



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Re: Important NHS Purchase Order Documentation No: 76467274 (please do not reply to this address)

1 message

DICKINSON WILLIAMS, Bryony (WEST HERTFORDSHIRE TEACHING HOSPITALS NHS TRUST) 12 June 2026 at
<bryony.dickinsonwilliams@nhs.net> 13:40
To: Kate Griffiths <kate.griffiths@viamed.co.uk>, Sophie Lines <sophie.lines@viamed.co.uk>

Good afternoon,

Yes, that price is okay. I have updated the PO our side.

Kind Regards,

Bryony Dickinson Williams

Transactional Buying Team Apprentice

Hertfordshire and West Essex NHS Procurement
2nd Floor Gate House, Fretherne Road,
Welwyn Garden City, Herts AL8 6NS

Mon to Fri – 08:30 till 16:30

Phone: 07890390925

Email: bryony.dickinsonwilliams@nhs.net

Upcoming leave:

- 10/07/2026 – 17/07/2026
- 20/08/2026 – 24/08/2026
- 18/09/2026 - 28/09/2026

From: Kate Griffiths <kate.griffiths@viamed.co.uk>

Sent: 11 June 2026 16:01

To: DICKINSON WILLIAMS, Bryony (WEST HERTFORDSHIRE TEACHING HOSPITALS NHS TRUST)
<bryony.dickinsonwilliams@nhs.net>; Sophie Lines <sophie.lines@viamed.co.uk>

Subject: Re: Important NHS Purchase Order Documentation No: 76467274 (please do not reply to this address)

You don't often get email from kate.griffiths@viamed.co.uk. [Learn why this is important](#)

This message originated from outside of NHS.net Connect. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Thank you for your reply Bryony,

Please could you confirm whether you accept the price of £58.90 as mentioned by my colleague Sophie?

Many thanks.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Check out our product portfolio at:
www.viamed.co.uk/productportfolio

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

On Thu, 11 Jun 2026 at 15:53, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **DICKINSON WILLIAMS, Bryony (WEST HERTFORDSHIRE TEACHING HOSPITALS NHS TRUST)**
<bryony.dickinsonwilliams@nhs.net>

Date: Thu, 11 Jun 2026 at 15:45

Subject: Re: Important NHS Purchase Order Documentation No: 76467274 (please do not reply to this address)

To: Sophie Lines <sophie.lines@viamed.co.uk>

Hi Sophie,

Apologies, yes, the Trust would like 4 of the 1114005.

Kind Regards,

Bryony Dickinson Williams

Transactional Buying Team Apprentice

Hertfordshire and West Essex NHS Procurement
2nd Floor Gate House, Fretherne Road,
Welwyn Garden City, Herts AL8 6NS

Mon to Fri – 08:30 till 16:30

Phone: 07890390925

Email: bryony.dickinsonwilliams@nhs.net

Upcoming leave:

- [10/07/2026 – 17/07/2026](#)
- [20/08/2026 – 24/08/2026](#)
- [18/09/2026 - 28/09/2026](#)

From: Sophie Lines <sophie.lines@viamed.co.uk>

Sent: 11 June 2026 11:49

To: DICKINSON WILLIAMS, Bryony (WEST HERTFORDSHIRE TEACHING HOSPITALS NHS TRUST) <bryony.dickinsonwilliams@nhs.net>

Subject: Re: Important NHS Purchase Order Documentation No: 76467274 (please do not reply to this address)

You don't often get email from sophie.lines@viamed.co.uk. [Learn why this is important](#)

This message originated from outside of NHS.net Connect. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Bryony,

Thank you for your order, 76467274.

Before processing the order, could you please confirm whether you are happy for us to enter it as **4 × 1114005 on a single order line**, rather than as **two separate lines of 2 × 1114005**, as shown on your purchase order?

I have also noted that your order paperwork references two different delivery dates and quotation numbers. Unfortunately, these quotations are no longer active on our system, and the stated delivery dates have now passed.

In addition, the pricing on your order is no longer current. The updated prices for the EyeMax Phototherapy Masks, effective from **1 May 2026**, are as follows:

- **1114005 – Regular (Blue) – Pack of 20: £58.90**
- 1114006 – Premie (Orange) – Pack of 20: £58.90
- 1114007 – Micro (Green) – Pack of 20: £58.90

EyeMax 2 postage charges:

- 1 pack: £8.00
- **2–4 packs: £10.00**
- 5+ packs: £12.00

All prices exclude VAT.

Please let me know if you are happy for us to proceed with the order on this basis?

Kind regards

Sophie Lines
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

Email: sophie.lines@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

Please note: My working days are Tuesday-Friday

Check out our product portfolio at:
www.viamed.co.uk/productportfolio

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

On Thu, 11 Jun 2026 at 09:18, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **SBS** <shared.services2@nhs.net>

Date: Thu, 11 Jun 2026 at 09:15

Subject: Important NHS Purchase Order Documentation No: 76467274 (please do not reply to this address)

To: <orders@viamed.co.uk>

This message may contain confidential information. If you are not the intended recipient please:

- i) inform the sender that you have received the message in error before deleting it; and
 - ii) do not disclose, copy or distribute information in this e-mail or take any action in relation to its content (to do so is strictly prohibited and may be unlawful).
- Thank you for your co-operation.

NHS.net Connect is the secure email, collaboration and directory service available for all NHS staff in England. NHS.net Connect is approved for exchanging patient data and other sensitive information with NHS.net Connect and other accredited email services.

For more information and to find out how you can switch visit [Joining NHS.net Connect – NHS.net Connect Support](#)

This message may contain confidential information. If you are not the intended recipient please:

- i) inform the sender that you have received the message in error before deleting it; and
 - ii) do not disclose, copy or distribute information in this e-mail or take any action in relation to its content (to do so is strictly prohibited and may be unlawful).
- Thank you for your co-operation.

NHS.net Connect is the secure email, collaboration and directory service available for all NHS staff in England. NHS.net Connect is approved for exchanging patient data and other sensitive information with NHS.net Connect and other accredited email services.

For more information and to find out how you can switch visit [Joining NHS.net Connect – NHS.net Connect Support](#)