



Cathy Green <viamed.cathy.green@gmail.com>

Fwd: TOF 3D SRS69436

1 message

Cathy Green <cathy.green@viamed.co.uk>
To: lee.harper@nhs.net

24 June 2026 at 16:29

Dear Mr Harper

Good Afternoon.

Following on from your email with our engineer. I'm afraid I mis understood, in regards to sending you the quote. As our engineer has mentioned that they were unable to reproduce the fault, and that the bleeding on the LCD screen is not affecting the operation of the unit. I understand that you would like the unit returning and that you will replace the battery door at the hospital. I will arrange for this unit to be returned to you.

I thought I would let you know the cost of parts in case you need it for the future.

2530140 Tof LCD Screen £218

2540100 Labour for half an hour £49.50

Carriage £12

All prices are before VAT.

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Kind regards

Cathy Green
Goods Out / Stock Control Supervisor
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