



Cathy Green <viamed.cathy.green@gmail.com>

RE: SRS69463

1 message

Stephen Machin <stephen@prosol.co.uk>
To: Cathy Green <cathy.green@viamed.co.uk>

20 July 2026 at 13:53

Hi Cathy,

Yes, please re-pack the 7 x sensors found with no fault and send back with the 3 x replacements.

Many thanks

Best Regards

Stephen Machin | Operations Manager | Prosol UK Sales & Distribution Ltd
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E: purchases@prosol.co.uk | W: www.prosol.co.uk / firecloak.co.uk



From: Cathy Green <cathy.green@viamed.co.uk>
Sent: 08 July 2026 09:03
To: Stephen Machin <stephen@prosol.co.uk>
Subject: SRS69463

Dear Stephen

Good Moring

We have tested the 10 sensors that you have sent in for testing.

We have found that S/N P107864 (0110365) and S/N: P107729 (0110365) are both faulty, which we will replace under warranty

S/N:P107873 (0110365) has no output to be replaced under warranty,

The other 7 sensors are all testing with in specification, how would you like to proceed with these, would you like them sending back as no fault found.

I am out of the office for the rest of the day, but will be back in work on Thursday 09/07/26.

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

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