



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: VANWEB3134

1 message

Ryan Swaine <ryan.swaine@vandagraph.co.uk>

25 August 2026 at 10:10

Reply-To: ryan.swaine@vandagraph.co.uk

To: Aqib Majeed <aqib.majeed@vandagraph.co.uk>, Michael Lamb <michael.lamb@vandagraph.co.uk>, Kate Griffiths <kate.griffiths@vandagraph.co.uk>, Sophie Lines <sophie.lines@vandagraph.co.uk>, Emily Morton <emily.morton@vandagraph.co.uk>

Hi, please add a FOC order for the following:

Scuba Shack
CID380281x 9071013
2x 9071011

Please add a value for customs of 0.01 each

Transport by Royal Mail standard.

Thank you, Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

----- Forwarded message -----

From: **Contact | ScubaShack** <Contact@scubashack.nl>
Date: Mon, 24 Aug 2026 at 19:08
Subject: Re: VANWEB3134
To: <ryan.swaine@vandagraph.co.uk>

That would be great... tired of soldering every time ;-)

Met vriendelijke groet / Kind regards,
Jean Pierre Reijnen | Scuba Shack

PADI IDC Staff Instructor #364861

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Scuba Shack—Training
—Equipment
—Service

W.: ScubaShack.nl
E.: Contact@ScubaShack.nl
G.: +31 40 304 10 63

Op 24 aug 2026 om 11:37 heeft Ryan Swaine <ryan.swaine@vandagraph.co.uk> het volgende geschreven:

Hi Jean Pierre

I am sorry, it does not look like we added the wires and connector for you, I am happy to put them in the post to you if that's okay?

Kind regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Sun, 23 Aug 2026 at 05:23, Contact | ScubaShack <Contact@scubashack.nl> wrote:

Hi Ryan,

I was wondering, i only found the R-33DE sensor in the package (no connector) is that right?
If so, no problem... just wanted to make sure i won't throw it away by accident.

Met vriendelijke groet / Kind regards,
Jean Pierre Reijnen | Scuba Shack

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Scuba Shack

—Training
—Equipment
—Service

W.: ScubaShack.nl
E.: Contact@ScubaShack.nl
T.: +31(0)40 30 41 063

Op 30 jul 2026, om 17:23 heeft Ryan Swaine <ryan.swaine@vandagraph.co.uk> het volgende geschreven:

Hi Jean Pierre

I am happy to send you the wires and connector at no cost, but the R-33DE sensor is an additional GBP £11. We can cancel and refund your current order or we can send you a link where you can pay the additional £11. Please let me know what you would prefer to do?

Kind regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Thu, 30 Jul 2026 at 11:58, Contact | ScubaShack <Contact@scubashack.nl> wrote:

Hi Ryan, i can solder it myself, no problem!

Met vriendelijke groet / Kind regards,
Jean Pierre Reijnen | Scuba Shack

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Scuba Shack

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—Service

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E.: Contact@ScubaShack.nl
T.: +31(0)40 30 41 063

Op 30 jul 2026, om 11:03 heeft Ryan Swaine <ryan.swaine@vandagraph.co.uk> het volgende geschreven:

Hi Jean Pierre

I am sorry to hear that, I hope you are feeling better.

It definately looks like the R-33DE is the correct sensor. If the connector is damaged in the device, we can supply you with a new cable and connector for the analyser, if you are able to solder it in place?
Alternatively, we can do this for you, if you are able to send us the device?

Kind regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Wed, 29 Jul 2026 at 18:19, Contact | ScubaShack <Contact@scubashack.nl> wrote:
Hi Ryan,

Sorry for the late reply, i became ill after our last contact.
Down here pictures of the serial number of the analyser, stickers of the last two sensor replacements and the analyser.

<image0.jpeg><image1.jpeg><image2.jpeg>

Met vriendelijke groet / Kind regards,
Jean Pierre Reijnen | Scuba Shack

PADI IDC Staff Instructor #364861

—
Scuba Shack

—Training
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G.: +31 40 304 10 63

Op 20 jul 2026 om 14:33 heeft Ryan Swaine <ryan.swaine@vandagraph.co.uk> het volgende geschreven:

Dear Jean Pierre Reijnen

Thank you very much for your order.

Before we process your order I wanted to make sure you have selected the correct sensor, as the R-22DEM is rarely used these days.
The R-22DEM is for the original Analox O2EII (20+ years old) that was redesigned after a short period with different electronics that uses the R-33DE style sensor.

I have attached a leaflet where you can see the difference between the sensors.
Please can you confirm which model you require?

Kind regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117
<Oxygen Sensors for Analox Analysers.pdf>