



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: SRS Request

1 message

Ashley Davies <ashley@thamesmedical.com>
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

14 July 2026 at 12:09

Afternoon,

Thank you.

Pleased go ahead with the repair as quoted.

Kind regards

Ashley Davies

Office Manager
Thames Medical Ltd

Telephone: 01903 522911
Email: ashley@thamesmedical.com
Website: www.thamesmedical.com

[8 A'becket Gardens, Worthing, West Sussex, BN13 2BW](#)

From: Kate Griffiths <kate.griffiths@viamed.co.uk>
Sent: Tuesday, July 14, 2026 12:02 pm
To: Ashley Davies <Ashley@thamesmedical.com>
Subject: Re: SRS Request

Good afternoon Ashley,

Please see attached quotation relating to the repair of your VM-2500 Capnograph S/N:90730140.

Please let me know if you would like us to proceed/provide a PO.

Many thanks.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Check out our product portfolio at:
www.viamed.co.uk/productportfolio

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

On Tue, 7 Jul 2026 at 10:37, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good morning Ashley,

Thank you for your email. The returns reference you need is **SRS69466**.

Please could this reference be quoted on any paperwork you include with the device?

Please could the device be returned with a certificate of decontamination status and no batteries.

The address as usual is as follows:

Viamed Ltd
Service Team SRS69466
15 Station Road
Cross Hills
Keighley
BD20 7DT

We will email a quotation when the repairs team have looked at your device and we would not proceed until you agree.

Many thanks.

Kind regards

Kate Griffiths

Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Check out our product portfolio at:
www.viamed.co.uk/productportfolio

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

On Tue, 7 Jul 2026 at 09:48, Ashley Davies <Ashley@thamesmedical.com> wrote:

Good morning,

Hope you are having a wonderful start to the week.

Could you please provide me with an SRS number for a power upgrade and replacement power adaptor for a VM2500M (SN: 907-301-40).

Thank you in advance.

Kind regards,

Ashley Davies

Office Manager & Lead Engineer



Telephone: 01903 522911

Email: ashley@thamesmedical.com

Website: www.thamesmedical.com

8 A'becket Gardens, Worthing, BN13 2BW