

Service Repair Sheet SRS69463

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Stephen Machin

Prosol UK Sales & Distribution Ltd

Purchasing/Sales

Operations Manager

01142557700

01142557700

00020046

stephen@prosol.co.uk

01/Jul/2026

Robert Connor

Viamed

Warranty

VIAMEDclean

Goods In Only

Decontamination
certificate provided
by customer ☐

Cleaned by Viamed,
if no declaration certificate
from customer ☐

Signed: _____

Date: _____

Goods Out Only

Cleaned by Viamed before
returning to customer

Signed: _____

Date: _____

Notes 01/Jul/2026 Robert Connor

01/Jul/2026 Robert Connor

Returned 9 x GOC5223 s/n P107598, P107729, P107848, P107864, P107871, P107873, P108006, P108085, P108278, 1 x GOC5230 s/n P100613. 07/Jul/2026 Catherine Spence

With Engineer

08/Jul/2026 Catherine Spence

email sent to customer

09/Jul/2026 Catherine Spence

Reply from prosol, stephen is away on holiday, can we waiting until his return as they are unsure how he would deal with it.

email attached 22/Jul/2026 Catherine Spence

reply from customer Yes, please re-pack the 7 x sensors found with no fault and send back with the 3 x replacements.

email attached

23/Jul/2026 Catherine Spence

To be updated

30/Jul/2026 Catherine Spence

sending 7 back and crediting for the 3 faulty ones

Ready For quote

Repair Complete Signed

CC Noon 31.7.26

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN38894	Oxygen Sensor	0110365	P107598	Yes
SRN38895	Oxygen Sensor	0110365	P107729	Yes
SRN38896	Oxygen Sensor	0110365	P107848	Yes
SRN38897	Oxygen Sensor	0110365	P107864	Yes
SRN38898	Oxygen Sensor	0110365	P107871	Yes
SRN38899	Oxygen Sensor	0110365	P107873	Yes
SRN38900	Oxygen Sensor	0110365	P108006	Yes
SRN38901	Oxygen Sensor	0110365	P108085	Yes
SRN38902	Oxygen Sensor	0110365	P108278	Yes
SRN38903	Oxygen Sensor	0110364	P100613	

Helen

can these.
Three be credited
Please

Credit to be
sent

P107729 x 1
from RVM158193-1
P107864 x 1
P107873 x 1
both from
RVM156401-1.

0140011 x 7
no fault found
SRS,
SIN'S
SRS, SRN'S.

UPS x 1 FOC.