



Cathy Green <viamed.cathy.green@gmail.com>

RE: SRS69463

1 message

Stephen Machin <stephen@prosol.co.uk>
To: Cathy Green <cathy.green@viamed.co.uk>

8 July 2026 at 11:16

Good morning Cathy,

Thankyou for the update, Steve is on holiday until the 20th please can we let you know when he is back? I'm not sure how he usually proceeds with this.

Kind regards

Laura Stevens

Best Regards

Stephen Machin | Operations Manager | Prosol UK Sales & Distribution Ltd
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From: Cathy Green <cathy.green@viamed.co.uk>
Sent: 08 July 2026 09:03
To: Stephen Machin <stephen@prosol.co.uk>
Subject: SRS69463

Dear Stephen

Good Moring

We have tested the 10 sensors that you have sent in for testing.

We have found that S/N P107864 (0110365) and S/N: P107729 (0110365) are both faulty, which we will replace under warranty

S/N:P107873 (0110365) has no output to be replaced under warranty,

The other 7 sensors are all testing with in specification, how would you like to proceed with these, would you like them sending back as no fault found.

I am out of the office for the rest of the day, but will be back in work on Thursday 09/07/26.

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

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