

**Fwd: RMA request maintenance/calibration V1000 26-23599**

2 messages

Main Account <viamedinbox@gmail.com>

To: Kate Griffiths <kate.griffiths@vmsecure.me.uk>

----- Forwarded message -----

From: **Contracts TD** <contractadministration@arseus-medical.be>

Date: Mon, 8 Jun 2026 at 08:42

Subject: RMA request maintenance/calibration V1000 26-23599

To: orders@viamed.co.uk <orders@viamed.co.uk>

Good afternoon,

I have a V1000 Fetal Heart Simulator with serial number Pr02586A13 I'd like to send you for maintenance/calibration. Could you provide me an RMA number for this?

Thank you.

Met vriendelijke groeten / Meilleures salutations / Kind Regards,**Stéphane Palmans***Technical department*Info.tech@arseus-medical.be

T. +32 800 76 998 (BE)

T. +31 30 687 62 35 (NL)

Retouradres BE-NL

Arseus Medical

[Rijksweg 10](#)[BE – 2880 Bornem](#)**Service & Helpdesk Nederland**T. + 31 30 6876235 (**NIEUW!**)E. info.tech@arseus-medical.nl

Bereikbaar op werkdagen van 8.00 - 17.00

Contact & retouradres:[Rijksweg 10, 2880 Bornem \(België\)](#)

'This e-mail, including any attachments, may contain confidential and/or privileged information intended solely for the recipient(s). If you have received this e-mail by mistake, notify the sender, and delete it. The sender cannot accept liability for any changes made to the message. Unless explicitly stated, this email does not constitute a contract or agreement.'

Kate Griffiths <kate.griffiths@viamed.co.uk>
Draft To: Main Account <viamedinbox@gmail.com>
Bcc: Main Account <viamedinbox@gmail.com>

8 June 2026 at 11:40

Good afternoon Stephane,

Thank you for your email.

The returns reference number you need is **SRS69447**. Please could this reference number be quoted on any paperwork you include with the device?

Please could the device be returned with a certificate of decontamination status and no batteries.

The address is as follows:

Viamed Ltd
Service Team SRS69447
15 Station Road
Cross Hills
Keighley
BD20 7DT
United Kingdom

We will email a quotation when the repairs team have looked at your device and we would not proceed until you agree.

Many thanks.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
Email kate.griffiths@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Check out our product portfolio at:
www.viamed.co.uk/productportfolio

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy
The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

[Quoted text hidden]