



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: inquiry MVM164571

1 message

a.radan@boltech.it <a.radan@boltech.it>

19 July 2026 at 08:09

To: Sophie Lines <sophie.lines@viamed.co.uk>

Cc: Kate Griffiths <kate.griffiths@viamed.co.uk>, m.baradaran@boltech.it, e.shirzad@boltech.it

Dear Sophie

Hope you are fine.

I apologize for bothering you.

My shipping address is as follows:

Kirill Pellegrini

Shilltrans srl

Autoporto di Ferneti

34016 Monrupino

Trieste – Italy

Tel: +39 040 2199625

Fax: +39 040 2199629

Would it be possible for you to ship the goods directly to this address and include the shipping cost in the invoice? We will pay the shipping charges along with the order.

Thank you very much for your assistance. I appreciate your support and look forward to your reply.

Distinti Saluti

Arezo Radan

Boltech co

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Via Maso della Pieve 4/F 39100 Bolzano

<https://www.boltech.it>

Head Office : + 39 - 47 12 63 755



From: Sophie Lines <sophie.lines@viamed.co.uk>

Sent: Thursday, July 16, 2026 7:21 PM

To: a.radan@boltech.it

Cc: Kate Griffiths <kate.griffiths@viamed.co.uk>; m.baradaran@boltech.it; e.shirzad@boltech.it

Subject: Re: inquiry MVM164571

Good afternoon,

Thank you for your reply. Please find attached amended copies of both Proformas, now showing your address in Italy. Please let me know if you require any further changes and I will be happy to help.

Kind regards

Sophie Lines

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: sophie.lines@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

Please note: My working days are Tuesday-Friday

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On Thu, 16 Jul 2026 at 12:16, <a.radan@boltech.it> wrote:

Good morning,

Thank you for your email and for preparing the revised Proforma Invoices.

For the delivery address, I would like to use the same delivery address as before, namely Boltech SRL. As with our previous orders, I will arrange collection under EXW terms.

I will proceed with payment for the first Proforma Invoice.

From: Sophie Lines <sophie.lines@viamed.co.uk>

Sent: Thursday, July 16, 2026 2:20 PM

To: a.radan@boltech.it

Cc: Kate Griffiths <kate.griffiths@viamed.co.uk>; m.baradaran@boltech.it; e.shirzad@boltech.it

Subject: Re: inquiry MVM164571

Good morning,

Thank you for your reply.

I have amended your original Proforma Invoice as requested to 100 units and have also prepared a second Proforma Invoice for 300 units. The second order is for delivery in approximately 3 months' time, however payment will be required in advance to secure the stock with the manufacturer.

For both orders, I have used your address in Iran. However, as our courier, UPS, does not provide a delivery service to Iran, I have amended both Proforma Invoices to EXW (Ex Works) terms, allowing you to arrange your

own courier as preferred.

Please be aware that there is a credit balance of EUR 49.38 on your account. Therefore, the amount payable for Proforma Invoice MVM164571 is EUR 2,600.62, rather than EUR 2,650.00. Please ensure the correct amount is remitted when making payment.

If you require any further amendments to either Proforma Invoice, please do not hesitate to contact me.

Kind regards

Sophie Lines

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: sophie.lines@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

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On Wed, 15 Jul 2026 at 14:05, <a.radan@boltech.it> wrote:

Dear Sophie

Sorry, I sent the wrong email earlier. Please ignore my previous email.

I would like to order 100 sensors from your available stock for the fastest possible delivery.

In addition, I would like to place a new order for 300 sensors, with delivery scheduled for three months from now.

Could you please send me two separate proforma invoices:

One for the 100 sensors from stock with the earliest delivery.

One for the new order of 300 sensors with delivery in three months.

Thank you very much for your support.

Distinti Saluti

Arezo Radan

Boltech co

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From: Sophie Lines <sophie.lines@viamed.co.uk>

Sent: Wednesday, July 15, 2026 4:43 PM

To: a.radan@boltech.it

Cc: Kate Griffiths <kate.griffiths@viamed.co.uk>; m.baradaran@boltech.it; e.shirzad@boltech.it

Subject: Re: inquiry MVM164571

Good afternoon,

Thank you for your reply - I will amend the delivery address in the Proforma Invoice accordingly. Please can you confirm if you now want us to reduce the quantity on your order to 20 units? I may be misunderstanding your request - thank you.

Kind regards

Sophie Lines

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: sophie.lines@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

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On Wed, 15 Jul 2026 at 12:50, <a.radan@boltech.it> wrote:

Dear Sophie

Thank you for your email.

We would like to proceed with the order for the same 20 pomp currently available in your stock.

Our shipping address is as follows:

PARIZAN SANAT Co.
25TH KM OF KARAJ MAKHSOUS ROAD
TEHRAN-IRAN

We will arrange the payment shortly.

Distinti Saluti

Arezo Radan

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From: Sophie Lines <sophie.lines@viamed.co.uk>
Sent: Wednesday, July 15, 2026 12:41 PM
To: a.radan@boltech.it
Cc: Kate Griffiths <kate.griffiths@viamed.co.uk>; m.baradaran@boltech.it; e.shirzad@boltech.it
Subject: Re: inquiry MVM164571

Good morning,

To answer your question from yesterday, unfortunately, the next production batch of sensors have already been allocated to customers who have placed forward orders for the year. Therefore, if you require sensors from a more recent batch, we would need to place a special order directly with the manufacturer. Please note that this would have a minimum lead time of approximately 3 months.

Alternatively, we can supply the sensors we currently have in stock, which have a manufacturing date of February 2026. Although these sensors were manufactured a few months ago, they are stored in accordance with the manufacturer's recommendations, and we continue to offer the full 12-month warranty from the date of shipment, regardless of the manufacturing date.

Please let us know which option you would prefer, and we will be happy to assist further.

Kind regards,

Sophie Lines

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: sophie.lines@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

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On Tue, 14 Jul 2026 at 12:23, <a.radan@boltech.it> wrote:

Reminder

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Arezo Radan

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From: a.radan@boltech.it <a.radan@boltech.it>
Sent: Tuesday, July 14, 2026 9:36 AM
To: 'Kate Griffiths' <kate.griffiths@viamed.co.uk>; 'm.baradaran@boltech.it' <m.baradaran@boltech.it>; 'e.shirzad@boltech.it' <e.shirzad@boltech.it>
Cc: 'Sophie Lines' <sophie.lines@viamed.co.uk>
Subject: RE: inquiry MVM164571

Dear Ms. Kate

Thank you for providing the manufacturing information.

Could you please let us know the earliest available manufacturing date for a new production batch? The sensors you offered were manufactured approximately five months ago, and we would prefer sensors with a more recent manufacturing date.

We would appreciate it if you could confirm the earliest production date currently available.

Thank you, and we look forward to your reply.

Best regards,

Distinti Saluti

Arezo Radan

Boltech co

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From: Kate Griffiths <kate.griffiths@viamed.co.uk>
Sent: Monday, July 13, 2026 3:28 PM
To: m.baradaran@boltech.it; a.radan@boltech.it; e.shirzad@boltech.it
Cc: Sophie Lines <sophie.lines@viamed.co.uk>
Subject: Re: inquiry MVM164571

Good morning,

Thank you for your email.

Please accept my reply on behalf of Sophie.

I have answered your questions as follows and also please see attachment.

Date of Manufacture February 2026

Sensor Type and Manufacturer Confirmation Teledyne automotive sensor, R-22A

Storage Conditions. Please provide written details from the manufacturer regarding the recommended storage conditions, including: Allowable temperature range, Humidity limits, Packaging requirements Proper warehousing and handling instructions. **Please see attached**

Shelf Life and Usable Period

The useful life of a sensor depends upon concentration of oxygen. If it is left inside the sealed gas barrier bag, its life expectancy should only deteriorate by 1/20th of its in air life per year. A shelf life of 1-3 years can be expected if sensors are stored correctly. The special gas barrier bag allows only a negligible amount of oxygen or moisture to pass through. It is not recommended that sensors are stored longer than absolutely necessary for warranty purposes. Sensors should retain 90% of their useful life after 24 months in the gas barrier bag.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Mon, 13 Jul 2026 at 11:31, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: <m.baradaran@boltech.it>

Date: Mon, 13 Jul 2026 at 09:39

Subject: inquiry MVM164571

To: <sophie.lines@viamed.co.uk>

Cc: <sophie.lines@vmsecure.me.uk>, <a.radan@boltech.it>, """"e.shirzad """"
<e.shirzad@boltech.it>

Dear Sophie,

I hope this email finds you well.

Thank you for sending the proforma invoice (MVM164571) for the automotive oxygen sensors to my colleague Ms. Radan. We have reviewed the document and the technical specifications provided.

From a technical perspective, the proposed sensors are acceptable. However, before we finalize the order, we kindly request that you confirm the following points with the manufacturer and provide us with the relevant documentation:

- **Date of Manufacture**

Please ensure that the sensors to be shipped are newly manufactured and not from old stock or long-term warehouse inventory. Kindly confirm the production date for the units we will receive.

- **Sensor Type and Manufacturer Confirmation**

Based on the technical code and specifications listed in the proforma, the sensors appear to be of Teledyne type. We kindly ask you to formally confirm the brand and model of the sensors to ensure full compatibility with our equipment.

- **Storage Conditions**

Please provide written details from the manufacturer regarding the recommended storage conditions, including:

- Allowable temperature range
- Humidity limits
- Packaging requirements
- Proper warehousing and handling instructions

- **Shelf Life and Usable Period**

Please confirm the maximum shelf life (or usable period) of the sensors from the date of manufacture. This will help us ensure that the sensors maintain their full performance when installed and put into operation.

We would appreciate it if you could obtain and share this information from the supplier as soon as possible. Once we receive your confirmation on the above points, we will be able to proceed with the finalization of the order without any technical concerns.

Please do not hesitate to contact us if you need any further details or clarification.

We look forward to your prompt response.

Distinti Saluti

Mehrshid Baradaran (Ms.)

Commercial Manager

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