



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

**RE: Ceratherm 600**

1 message

**HILL, Matthew (THE DUDLEY GROUP NHS FOUNDATION TRUST)** <matthew.hill16@nhs.net> 2 June 2026 at 13:56  
To: Kate Griffiths <kate.griffiths@viamed.co.uk>

Hi Kate

Thankyou both for the information, could you send me a quote please ?

Matt

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**From:** Kate Griffiths <kate.griffiths@viamed.co.uk>**Sent:** 02 June 2026 13:00**To:** HILL, Matthew (THE DUDLEY GROUP NHS FOUNDATION TRUST) <matthew.hill16@nhs.net>**Subject:** Re: Ceratherm 600

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Hi again Matt,

I have heard from Steve, the grill is part number 0330121 - safety grill - for use with Ceratherm. The price is £55.60 each, plus £12 carriage, plus VAT.

These are in stock.

Please let me know if you require an official quotation.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

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On Tue, 2 Jun 2026 at 11:38, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Thank you Matt,

I have forwarded this to our Commercial Director Steve Nixon as I believe you spoke to him yesterday.

I will reply when I heard from Steve, or Steve may contact you.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Tue, 2 Jun 2026 at 10:25, HILL, Matthew (THE DUDLEY GROUP NHS FOUNDATION TRUST) <[matthew.hill16@nhs.net](mailto:matthew.hill16@nhs.net)> wrote:

Hello Kate

I understand a photo is required of the part we need, please find a photo attached.

Matt

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**From:** HILL, Matthew (THE DUDLEY GROUP NHS FOUNDATION TRUST)

**Sent:** 01 June 2026 15:07

**To:** 'Kate Griffiths' <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

**Subject:** RE: Ceratherm 600

Hi

I think it is more like the grill that we require, the bars that support it are ok.

Matt

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**From:** Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)>

**Sent:** 01 June 2026 14:04

**To:** HILL, Matthew (THE DUDLEY GROUP NHS FOUNDATION TRUST) <[matthew.hill16@nhs.net](mailto:matthew.hill16@nhs.net)>

**Subject:** Re: Ceratherm 600

You don't often get email from [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk). [Learn why this is important](#)

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Good afternoon Matthew,

Thank you for your email.

Please could I ask if you require the chromed protection bars (0330357) or perhaps the safety grill (0330121)?

Many thanks.

Kind regards

Kate Griffiths

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Mon, 1 Jun 2026 at 12:32, Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> wrote:

----- Forwarded message -----

From: **HILL, Matthew (THE DUDLEY GROUP NHS FOUNDATION TRUST)** <[matthew.hill16@nhs.net](mailto:matthew.hill16@nhs.net)>

Date: Mon, 1 Jun 2026 at 12:29

Subject: Ceratherm 600

To: [info@viamed.co.uk](mailto:info@viamed.co.uk) <[info@viamed.co.uk](mailto:info@viamed.co.uk)>

Hello

We have a Ceratherm 600 heater with damage to the grill on the underside of the device (Touch guard)

Could you tell me if this part is available to purchase please, and if so a part number and price.

Serial number is – YW2318LW

With best regards,

Matt Hill

Specialist Medical Engineer

Medical Engineering

Delivery point 1

Russells Hall Hospital

Dudley

DY1 2HQ

01384 456111 x 1260

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