



Emily Hanson <viamed.emily.hanson@gmail.com>

Re: Purchase order - 000119827 - Order Delay and Pricing Discrepancy

1 message

Kate Griffiths <kate.griffiths@viamed.co.uk>

Thu, Jul 2, 2026 at 12:01 PM

To: "Supplies Email (RBT) Mid Cheshire Tr" <Supplies.Email@mcht.nhs.uk>, emily.hanson@viamed.co.uk

Bcc: viamedinbox@gmail.com

Good afternoon Kerry,

Thank you for your email.

I can confirm that Emily emailed the email address on the PO: supplies.email@mcht.nhs.uk

I have asked my colleague Catrin Hollings to contact you regarding the price lists.

We will proceed with your order.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
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On Thu, 2 Jul 2026 at 11:55, Supplies Email (RBT) Mid Cheshire Tr <Supplies.Email@mcht.nhs.uk> wrote:

Good morning,

I am contacting you regarding a delayed order that has recently been brought to our attention by a member of the team Purchase Order – 000119827.

Following a query to your team regarding the status of the order, we understand that it has been placed on hold due to a pricing discrepancy.

Your Office Administrator, Emily, advised that emails were sent to us on 15th June and 26th June regarding this issue. However, after reviewing our inbox and received correspondence, I have been unable to locate either of

these emails.

Could you please confirm the email address to which these notifications were sent so that we can investigate this further? In addition, we would be grateful if you could provide an up-to-date pricing list, as we do not appear to have received any recent pricing information from your organisation.

With regard to the pricing query, unfortunately we are unable to amend automated orders once they have been generated, as the system does not permit changes to be made. However, please accept this email as confirmation of your request. We will update our records accordingly to ensure that future orders reflect the correct pricing.

Thank you for your assistance, and I look forward to hearing from you.

Kind Regards,

Kerry Lightfoot

Deputy Buyer

Mid Cheshire Hospitals NHS Foundation Trust

Email: supplies.email@mcht.nhs.uk

Telephone: **01270 612590**

Access the MCHFT Procurement Manual here: [Procurement Handbook - November 2025](#)

Access the MCHFT Sustainable Procurement Policy here: [Sustainable Procurement Policy](#)



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