



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Warranty ??

2 messages

carl@generaldiagnostic.co.uk <carl@generaldiagnostic.co.uk>
To: kate.griffiths@viamed.co.uk

3 June 2026 at 13:36

Good afternoon, Kate

Could you please advise on warranty for the sensors we use - R-17-A-LVG.

I have three sensors sitting on my desk that have failed "out of the box".

I have obviously replaced these FOC. as I supplied them.

Two of them are not recent purchases but I was forced to replace them (V102251 & V102144).

I have just replaced another sensor this week - Serial No: V102439 with 0 voltage output.

I look forward to your response.

Regards

Carl Wodke

General Diagnostic Ltd

T: 01455 617888

E: carl@generaldiagnostic.co.uk

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Kate Griffiths <kate.griffiths@viamed.co.uk>
Draft To: carl@generaldiagnostic.co.uk
Bcc: Main Account <viamedinbox@gmail.com>

3 June 2026 at 13:52

Good afternoon Carl,

Thank you for your email.

The warranty period for part number 0110157 - oxygen sensor - Automotive R-17A-LVG is 15 months from date of invoice.

From the serial numbers I can see the following:

V102251..The warranty expires on November 14th 2026.

V102144. The warranty expires on August 21st 2026.

V102439. The warranty expires on April 8th 2027.

As these are all under warranty, please would you return them to us and we can assess and replace them?

Many thanks.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

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