

Backup Chat Live Chat Online

Cathy Green Required Reading 2 Calls 61 Issues 35 Unread 23 ISO Tasks | My Requests 20.80 °C

ISO 15488 OPERA DATA

X

[SRS69449 SRN](#)HOST  Viamed's Contact Record For:

University College Hospital

CID2259 Opera 00003420 Type:Company End User

University College Hospital Gower Street, Bloomsbury, London, , WC1E 6DB, UK

Tel 0845 1555000/02034 567890 GBP End User (0001)

[Log Call](#)[Add Issue](#)

Not Set Credit Limit 0.00GBP

VAT GB 524 3711 68

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[Returns](#) [Service](#) [Distributors](#) [Documents](#) [Issues](#) [Regulatory](#)

SRS69449

SRS Created : 11 Jun 2026

Created By Aqib Majeed

[Add Watch](#)[Print Barcodes](#)[Print A4 Sheet](#)[Split Items into Different SRS Numbers](#)[Edit Details](#)

Upload Document to SRS

ADD DOCUMENT TO SRS : Document Description	Choose a file to upload: Choose file No file chosen

[Next](#)

Handle with care

Add Items to Supplier Returns Box

[Add](#)

- ☐ Return for Credit / Return to Stock
Unopened - will apply to all items on srs
- ☐ Clear From System - Force from System. -
will apply to all items on srs

Add notes to SRS

[Add Notes](#)

Uploaded Documents

11 Jun 2026   SRS69449 SRN Aqib Majeed

Attachments

[SRS69449 SRN](#)

Service Repair Sheet 69449		Notes
Company / Hospital	University College Hospital	11/Jun/2026 Aqib Majeed
Contact Name	Ferdinand De Guzman	11/Jun/2026 Aqib Majeed
Department	Medical Physics and Biomedical Engineering	Customer would like a calibration quotation for a V1000 Fetal Heart Simulator with serial number PR03812A13. still under warranty too
Position	Biomedical Engineer	15/Jun/2026 Robert Connor
Company Phone	0845 1555000/02034 567890	Received 1 x V1000 s/n PR03812A13, with grey plastic carry case and 4 x AA battery.
Direct Phone	02034476255	
Opera Account	00003420	
Email	f.deguzman@nhs.net	Changed to quote, no evidence of customer PO uploaded.

Order Number		15/Jun/2026 Philip Crossley 1430309 Transducer interface cushion is free with service.
Viamed ORD Number		
Date Received Into building	15 Jun 2026	
Type	Quote Before Repair Move to Repair	
Issues?		

Items for Repair

SRN	Equipment	Stock Reference	Barcode	Serialnumber	Description	Warranty New	Warranty Repair	Status	Repair Code	Time (H:M)	Cal. Cert
SRN38879	Foetal Simulator	1410000	 2776044	PR03812A13		Yes	No	Quote 15 Jun 2026 Philip Crossley	New	00:00	15 Jul 2025

SRN38879 Engineer Notes: **INTERNAL NOTES not for customer discussion**

15/Jun/2026 Philip Crossley

Routine service and calibration test.

15/Jun/2026 Philip Crossley

It was very skippy so I have retro added a capacitor 1430407 100nf.

Currently Viewing ITEM 2776044 Foetal Simulator 1410000 PR03812A13

[Create a Meeting Issue](#)

Items Requested for Repair					Item notes	Engineer Notes	Notes To Customer
Item	Qty	By	Date Requested	Status	Non Supplied	15/Jun/2026 Philip Crossley Routine service and calibration test. 15/Jun/2026 Philip Crossley It was very skippy so I have retro added a capacitor 1430407 100nf.	Non added Yet
1480000	1	Philip Crossley	15/Jun/2026	Quote			
1430309	1	Philip Crossley	15/Jun/2026	Quote			

ISO REVIEW

Standard customer - service

Instructions

Standard customer - service

Standard customer - service No requirement to escalate to a complaint or non conformance.