



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: Repair

1 message

Iain McGill <iainmcgill101@yahoo.co.uk>
To: ryan.swaine@vandagraph.co.uk

17 June 2026 at 15:38

Yeah, that's great if you could repair that would be appreciated

Iain McGill

On Jun 17, 2026, at 15:30, Ryan Swaine <ryan.swaine@vandagraph.co.uk> wrote:

Hi Iain

Our technician has taken a look at your device.
The O2 sensor has leaked and corroded one of the battery contacts.

We can replace the battery contact, but you will also require a new O2 sensor. The existing sensor is from 2019.

I have attached a quotation. Please let me know if you are happy to proceed with this or if you have any questions.

Kind regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 15 Jun 2026 at 16:09, Iain McGill <iainmcgill101@yahoo.co.uk> wrote:
Thanks;

Have popped it in the post just now

Iain McGill

On Jun 15, 2026, at 13:22, Ryan Swaine <ryan.swaine@vandagraph.co.uk> wrote:

Hi Iain

Please send your device to the following address and please add the reference number to the parcel:

Vandagraph
15 Station Road
Cross Hills, Keighley
BD20 7DT

Ref: SRS69454

Kind regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Mon, 15 Jun 2026 at 12:45, Iain McGill <ianmcgill101@yahoo.co.uk> wrote:

Great, thanks

[199-201 Great Junction Street, Edinburgh, EH6 5LQ](#)

07753802572

Iain McGill

On Jun 15, 2026, at 09:19, Ryan Swaine <ryan.swaine@vandagraph.co.uk> wrote:

Hi Iain

Yes, we would happily have a look at it for you.

Please can you give me your address and telephone number and I will issue a repair reference for you?

Kind regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Fri, 12 Jun 2026 at 20:44, Iain McGill <ianmcgill101@yahoo.co.uk> wrote:

I've an analyser Serial Number TX3114 that's given up the ghost, looks good but stopped working.

Can I send down for a repair?

Iain McGill

 **QAN164230.pdf**
76K