



Cathy Green <viamed.cathy.green@gmail.com>

Fwd: TOF 3D SRS69436

1 message

Michael Green Viamed <michael.green@viamed.co.uk>
To: Cathy Green <cathy.green@viamed.co.uk>

24 June 2026 at 16:00

----- Forwarded message -----

From: **HARPER, Lee (MID YORKSHIRE TEACHING NHS TRUST)** <lee.harper@nhs.net>

Date: Mon, 22 Jun 2026 at 09:15

Subject: RE: TOF 3D SRS69436

To: Michael Green Viamed <michael.green@viamed.co.uk>

Hi Michael

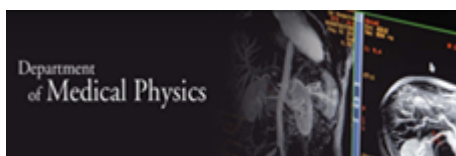
Thanks for the update.

I did not receive a quote through but don't worry. Please can you arrange for return of the unit as we stock battery covers.

Thanks.

Lee.

#hello my name is...

Lee Harper



Mid Yorkshire Teaching

NHS Trust

Medical Physics Department | Mid Yorkshire NHS Trust, Pinderfields Hospital,
Level A (Gate 7a), Aberford Road, Wakefield, West Yorkshire, WF1 4DG
' : 01924 541050 | ' : Ext 51050 | 📧: lee.harper@nhs.net



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confidence.

From: Michael Green Viamed <michael.green@viamed.co.uk>
Sent: 15 June 2026 16:58
To: HARPER, Lee (MID YORKSHIRE TEACHING NHS TRUST) <lee.harper@nhs.net>
Subject: Re: TOF 3D SRS69436

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Hi Lee

I've prepared a quote for you. The office will make it official soon. The bleeding on the LCD is unsightly, but isn't affecting the operation of the unit. The labor charge would be for fitting the LCD. If you were happy with the display as it is, then the battery door could just be purchased without the need for a labor charge. We could replace the display in the future if it deteriorated further.

On Fri, 12 Jun 2026 at 08:38, HARPER, Lee (MID YORKSHIRE TEACHING NHS TRUST) <lee.harper@nhs.net> wrote:

Hi Michael.

When I turned it on all I was getting was the splash screen, not option buttons. If you have checked it then I am happy.

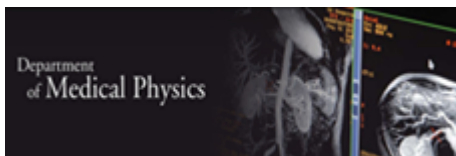
Please can you quote for repairing the two damages.

Thanks.

Lee.

#hello my name is...

Lee Harper



Mid Yorkshire Teaching
NHS Trust

Medical Physics Department | Mid Yorkshire NHS Trust, Pinderfields Hospital,
Level A (Gate 7a), Aberford Road, Wakefield, West Yorkshire, WF1 4DG

T: 01924 541050 | F: Ext 51050 | E: lee.harper@nhs.net

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From: michael.green@viamed.co.uk <viamed.michael.green@gmail.com>
Sent: 11 June 2026 15:28
To: HARPER, Lee (MID YORKSHIRE TEACHING NHS TRUST) <lee.harper@nhs.net>
Cc: Cathy Green <cathy.green@viamed.co.uk>
Subject: TOF 3D SRS69436

You don't often get email from viamed.michael.green@gmail.com. [Learn why this is important](#)

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Dear Mr Harper

I have just tested your TOF3D nerve stimulator (SN:T3D202101022). I have not been able to reproduce the described fault. Is the unit freezing or locking up? I can see some bleeding on the LCD and the battery door screw tab is damaged. These can be replaced, if needed.

--

Regards,

Michael Green

Technical Support

Viamed Ltd.

<http://www.viamed.co.uk>

email: michael.green@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

GDPR / Privacy Policy available at www.viamed.co.uk/policy

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