



M GV <viamed.michael.green@gmail.com>

TOF 3D SRS69436

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11 June 2026 at 15:27

Reply-To: michael.green@viamed.co.uk

To: lee.harper@nhs.net

Cc: Cathy Green <cathy.green@viamed.co.uk>

Bcc: viamedinbox@gmail.com

Dear Mr Harper

I have just tested your TOF3D nerve stimulator (SN:T3D202101022). I have not been able to reproduce the described fault. Is the unit freezing or locking up? I can see some bleeding on the LCD and the battery door screw tab is damaged. These can be replaced, if needed.

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Regards,

Michael Green

Technical Support

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