7.1.4 ISO 9001:2015

Environment for the operation of processes

The organization shall determine, provide and maintain the environment necessary for the operation
of its processes and to achieve conformity of products and services.
NOTE A suitable environment can be a combination of human and physical factors, such as:
a) social (e.g. non-discriminatory, calm, non-confrontational);
b) psychological (e.g. stress-reducing, burnout prevention, emotionally protective);
c) physical (e.g. temperature, heat, humidity, light, airflow, hygiene, noise).

Topics to Highlight but not limited to: (Use Extra Pages if required)
Name:
Held By:

social

Do you think you work in a non-discriminatory Atmosphere

Do you think you work in a calm Atmosphere

Do you think you work in a non-confrontational Atmosphere

Psychological Environment

Can anything be done to reduce stress

Is anyone feeling burnout

Can we do anything to be emotionally protective in the current environment

Physical Conditions

Temperature

Humidity

Light

Airflow

Hygiene, is there anyone that needs a quite word?

Noise Levels

Management Approachability to Staff Issues

Management Response to Staff Concerns / Issues