



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: V1000 Fetal heart simulator for calibration

1 message

C M Hor <cmhor@emstecmedical.com>
To: Kate Griffiths <kate.griffiths@viamed.co.uk>
Cc: winnie.loo@emstecmedical.com

12 August 2026 at 04:22

Dear Kate,

Sorry for my late reply.

It is better to edit from the carriage charges.

I look forward to your revised PI.

Best regards

CM Hor

Emstec Services

From: Kate Griffiths [mailto:kate.griffiths@viamed.co.uk]
Sent: Tuesday, July 28, 2026 4:17 PM
To: C M Hor <cmhor@emstecmedical.com>
Cc: Kate Griffiths <kate.griffiths@vmsecure.me.uk>
Subject: Re: V1000 Fetal heart simulator for calibration

Good morning,

Please see proforma invoice attached, it is relating to the service and functional check of your V1000 S/N: PR02041A11.

I can see that **we owe you £39.80** - are you able to pay the proforma invoice less that amount less this time?

Or would you prefer me to edit the carriage line on your proforma invoice to reflect this amount $60.19 - 39.80 = £20.39$

Many thanks.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

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On Thu, 9 Jul 2026 at 08:47, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good morning,

Thank you for you email.

Please accept my reply on behalf of Aqib.

The returns reference you need is **SRS69470**. Please could this reference be quoted on any paperwork you include with the device?

Please could the device be returned with a certificate of decontamination status and no batteries.

The address is as follows:

Viamed Ltd
Service Team SRS69470
15 Station Road
Cross Hills
Keighley
BD20 7D

UK

We will email a quotation when the repairs team have looked at your device and we would not proceed until you agree.

Many thanks.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Thu, 9 Jul 2026 at 08:19, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **C M Hor** <cmhor@emstecmedical.com>

Date: Thu, 9 Jul 2026 at 07:03

Subject: V1000 Fetal heart simulator for calibration

To: Viamed Deliveries <deliveries@viamed.co.uk>

Cc: winnie.loo <winnie.loo@emstecmedical.com>

Dear Aqib Majeed,

I would like to send my Fetal Heart simulator V1000 to Viamed for calibration, serial number: PR02041A11, please provide me the return reference number.

Best regards

CM Hor

Emstec Services