



Aqib Majeed <viamed.aqib.majeed2@gmail.com>

Oder 2026-0604

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Sat, Jun 27, 2026 at 4:18 AM

To: "aqib.majeed" <aqib.majeed@viamed.co.uk>

Cc: "zoey.teal" <zoey.teal@viamed.co.uk>, "Ryan Swaine - Viamed Ltd." <ryan.swaine@viamed.co.uk>

Aqib, Zoey,

we are really disappointed at your service. as I mentioned before, our users are very sensitive to the production date because of some quality problem occurred last year. we still have some stock with some old-dated sensors.

So, I typically mentioned the sensors production date for my recent order 2026-0604, we need 60pcs with your latest production date of 2026-03 as your stock report, but what we received are with following production dates again:

2025-12 6pcs

2026-01 23pcs

2026-02 31pcs

users doesn't accept this batch of sensors, please suggest how we should return them ?

Cc: Ryan Swaine,

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