

DENYER, Paul (SURREY AND SUSSEX HEALTHCARE NHS TRUST)

From: DENYER, Paul (SURREY AND SUSSEX HEALTHCARE NHS TRUST)
Sent: 05 August 2026 15:12
To: 'Kate Griffiths'
Subject: Recently Repaired Nerve Stimulator
Attachments: ES39119 22JUL2026 REF SRN38884.pdf

Net SNS69496

Good afternoon Kate

With regards to recently returned nerve stimulator serial number H0002232, see attached service report. Theatres have reported it to me this afternoon because it no longer works. I can confirm that the battery connections have voltage on them, no matter where the strength control is or which switch you operate the output light doesn't flash. A couple of questions:
Is it possible for you to investigate the fault under warranty following the recent repair?
Or is it time for Theatres to look to replace it?

I look forward to hearing from you soon.

Regards

Paul Denyer

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or

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