



Main Account <viamedinbox@gmail.com>

Re: Re: Oder 2026-0604

1 message

jafar@nibpcuff.com <jafar@nibpcuff.com>

7 July 2026 at 09:54

To: Aqib Majeed <aqib.majeed@viamed.co.uk>

Cc: "zoey.teal" <zoey.teal@viamed.co.uk>, "Ryan Swaine - Viamed Ltd." <ryan.swaine@viamed.co.uk>, info <info@lifemed.cn>

Good Morning, Aqib,

Regarding the return shipment, we've reached out to UPS customer service, because UPS requests formal exporting declaration at China customs, so this shipment would be treated as Lifemed's export selling business, not returned trade. This will incur additional taxes for us.

To help avoid this, would it be acceptable to you if we arranged delivery through our own freight forwarder instead? They would handle the entire shipping process and take care of customs clearance. And the freight cost, which is about USD 180, could be credited toward our future orders.

Please let us know if this works for you.

Thanks & Best Regards

Jafar Xu

Lifemed Co.,Ltd

Tel.: +86 19168547275

<https://www.nibpcuff.com/>

From: Aqib Majeed

Date: 2026-07-06 18:23

To: jafar@nibpcuff.com; info@lifemed.cn

CC: zoey.teal; Ryan Swaine - Viamed Ltd.

Subject: Re: Re: Oder 2026-0604

Hello

Good morning.

Please see attached AWB and replacement label.

You will need to print of the AWB and the attached invoice, this needs to be placed on the parcel.

The high value sheet that is attached needs to be printed and signed from the UPS driver, you will need to contact your local UPS to come collect once it is ready for dispatch.

Please advise if I can assist with anything else.

Kind Regards

Aqib Majeed

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: aqib.majeed@viamed.co.uk

Tel: 44 (0)1535 634 542
Fax: 44 (0)1535 635 582

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Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

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On Mon, Jul 6, 2026 at 9:30 AM jafar@nibpcuff.com <jafar@nibpcuff.com> wrote:

Hi, Aqib, Good morning,

Please add the company name: *Lifemed Co., Ltd.*

Thanks & Best Regards

Jafar Xu

Lifemed Co.,Ltd

Tel.: +86 19168547275

<https://www.nibpcuff.com/>

From: Aqib Majeed
Date: 2026-07-06 16:04
To: Jafar Xu
CC: [zoey.teal](#); [ryan.swaine](#); [info](#)
Subject: Re: Re: Re: Re: Oder 2026-0604

Hello

Good morning.

Can you please confirm if we should add the company name into the address?

Kind Regards
Aqib Majeed
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email: aqib.majeed@viamed.co.uk
Tel: 44 (0)1535 634 542
Fax: 44 (0)1535 635 582

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On Fri, Jul 3, 2026 at 4:58 PM Jafar Xu <jafar@nibpcuff.com> wrote:

Contact number 0086 15573973646

Contact name: Mr. Xu

----- Replied Message -----

From Aqib Majeed<aqib.majeed@viamed.co.uk>

Date 07/03/2026 23:41

To Jafar Xu<jafar@nibpcuff.com>

Cc zoey.teal<zoey.teal@viamed.co.uk>、ryan.swaine<ryan.swaine@viamed.co.uk>、[info<info@lifemed.cn>](mailto:info@lifemed.cn)

Subject Re: Re: Re: Oder 2026-0604

Hello

Good afternoon.

Can we please have a contact name and number to use.

Kind Regards
Aqib Majeed
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

Email: aqib.majeed@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

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On Fri, Jul 3, 2026 at 4:32 PM Jafar Xu <jafar@nibpcuff.com> wrote:

Full address:

A301, No. 55, Cheng Xing Road, Xiuxin Community, Kengzi Street, Pingshan District, Shenzhen, 518122, China

----- Replied Message -----

From [Aqib Majeed](mailto:Aqib.Majeed@viamed.co.uk)<[aqib.majeed@viamed.co.uk](mailto:Aqib.Majeed@viamed.co.uk)>
Date 07/03/2026 23:00
To jafar@nibpcuff.com
Cc [zoey.teal](mailto:zoey.teal@viamed.co.uk)<zoey.teal@viamed.co.uk>, [Ryan Swaine - Viamed Ltd.](mailto:ryan.swaine@viamed.co.uk)<ryan.swaine@viamed.co.uk>, [info](mailto:info@lifemed.cn)<info@lifemed.cn>
Subject Re: Re: Oder 2026-0604

Hello

Good afternoon,

Please can you send me the full address where the sensors are located in China?

Kind Regards
Aqib Majeed
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email: aqib.majeed@viamed.co.uk
Tel: 44 (0)1535 634 542
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On Fri, Jul 3, 2026 at 3:52 PM jafar@nibpcuff.com <jafar@nibpcuff.com> wrote:

Hello, Aqib,

Thanks for sending us the return label.

We noticed that the UPS return label you provided has the shipper's address in Hong Kong. But our sensors is located in Mainland China now, could this be sent directly from Mainland China, or would a new return label need to be issued with the shipping address set to Mainland China?

Thanks & Best Regards

Jafar Xu

Lifemed Co.,Ltd

Tel.: +86 19168547275

<https://www.nibpcuff.com/>

From: Aqib Majeed

Date: 2026-07-03 18:28

To: jafar@nibpcuff.com; info@lifemed.cn

CC: zoey.teal; Ryan Swaine - Viamed Ltd.

Subject: Re: Re: Oder 2026-0604

Hello

Good morning,

Thank you for that.

Please see the attachments for the return of the 31 sensors.

You will need to print these off, the AWB needs to be attached to the box and the form needs to be placed with the parcel.

Once that is done and packed, you will need to contact your local UPS depot and arrange them to collect the parcel.

Please advise if I can assist with anything else.

Kind Regards

Aqib Majeed

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: aqib.majeed@viamed.co.uk

Tel: 44 (0)1535 634 542

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On Fri, Jul 3, 2026 at 3:38 AM jafar@nibpcuff.com <jafar@nibpcuff.com> wrote:

Hello, Aqib,

the box size: 45*26*31cm, and about 4KG in total.

Thanks & Best Regards

Jafar Xu

Lifemed Co.,Ltd

Tel.: +86 19168547275

<https://www.nibpcuff.com/>

From: Aqib Majeed

Date: 2026-07-02 21:02

To: jafar@nibpcuff.com

CC: info; zoey.teal; Ryan Swaine - Viamed Ltd.

Subject: Re: Re: Oder 2026-0604

Hello

Good afternoon.

Can you please advise what is the box size your sending the sensors back so I can send you a Returns label, is it the same box we sent them in?

Please confirm.

Kind Regards

Aqib Majeed

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: aqib.majeed@viamed.co.uk

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On Wed, Jul 1, 2026 at 11:16 AM jafar@nibpcuff.com <jafar@nibpcuff.com> wrote:

Dear Aqib,

Good morning, this is Jafar.

We will arrange shipment on July 2nd and will update you with the tracking number once available. Attached PL for your reference. If you have any requests regarding the PL, please don't hesitate to let us know.

Thanks & Best Regards
Jafar Xu

Lifemed Co.,Ltd
Tel.: +86 19168547275
<https://www.nibpcuff.com/>

From: Aqib Majeed
Date: 2026-07-01 16:34
To: info@lifemed.cn
CC: [zoey.teal](#); [Ryan Swaine - Viamed Ltd.](#); [jafar](#)
Subject: Re: Re: Oder 2026-0604

Hello

Good morning,

Thank you.

Kind Regards
Aqib Majeed
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email: aqib.majeed@viamed.co.uk
Tel: 44 (0)1535 634 542
Fax: 44 (0)1535 635 582

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On Wed, Jul 1, 2026 at 8:28 AM info@lifemed.cn <info@lifemed.cn> wrote:
Aqib Majeed,

Forget it, just get me 31pcs replacement.

my colleague, afar will arrange to ship the 31pcs sensors UFO130-2 back to Viamed as following address in UK:

Viamed Ltd
Repairs Team SRS69461
15 Station Road
Cross Hills
Keighley
West Yorkshire
BD20 7DT

Thanks & Best Regards
Hanson Lijing

Lifemed Co.,Ltd
Tel.: +86 13603093265
<http://www.lifemed.cn>

From: Aqib Majeed
Date: 2026-06-30 17:03
To: info@lifemed.cn
CC: [zoey.teal](#); Ryan Swaine - Viamed Ltd.; jafar
Subject: Re: Re: Oder 2026-0604

Hello

Good morning.

I will not be able to add the 29 pcs to the replacement order, as you are returning 31 pcs we will need to credit you for that and send the replacement order for the same amount.

Sorry for any inconvenience caused by this.

Do you want me to add another order for 29 pcs or how ever more you require?

Kind Regards
Aqib Majeed
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email: aqib.majeed@viamed.co.uk
Tel: 44 (0)1535 634 542
Fax: 44 (0)1535 635 582

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On Tue, Jun 30, 2026 at 9:48 AM info@lifemed.cn <info@lifemed.cn> wrote:

Aqib,

it is ok, as what you can do conveniently,
how about the freight cost for the 31pcs replacements if they are shipped with another 29pcs
of new order?

Thanks & Best Regards

Hanson Lijing

Lifemed Co.,Ltd

Tel.: +86 13603093265

<http://www.lifemed.cn>

From: Aqib Majeed

Date: 2026-06-30 16:40

To: info@lifemed.cn

CC: [zoey.teal](#); Ryan Swaine - Viamed Ltd.; jafar

Subject: Re: Re: Oder 2026-0604

Hello

Good morning.

I have amended the replacement order to 31 pcs as that is what your returning.

We don't want any confusion when crediting you so this will be done accordingly.

Do you want me to add another order for you for a further 29 pcs?

Kind Regards

Aqib Majeed

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: aqib.majeed@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

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On Tue, Jun 30, 2026 at 9:33 AM info@lifemed.cn <info@lifemed.cn> wrote:

Aqib,

we just have 31pcs return, and want 60pcs new sensors in total.

Thanks & Best Regards
Hanson Lijing

Lifemed Co.,Ltd
Tel.: +86 13603093265
<http://www.lifemed.cn>

From: Aqib Majeed
Date: 2026-06-30 16:21
To: info@lifemed.cn
CC: [zoey.teal](#); Ryan Swaine - Viamed Ltd.; jafar
Subject: Re: Re: Oder 2026-0604

Hello

Good morning.

We have a replacement order on for 60 pcs, do you want me to amend that order to 31 pcs so we can credit you accordingly once we receive the stock back?

Then if you wish I can add another order on for how many more you require?

Please advise.

Kind Regards
Aqib Majeed
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email: aqib.majeed@viamed.co.uk
Tel: 44 (0)1535 634 542
Fax: 44 (0)1535 635 582

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On Tue, Jun 30, 2026 at 2:51 AM info@lifemed.cn <info@lifemed.cn> wrote:

Aqib Majeed,

As we discussed with users, they finally accept the 29pcs sensors with latest Date : 2026-02,
So, we are going to return the rest 31 sensors with following production dates:
2025-12 6pcs
2026-01 25pcs
is that OK ?

Meanwhile, Please send another 60pcs UFO-130 sensors with latest production date(not earlier than 2026-03).

Thanks & Best Regards
Hanson Lijing

Lifemed Co.,Ltd
Tel.: +86 13603093265
<http://www.lifemed.cn>

From: Aqib Majeed
Date: 2026-06-29 23:32
To: info@lifemed.cn
CC: [zoey.teal](#); [Ryan Swaine](#) - Viamed Ltd.
Subject: Re: Re: Oder 2026-0604

Hello

Good afternoon

Thanks for your email.

I will state a SRS (returns) number for you below, Please could this SRS number be quoted on the outside of the box and any paperwork you send with the sensors, can this include company name, department and why they are being returned.

Your SRS (Returns) number is **SRS69461**, the address to return the sensors to is as follows:

Viamed Ltd
Repairs Team **SRS69461**
15 Station Road
Cross Hills
Keighley
West Yorkshire
BD20 7DT

I will send you a returns label as soon as I have one so you can send the sensors back to us.

Please ensure that the item's packaging is adequate and the box containing them is secure.

Upon receipt of the sensors we will credit you.

Kind Regards
Aqib Majeed
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email: aqib.majeed@viamed.co.uk
Tel: 44 (0)1535 634 542
Fax: 44 (0)1535 635 582

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On Mon, Jun 29, 2026 at 11:40 AM Aqib Majeed <aqib.majeed@viamed.co.uk> wrote:

Hello

Good morning.

Thank you for your email.

My apologies, we are very sorry for the inconvenience caused by this.

I have added a replacement order on for you for the March dated sensors and will make you aware once its dispatched.

I will send you a SRS returns number and a returns label in my next email so you can send them 60 x sensors back to us, a full credit for RVM163944-1 will be credited once we receive them back.

Once again I am sorry for the trouble caused by this, please advise if I can assist with anything else.

Kind Regards
Aqib Majeed
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

Email: aqib.majeed@viamed.co.uk

Tel: 44 (0)1535 634 542

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On Sat, Jun 27, 2026 at 4:18 AM info@lifemed.cn <info@lifemed.cn> wrote:
Aqib, Zoey,

we are really disappointed at your service. as I mentioned before, our users are very sensitive to the production date because of some quality problem occurred last year. we still have some stock with some old-dated sensors.

So, I typically mentioned the sensors production date for my recent order 2026-0604, we need 60pcs with your latest production date of 2026-03 as your stock report,

but what we received are with following production dates again:

2025-12 6pcs

2026-01 23pcs

2026-02 31pcs

users doesn't accept this batch of sensors, please suggest how we should return them ?

Cc: Ryan Swaine,

Thanks & Best Regards
Hanson Lijing

Lifemed Co.,Ltd
Tel.: +86 13603093265
<http://www.lifemed.cn>

From: info@lifemed.cn
Date: 2026-06-04 19:19
To: aqib.majeed
Subject: Re: Re: Oder 2026-0604

Aqib,

yes, the invoice is ok, please preceed the order and arrange the shipment

Thanks & Best Regards
Hanson Lijing

Lifemed Co.,Ltd
Tel.: +86 13603093265
<http://www.lifemed.cn>

From: Aqib Majeed
Date: 2026-06-04 18:54
To: info@lifemed.cn
Subject: Re: Re: Oder 2026-0604

Hello

Good morning

Thank you for your order.

Please see below for your attached proforma invoices detailing the prices and products you require.

Can you please have a look and see if all details on the proforma including addresses and are correct or if any amendments are required.

If your happy with it and would like to proceed, could you please advise so we can convert it to a order.

Please let me know if I can assist with anything else.

Kind Regards
Aqib Majeed
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email: aqib.majeed@viamed.co.uk
Tel: 44 (0)1535 634 542
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On Thu, Jun 4, 2026 at 10:25 AM info@lifemed.cn <info@lifemed.cn> wrote:
Aqib,

We decide to to buy 60pcs, Please arrange to ship 60pcs
sensors UFO130-2 with production date March 2026.
thanks.

Thanks & Best Regards
Hanson Lijing

Lifemed Co.,Ltd
Tel.: +86 13603093265
<http://www.lifemed.cn>

From: Aqib Majeed
Date: 2026-06-04 15:51
To: info@lifemed.cn
Subject: Re: Oder 2026-0604

Hello Hanson

Good morning,

Thank you for your email.

We have around 150 pcs available with the date code from March 2026.

Please advise if I can assist with anything else.

Kind Regards
Aqib Majeed

Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
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On Thu, Jun 4, 2026 at 4:37 AM info@lifemed.cn <info@lifemed.cn> wrote:

Aqib Majeed,

what is your stock of UFO130-2 sensors now?
and what are their production date ?

Thanks & Best Regards
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