654

Issue ID #96080

Date Created 06/Jun/2017

Issued To: General

Completed Status: 06 Jun 2017

Stock Ref: 0110429

Opera A/c: 00012178

Order Number: ORD86654

Notes:

06 Jun 2017 07:45:56 AM Catherine Spence
Shipping Tue 06 Jun 2017

Issues:96080

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0131201 ORD85355

Issue ID #91044

Date Created 15/Mar/2017

Issued To: General

Completed Status: 16 Mar 2017

Stock Ref: 0131201

Opera A/c: 00012178

Order Number: ORD85355

Notes:

15 Mar 2017 08:28:54 AM Catherine Spence
Shipping Wed 15 Mar 2017

Issues:91044

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 0196000 ORD83364

Issue ID #83924

Date Created 21/Nov/2016

Issued To: General

Completed Status: 23 Dec 2016

Stock Ref: 0196000

Opera A/c: 00012178

Order Number: ORD83364

Notes:

21 Nov 2016 07:46:44 AM Catherine Spence
Back Order - Supplier

Issues:83924

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 2510000 ORD77892

Issue ID #65974

Date Created 29/Dec/2015

Issued To: General

Completed Status: 21 Jul 2016

Stock Ref: 2510000

Opera A/c: 00012178

Order Number: ORD77892

Notes:

29 Dec 2015 Catherine Spence
Back Order - Supplier

14 Jan 2016 Katie Evans
Emailed Alison to inform her of the wait. SW 24/12/15

11 May 2016 Emma Clark
Please can you send leaflet package with this order. On goods out shelf next to PPQ machine. CH
11/05/2016

20 May 2016 Catherine Spence
See Attached Notes
didnt see this note, saw note on item which said send with next order, sent it with an order yesterday

14 Jul 2016 Catherine Spence
Back Order - Supplier

Issues:65974

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 2510000 ORD85279

Issue ID #90749

Date Created 09/Mar/2017

Issued To: General

Completed Status: 09 Mar 2017

Stock Ref: 2510000

Opera A/c: 00012178

Order Number: ORD85279

Notes:

09 Mar 2017 08:31:30 AM Catherine Spence
Shipping Thu 09 Mar 2017

Issues:90749

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 2510005 ORD80227

Issue ID #71377

Date Created 13/May/2016

Issued To: General

Completed Status: 01 Jun 2016

Stock Ref: 2510005

Opera A/c: 00012178

Order Number: ORD80227

Notes:

13 May 2016 Katie Evans

See Attached Notes

Emailed to advise of delay. SW 12/05/2016

16 May 2016 Catherine Spence

Back Order - Production

Issues:71377

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 3210013 ORD81881

Issue ID #77136

Date Created 18/Aug/2016

Issued To: General

Completed Status: 18 Aug 2016

Stock Ref: 3210013

Opera A/c: 00012178

Order Number: ORD81881

Notes:

18 Aug 2016 Catherine Spence
Shipping Thu 18 Aug 2016

Issues:77136

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 3210013 ORD85106

Issue ID #90152

Date Created 28/Feb/2017

Issued To: General

Completed Status: 28 Feb 2017

Stock Ref: 3210013

Opera A/c: 00012178

Order Number: ORD85106

Notes:

28 Feb 2017 07:37:50 AM Catherine Spence
Shipping Tue 28 Feb 2017

Issues:90152

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 3210013 ORD86160

Issue ID #94169

Date Created 05/May/2017

Issued To: General

Completed Status: 05 May 2017

Stock Ref: 3210013

Opera A/c: 00012178

Order Number: ORD86160

Notes:

05 May 2017 07:28:32 AM Catherine Spence
Shipping Fri 05 May 2017

Issues:94169

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012178 3210013 ORD88358

Issue ID #103133

Date Created 18/Sep/2017

Issued To: General

Completed Status: 28 Sep 2017

Stock Ref: 3210013

Opera A/c: 00012178

Order Number: ORD88358

Notes:

18 Sep 2017 09:02:27 AM Zoey Teal
Waiting for part confirmation.

Issues:103133

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012672 0012160 ORD85469

Issue ID #91409

Date Created 22/Mar/2017

Issued To: General

Completed Status: 22 Mar 2017

Stock Ref: 0012160

Opera A/c: 00012672

Order Number: ORD85469

Notes:

22 Mar 2017 07:41:10 AM Catherine Spence
Shipping Wed 22 Mar 2017

Issues:91409

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012907 0012160 ORD82919

Issue ID #81984

Date Created 20/Oct/2016

Issued To: General

Completed Status: 20 Oct 2016

Stock Ref: 0012160

Opera A/c: 00012907

Order Number: ORD82919

Notes:

20 Oct 2016 09:42:31 AM Katie Evans

See Attached Notes

Customer amending order, please don't ship yet

20 Oct 2016 09:42:40 AM Katie Evans

Order amended and re-scanned, please proceed

Issues:81984

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012907 0012160 ORD82997

Issue ID #82201

Date Created 25/Oct/2016

Issued To: General

Completed Status: 25 Oct 2016

Stock Ref: 0012160

Opera A/c: 00012907

Order Number: ORD82997

Notes:

25 Oct 2016 08:13:20 AM Catherine Spence
Shipping Tue 25 Oct 2016

Issues:82201

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012907 0012160 ORD85095

Issue ID #90075

Date Created 27/Feb/2017

Issued To: General

Completed Status: 27 Feb 2017

Stock Ref: 0012160

Opera A/c: 00012907

Order Number: ORD85095

Notes:

27 Feb 2017 07:48:05 AM Catherine Spence
Shipping Mon 27 Feb 2017

Issues:90075

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012955 0012160 ORD85468

Issue ID #91408

Date Created 22/Mar/2017

Issued To: General

Completed Status: 22 Mar 2017

Stock Ref: 0012160

Opera A/c: 00012955

Order Number: ORD85468

Notes:

22 Mar 2017 07:40:51 AM Catherine Spence
Shipping Wed 22 Mar 2017

22 Mar 2017 01:55:41 PM Katie Evans
Order can be shipped, account has disappeared from IntraStats as discussed with CG so cannot scan

22 Mar 2017 01:55:41 PM Katie Evans
Order can be shipped, account has disappeared from IntraStats as discussed with CG so cannot scan

Issues:91408

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

Backorder 00012971 0012160 ORD81168

Issue ID #74321

Date Created 05/Jul/2016

Issued To: Catherine Spence

Completed Status: 05 Jul 2016

Stock Ref: 0012160

Opera A/c: 00012971

Order Number: ORD81168

Notes:

05 Jul 2016 Emily Hanson
on 8 due to him coming in today and paying.

05 Jul 2016 Steve Hardaker
Please can you pick this ready for him coming in, we expect him around 12 noon, at which time we will process his credit card.

05 Jul 2016 Sarah Walton
See Attached Notes
This has now been changed to a Priority 1 and the customer has paid and collected

Issues:74321

VIAMED Management Meeting - Other

Certificates of origin: 0012160...

Issue ID #70803

Date Created 03/May/2016

Issued To: Derek Lamb

Completed Status: 23 Aug 2016

Notes:

Added by Steve Nixon sent to Derek Lamb

As discussed can you please generate certificates of origin for:

0012160

0014590

0014750

0014756

0014835

19 May 2016 Derek Lamb

In the Pen Icon of stock pages

Issues:70803

VIAMED Sales And Marketing - Sales Viamed Medical Export

Cortessis - Greek Ambulance Tender

Issue ID #98189

Date Created 05/Jul/2017

Issued To: Katie Evans

Completed Status: 29 Sep 2017

Notes:

Copy Issue Main Issue #98187

Added by Ryan Swaine sent to Steve Nixon

Cortessis has received his PO from Peugeot and we should receive our PO next Tuesday. The quantities have been reduced slightly to the following:

143x

0012162 - VM-2160

0014750 - Included Silicone Adult SpO2 Sensor

0014895 - 1.2m Extension Cable

0022171 - Universal Mounting Plate

0121180 - V Wall Mount

Delivery will be to the ambulance manufacturer in Portugal, address details will be confirmed next week in the PO. Invoiced to Cortessis in Greece.

Delivery: Required in Portugal for middle of September.

Katie: Please update proforma invoice accordingly

05 Jul 2017 Katie Evans

Updated quote and emailed to Diamond

28 Jul 2017 Katie Evans

5 x shipping today as they requested, the remaining are on track for September

29 Sep 2017 Ryan Swaine

Issues:98189

VIAMED Sales And Marketing - Sales Viamed Medical Export

Cortessis - Greek Ambulance Tender

Issue ID #98188

Date Created 05/Jul/2017

Issued To: Jonathan Connor

Completed Status: 06 Sep 2017

Notes:

Copy Issue Main Issue #98187

Added by Ryan Swaine sent to Steve Nixon

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0014750 - Included Silicone Adult SpO2 Sensor

0014895 - 1.2m Extension Cable

0022171 - Universal Mounting Plate

0121180 - V Wall Mount

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Delivery: Required in Portugal for middle of September.

Katie: Please update proforma invoice accordingly

07 Jul 2017 Jonathan Connor
Ordered

Issues:98188

VIAMED Sales And Marketing - Sales Viamed Medical Export

Cortessis - Greek Ambulance Tender

Issue ID #98187

Date Created 05/Jul/2017

Issued To: Jonathan Connor

Completed Status: 06 Sep 2017

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Added by Ryan Swaine sent to Steve Nixon

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Delivery will be to the ambulance manufacturer in Portugal, address details will be confirmed next week in the PO. Invoiced to Cortessis in Greece.

Delivery: Required in Portugal for middle of September.

Katie: Please update proforma invoice accordingly

06 Jul 2017 Steve Nixon

Next Action Changed From Steve Nixon To Jonathan Connor JC, please order. BPM have 100 ext. cables.

NOTE: Software needs updating to resolve screen Greek translation errors.

07 Jul 2017 Jonathan Connor
Ordered

Issues:98187

VIAMED Sales And Marketing - Sales Viamed Medical Export

Cortessis Order (Viamed VM-2160)

Issue ID #103723

Date Created 25/Sep/2017

Issued To: Jonathan Connor

Completed Status: 05 Oct 2017

Notes:

Added by Ryan Swaine sent to Jonathan Connor

We are entering in to another 2x tenders, which we have a good chance of winning, but the devices need to be labelled Viamed. Please order the devices and place on a hold shelf, please see SN for further details.

The total requirement for both tenders together will be:

31x VM-2160 (0012162)

31x Silicone adult sensors (to be included with devices) (0014750)

31x 1.2m Ext Cables (0014895)

6x Universal Mounting plates (0022171)

6x V Wall mount (0121180)

05 Oct 2017 Jonathan Connor
ordered

05 Oct 2017 Ryan Swaine

Issues:103723

VIAMED Stock Meeting - Stock Queries

Declarations of Origin Required

Issue ID #70940

Date Created 05/May/2016

Issued To: Derek Lamb

Completed Status: 11 May 2016

Notes:

Copy Issue Main Issue #70939

Added by Katie Evans sent to Steve Nixon

Please could we create declarations of origin for part numbers:

0012160

0014590

0014750

0014756

0014835

Needed for Ryan`s customer, Golden Medical Tech, Peru

05 May 2016 Derek Lamb

should be linked, from the intrastats page

click the (i) Country of Origin,

should be a couple links

06 May 2016 Katie Evans

My apologies, part number 0014756 is unavailable, says, "needs checking";

09 May 2016 Derek Lamb

Fixed

11 May 2016 Katie Evans

Thank you

Issues:70940

VIAMED Stock Meeting - Stock Queries

Declarations of Origin Required

Issue ID #70939

Date Created 05/May/2016

Issued To: Steve Nixon

Completed Status: 12 May 2016

Notes:

Added by Katie Evans sent to Steve Nixon

Please could we create declarations of origin for part numbers:

0012160

0014590

0014750

0014756

0014835

Needed for Ryan`s customer, Golden Medical Tech, Peru

12 May 2016 Katie Evans

Issues:70939

VIAMED General Issue - VIAMED General Issue

Demo stock to move

Issue ID #74834

Date Created 12/Jul/2016

Issued To: Jonathan Connor

Completed Status: 13 Jul 2016

Notes:

Added by Steve Hardaker sent to Jonathan Connor

Please can you scan 0111265 UltraMaxO2 ID956542 back to main stock from my demo stock. Never left the building, perfect condition, just needs batteries re-bagging.

Also, 0012160 ID842231 to Main SOR to go out to a UK distributor on SOR.

Note: the VM-2160 box also contains a sensor 0014750 ID711777 which is already scanned to Main SOR.

13 Jul 2016 Jonathan Connor

Returned 0111265 to QA, MG to put through QA system. 2160 returned to SOR and given back to Cathy

13 Jul 2016 Steve Hardaker

Issues:74834

Intrastats - Future Features needed

DoC - 0014890

Issue ID #102894

Date Created 14/Sep/2017

Issued To: Derek Lamb

Completed Status: Still Outstanding

Notes:

Added by Katie Evans sent to Derek Lamb

Please could we have a Declaration of Conformity for 0014890?

Issues:102894

Intrastats - Intrastats

Image exporter issues

Issue ID #54413

Date Created 21/Nov/2014

Issued To: Derek Lamb

Completed Status: 16 Aug 2016

Notes:

Added by Steve Hardaker sent to Derek Lamb

I'm still having problems with this. Catrin and I have been using the `Check the Images` function to look for gaps and images that aren't the most suitable.

By rearranging the order on the website, Catrin has corrected a lot of them, however, when I export the data, the URLs are not there.

I am currently exporting the following 2 fields but neither seems to contain the data:

- Stock Extra thumbnailurl 48
- Stock Extra imageurl 50

Am I using the wrong fields or is something else going wrong?

An easy one to test is using my group: "Steve Hardaker SJH Eyemax2 (packs)", the image checker shows images, but the export routine delivers empty cells in the image fields.

24 Nov 2014 Derek Lamb

think I solved this on Friday,
problem was with the image viewer not the exporter.

27 Nov 2014 Steve Hardaker

The image checker is now showing the same image as the exported link but this is not the same as the top image on the website.

We have repeatedly tested by changing the order of the images on the website, and the one we think of as the top image is not the one being exported in all cases.

Probably need to flag one image on the website as the Primary Image.

28 Nov 2014 Derek Lamb

really hoping its working now,
I've added (a rough and ready) button on the website to choose the primary image for a product,
this should be the one in the export file.
its possible I need to empty out the current data and let it rebuild itself -
as ever let me know if it doesn't work right

03 Dec 2014 Steve Hardaker

Subject Changed From Exporter template - image links

Subject Changed To Catrin is going to run some checks on the website, will let you know next week.

In a related issue, the exported URLs are not being recognized by Libre Office, it needs me to enter a space after the URL to recognize it as a hyperlink. Is it possible to add a trailing space after each one and I will test to see if this automatically allows them to be recognized?

03 Dec 2014 Steve Hardaker

Subject Changed From

Subject Changed To Image exporter issues

04 Dec 2014 Derek Lamb
done the space at end of the fields

04 Dec 2014 Steve Hardaker

Didn't work, now I have to delete the space. It seems to need some action, such as adding or removing something from the URL once it is in the spreadsheet in order to auto-detect it.

Unless you have any other ideas, just bounce it back to me and I'll just have to edit them manually for now, and once we have proved the image exporter is working correctly, it won't be necessary.

04 Dec 2014 Derek Lamb
want me to remove the spaces then :)

you sure you want them clickable in the first place?
I'd imagine that they just get imported into some other system,

09 Dec 2014 Steve Hardaker

Yeah remove them. The reason I wanted them clickable is so that I can quickly check the images when exporting the data.

The image exporter was meant to get around this but then we had problems with that showing the wrong images so I wanted to check the original exported data.

Don't suppose you can think of another way of doing it? Maybe an automatic check to confirm that the image URL that you grab from the website is exactly the same as the URL in the extended data fields?

09 Dec 2014 Derek Lamb

should be the same now, using a set as default button on the web to decide which picture

23 Dec 2014 Steve Hardaker

Still not working. As an example, Catrin has set the primary image for 0012101 to this:

<http://www.viamed.co.uk/eng/Uploads/1A2868A971dA.jpg>

but the image I get exported from the stock groups is this:

<http://www.viamed.co.uk/eng/Uploads/1A2871Adc2bA.jpg>

23 Dec 2014 Derek Lamb

system worked, it just wasn't being run,
added into the daily routines so any changes are reflected the next day.

07 Jan 2016 Steve Hardaker

I think you've broke it again with the recent website changes. Changing the URL that the export routine uses from eng to uk may solve it though.

08 Jan 2016 Catrin Hird

It is also saying can not connect to MySQL. Also images which are set as primary on the website are not showing as there on the list for example 0012160.

01 Jun 2016 Derek Lamb

think it's fixed

16 Aug 2016 Steve Hardaker

Seems to be fixed now. Spotted quite a few gaps where the image links are missing, sent an issue to Catrin.

Issues:54413

VIAMED General Issue - General Office Procedures

Intrastats/Opera Memos

Issue ID #72598

Date Created 07/Jun/2016

Issued To: Catrin Hird

Completed Status: 09 Jun 2016

Notes:

Added by Katie Evans sent to Catrin Hird

Would it be possible to add the Opera memos into Intrastats for the optional free accessories for the VM2160, Vm-2500M and S, and the AX/MX300i?

08 Jun 2016 Catrin Hird

VM-2160 0012160 - 0012164 done

VM-2160 Vet 0012175 - 0012179 done

Capnograph 4410500 - 4410521 done

Capnograph Vet 4410530, 4410540 done

AX MX 0111230 - 0111239 done

09 Jun 2016 Katie Evans

thank you :)

Issues:72598

VIAMED Sales And Marketing - Mailshots UK

Lost Customers Tag in Sales

Issue ID #63017

Date Created 18/Sep/2015

Issued To: Derek Lamb

Completed Status: 27 Jun 2016

Notes:

Added by Catrin Hird sent to Derek Lamb

Is there a way we can add a tag on the sales screen which shows that lost customers has been completed for a certain product.

16 Mar 2016 Derek Lamb

Done

please give me list of old lost customer stuff,
add the part numbers into the list and complete them

Ill fix the completed dates

31 Mar 2016 Catrin Hird

All oxygen sensors July 2015

Eyemax 1114005/1114006/1114007 July 2015

Posey Wraps 0021013 June 2015

VM-2160 0012160 September 2015

Flowsensors 4310002 4310003 September 2015

Automotive Oxygen Sensors September 2015

01 Jun 2016 Derek Lamb

added them into new list for lost customers

need to work on the turn over pages now to actually flag up the tags

22 Jun 2016 Derek Lamb

done

27 Jun 2016 Catrin Hird

Excellent, thanks

Issues:63017

VIAMED Sales And Marketing - Sales Viamed Medical Export
Military Tender Order for Medline (ac: 7246) - Stock to reserve
Issue ID #103378
Date Created 20/Sep/2017
Issued To: Jonathan Connor
Completed Status: 22 Sep 2017

Notes:

Added by Ryan Swaine sent to Jonathan Connor
20x VM-2160 (0012160) with adult silicone sensors
20x Ear sensor for VM-2160

335x VM-2101: Stock of 311 to reserve against order for shipping in October. Additional stock to be coordinated with SN and to be dispatched from Viamed on 7th October.

22 Sep 2017 Jonathan Connor
Done

22 Sep 2017 Ryan Swaine
Thank you

Issues:103378

Non Conformance Issues - Non Conformance Issues

Order Error : ORD83281 Missing Stock items - Office

Issue ID #83137

Date Created 09/Nov/2016

Issued To: Derek Lamb

Completed Status: 09 Nov 2016

Notes:

Auto Issue from Error Log ORD83281

Order Entered by Other

Order Checked by Emily Hanson

Error was Missing Stock items - Office

Fault:

order for 0012160 has no free probe on the order

Possible Fix

re-check add item to order and re-check through the system

Issues:83137

VIAMED Stock Meeting - Any Other Business

Parts for SBRI SpO2 trial

Issue ID #94343

Date Created 08/May/2017

Issued To: Jonathan Connor

Completed Status: 05 Jun 2017

Notes:

Added by Steve Nixon sent to Jonathan Connor

As discussed, can you please produce labels and supply pouches for disposable sensors, so that I can repack the sensors that have been provided by Bluepoint. Sensors are to be used for the R&D trial at Sheffield Children`s Hospital. Don`t affix the labels.

Paediatric: 20 x 0014994, lot 242313 date 2017-12

Infant: 27 x 0014995, lot 242315 date 2017-12

Neonatal: 24 x 0014996, lot 242314 date 2017-12

I also need:

1 x 0014895 ext cable

1 x 0014896 ext cable

1 x 0014889 sensor wraps

2 x 9950051 AA batteries, pack of 10

10 x 9950053 AA batteries, pack of 3

18 May 2017 Jonathan Connor
done

Issues:94343

VIAMED Sales And Marketing - Sales Viamed Medical Export

Please reserve VM-2160 stock until 27/10/17

Issue ID #106042

Date Created 19/Oct/2017

Issued To: Jonathan Connor

Completed Status: Still Outstanding

Notes:

Added by Ryan Swaine sent to Jonathan Connor

Please reserve 10 x VM-2160 (0012160) for Medline. We are expecting to receive the order next week?

REF: Anna

Ac: 00007246

Part: 0012160

Issues:106042

- Back Order Report

POR10651 0014651 07/06/2017

Issue ID #93060

Date Created 19/Apr/2017

Issued To: Jonathan Connor

Completed Status: 24 Apr 2017

Notes:

POR10651 0014651 Estimated ship to us date changed to 07 / 06 / 2017

Issues:93060

- Back Order Report

POR10651 0014752 07/06/2017

Issue ID #93061

Date Created 19/Apr/2017

Issued To: Jonathan Connor

Completed Status: 24 Apr 2017

Notes:

POR10651 0014752 Estimated ship to us date changed to 07 / 06 / 2017

Issues:93061

- Back Order Report

POR10651 0014753 07/06/2017

Issue ID #93062

Date Created 19/Apr/2017

Issued To: Jonathan Connor

Completed Status: 24 Apr 2017

Notes:

POR10651 0014753 Estimated ship to us date changed to 07 / 06 / 2017

Issues:93062

- Back Order Report

POR10651 0014754 07/06/2017

Issue ID #93066

Date Created 19/Apr/2017

Issued To: Jonathan Connor

Completed Status: 24 Apr 2017

Notes:

POR10651 0014754 Estimated ship to us date changed to 07 / 06 / 2017

Issues:93066

- Back Order Report

POR10651 0014850 31/12/2017

Issue ID #93064

Date Created 19/Apr/2017

Issued To: Jonathan Connor

Completed Status: 24 Apr 2017

Notes:

POR10651 0014850 Estimated ship to us date changed to 31 / 12 / 2017

Issues:93064

- Back Order Report

POR10651 0014851 07/06/2017

Issue ID #93065

Date Created 19/Apr/2017

Issued To: Jonathan Connor

Completed Status: 24 Apr 2017

Notes:

POR10651 0014851 Estimated ship to us date changed to 07 / 06 / 2017

Issues:93065

- Back Order Report

POR10721 0012175 //

Issue ID #70543

Date Created 27/Apr/2016

Issued To: Jonathan Connor

Completed Status: 27 Apr 2016

Notes:

POR10721 0012175 Estimated ship to us date changed to / /

Issues:70543

- Back Order Report

POR10721 0012175 06/06/2016

Issue ID #70693

Date Created 29/Apr/2016

Issued To: Jonathan Connor

Completed Status: 29 Apr 2016

Notes:

POR10721 0012175 Estimated ship to us date changed to 06 / 06 / 2016

Issues:70693

- Back Order Report

POR10762 0012165 //

Issue ID #72214

Date Created 31/May/2016

Issued To: Jonathan Connor

Completed Status: 31 May 2016

Notes:

POR10762 0012165 Estimated ship to us date changed to / /

Issues:72214

- Back Order Report

POR10782 0012160 //

Issue ID #72639

Date Created 08/Jun/2016

Issued To: Jonathan Connor

Completed Status: 08 Jun 2016

Notes:

POR10782 0012160 Estimated ship to us date changed to / /

Issues:72639

- Back Order Report

POR10782 0012160 //

Issue ID #72638

Date Created 08/Jun/2016

Issued To: Jonathan Connor

Completed Status: 08 Jun 2016

Notes:

POR10782 0012160 Estimated ship to us date changed to / /

Issues:72638

- Back Order Report

POR10782 0012160 //

Issue ID #72434

Date Created 03/Jun/2016

Issued To: Jonathan Connor

Completed Status: 03 Jun 2016

Notes:

POR10782 0012160 Estimated ship to us date changed to / /

Issues:72434

- Back Order Report

POR10782 0012160 18/07/2016

Issue ID #72823

Date Created 13/Jun/2016

Issued To: Jonathan Connor

Completed Status: 13 Jun 2016

Notes:

POR10782 0012160 Estimated ship to us date changed to 18 / 07 / 2016

Issues:72823

- Back Order Report

POR10845 0012161 //

Issue ID #75145

Date Created 15/Jul/2016

Issued To: Jonathan Connor

Completed Status: 15 Jul 2016

Notes:

POR10845 0012161 Estimated ship to us date changed to / /

Issues:75145

- Back Order Report

POR10845 0012161 06/09/2016

Issue ID #75415

Date Created 21/Jul/2016

Issued To: Jonathan Connor

Completed Status: 21 Jul 2016

Notes:

POR10845 0012161 Estimated ship to us date changed to 06 / 09 / 2016

Issues:75415

- Back Order Report

POR10845 0014895 //

Issue ID #75147

Date Created 15/Jul/2016

Issued To: Jonathan Connor

Completed Status: 15 Jul 2016

Notes:

POR10845 0014895 Estimated ship to us date changed to / /

Issues:75147

- Back Order Report

POR10845 0014895 06/09/2016

Issue ID #75417

Date Created 21/Jul/2016

Issued To: Jonathan Connor

Completed Status: 21 Jul 2016

Notes:

POR10845 0014895 Estimated ship to us date changed to 06 / 09 / 2016

Issues:75417

- Back Order Report

POR10927 0012175 //

Issue ID #80067

Date Created 27/Sep/2016

Issued To: Jonathan Connor

Completed Status: 27 Sep 2016

Notes:

POR10927 0012175 Estimated ship to us date changed to / /

Issues:80067

- Back Order Report

POR10927 0012175 //

Issue ID #79910

Date Created 26/Sep/2016

Issued To: Jonathan Connor

Completed Status: 26 Sep 2016

Notes:

POR10927 0012175 Estimated ship to us date changed to / /

Issues:79910

- Back Order Report

POR10927 0012175 //

Issue ID #78473

Date Created 06/Sep/2016

Issued To: Jonathan Connor

Completed Status: 06 Sep 2016

Notes:

POR10927 0012175 Estimated ship to us date changed to / /

Issues:78473

- Back Order Report

POR10935 0012160 //

Issue ID #78855

Date Created 12/Sep/2016

Issued To: Jonathan Connor

Completed Status: 13 Sep 2016

Notes:

POR10935 0012160 Estimated ship to us date changed to / /

Issues:78855

- Back Order Report

POR10935 0012160 //

Issue ID #78847

Date Created 12/Sep/2016

Issued To: Jonathan Connor

Completed Status: 13 Sep 2016

Notes:

POR10935 0012160 Estimated ship to us date changed to / /

Issues:78847

- Back Order Report

POR10935 0012160 01/11/2016

Issue ID #79044

Date Created 14/Sep/2016

Issued To: Jonathan Connor

Completed Status: 15 Sep 2016

Notes:

POR10935 0012160 Estimated ship to us date changed to 01 / 11 / 2016

Issues:79044

- Back Order Report

POR10974 0014895 //

Issue ID #80645

Date Created 04/Oct/2016

Issued To: Jonathan Connor

Completed Status: 04 Oct 2016

Notes:

POR10974 0014895 Estimated ship to us date changed to / /

Issues:80645

- Back Order Report

POR10974 0014895 04/11/2016

Issue ID #80726

Date Created 05/Oct/2016

Issued To: Jonathan Connor

Completed Status: 05 Oct 2016

Notes:

POR10974 0014895 Estimated ship to us date changed to 04 / 11 / 2016

Issues:80726

- Back Order Report

POR11020 0012166 //

Issue ID #83262

Date Created 10/Nov/2016

Issued To: Jonathan Connor

Completed Status: 10 Nov 2016

Notes:

POR11020 0012166 Estimated ship to us date changed to / /

Issues:83262

- Back Order Report

POR11020 0012166 //

Issue ID #83243

Date Created 10/Nov/2016

Issued To: Jonathan Connor

Completed Status: 10 Nov 2016

Notes:

POR11020 0012166 Estimated ship to us date changed to / /

Issues:83243

- Back Order Report

POR11020 0012166 //

Issue ID #83048

Date Created 08/Nov/2016

Issued To: Jonathan Connor

Completed Status: 08 Nov 2016

Notes:

POR11020 0012166 Estimated ship to us date changed to / /

Issues:83048

- Back Order Report

POR11020 0012166 //

Issue ID #82896

Date Created 04/Nov/2016

Issued To: Jonathan Connor

Completed Status: 07 Nov 2016

Notes:

POR11020 0012166 Estimated ship to us date changed to / /

Issues:82896

- Back Order Report

POR11020 0012166 //

Issue ID #82557

Date Created 31/Oct/2016

Issued To: Jonathan Connor

Completed Status: 01 Nov 2016

Notes:

POR11020 0012166 Estimated ship to us date changed to / /

Issues:82557

- Back Order Report

POR11020 0012166 31/12/2016

Issue ID #83263

Date Created 10/Nov/2016

Issued To: Jonathan Connor

Completed Status: 11 Nov 2016

Notes:

POR11020 0012166 Estimated ship to us date changed to 31 / 12 / 2016

Issues:83263

- Back Order Report

POR11027 0012160 //

Issue ID #83253

Date Created 10/Nov/2016

Issued To: Jonathan Connor

Completed Status: 10 Nov 2016

Notes:

POR11027 0012160 Estimated ship to us date changed to / /

Issues:83253

- Back Order Report

POR11027 0012160 //

Issue ID #83244

Date Created 10/Nov/2016

Issued To: Jonathan Connor

Completed Status: 10 Nov 2016

Notes:

POR11027 0012160 Estimated ship to us date changed to / /

Issues:83244

- Back Order Report

POR11027 0012160 //

Issue ID #82801

Date Created 03/Nov/2016

Issued To: Jonathan Connor

Completed Status: 03 Nov 2016

Notes:

POR11027 0012160 Estimated ship to us date changed to / /

Issues:82801

- Back Order Report

POR11027 0012160 12/12/2016

Issue ID #83364

Date Created 11/Nov/2016

Issued To: Jonathan Connor

Completed Status: 11 Nov 2016

Notes:

POR11027 0012160 Estimated ship to us date changed to 12 / 12 / 2016

Issues:83364

- Back Order Report

POR11246 0012160 30/05/2017

Issue ID #92971

Date Created 18/Apr/2017

Issued To: Jonathan Connor

Completed Status: 24 Apr 2017

Notes:

POR11246 0012160 Estimated ship to us date changed to 30 / 05 / 2017

Issues:92971

- Back Order Report

POR11259 0012161 //

Issue ID #93876

Date Created 03/May/2017

Issued To: Jonathan Connor

Completed Status: 03 May 2017

Notes:

POR11259 0012161 Estimated ship to us date changed to / /

Issues:93876

- Back Order Report

POR11259 0012161 //

Issue ID #93805

Date Created 02/May/2017

Issued To: Jonathan Connor

Completed Status: 03 May 2017

Notes:

POR11259 0012161 Estimated ship to us date changed to / /

Issues:93805

- Back Order Report

POR11259 0012161 //

Issue ID #93804

Date Created 02/May/2017

Issued To: Jonathan Connor

Completed Status: 03 May 2017

Notes:

POR11259 0012161 Estimated ship to us date changed to / /

Issues:93804

- Back Order Report

POR11323 0012160 //

Issue ID #97741

Date Created 29/Jun/2017

Issued To: Jonathan Connor

Completed Status: 29 Jun 2017

Notes:

POR11323 0012160 Estimated ship to us date changed to / /

Issues:97741

- Back Order Report

POR11323 0012160 //

Issue ID #97213

Date Created 22/Jun/2017

Issued To: Jonathan Connor

Completed Status: 22 Jun 2017

Notes:

POR11323 0012160 Estimated ship to us date changed to / /

Issues:97213

- Back Order Report

POR11323 0012175 //

Issue ID #97742

Date Created 29/Jun/2017

Issued To: Jonathan Connor

Completed Status: 29 Jun 2017

Notes:

POR11323 0012175 Estimated ship to us date changed to / /

Issues:97742

- Back Order Report

POR11323 0012175 //

Issue ID #97214

Date Created 22/Jun/2017

Issued To: Jonathan Connor

Completed Status: 22 Jun 2017

Notes:

POR11323 0012175 Estimated ship to us date changed to / /

Issues:97214

- Back Order Report

POR11342 0012162 //

Issue ID #100699

Date Created 14/Aug/2017

Issued To: Jonathan Connor

Completed Status: 14 Aug 2017

Notes:

POR11342 0012162 Estimated ship to us date changed to / /

Issues:100699

- Back Order Report

POR11342 0012162 //

Issue ID #99287

Date Created 24/Jul/2017

Issued To: Jonathan Connor

Completed Status: 26 Jul 2017

Notes:

POR11342 0012162 Estimated ship to us date changed to / /

Issues:99287

- Back Order Report

POR11342 0012162 //

Issue ID #98638

Date Created 12/Jul/2017

Issued To: Jonathan Connor

Completed Status: 12 Jul 2017

Notes:

POR11342 0012162 Estimated ship to us date changed to / /

Issues:98638

- Back Order Report

POR11342 0014895 //

Issue ID #100701

Date Created 14/Aug/2017

Issued To: Jonathan Connor

Completed Status: 14 Aug 2017

Notes:

POR11342 0014895 Estimated ship to us date changed to / /

Issues:100701

- Back Order Report

POR11342 0014895 //

Issue ID #99289

Date Created 24/Jul/2017

Issued To: Jonathan Connor

Completed Status: 26 Jul 2017

Notes:

POR11342 0014895 Estimated ship to us date changed to / /

Issues:99289

- Back Order Report

POR11342 0014895 //

Issue ID #98640

Date Created 12/Jul/2017

Issued To: Jonathan Connor

Completed Status: 12 Jul 2017

Notes:

POR11342 0014895 Estimated ship to us date changed to / /

Issues:98640

- Back Order Report

POR11390 0012160 //

Issue ID #101301

Date Created 22/Aug/2017

Issued To: Jonathan Connor

Completed Status: 24 Aug 2017

Notes:

POR11390 0012160 Estimated ship to us date changed to / /

Issues:101301

- Back Order Report

POR11390 0012160 //

Issue ID #100698

Date Created 14/Aug/2017

Issued To: Jonathan Connor

Completed Status: 14 Aug 2017

Notes:

POR11390 0012160 Estimated ship to us date changed to / /

Issues:100698

- Back Order Report

POR11451 0012162 //

Issue ID #104293

Date Created 02/Oct/2017

Issued To: Jonathan Connor

Completed Status: 02 Oct 2017

Notes:

POR11451 0012162 Estimated ship to us date changed to / /

Issues:104293

- Back Order Report

POR11451 0012162 //

Issue ID #104054

Date Created 29/Sep/2017

Issued To: Jonathan Connor

Completed Status: 02 Oct 2017

Notes:

POR11451 0012162 Estimated ship to us date changed to / /

Issues:104054

- Back Order Report

POR11451 0014895 //

Issue ID #104294

Date Created 02/Oct/2017

Issued To: Jonathan Connor

Completed Status: 02 Oct 2017

Notes:

POR11451 0014895 Estimated ship to us date changed to / /

Issues:104294

- Back Order Report

POR11451 0014895 //

Issue ID #104055

Date Created 29/Sep/2017

Issued To: Jonathan Connor

Completed Status: 02 Oct 2017

Notes:

POR11451 0014895 Estimated ship to us date changed to / /

Issues:104055

Intrastats - Intrastats

Postage Northern Ireland Charges (Free Carriage)

Issue ID #95638

Date Created 30/May/2017

Issued To: Derek Lamb

Completed Status: Still Outstanding

Notes:

Added by Catrin Hird sent to Derek Lamb

Please can you clarify Free Carriage (N IRE £5) on Intrastats. I believe (from what I've got from Katie) that if we are sending a product which is free carriage to Northern Ireland then Royal Mail is still free but we would need to charge £5 if having to send UPS.

You may need to clarify this with JC but that is the jist I've got from Katie.

Example 0012160 would not be sent Royal Mail it would be sent UPS but 0110080 1 off would be sent Royal Mail.

Issues:95638

Marketing Job Logger - Marketing Job Logger

Price List VM-2160 SmartSat Price List Confirm/Calculate pricing

Issue ID #72375

Date Created 02/Jun/2016

Issued To: Steve Nixon

Completed Status: Still Outstanding

Notes:

Catrin Hird 02/06/2016 Issue Generated
Price List VM-2160 SmartSat Price List Confirm/Calculate pricing

02 Jun 2016 Catrin Hird

Next Action Changed From To Steve Nixon Hi Steve,

Sorry the following part numbers are not included in price list, I am aware that you do not require USD at the moment so feel free to ignore those. They are not included in the end user pricing if we do require those:

0012166 0001 UK End User
0012166 0004 International Distributor Euros
0012166 0006 International Distributor USD
0012167 0001 UK End User
0012167 0004 International Distributor Euros
0012167 0006 International Distributor USD
0012169 0001 UK End User
0012169 0004 International Distributor Euros
0012169 0006 International Distributor USD
0014651 0001 UK End User
0014651 0004 International Distributor Euros
0014651 0006 International Distributor USD
0014752 0001 UK End User
0014752 0004 International Distributor Euros
0014752 0006 International Distributor USD
0014753 0001 UK End User
0014753 0004 International Distributor Euros
0014753 0006 International Distributor USD
0014850 0001 UK End User
0014850 0004 International Distributor Euros
0014850 0006 International Distributor USD
0014851 0001 UK End User
0014851 0004 International Distributor Euros
0014851 0006 International Distributor USD
0015010 0001 UK End User
0015010 0004 International Distributor Euros
0015010 0006 International Distributor USD
0015011 0001 UK End User
0015011 0004 International Distributor Euros
0015011 0006 International Distributor USD
0015012 0001 UK End User
0015012 0004 International Distributor Euros
0015012 0006 International Distributor USD
0015013 0001 UK End User
0015013 0004 International Distributor Euros
0015013 0006 International Distributor USD

20 Jun 2016 Steve Nixon

Priority Changed From 5 To 1

Issues:72375

VIAMED Stock Meeting - Sale or Returns

Request Scanning Item to Sale or return

Issue ID #74840

Date Created 12/Jul/2016

Issued To: Catherine Spence

Completed Status: 18 Jul 2016

Notes:

Added by Katie Evans sent to Catherine Spence

Please scan to Sale or Returns Location ID34132 Stock Reference: 1 x 0012160 and 1 x 0014750

14 Jul 2016 Catherine Spence
ids944161,947153

18 Jul 2016 Katie Evans
Thank you

Issues:74840

VIAMED Stock Meeting - Sale or Returns
Request Scanning Item to Sale or return
Issue ID #72775
Date Created 10/Jun/2016
Issued To: Jonathan Connor
Completed Status: 12 Jul 2016

Notes:

Added by Steve Hardaker sent to Jonathan Connor
Please scan to Sale or Returns Location ID34132 Stock Reference:

0012160 with standard adult SpO2 sensor.
My Ref: SMC NI

I see we have a few demo units, I'm happy to take one of those as this is for a distributor, but if so, please make sure it is in good condition and wipe the memory first, thanks.

16 Jun 2016 Catherine Spence
id 711777, 842231

17 Jun 2016 Jonathan Connor
Sorry didn't see this with trying to complete everything before I was off. Cathy sorted

17 Jun 2016 Steve Hardaker
No probs, still waiting for him to return the SOR T&Cs anyway. Do you know if Cathy cleared the memory?

21 Jun 2016 Jonathan Connor
memory is clear

12 Jul 2016 Steve Hardaker
Received the SOR T&Cs back, added issue to Office Job list to send via SOR.

Issues:72775

Non Conformance Issues - Non Conformance Issues

Return to Supplier BOX565

Issue ID #104869

Date Created 09/Oct/2017

Issued To: Derek Lamb

Completed Status: Still Outstanding

Notes:

Does this Return BOX565 warrant a NON conformance report via the CAPA process VM3COP10

09 Oct 2017 Derek Lamb
components of a 0012160,
failed internally trying to fit into repairs.

no need to escalate

Issues:104869

VIAMED Stock Meeting - Sale or Returns

Returned Items SOR769

Issue ID #93816

Date Created 02/May/2017

Issued To: Ryan Swaine

Completed Status: 04 May 2017

Notes:

Added by Jonathan Connor sent to Ryan Swaine

SOR ID769

Originally added by :Jonathan Connor

Medilink Yorkshire and Humber Ltd

Peter Wheeler

3 Smithy Wood Drive

Smithy Wood Business Park

Sheffield

0114 232 9273

S35 1QN

Returned : 0012165 T90500203

Returned : 0014751 EEL01309

Returned : 0121182 Tracking22

Returned : 0121182 Tracking3

Returned : 4410500 61130142

03 May 2017 Ryan Swaine

04 May 2017 Jonathan Connor

thanks

Issues:93816

VIAMED Stock Meeting - Sale or Returns
SMC Northern Ireland exhibition stock - Urgent
Issue ID #103719
Date Created 25/Sep/2017
Issued To: Jonathan Connor
Completed Status: 29 Sep 2017

Notes:

Added by Steve Hardaker sent to Jonathan Connor
Richard Quigley at SMC in Northern Ireland has requested some demo stock to allow them to do an exhibition on Saturday 30th.

I have prepared a box of leaflets, brochures and pens, and have pulled the following items out of the ESS exhibition stock for you to send:

1x 4410520 VM-2500-S
1x 0012160 VM-2160
1x 0014750 Adult sensor
1x 0014751 Paed sensor
1x 0014835 Wrap sensor
1x 2810006 MD-300C52
1x 4430001 Flocap sample pack

Please can you also add:

1x 0310030 TT480 (demo unit is fine) complete with a Neopeep circuit with mask and reusable adapter (I have put my non-stock demo one in).

Please can these go today, sorry it's not more notice but I only got this request on Friday as I was away last week when he called.

I have created SOR817 to track it all. Thanks.

25 Sep 2017 Jonathan Connor
Done

29 Sep 2017 Steve Hardaker
Confirmed receipt and discussed at length over the phone with Richard and Karen prior to their exhibition.

Issues:103719

VIAMED Stock Meeting - Stock Queries

Stock request

Issue ID #78584

Date Created 07/Sep/2016

Issued To: Jonathan Connor

Completed Status: 24 Nov 2016

Notes:

Added by Katie Evans sent to Jonathan Connor

Medline requires 10 x 0012160 with 0014750 and 10 x 0014825 for the 17th of October.

They also require 15 x 0012160 with 0014750 and 15 x 0014825 for the 28th of October.

They have also asked for a lead time for 40 x 0012160 with 0014750 and 40 x 0014825.

Please could you ensure we have the stock and advise me on the lead time?

07 Sep 2016 Katie Evans

Dates moved forward by 2 working days.

The sets of 10 are now required to dispatch on the 13th of October and the sets of 15 are required to dispatch on the 26th of October

09 Sep 2016 Jonathan Connor

We are due stock of 00014825 any day really, so should be ok for october. I'll save them when they arrive

I'll place a top up order for 0014825 and see what dates they come back with for the 40, assume 5/6 weeks to get the rest of them in, 2160 and 0014750 we have stock

15 Sep 2016 Katie Evans

They have requested a quote for an additional 40 sets, please could we ensure we have enough stock incase this goes forward? Advised of a 50-60 day manufacture time as per previous POR's but as it is for a military tender, they would be needed in good time

04 Oct 2016 Jonathan Connor

Have this covered, 25 saved for the orders and 75 on PO should be here end of october

05 Oct 2016 Katie Evans

thank you

24 Nov 2016 Jonathan Connor

Got this sorted

24 Nov 2016 Katie Evans

Thank you

Issues:78584

VIAMED Stock Meeting - Missing Stock or Adjustments

Stock to count

Issue ID #70793

Date Created 03/May/2016

Issued To: Ethan Sanderson

Completed Status: 01 Jun 2016

Notes:

Added by Jonathan Connor sent to Ethan Sanderson

Please can you count the below stock. Needs physical count of items and scan all barcodes to stock take in stock book menu. Scan current shelf before scanning barcodes.

3810001

3810000

3810060

3810050

3810051

3810033

3810034

3810061

3810011

3810020

3810030

3810042

0022178

4420615

4420620

4420628

4420621

0022170

03 May 2016 Jonathan Connor

3810033

03 May 2016 Ethan Sanderson

all sorted.

12 May 2016 Jonathan Connor

3810001

3810060

3810033

4420621 - Physical count thinks there are 9, but only 7 scanned

4420620 - Physical count thinks there are 18, but 14 scanned

3810020 Physical count thinkgs there are 5 but 4 counted

A couple to double check, thanks

12 May 2016 Ethan Sanderson

All sorted.

01 Jun 2016 Jonathan Connor

Thanks

Issues:70793

Audits Calander - Audit Calibration

Test equipment and CE label

Issue ID #78160

Date Created 01/Sep/2016

Issued To: Derek Lamb

Completed Status: 19 Sep 2016

Notes:

Added by Helen Lamb sent to Michael Green

CE193, CE194, CE195 and CE196 are going to be printed by JC and passed to you.

I have made a note below of the serial numbers, but please can you add to the issue which item has got which serial number and any other information.

P/N 0012189 S/N 00000286

P/N 0111235 S/N 295487

Cable tester for AX/MX cables

Cable tester for JJCCR cables

09 Sep 2016 Michael Green

CE193 - MX300i - Test unit SN:295487

CE194 - VM2160-L - Test unit SN:00000286

CE195 - AX/MX - sensor cable tester

CE196 - JJCCR - cable tester

14 Sep 2016 Helen Lamb

Next Action Changed From Michael Green To Derek Lamb

14 Sep 2016 Derek Lamb

Done

Issues:78160

Audits Calander - Audit Calibration

Test equipment and CE label

Issue ID #78149

Date Created 01/Sep/2016

Issued To: Derek Lamb

Completed Status: 25 Jan 2017

Notes:

Added by Helen Lamb sent to Helen Lamb

For information we cannot use any test equipment that does not have a CE barcode on it, these show that the equipment is in the Calibration Index. Which is reviewed annually.

Please can you make sure if producing any test equipment or using a piece of equipment from stock that you send an issue to Derek so he can add it to the Index and produce a CE bar code.

01 Sep 2016 Helen Lamb

Created Related Issue #78159

Added by Helen Lamb sent to Jonathan Connor

Please can you print the barcodes for CE193 CE194 CE195 and CE196 these are for Michael Green and his equipment in the R and D room

id`s

996362

996363

996364

996365

01 Sep 2016 Helen Lamb

Created Related Issue #78160

Added by Helen Lamb sent to Michael Green

CE193, CE194, CE195 and CE196 are going to be printed by JC and passed to you.

I have made a note below of the serial numbers, but please can you add to the issue which item has got which serial number and any other information.

P/N 0012189 S/N 00000286

P/N 0111235 S/N 295487

Cable tester for AX/MX cables

Cable tester for JJCCR cables

22 Dec 2016 Helen Lamb

Next Action Changed From Helen Lamb To Michael Green Hi Michael can you confirm we completed this please

28 Dec 2016 Michael Green

Cable tester for AX/MX cables CE195 ID996365. This item does not have a serial number.

Cable tester for JJCCR cables CE196 ID996362. This item does not have a serial number.

VM2160-L SN:00000286 CE194 ID996364

MX300i SN:295487 CE193 ID996363

These units can be found in the R&D room.

29 Dec 2016 Helen Lamb

Next Action Changed From Michael Green To Derek Lamb

04 Jan 2017 Derek Lamb
think this is complete, the index appears upto date

Issues:78149

Marketing Job Logger - Marketing Job Logger

VM-2160 on SOR to SMC Ltd

Issue ID #74837

Date Created 12/Jul/2016

Issued To: 0

Completed Status: Still Outstanding

Notes:

Please can you send the following VM-2160 and sensor to Richard Quigley at SMC Ltd., Northern Ireland:

0012160 - ID842231 (currently with JC with issue 74834 requesting it be scanned to SOR)

0014750 - ID711777 (already scanned to pending SOR stock and in box of the above)

Please provide a quote at distributor pricing.

Issues:74837

VIAMED Sales And Marketing - Sales Viamed Medical Export

VM-2160 sales projections for 2017 & 2018

Issue ID #97429

Date Created 25/Jun/2017

Issued To: Zoey Teal

Completed Status: 25 Jul 2017

Notes:

Copy Issue Main Issue #97422

Added by Steve Nixon sent to Ryan Swaine

What are the stock requirements for the following. Take into consideration that SMARTsat version units should be in stock by 1st September.

0012160 VM-2160 Central Europe

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 188, sales 2017: 77. 16 on pro-forma, current stock: 47, 50 on production order.

0012161 VM-2160 Scandinavian

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 142, sales 2017: 50, current stock: 51

0012162 VM-2160 Special EU Characters

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 94, sales 2017: 5, current stock: 0, quoted: 142

27 Jun 2017 Zoey Teal

I am not aware of anything.

Issues:97429

VIAMED Sales And Marketing - Sales Viamed Medical Export

VM-2160 sales projections for 2017 & 2018

Issue ID #97428

Date Created 25/Jun/2017

Issued To: Sophie Lines

Completed Status: 25 Jul 2017

Notes:

Copy Issue Main Issue #97422

Added by Steve Nixon sent to Ryan Swaine

What are the stock requirements for the following. Take into consideration that SMARTsat version units should be in stock by 1st September.

0012160 VM-2160 Central Europe

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 188, sales 2017: 77. 16 on pro-forma, current stock: 47, 50 on production order.

0012161 VM-2160 Scandinavian

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 142, sales 2017: 50, current stock: 51

0012162 VM-2160 Special EU Characters

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 94, sales 2017: 5, current stock: 0, quoted: 142

03 Jul 2017 Sophie Lines

Issues:97428

VIAMED Sales And Marketing - Sales Viamed Medical Export

VM-2160 sales projections for 2017 & 2018

Issue ID #97427

Date Created 25/Jun/2017

Issued To: Sarah Walton

Completed Status: 25 Jul 2017

Notes:

Copy Issue Main Issue #97422

Added by Steve Nixon sent to Ryan Swaine

What are the stock requirements for the following. Take into consideration that SMARTsat version units should be in stock by 1st September.

0012160 VM-2160 Central Europe

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 188, sales 2017: 77. 16 on pro-forma, current stock: 47, 50 on production order.

0012161 VM-2160 Scandinavian

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 142, sales 2017: 50, current stock: 51

0012162 VM-2160 Special EU Characters

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 94, sales 2017: 5, current stock: 0, quoted: 142

14 Jul 2017 Sarah Walton

Issues:97427

VIAMED Sales And Marketing - Sales Viamed Medical Export

VM-2160 sales projections for 2017 & 2018

Issue ID #97426

Date Created 25/Jun/2017

Issued To: Katie Evans

Completed Status: 25 Jul 2017

Notes:

Copy Issue Main Issue #97422

Added by Steve Nixon sent to Ryan Swaine

What are the stock requirements for the following. Take into consideration that SMARTsat version units should be in stock by 1st September.

0012160 VM-2160 Central Europe

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 188, sales 2017: 77. 16 on pro-forma, current stock: 47, 50 on production order.

0012161 VM-2160 Scandinavian

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 142, sales 2017: 50, current stock: 51

0012162 VM-2160 Special EU Characters

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 94, sales 2017: 5, current stock: 0, quoted: 142

14 Jul 2017 Katie Evans

Issues:97426

VIAMED Sales And Marketing - Sales Viamed Medical Export

VM-2160 sales projections for 2017 & 2018

Issue ID #97425

Date Created 25/Jun/2017

Issued To: Jonathan Connor

Completed Status: 07 Sep 2017

Notes:

Copy Issue Main Issue #97422

Added by Steve Nixon sent to Ryan Swaine

What are the stock requirements for the following. Take into consideration that SMARTsat version units should be in stock by 1st September.

0012160 VM-2160 Central Europe

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 188, sales 2017: 77. 16 on pro-forma, current stock: 47, 50 on production order.

0012161 VM-2160 Scandinavian

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 142, sales 2017: 50, current stock: 51

0012162 VM-2160 Special EU Characters

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 94, sales 2017: 5, current stock: 0, quoted: 142

30 Aug 2017 Jonathan Connor
not aware of any standard 2160

Issues:97425

VIAMED Sales And Marketing - Sales Viamed Medical Export

VM-2160 sales projections for 2017 & 2018

Issue ID #97424

Date Created 25/Jun/2017

Issued To: Emily Hanson

Completed Status: 25 Jul 2017

Notes:

Copy Issue Main Issue #97422

Added by Steve Nixon sent to Ryan Swaine

What are the stock requirements for the following. Take into consideration that SMARTsat version units should be in stock by 1st September.

0012160 VM-2160 Central Europe

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 188, sales 2017: 77. 16 on pro-forma, current stock: 47, 50 on production order.

0012161 VM-2160 Scandinavian

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 142, sales 2017: 50, current stock: 51

0012162 VM-2160 Special EU Characters

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 94, sales 2017: 5, current stock: 0, quoted: 142

05 Jul 2017 Emily Hanson

i dont know anything

Issues:97424

VIAMED Sales And Marketing - Sales Viamed Medical Export

VM-2160 sales projections for 2017 & 2018

Issue ID #97423

Date Created 25/Jun/2017

Issued To: Derek Lamb

Completed Status: 10 Aug 2017

Notes:

Copy Issue Main Issue #97422

Added by Steve Nixon sent to Ryan Swaine

What are the stock requirements for the following. Take into consideration that SMARTsat version units should be in stock by 1st September.

0012160 VM-2160 Central Europe

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 188, sales 2017: 77. 16 on pro-forma, current stock: 47, 50 on production order.

0012161 VM-2160 Scandinavian

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 142, sales 2017: 50, current stock: 51

0012162 VM-2160 Special EU Characters

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 94, sales 2017: 5, current stock: 0, quoted: 142

10 Aug 2017 Derek Lamb

Issues:97423

VIAMED Sales And Marketing - Sales Viamed Medical Export

VM-2160 sales projections for 2017 & 2018

Issue ID #97422

Date Created 25/Jun/2017

Issued To: Ryan Swaine

Completed Status: 25 Jul 2017

Notes:

Added by Steve Nixon sent to Ryan Swaine

What are the stock requirements for the following. Take into consideration that SMARTsat version units should be in stock by 1st September.

0012160 VM-2160 Central Europe

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 188, sales 2017: 77. 16 on pro-forma, current stock: 47, 50 on production order.

0012161 VM-2160 Scandinavian

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 142, sales 2017: 50, current stock: 51

0012162 VM-2160 Special EU Characters

2017 Qty?

2018 Qty?

No sales back orders, sales 2016: 94, sales 2017: 5, current stock: 0, quoted: 142

27 Jun 2017 Ryan Swaine

2017 July-December

0012160: 65

0012161: 50

0012162: 120-170

I have not taken the Smartsat version into consideration for my 2017 predictions. I would be happy to provide this once we have a definitive delivery date and have had the chance to make some initial calls and promotions.

2018 is going to be subject to the VM-2160SS release and whether we are successful with either version in the Swedish tenders.

Issues:97422

VIAMED Sales And Marketing - Sales Viamed Medical UK

VM-2160 UK sales projections for 2017 & 2018

Issue ID #97436

Date Created 25/Jun/2017

Issued To: Zoey Teal

Completed Status: 25 Jul 2017

Notes:

Copy Issue Main Issue #97430

Added by Steve Nixon sent to Steve Hardaker

What are the stock requirements for the following. Take into consideration that SMARTsat version units should be in stock by 1st September.

0012160 VM-2160 Central Europe

2017 Qty?

2018 Qty?

UK and export stats:

No sales back orders

Sales 2016: 188

Sales 2017: 77

16 on pro-forma

current stock: 47

50 on production order.

27 Jun 2017 Zoey Teal

Urgent Flag Changed To Off I am not aware of anything.

Issues:97436

VIAMED Sales And Marketing - Sales Viamed Medical UK

VM-2160 UK sales projections for 2017 & 2018

Issue ID #97435

Date Created 25/Jun/2017

Issued To: Sophie Lines

Completed Status: 25 Jul 2017

Notes:

Copy Issue Main Issue #97430

Added by Steve Nixon sent to Steve Hardaker

What are the stock requirements for the following. Take into consideration that SMARTsat version units should be in stock by 1st September.

0012160 VM-2160 Central Europe

2017 Qty?

2018 Qty?

UK and export stats:

No sales back orders

Sales 2016: 188

Sales 2017: 77

16 on pro-forma

current stock: 47

50 on production order.

03 Jul 2017 Sophie Lines

Issues:97435

VIAMED Sales And Marketing - Sales Viamed Medical UK

VM-2160 UK sales projections for 2017 & 2018

Issue ID #97434

Date Created 25/Jun/2017

Issued To: Sarah Walton

Completed Status: 25 Jul 2017

Notes:

Copy Issue Main Issue #97430

Added by Steve Nixon sent to Steve Hardaker

What are the stock requirements for the following. Take into consideration that SMARTsat version units should be in stock by 1st September.

0012160 VM-2160 Central Europe

2017 Qty?

2018 Qty?

UK and export stats:

No sales back orders

Sales 2016: 188

Sales 2017: 77

16 on pro-forma

current stock: 47

50 on production order.

26 Jun 2017 Sarah Walton

Issues:97434

VIAMED Sales And Marketing - Sales Viamed Medical UK

VM-2160 UK sales projections for 2017 & 2018

Issue ID #97433

Date Created 25/Jun/2017

Issued To: Katie Evans

Completed Status: 25 Jul 2017

Notes:

Copy Issue Main Issue #97430

Added by Steve Nixon sent to Steve Hardaker

What are the stock requirements for the following. Take into consideration that SMARTsat version units should be in stock by 1st September.

0012160 VM-2160 Central Europe

2017 Qty?

2018 Qty?

UK and export stats:

No sales back orders

Sales 2016: 188

Sales 2017: 77

16 on pro-forma

current stock: 47

50 on production order.

14 Jul 2017 Katie Evans

Issues:97433

VIAMED Sales And Marketing - Sales Viamed Medical UK

VM-2160 UK sales projections for 2017 & 2018

Issue ID #97432

Date Created 25/Jun/2017

Issued To: Emily Hanson

Completed Status: 25 Jul 2017

Notes:

Copy Issue Main Issue #97430

Added by Steve Nixon sent to Steve Hardaker

What are the stock requirements for the following. Take into consideration that SMARTsat version units should be in stock by 1st September.

0012160 VM-2160 Central Europe

2017 Qty?

2018 Qty?

UK and export stats:

No sales back orders

Sales 2016: 188

Sales 2017: 77

16 on pro-forma

current stock: 47

50 on production order.

05 Jul 2017 Emily Hanson

i dont know anything

Issues:97432

VIAMED Sales And Marketing - Sales Viamed Medical UK

VM-2160 UK sales projections for 2017 & 2018

Issue ID #97431

Date Created 25/Jun/2017

Issued To: Derek Lamb

Completed Status: 06 Sep 2017

Notes:

Copy Issue Main Issue #97430

Added by Steve Nixon sent to Steve Hardaker

What are the stock requirements for the following. Take into consideration that SMARTsat version units should be in stock by 1st September.

0012160 VM-2160 Central Europe

2017 Qty?

2018 Qty?

UK and export stats:

No sales back orders

Sales 2016: 188

Sales 2017: 77

16 on pro-forma

current stock: 47

50 on production order.

Issues:97431

VIAMED Sales And Marketing - Sales Viamed Medical UK

VM-2160 UK sales projections for 2017 & 2018

Issue ID #97430

Date Created 25/Jun/2017

Issued To: Steve Hardaker

Completed Status: 25 Jul 2017

Notes:

Added by Steve Nixon sent to Steve Hardaker

What are the stock requirements for the following. Take into consideration that SMARTsat version units should be in stock by 1st September.

0012160 VM-2160 Central Europe

2017 Qty?

2018 Qty?

UK and export stats:

No sales back orders

Sales 2016: 188

Sales 2017: 77

16 on pro-forma

current stock: 47

50 on production order.

26 Jun 2017 Steve Hardaker

UK Sales of 0012160 have been disappointing, I expect the SMARTsat to change that. Estimated yearly sales for UK:

2017: 30

2018: 30

Issues:97430

VIAMED Sales And Marketing - Sales Viamed Medical UK

VM-2500-S sales lead - Suffolk CH

Issue ID #101024

Date Created 18/Aug/2017

Issued To: Steve Hardaker

Completed Status: 06 Oct 2017

Notes:

Added by Steve Nixon sent to Steve Hardaker
julie.stone@suffolkch.nhs.uk

FYI, copy of email sent to Julie Stone at the Children`s Community Nursing Team. I have tried to follow up by phone and have left messages. Will address again next week.

Dear Julie

Please accept my apologies for the delay in getting back to you. The following is with reference to the discussion yesterday morning with Jo Rackham:

We can supply a VM-2500-S sidestream capnograph for you to evaluate on a 'sale or return' basis, this unit monitors both CO2 and SpO2. I suggest that we also supply some VersaStream long-term one-piece airway adapter sampling lines, these will be more convenient and easier for the parents to use and change. How old is the patient, we can either supply adult/paediatric (4420823) or the Infant (4420824) version? The sampling lines have built in airway adapter, bacterial filter and moisture removal. So a big benefit is that there is no water trap to maintain or replace.

Also, which is the preferred site for the pulse oximetry monitoring, the finger or toes? Please see the attached leaflets showing sensor types: finger clip, silicone finger sensors, wrap sensor or disposable sensors.

Would you require an extension cable for the pulse oximetry sensor, we have two lengths: 1.2m or 2.4m.

How would the unit be used in the home care environment; would you need a pole mount or perhaps should we supply in a rubber boot (orange) with built in stand? See 4420615 protective rubber boot, which is shown on the rear page of the leaflet for the VM-2500 Series.

To provide ease of use and flexibility, the unit can be powered by three different ways and we will supply all three options for you to evaluate:

- a)Standard AA batteries.
- b)Rechargeable battery.
- c)Mains power pack.

Can you please let me know the delivery address to which we should send the unit, should we mark it for your attention?

22 Aug 2017 Steve Nixon

Julie returned my call this morning. They said that they have already processed an order and we should have received it.

Order processed via MedEquip (Ipswich/Suffolk).

Discussed sensors, I suggested a wrap sensor. Sounds like they have already ordered a pack of

VersaStream lines with airway adapter.

If any queries the, clinical contact is Sara Carnell - Complex Care Lead - Children's Community Nursing Team

sara.carnell@suffolkch.nhs.uk

Tel. 01473 275320

Suggest we include future contact details for serving, she asked if she should send back to us after say 2 years.

Also suggest we discuss the accessories to supply.

There is a quote on Opera
A/C 00000835
West Suffolk Hospital
QUO04907

This looks like it is related. Need to change the SpO2 sensor.

22 Aug 2017 Steve Hardaker

This is related to West Suffolk Hospital, I spoke to Julie Stone from Suffolk Community Healthcare in January (see Goldmine) and raised a quotation for West Suffolk Hospital.

MedEquip4Kids are a charity that purchases equipment for paediatric use (we have previously supplied items to them) so it is clear that Julie has successfully obtained charitable funding.

As SN suggested, the wrap sensor is the most appropriate so we need to advise them accordingly when the order comes in. At the time of raising the quotation, no mention was made of the patient age but I did advise that they can swap for any reusable sensor.

SN also suggested an orange rubber boot 4420615 FOC.

23 Aug 2017 Steve Hardaker

Emailed Julie Stone and Sara Carnell with a copy of the Operators Manual and some training information and to advise that the item is offered at this price as supply-only and does not include on-site training.

As they are only purchasing 1 unit and are a 400 mile round trip away, I advised that on-site visits would incur travelling expenses of £765.00 for 7.5h travelling and 1h on-site and that they should consider this before purchase.

25 Sep 2017 Steve Hardaker

Urgent Flag Changed To Off Purchase order received 25/9/17. Agreed to supply with 0014835 wrap sensor, also offered the rubber boot FOC as agreed previously by SN, along with a box of 0014890 Viamed foam wraps.

I have deleted QUO04907 for West Suffolk Hospital Community Nursing as this is for them.

Note: this is not MedEquip4Kids as I previously guessed, I made contact and determined that its company also called Medequip, full name Medequip Assistive Technology Ltd.

I have set them up as a UK end-user for now, will discuss distribution at a later time if they want to go down that route. First order is to be by proforma.

As far as the system shows, no Sale Or Return unit was ever sent. So this can be completed off unless you have any other info or loose ends to tie up.

Issues:101024

Non Conforming Stock Transfers. (QC19) - Web Site Updates

Web Site Question ID 970

Issue ID #82309

Date Created 26/Oct/2016

Issued To: Jonathan Connor

Completed Status: 27 Oct 2016

Notes:

Web Site Question ID 970

26/10/16

vagbit1@gmail.com

Information Request to Viamed Limited at the <http://www.viamed.co.uk/uk/> WebSite

0012165 VM-2160 SMARTsat High Performance Pulse Oximeter

vagelis

EMT General Hospital of Florina

EMT National Service Greece - Florina Department

vagbit1@gmail.com

Greece EU

Type: Technical

Greetings,

I have a problem with data management downloads from vm-2160 to pc. All procedure steps are ok until the download starts. After a few seconds, pc displays a message that an error has occurred and download stops. A file is downloaded but when trying to open with software another message appears "error while reading data! file is corrupt!" Please advice,

Thanks in advance,

Vagelis Greece (EMT)

Request further Information on

26 Oct 2016 Emily Hanson

Next Action Changed From Emily Hanson To Jonathan Connor

27 Oct 2016 Jonathan Connor

Good Morning Vagelis

I am sorry to hear that you are having a problem with the VM2160 PC software.

Please can you let me know the serial number of the unit.

What version of windows are you using and also if it is 32 or 64 bit

Once I have this information I can look into this problem for you further

If you have any questions or require any further information please contact me and I will be happy to help

27 Oct 2016 Emily Hanson

Issues:82309

Clinical / FDA Incidents online search

Clinical Investigation online review

Do any of the Results indicate a Risk / Problem : No

Do any of the Results indicate outdated Technology : No

Comments on Clinical Search :

only done brief search as its carried out by Bluepoint.

did find interesting link to market research but its a payable service so couldnt get much information out sent issue seperatly to pms to SN regarding (106707)

Review of online FDA Incident reports

Do any of the Results indicate a Risk / Problem : No

Do any of the Results indicate outdated Technology : No

Comments on Clinical Search :

one report from 2013 showed up, that didnt appear last year

from competitor Masimo,

added to file docid106708 and issue sent to SN