



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

---

**Re: REQUEST FOR ORDER**

1 message

---

**info** <info@indometer.co.id>

8 June 2026 at 12:10

To: Catrin Hollings &lt;catrin.hollings@viamed.co.uk&gt;

Cc: kate.griffiths@viamed.co.uk, office@viamed.co.uk

Dear Catrin Hollings

I hope this email finds you well.

Regarding the Viamed V1000 Foetal Heart Simulator (Part Number: 1410000), our end-user contacted us today and confirmed that they would like to proceed with the order for this equipment.

Therefore, could you please provide us with an official quotation? We would like to review it as soon as possible so we can proceed with issuing our Purchase Order (PO).

Thank you for your assistance, and I look forward to your prompt response.

Sincerely

Indra Thalib

PT.Indometer Aamana Utama

QP OFFICE, Perkantoran Tanjung Mas Raya

Blok B1 No.44, Tanjung Barat

Jagakarsa, Jakarta Selatan 12530 Indonesia

email : [info@indometer.co.id](mailto:info@indometer.co.id)website : [www.indometer.co.id](http://www.indometer.co.id)

On 5/28/2026 4:05 PM, Catrin Hollings wrote:

Dear Indra,

I hope you are well. I just wanted to follow up regarding your enquiry for the V1000 Foetal Heart Simulator (Part Number 1410000).

As advised previously, we are now looking at an estimated lead time of approximately 2 to 3 weeks for new units to become available from the next production batch.

Should you wish to proceed with an order to reserve one of the first available units, please let us know and we will be happy to assist further. Orders can also be placed directly via [orders@viamed.co.uk](mailto:orders@viamed.co.uk).

For your reference, the unit will be supplied brand new in original manufacturer packaging and manufactured by Viamed Ltd in the United Kingdom.

Please do let me know if you require any further information regarding pricing or shipping options and I will be happy to help.

*If this enquiry is no longer relevant or the product is no longer required, I would appreciate it if you could kindly let me know so that I may update our records accordingly.*

I look forward to hearing from you.

Kind regards

Catrin Hollings

Marketing

Viamed Ltd.

<http://www.viamed.co.uk>Email: [catrin.hollings@viamed.co.uk](mailto:catrin.hollings@viamed.co.uk)

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

Working Hours: Tuesday - Thursday 8.30am - 2.30pm

Check out our product portfolio at:  
[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----  
GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)  
The information in this email is confidential and may be legally privileged.  
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.  
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

-----  
On Wed, 6 May 2026 at 12:55, Catrin Hollings <[catrin.hollings@viamed.co.uk](mailto:catrin.hollings@viamed.co.uk)> wrote:

Hi Indra,

Thank you for your email.

Unfortunately, we are still experiencing manufacturing delays with the V1000 Foetal Heart Simulator and, at present, we do not yet have a confirmed lead time available.

I have made a note on our system and will contact you as soon as we have a further update regarding production availability.

Please accept our apologies for any inconvenience caused.

Kind regards

Catrin Hollings  
Marketing  
Viamed Ltd.

<http://www.viamed.co.uk>  
Email: [catrin.hollings@viamed.co.uk](mailto:catrin.hollings@viamed.co.uk)  
Tel: +44 (0)1535 634 542  
Fax: +44 (0)1535 635 582

Working Hours: Tuesday - Thursday 8.30am - 2.30pm

Check out our product portfolio at:  
[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----  
GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)  
The information in this email is confidential and may be legally privileged.  
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.  
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Wed, 6 May 2026 at 12:48, info <[info@indometer.co.id](mailto:info@indometer.co.id)> wrote:

Dear Catrin Hollings

I hope you are doing well.

I would like to inquire about the VIAMED V1000 Foetal Heart Simulator. Could you please confirm whether this item is currently available and no longer requires any lead time?

Thank you for your assistance. I look forward to your response.

Sincerely  
Indra Thalib  
PT.Indometer Aamana Utama  
QP OFFICE, Perkantoran Tanjung Mas Raya  
Blok B1 No.44, Tanjung Barat  
Jagakarsa, Jakarta Selatan 12530 Indonesia  
email : [info@indometer.co.id](mailto:info@indometer.co.id)  
website : [www.indometer.co.id](http://www.indometer.co.id)

On 3/17/2026 4:00 PM, Catrin Hollings wrote:

Thank you for the update. I have removed your enquiry from the system so you will not receive chase emails.

Should the situation change and you wish to purchase please do not hesitate to contact me.

Kind regards

Catrin Hollings  
Marketing  
Viamed Ltd.

<http://www.viamed.co.uk>  
Email: [catrin.hollings@viamed.co.uk](mailto:catrin.hollings@viamed.co.uk)  
Tel: +44 (0)1535 634 542  
Fax: +44 (0)1535 635 582

Working Hours: Tuesday - Thursday 8.30am - 2.30pm  
Advanced Notice of Annual Leave: Wednesday 18th March finishing 12 noon,  
returning 8.30am Thursday 19th March.

Check out our product portfolio at:  
[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----  
GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)  
The information in this email is confidential and may be legally privileged.  
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Fri, 13 Mar 2026 at 01:38, info <[info@indometer.co.id](mailto:info@indometer.co.id)> wrote:

Dear Catrin Hollings

First of all, please accept my apologies for the delayed response.

Regarding the Viamed V1000 Foetal Heart Simulator, we have checked with our end user. At this moment, there is no certain decision yet regarding the repurchase.

We will keep your information on file and will contact you immediately as soon as we receive further updates or confirmation from the end user.

Thank you for the detailed information and for your patience.

Sincerely  
Indra Thalib  
PT.Indometer Aamana Utama  
QP OFFICE, Perkantoran Tanjung Mas Raya  
Blok B1 No.44, Tanjung Barat  
Jagakarsa, Jakarta Selatan 12530 Indonesia  
email : [info@indometer.co.id](mailto:info@indometer.co.id)  
website : [www.indometer.co.id](http://www.indometer.co.id)

On 3/12/2026 8:25 PM, Catrin Hollings wrote:

Dear Indra,

I am writing to follow up regarding your enquiry, originally replied to by my colleague Kate, for the **Viamed V1000 Foetal Heart Simulator (Part Number 1410000)**.

As previously advised, we are currently experiencing delays in obtaining certain components required for the V1000. This is causing a delay in production and we currently anticipate an estimated lead time of approximately **5 to 6 weeks** before production can begin again.

For your reference, the unit is **manufactured by Viamed Ltd in the United Kingdom** and will be supplied **brand new in original manufacturer packaging**.

The product can be supplied **EXW Viamed Ltd, United Kingdom**, with collection arranged by your nominated forwarder. Alternatively, we can arrange shipment via **UPS to the delivery address provided**, and we would be happy to provide a quotation for the associated shipping costs if required.

We will also be able to provide the following information to support your enquiry:

- Technical datasheets
- Harmonized System code
- Boxed for delivery weight and dimensions
- Certificate information available for the product

Please let us know if you would like us to notify you once production resumes so we can proceed with your request.

If you require any further information regarding the product, pricing, delivery schedule, or shipping arrangements, please do not hesitate to contact us and we will be happy to assist.

If this enquiry is **no longer relevant or the product is no longer required**, we would appreciate it if you could kindly let us know so that we may update our records accordingly.

We look forward to hearing from you.

Kind regards

Catrin Hollings  
Marketing  
Viamed Ltd.

<http://www.viamed.co.uk>  
Email: [catrin.hollings@viamed.co.uk](mailto:catrin.hollings@viamed.co.uk)  
Tel: +44 (0)1535 634 542  
Fax: +44 (0)1535 635 582

Working Hours: Tuesday - Thursday 8.30am - 2.30pm

Check out our product portfolio at:  
[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)  
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----  
GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)  
The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

-----

From: **Kate Griffiths** <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>  
Date: Mon, 23 Feb 2026 at 09:36  
Subject: Re: REQUEST FOR ORDER  
To: Indra Thalib <[indrathalib@islink.co.id](mailto:indrathalib@islink.co.id)>  
Cc: <[office@viamed.co.uk](mailto:office@viamed.co.uk)>, [info@indometer.co.id](mailto:info@indometer.co.id)  
<[info@indometer.co.id](mailto:info@indometer.co.id)>

Good morning Indra,

Thank you for your email.

I need to advise you that we are experiencing delays in obtaining components for the V1000. This will cause a delay and we anticipate a lead time of approximately 5-6 weeks before we can start again.

I apologise for any inconvenience caused.

**Would you like me to contact you when we are able to start production again?**

Kind regards

Kate Griffiths  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)  
Tel: +44 (0)1535 634542  
Fax: +44 (0)1535 635582

Check out our product portfolio at:

[www.viamed.co.uk/productportfolio](http://www.viamed.co.uk/productportfolio)

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----  
GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)  
The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

-----  
On Mon, 23 Feb 2026 at 09:03, Indra Thalib

<[indrathalib@islink.co.id](mailto:indrathalib@islink.co.id)> wrote:

Dear Kate Griffiths

Please provide your best price and delivery time for the item(s) below;

1. VIAMED V1000 Foetal Heart Simulator  
Part number 1410000  
Qty= 1 Ea

Note : Please estimate air freight cost to destination below;

EVERFAST CARGO SERVICE Pte Ltd  
c/o. PT.Indometer Aamana Utama  
621 ALJuneid Road #01-05/10  
Lipo Building Singapore  
Singapore (SG) 389834  
Phone : +65-6749 3025

NOTE : PLEASE ADVISE / PROVIDE THE FOLLOWING:-

- a) Maker/Manufacturer
- b) Country Of Origin
- c) Delivery period
- d) Technical datasheets
- e) H. S Code (customs tariff code)
- f) Approximate weight & Dimensions
- g) Price FOB Singapore our forwarder
- h) Is it brand new in original packing ...?
- i) What the certificate can you provide...?

Looking forward to receiving for your reply as soon as possible.

--

Sincerely  
Indra Thalib  
PT.Indometer Aamana Utama  
QP OFFICE, Perkantoran Tanjung Mas Raya  
Blok B1 No.44, Tanjung Barat  
Jagakarsa, Jakarta Selatan 12530 Indonesia  
email : [info@indometer.co.id](mailto:info@indometer.co.id)  
website : [www.indometer.co.id](http://www.indometer.co.id)

