

Visit Report

System Ref: 437
Arrival Time: 04-08-2026 09:33:42
Departure Time: 04-08-2026 10:42:00
Call Type: Routine Maintenance



Unit 4 & 5 Enterprise Park
Keighley
West Yorkshire
BD21 4LN
TEL: 01535 661197

Client Name: Viamed Ltd Rf
Client ID: 50
Visit ID: 62449

Accounting No.: J2885
Work Order ID: 847370

Address: 15 Station Road, Cross Hills, West Yorkshire, BD20 7DT

Reason for call: AM - ANNUAL
2 SPACES28/02/2018 Note - disconnected zone 36 conservatory duelttech at customer reques.
please note this a id system amd conservatory fed kitchen pir zone 35 so thereis now a live id line
in trunking externally

System Details

System Type	Intruder Alarm	Protocol	Wired (J)
System Name	Viamed Ltd Rf 15 Station Road	Signal Type	2 x ATS Radio/Radio DP3 P
Build Standard	Intruder Alarm: BS4737 Pt 1, 3 & 4		
Installation	20-05-1991		

CHECKLIST

System on test with ARC:	✓	Movement detectors tested:	✓
Inform customer system on test:	✓	Check devices not isolated:	✓
All cables undamaged:	✓	Devices clean and free of cobwebs:	✓
Is equipment firmly fixed?:	✓	Roller shutter armours have p clips:	N/A
Is equipment clean/undamaged?:	✓	Aerial / LAN cables tie wrapped to panel chassis:	✓
Is the range unobstructed/sensitivity adequate?:	✓	Circuit Resistance Tested:	✓
Log of setting OK:	✓	Other devices tested?:	N/A
Log of unsetting ok:	✓	What other devices have been tested?:	na
Entry procedure ok:	✓	All fuses correctly fitted:	✓
Exit procedure ok:	✓	Check for earth:	✓
Live system sets OK?:	✓	Battery free from corrosion:	✓
Live system unsets OK?:	✓	Battery date under 5 yrs old:	✓
Are there any adverse effects on the system components due to environmental conditions?:	✗	Battery pass load test:	✓
Batteries tested:	✓	Battery take over - mains disconnect:	✓
Circuit wiring tested:	✓	I1 - Quiescent Current (A):	0.41
Glass protection examined:	N/A	I2 - Alarm Current (A):	0.91
Audible warning test:	✓	T1 - Required Standby (Hours):	11.5
Contacts checked:	✓	Battery size fitted (Ah):	7.0
PA buttons tested?:	N/A	Cmin - Minimum Battery Required (Ah):	6.89
Have any items been disconnected?:	✓	Standby battery disconnected and full load alarm simulated:	✓
All devices walk tested:	✗	Battery charging voltage:	13.82
External Sounder Hold Off function checked:	✓		

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CHECKLIST

Battery voltage after 1 min test:	13.66	Complies with current standards:	✓
Have all wireless battery dates been checked?:	N/A	Inspect for potential problems:	✓
Zone attributes as per specification:	✓	Check mains and standby power supplies:	✓

SUMMARY

Historical log up to date:	✓	Removed all tamper/remote links:	✓
Causes of false alarms eliminated:	✓	System off test with ARC:	✓
Number of zones left on test:	0	System left working:	✓
Reset the system:	✓	Work to be completed:	na
System free from false alarms:	✓	Has the customer agreed to renew their contract?:	✓
System date/time correct:	✓		

HEALTH

Any Health and Safety issues on site?:	✓	Report issue no. 2:	N/A
Report issue no. 1:		Report issue no. 3:	N/A
The panel is right above the opening which is very high and you have to climb on the beams right above the opening to get to the panel.			

SIGNALLING

Signalling Equipment:	DualCom	Signal Channel 8 - Tamper:	Pass
How many ATS paths:	2	Additional Channel Number:	N/A
Signal Channel 1 - Confirmed:	Pass	Additional Channel Number :	N/A
Signal Channel 2 - PA:	N/A	Response:	
Signal Channel 3 - Intruder:	Pass	Key-holder only	
Signal Channel 4 - Open/Close:	Pass	Does the line fault condition show at the panel:	✓
Signal Channel 5 - Mains Fail:	Pass	Remote reset facility set up on panel and demoed to customer?:	✓
Signal Channel 6 - System Fault:	Pass	Remote reset set up at ARC?:	✓
Signal Channel 7 - Zone Omit:	Pass	Is power supply suitable?:	✓
		Signals tested on both paths?:	✓

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Notes & Signatures

Engineer Notes:

NC26 Annual service of intruder alarm system. Walk test complete but isolated zone 17 afterwards due to not activating on test, this is a really old pir which isn't needed as the surrounding areas have sensors.

NOTE TO KEEP ON SYSTEM, OUTSIDE BELL SILENT DUE TO NEIGHBOURS JUST FLASHES

Engineer Signature - Ab Stacey Wood:

Client Signature - Helen



Health And Safety Images



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Health & Safety Images

