

Daren Paradise

From: Aqib Majeed <aqib.majeed@viamed.co.uk>
Sent: 06 July 2026 14:05
To: Daren Paradise
Cc: office@vmsecure.me.uk
Subject: Re: Viamed Invoice RVM162499-1 Reference VIAWEB1283

Hello Daren

Thanks for advising.

We will need it sent back to us so we can test and replace if required.

I will state a SRS (returns) number for you below. Please could this SRS number be quoted on the outside of the box and any paperwork you send with the cable, can this include company name, department and what seems to be the problem

Your SRS (Returns) number is **SRS69464**, the address to return the cable to is as follows:

Viamed Ltd

Repairs Team SRS69464

15 Station Road

Cross Hills

Keighley

West Yorkshire

BD20 7DT

* DETAILS OF ISSUE
DESCRIBED IN EMAIL CHAIN
ATTACHED.

* RETURN ADDRESS:
DAREN PARADISE
7 BURNWOOD CLOSE
BILLERICAY
ESSEX
CM12 9HE

You will the need to send the cable to us using any courier of your choice, preferable tracked. Once we receive it we will test/ asses and replace it if required.

Please ensure that the item's packaging is adequate and the box containing it is secure.

Do advise if I can assist with anything else.

Kind Regards