



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: 550 Maxtec Oxygen Sensor

1 message

Ryan Swaine <ryan.swaine@viamed.co.uk>

23 July 2026 at 09:20

Reply-To: ryan.swaine@viamed.co.uk

To: Emily Morton <emily.morton@viamed.co.uk>, Kate Griffiths <kate.griffiths@viamed.co.uk>, Aqib Majeed <aqib.majeed@viamed.co.uk>, Sophie Lines <sophie.lines@viamed.co.uk>

Bcc: viamedinbox@gmail.com

Hi, please can we set up a USD distributor account and send a proforma invoice for:

2x 0110452 Oxygen sensor MAX-550E with standard flow diverter = USD \$100.40 each EXW

Thank you, Ryan

Ryan Swaine

International Sales Manager

VIAMED

www.viamed.co.uk

Email: ryan.swaine@viamed.co.uk

Office: +44 (0) 1535 634542

Mobile: +44 (0) 7803 907117

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----- Forwarded message -----

From: **Akram** <akram@professionalmedicalsupport.com>

Date: Wed, 22 Jul 2026 at 17:55

Subject: Re: 550 Maxtec Oxygen Sensor

To: ryanswaine <ryan.swaine@viamed.co.uk>

Cc: Thamer <thamer@professionalmedicalsupport.com>

Dear Ryan,

Thanks for your reply. Let us take responsibility. I hoep there won't be any issue as I said the item is just accessory.

Pleasd send us a quote for Maxtec 550E Oxygen Sensor Qty 02 pieces including the shipping charges to Riyadh KSA.

If you want us to pay online then send me a link by generating the order. We avoid utilizing the bank card details online because some past incidents of unknown deduction from our bank account shocked us.

My company Details as below

Company Name : AL-DAM AL-MUHATTARF for Medical

Address : RLSA4164 Building #4164

Abdullah Al Darami Street

Al Masani District

Riyadh 14714, KSA

VAT : 310630372700003

Mobile : 00966 561132330

I look forward for a quick feedback from you.

Best Regards

Eng Akram Ali

From: Ryan Swaine <ryan.swaine@viamed.co.uk>
To: "Akram" <akram@professionalmedicalsupport.com>
Date: Wed, 22 Jul 2026 12:30:29 +0300
Subject: Re: 550 Maxtec Oxygen Sensor

Dear Akram

We used to supply a patient monitor to Saudi, but it was registered at that time. Since then we have supplied some parts without any issues, but we are not familiar with the procedures there, so we can not be held responsible for any potential issues.

Kind regards
Ryan

Ryan Swaine
International Sales Manager
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On Wed, 22 Jul 2026 at 10:23, Akram <akram@professionalmedicalsupport.com> wrote:

Dear Mr Ryan,

Thanks for your prompt response. But, this item Oxygen Sensor comes under the category of accessory and spare part. I don't think it could be a problem in importing the item. We imported by mistake 250 model from Alibaba and it smoothly came out from customs.

Did you ever face any issue with supplier in Saudi Arabia like shipment on hold due to SFDA issues?

Before we proceed to purchase the item from you, I must know your past experiences exporting to Saudi Arabia.

I look forward to hearing from you.

Best Regards

Eng Akram Ali

From: Ryan Swaine <ryan.swaine@viamed.co.uk>
To: "Akram" <akram@professionalmedicalsupport.com>
Cc: "Kate Griffiths" <kate.griffiths@viamed.co.uk>
Date: Wed, 22 Jul 2026 12:12:52 +0300
Subject: Re: 550 Maxtec Oxygen Sensor

Dear Eng Akram Ali

Thank you very much for your email.

We have the MAX-550E available from stock and we would be happy to supply you, but our concern is that it may not be SFDA registered.

If you can check the registration or you have a way of importing then we would be happy to supply, but I want to make sure you are aware of the situation before having any potential issues with importation.

Please find our distributor pricing below:

0110452 Oxygen sensor MAX-550E with standard flow diverter = USD \$100.40 each EXW

0110454 Oxygen sensor MAX-550E with special flow diverter for use with MaxBlend range = USD \$109.40 each EXW

Please do not hesitate to contact me if you have any questions.

Kind regards
Ryan

Ryan Swaine
International Sales Manager
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Office: +44 (0) 1535 634542
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On Wed, 22 Jul 2026 at 07:51, Akram <akram@professionalmedicalsupport.com> wrote:

Hello There,

Good day. We are legally registered, Riyadh KSA based medical equipment supplier.

We need the item Maxtec Oxygen Sensor 550 Qty 02 pcs.

Can it be send to KSA? We don't like to share our bank card details while purchasing the item. Can we pay it through other channel, like PayPal.?

Is the item in stock and how long it will take for you to ship the item?

Please share your legal documents.

Best Regards

Eng Akram Ali
Sales Manager

Mobile : 00966 561132330

<https://www.vandagraph.com/products/maxtec-max-550e-oxygen-sensor?srsltid=AfmBOoooRKuK2SQzqAa0-ZI9oeA8UvOG-4bfWizLoVxgz2ioLOETAKI>