



VIAMED

## The Viamed Risk Assessment Management Plan

This is carried out in Intrastats

1. Icon ISO 13465
2. Technical File Links
3. Home Page
4. Choose a File
5. Last column on the Right .
6. If OK is Blue if not **DUE**
7. The file guides the user through the requirements  
Stock references ( Stock reference

Comments on supplier

Sales Information ( look for falling sales)

Sales Country Risks

Return Information

Return for Re-work

Design Changes

Risks associated with design changes

\*See Note 1 Issues raised since last review

Risks associated with issues

8. There are steps that can be taken at every step
  1. General comments
  2. Further action required
9. Sign Off review



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NOTE 1. Importance of the Issue system cannot be understated.

Issues System See Overview Document ID **12395**

Issues must be attached to a specific header See documentID22167

Issues Are raised Either Manually as a problem/non conformance / customer complaint is located.  
Appropriate header is selected either manually, or by the system depending where the issue is being raised from.

Automatic Issues are created so functions / processes are carried out,

For Example.

Post Market Surveillance is scheduled to be performed every 2 Months (Task 50), where Technical Files are checked to see if any product ranges require the Yearly PMS.

Many Intrastats pages contain Links to raise non conformances linked to the Page being displayed. And when non conformances should be raised.



## Appendix 2.

As per 22 / 09 / 2017, See Intrastats for upto date list

[illegible]



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## The Viamed Risk Assessment Management Plan

VIAMED	Sales And Marketing	Customer Technical Support
VIAMED	Sales And Marketing	Customer Training
VIAMED	Sales And Marketing	Distributor results
VIAMED	Sales And Marketing	E.Commerce
VIAMED	Sales And Marketing	EBay
VIAMED	Sales And Marketing	EBME Web
VIAMED	Sales And Marketing	Exhibitions
VIAMED	Sales And Marketing	Existing Good Products
VIAMED	Sales And Marketing	Existing Poor Products
VIAMED	Sales And Marketing	Export Sales Catalogue - Updates needed
VIAMED	Sales And Marketing	External Sales
VIAMED	Sales And Marketing	External sales companies & Distributors
VIAMED	Sales And Marketing	FrameWork Agreements
VIAMED	Sales And Marketing	GHX Web Pricing
VIAMED	Sales And Marketing	Internal sales
VIAMED	Sales And Marketing	Kingfisher
VIAMED	Sales And Marketing	Leaflets
VIAMED	Sales And Marketing	Mailshots Export
VIAMED	Sales And Marketing	Mailshots UK
VIAMED	Sales And Marketing	Medica Exhibitions post show reports
VIAMED	Sales And Marketing	Monthly Sales Activities and Reports
VIAMED	Sales And Marketing	New Potential Products
VIAMED	Sales And Marketing	Next Quarter Total
VIAMED	Sales And Marketing	Next Actions
VIAMED	Sales And Marketing	Next Month UK
VIAMED	Sales And Marketing	Next Month Export
VIAMED	Sales And Marketing	NHS Supplies Future Technology
VIAMED	Sales And Marketing	Post Market Surveillance
VIAMED	Sales And Marketing	Price Lists Export
VIAMED	Sales And Marketing	Price Lists UK
VIAMED	Sales And Marketing	Products to be Marketed
VIAMED	Sales And Marketing	Promotions
VIAMED	Sales And Marketing	Quotations
VIAMED	Sales And Marketing	Report on Export trip
VIAMED	Sales And Marketing	Results achieved
VIAMED	Sales And Marketing	Sales
VIAMED	Sales And Marketing	Sales Targets
VIAMED	Sales And Marketing	Sales Viamed Automotive Export
VIAMED	Sales And Marketing	Sales Viamed Automotive UK
VIAMED	Sales And Marketing	Sales Viamed Medical Export
VIAMED	Sales And Marketing	Sales Viamed Medical UK
VIAMED	Sales And Marketing	Search Engine Positions
VIAMED	Sales And Marketing	Search Engine Positions
VIAMED	Sales And Marketing	Service extension
VIAMED	Sales And Marketing	Service existing
VIAMED	Sales And Marketing	Special Price Quotes to Customers
VIAMED	Sales And Marketing	Staff
VIAMED	Sales And Marketing	Telesales
VIAMED	Sales And Marketing	Time Working Away
VIAMED	Sales And Marketing	UK Sales Catalogue - Updates needed
VIAMED	Sales And Marketing	VIAMED Sales And Marketing
VIAMED	Sales And Marketing	Viamed Turnover
VIAMED	Sales And Marketing	VIC - updates needed



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## The Viamed Risk Assessment Management Plan

VIAMED	Stock Meeting	Any Other Business
VIAMED	Stock Meeting	Customer Accounts Review
VIAMED	Stock Meeting	Freight Courier Cost Request
VIAMED	Stock Meeting	Lost in Shipping Claims
VIAMED	Stock Meeting	Missing Stock or Adjustments
VIAMED	Stock Meeting	Non Conforming Stock Transfers. (QC19)
VIAMED	Stock Meeting	Opera Partnumber / Prices Updates
VIAMED	Stock Meeting	Purchase Back Orders Review
VIAMED	Stock Meeting	Purchase Order Requirements
VIAMED	Stock Meeting	QA Processing
VIAMED	Stock Meeting	Repairs Review - General
VIAMED	Stock Meeting	Repairs Review - Pulse Oximetry Sensors
VIAMED	Stock Meeting	Returns Overview
VIAMED	Stock Meeting	Returns Overview - Credits
VIAMED	Stock Meeting	Returns Overview - From Customers
VIAMED	Stock Meeting	Sale or Returns
VIAMED	Stock Meeting	Sales Back Orders Review - By Customer
VIAMED	Stock Meeting	Sales Back Orders Review - By Product
VIAMED	Stock Meeting	Sales Forward Orders Review
VIAMED	Stock Meeting	Sales Order Issues
VIAMED	Stock Meeting	Shipped Order Queries
VIAMED	Stock Meeting	Stock Processing
VIAMED	Stock Meeting	Stock Queries
VIAMED	Stock Meeting	UPS Shipping Fuel Surcharge
VIAMED	Stock Meeting	VIAMED Stock Meeting
VIAMED	Stock Meeting	`Goods In` Review
VIAMED	Stock Meeting	`Goods Out` Review
Projects	Projects	AX MX Oxygen Monitors
Projects	Projects	Capnography - Accessories Medical
Projects	Projects	Capnography – Accessories Veterinary
Projects	Projects	Capnography – VM-2500-M
Projects	Projects	Capnography – VM-2500-M
Projects	Projects	Capnography – VM-2500-M Veterinary
Projects	Projects	Capnography – VM-2500-S
Projects	Projects	Capnography – VM-2500-S Veterinary
Projects	Projects	Capnography – VM-2550-MG
Projects	Projects	Capnography – VM-2550-MG Veterinary
Projects	Projects	Capnography – VM2500 Series
Projects	Projects	Flowsensors
Projects	Projects	Gas pump double glazing oxygen monitor
Projects	Projects	Gas pump welding oxygen monitor
Projects	Projects	Microstim DB4
Projects	Projects	Oxygen Monitoring Oxygen Analyzer VM400-A
Projects	Projects	Oxygen Sensors
Projects	Projects	Potential New products
Projects	Projects	Projects
Projects	Projects	Solid State O2 and CO2 Sensors
Projects	Projects	SpO2 - High performance board
Projects	Projects	SpO2 - Masimo sensors
Projects	Projects	SpO2 - SpHb
Projects	Projects	SpO2 Oximeters Hand held – VM 2103
Projects	Projects	SpO2 Oximeters Hand held – VM 2105-W
Projects	Projects	SpO2 Oximeters Hand held – VM 2110



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## The Viamed Risk Assessment Management Plan

Projects Projects SpO2 Oximeters Hand held – VM 2160 Veterinary  
Projects Projects SpO2 – Desktop Monitor  
Projects Projects Tom Thumb With Blender  
Projects Projects VM-2500-M and VM-2500-S Capnograph  
Projects Projects Z Blue Ox  
Projects Projects z Blue Point Oxygen Monitors  
Projects Projects z Combined NIBP SpO2 Temperature Unit  
Projects Projects z Danesh Cryo Surgery  
Projects Projects z Feotal Monitor Handheld  
Projects Projects Z Mindray  
Projects Projects Z MS Tester Project  
Projects Projects z Oxygen Monitoring Oxygen Monitor VM400-M  
Projects Projects z Pippa  
Projects Projects Z Resus Cabinete  
Projects Projects z Saadat Monitors  
Projects Projects z SpO2 Oximeters Hand held – VM 2160-L  
Projects Projects Z Tom Thumb - Peep / Thumbelina  
Projects Projects Z V1000  
zztest zztest part1 zztest part 3 subject 2  
BS BS EN ISO 13485:2003 Document Control Amendments needed  
BS BS EN ISO 13485:2003 ISO - INTRASTATS TODO  
URGENT URGENT TODO URGENT TODO  
VIAMED General Issue General Accounts Issues  
VIAMED General Issue General awaiting actions tray  
VIAMED General Issue General Company Procedures  
VIAMED General Issue General Issues for Jean  
VIAMED General Issue General Office Procedures  
VIAMED General Issue General Staff  
VIAMED General Issue General What If ....  
VIAMED General Issue VIAMED General Issue  
VIAMED Calibration P.A.T. Testing  
VIAMED Calibration VIAMED Calibration  
Audits Audits Calander Audit analysis  
Audits Audits Calander Audit Analysis of Data  
Audits Audits Calander Audit Calibration  
Audits Audits Calander Audit CE Files  
Audits Audits Calander Audit Contact Review  
Audits Audits Calander Audit Contract Review  
Audits Audits Calander Audit Customer Complaints  
Audits Audits Calander Audit Design Control  
Audits Audits Calander Audit Devise Classification Now Apart of Audit 12  
Audits Audits Calander Audit Documentation Control  
Audits Audits Calander Audit Goods Inwards and Product Identity  
Audits Audits Calander Audit Handling and Storage  
Audits Audits Calander Audit Health and Saftey  
Audits Audits Calander Audit Internal Audits  
Audits Audits Calander Audit Management Review  
Audits Audits Calander Audit Non - Conformances Now apart of Audit 14  
Audits Audits Calander Audit of Audits  
Audits Audits Calander Audit Organisation and Process Verification  
Audits Audits Calander Audit Picking and Packing  
Audits Audits Calander Audit Post Marketing Surveillance  
Audits Audits Calander Audit Production



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Audits	Audits Calander	Audit Purchasing
Audits	Audits Calander	Audit Repairs and Service
Audits	Audits Calander	Audit Training
Audits	Audits Calander	Audits Calander
Web	Web Site Updates	Vandagraph Web Site
Web	Web Site Updates	Viamed New Web Site (dereks)
Web	Web Site Updates	Web Site Updates
General	General Maintenance Requirements	Computer Maintenance
General	General Maintenance Requirements	General Maintenance Requirements
General	General Maintenance Requirements	Health and Safety Requirements
Intrastats	Intrastats	Contact Manager Intrastats
Intrastats	Intrastats	Cross Reference Database Tables Updates
Intrastats	Intrastats	Future Features needed
Intrastats	Intrastats	Goldmine
Intrastats	Intrastats	Information for Intrastats and L Drive
Intrastats	Intrastats	Intrastats
Intrastats	Intrastats	Opera
Intrastats	Intrastats	Requested Page updates
Intrastats	Intrastats	Unfinished in progress Processes
Intrastats	Intrastats	Urgent Problems
VIAMED	Customer Complaints	VIAMED Customer Complaints
Non	Non Conformance Issues	Any New QC21 Forms
Non	Non Conformance Issues	BSI Major Non Conformances
Non	Non Conformance Issues	BSI Minor Non conformances
Non	Non Conformance Issues	Non Conformance Issues
Non	Non Conformance Issues	View Non Conformance Effectiveness
General	General Issues	Teledyne Issues
Weekly	Weekly Reports	Reports
Weekly	Weekly Reports	Weekly Reports
Z	Z Old Headers Archived	Ambuladatory Products
Z	Z Old Headers Archived	Apgar Timer
Z	Z Old Headers Archived	Barkey
Z	Z Old Headers Archived	Blue Diamond
Z	Z Old Headers Archived	Blue Point
Z	Z Old Headers Archived	Blue Point Viamed Internal Use
Z	Z Old Headers Archived	Brazilian CFR
Z	Z Old Headers Archived	CFR Continuous Flow Reviver ( Brasil)
Z	Z Old Headers Archived	Dead Projects
Z	Z Old Headers Archived	DL3000
Z	Z Old Headers Archived	Dolphin
Z	Z Old Headers Archived	Finger Spo2
Z	Z Old Headers Archived	Foetal Heart Transducer Repair
Z	Z Old Headers Archived	Goldway
Z	Z Old Headers Archived	Inspiration Blender
Z	Z Old Headers Archived	Leeming
Z	Z Old Headers Archived	Lever Chek Blood Pressure Monitor
Z	Z Old Headers Archived	Marshal Products
Z	Z Old Headers Archived	Oximax Finder Keyfob
Z	Z Old Headers Archived	Phototherapy
Z	Z Old Headers Archived	Sp02 Blister packs
Z	Z Old Headers Archived	Sterilization of Products
Z	Z Old Headers Archived	Ultrasonic Transducer Repair
Z	Z Old Headers Archived	Unimed Soft Probes



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## The Viamed Risk Assessment Management Plan

Future	Future Reviews	Future Reviews
Production	Production	Production
Production	Production	Production Problems
Production	Production	Production Schedule
CE	CE Technical Files	CE Technical Files
VIAMED	Feedback	Company Innovation
VIAMED	Feedback	Customer Feedback Negative
VIAMED	Feedback	Customer Feedback Positive
VIAMED	Feedback	Product Feedback Negative
VIAMED	Feedback	Product Feedback Positive
VIAMED	Feedback	Product Innovation
VIAMED	Feedback	Systems Innovation
VIAMED	Feedback	VIAMED Feedback
Product	Product Catagories	Oxygen Hoods
Product	Product Catagories	Product Catagories
VIAMED	Board Directors Meeting	Any other Business
VIAMED	Board Directors Meeting	Back Orders
VIAMED	Board Directors Meeting	Building fabric Issues
VIAMED	Board Directors Meeting	Company Issues
VIAMED	Board Directors Meeting	Creditors
VIAMED	Board Directors Meeting	Debtors
VIAMED	Board Directors Meeting	Distributor Issues
VIAMED	Board Directors Meeting	ISO Issues
VIAMED	Board Directors Meeting	Loans
VIAMED	Board Directors Meeting	Matters Arising
VIAMED	Board Directors Meeting	Minutes of Last Meeting
VIAMED	Board Directors Meeting	Overdraft
VIAMED	Board Directors Meeting	Profiability
VIAMED	Board Directors Meeting	Staff Issues
VIAMED	Board Directors Meeting	Stock Levels
VIAMED	Board Directors Meeting	Supplier Issues
VIAMED	Board Directors Meeting	Target for 2nd Year
VIAMED	Board Directors Meeting	Target for following year
VIAMED	Board Directors Meeting	Target for next Month
VIAMED	Board Directors Meeting	Target for Year
VIAMED	Board Directors Meeting	Turnover and Predicted for Year
VIAMED	Board Directors Meeting	VIAMED Board Directors Meeting
VANDAGRAPH	General Issues	VANDAGRAPH General Issues
Bluepoint	Bluepoint Medical	Bluepoint Medical
Bluepoint	Bluepoint Medical	Capnography Monitor
Bluepoint	Bluepoint Medical	Capnography Sensors
Bluepoint	Bluepoint Medical	NIBP Cuffs Connectors
Bluepoint	Bluepoint Medical	NIBP Cuffs Disposable
Bluepoint	Bluepoint Medical	NIBP Cuffs Hoses
Bluepoint	Bluepoint Medical	NIBP Cuffs Reusable – Silicone
Bluepoint	Bluepoint Medical	NIBP Cuffs Reusable – Standard
Bluepoint	Bluepoint Medical	NIBP Monitor
Bluepoint	Bluepoint Medical	Oxygen Monitoring Monitor Vandagraph
Bluepoint	Bluepoint Medical	Oxygen Monitoring Monitor Viamed
Bluepoint	Bluepoint Medical	SpO2 Oximeters Dolphin OEM Boards
Bluepoint	Bluepoint Medical	SpO2 Oximeters Dolphin ONE Sensors
Bluepoint	Bluepoint Medical	SpO2 Oximeters Hand held – VM 2101
Bluepoint	Bluepoint Medical	SpO2 Oximeters Hand held – VM 2105





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## The Viamed Risk Assessment Management Plan

Bluepoint	Bluepoint Medical	SpO2 Oximeters Hand held – VM 2160
Bluepoint	Bluepoint Medical	SpO2 Oximeters Hand held – VM 2160 Accessories
Bluepoint	Bluepoint Medical	SpO2 Oximeters Hand held – VM 2160 PC Software
Bluepoint	Bluepoint Medical	SpO2 Oximeters Hand held – VM 2160 Sensors
Bluepoint	Bluepoint Medical	SpO2 Sensors Disposables
Bluepoint	Bluepoint Medical	SpO2 Sensors Extension cables
Bluepoint	Bluepoint Medical	SpO2 Sensors Reusables – Ear sensor
Bluepoint	Bluepoint Medical	SpO2 Sensors Reusables – Finger, hard shell
Bluepoint	Bluepoint Medical	SpO2 Sensors Reusables – Finger, silicone
Bluepoint	Bluepoint Medical	SpO2 Sensors Reusables – Multi-site 'Y'
Bluepoint	Bluepoint Medical	SpO2 Sensors Reusables – Wrap sensor
Bluepoint	Bluepoint Medical	Temperature Monitoring Monitor
Bluepoint	Bluepoint Medical	Temperature Monitoring Sensors Accessories
Bluepoint	Bluepoint Medical	Temperature Monitoring Sensors Disposables
Bluepoint	Bluepoint Medical	Temperature Monitoring Sensors Reusables
ToDo	ToDo	Derek Lamb
ToDo	ToDo	Helen Lamb
ToDo	ToDo	Jean Lamb
ToDo	ToDo	John Lamb
ToDo	ToDo	Ryan Swaine
ToDo	ToDo	Steve Hardaker
ToDo	ToDo	Steve Nixon
ToDo	ToDo	ToDo
ToDo	ToDo	ToDo Lists
Ad-Hoc	Ad-Hoc Meeting	Ad-Hoc Meeting
VST	General Issues	VST General Issues
VST	General Issues	VST Urgent
VST	Management Meeting	Additional Sales Orders
VST	Management Meeting	Any Changes in Agenda
VST	Management Meeting	Audits
VST	Management Meeting	Back Order Report
VST	Management Meeting	Banking Issues
VST	Management Meeting	Calibration / P.A.T.
VST	Management Meeting	Debtors
VST	Management Meeting	Fire Alarms
VST	Management Meeting	Forward Sales Order Report
VST	Management Meeting	Future Reviews - First Aid
VST	Management Meeting	Future Reviews - Internal Audits
VST	Management Meeting	Future Reviews - Risk Assessment HSE
VST	Management Meeting	Future Reviews - Waste
VST	Management Meeting	General Issues
VST	Management Meeting	General Maintenance Requirements
VST	Management Meeting	Grants
VST	Management Meeting	Internal Process Verification
VST	Management Meeting	Issues for Accountants
VST	Management Meeting	Members Objections To Meeting
VST	Management Meeting	Minutes From Various Meetings
VST	Management Meeting	Non Conformance Issues
VST	Management Meeting	Other
VST	Management Meeting	Passwords Codes other Private information
VST	Management Meeting	Personnel Holidays and Time Adjustments
VST	Management Meeting	Personnel Requirements and Training
VST	Management Meeting	Production



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## The Viamed Risk Assessment Management Plan

VST	Management Meeting	Projects
VST	Management Meeting	Requested Supplier Payments
VST	Management Meeting	Research and Development rnd
VST	Management Meeting	Review Accident Book
VST	Management Meeting	Review Weekly Meeting
VST	Management Meeting	Standards up to date
VST	Management Meeting	Supplier Review
VST	Management Meeting	Technical Files Review
VST	Management Meeting	Turnover Report
VST	Management Meeting	VST Management Meeting
VST	Sales And Marketing	Any other business
VST	Sales And Marketing	Calendar Progress
VST	Sales And Marketing	Competitors
VST	Sales And Marketing	Customer Database Updates
VST	Sales And Marketing	Customer pricing agreements
VST	Sales And Marketing	Customer Training
VST	Sales And Marketing	Distributor results
VST	Sales And Marketing	Exhibitions
VST	Sales And Marketing	Existing Good Products
VST	Sales And Marketing	Existing Poor Products
VST	Sales And Marketing	External Sales
VST	Sales And Marketing	External sales companies & Distributors
VST	Sales And Marketing	Feedback
VST	Sales And Marketing	Internal sales
VST	Sales And Marketing	Leaflets
VST	Sales And Marketing	New Potential Products
VST	Sales And Marketing	Next Quarter Total
VST	Sales And Marketing	Next Actions
VST	Sales And Marketing	Next Month UK
VST	Sales And Marketing	Next Month Export
VST	Sales And Marketing	Post Market Surveillance
VST	Sales And Marketing	Price Lists Export
VST	Sales And Marketing	Price Lists UK
VST	Sales And Marketing	Products to be Marketed
VST	Sales And Marketing	Promotions
VST	Sales And Marketing	Results achieved
VST	Sales And Marketing	Sales
VST	Sales And Marketing	Sales
VST	Sales And Marketing	Sales Targets
VST	Sales And Marketing	Search Engine Positions
VST	Sales And Marketing	Search Engine Positions
VST	Sales And Marketing	Service extension
VST	Sales And Marketing	Service exisiting
VST	Sales And Marketing	Staff
VST	Sales And Marketing	VIC - updates needed
VST	Sales And Marketing	VST Sales And Marketing
VST	Sales And Marketing	VST Turnover
VST	Stock Meeting	Any Other Business
VST	Stock Meeting	Customer Accounts Review
VST	Stock Meeting	Customer Complaints Review **Mandatory**
VST	Stock Meeting	Customer or Product Feedback
VST	Stock Meeting	Freight Courier Cost Request
VST	Stock Meeting	Lost in Shipping Claims



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## The Viamed Risk Assessment Management Plan

VST	Stock Meeting	Missing Stock or Adjustments
VST	Stock Meeting	Non Conforming Stock Transfers. (QC19)
VST	Stock Meeting	Opera Partnumber / Prices Updates
VST	Stock Meeting	Production Requirements
VST	Stock Meeting	Purchase Back Orders Review
VST	Stock Meeting	Purchase Order Requirements
VST	Stock Meeting	Repairs Review - General
VST	Stock Meeting	Returns Overview
VST	Stock Meeting	Returns Overview - Credits
VST	Stock Meeting	Returns Overview - From Customers
VST	Stock Meeting	Sale or Returns
VST	Stock Meeting	Sales Back Orders Review - By Customer
VST	Stock Meeting	Sales Back Orders Review - By Product
VST	Stock Meeting	Sales Forward Orders Review
VST	Stock Meeting	Sales Order Issues
VST	Stock Meeting	Shipped Order Queries
VST	Stock Meeting	Stock Processing
VST	Stock Meeting	Stock Queries
VST	Stock Meeting	UPS Shipping Fuel Surcharge
VST	Stock Meeting	VST Stock Meeting
VST	Stock Meeting	`Goods In` Review
VST	Stock Meeting	`Goods Out` Review
VST	Calibration	P.A.T. Testing
VST	Calibration	VST Calibration
VST	Audits Calander	Audit analysis
VST	Audits Calander	Audit Analysis of Data
VST	Audits Calander	Audit Calibration
VST	Audits Calander	Audit CE Files
VST	Audits Calander	Audit Contact Review
VST	Audits Calander	Audit Contract Review
VST	Audits Calander	Audit Customer Complaints
VST	Audits Calander	Audit Design Control
VST	Audits Calander	Audit Devive Classification Now Apart of Audit 12
VST	Audits Calander	Audit Documentation Control
VST	Audits Calander	Audit Goods Inwards and Product Identity
VST	Audits Calander	Audit Handling and Storage
VST	Audits Calander	Audit Health and Saftety
VST	Audits Calander	Audit Internal Audits
VST	Audits Calander	Audit Management Review
VST	Audits Calander	Audit Non - Conformances Now apart of Audit 14
VST	Audits Calander	Audit of Audits
VST	Audits Calander	Audit Organisation and Process Verification
VST	Audits Calander	Audit Picking and Packing
VST	Audits Calander	Audit Post Marketing Surveillance
VST	Audits Calander	Audit Production
VST	Audits Calander	Audit Purchasing
VST	Audits Calander	Audit Repairs and Service
VST	Audits Calander	Audit Training
VST	Audits Calander	VST Audits Calander
		Complaints
		Old Header
		VST Customer Complaints
VST	Feedback	Customer Feedback Negative



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## The Viamed Risk Assessment Management Plan

VST	Feedback	Customer Feedback Positive
VST	Feedback	Product Feedback Negative
VST	Feedback	Product Feedback Positive
VST	Feedback	VST Feedback
VST	Board Directors Meeting	Any other Business
VST	Board Directors Meeting	Back Orders
VST	Board Directors Meeting	Building fabric Issues
VST	Board Directors Meeting	Company Issues
VST	Board Directors Meeting	Creditors
VST	Board Directors Meeting	Debtors
VST	Board Directors Meeting	Distributor Issues
VST	Board Directors Meeting	ISO Issues
VST	Board Directors Meeting	Loans
VST	Board Directors Meeting	Matters Arising
VST	Board Directors Meeting	Minutes of Last Meeting
VST	Board Directors Meeting	Non Conformities Review
VST	Board Directors Meeting	Overdraft
VST	Board Directors Meeting	Profiability
VST	Board Directors Meeting	Staff Issues
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VST	Board Directors Meeting	Target for 2nd Year
VST	Board Directors Meeting	Target for following year
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VST	Board Directors Meeting	Target for Year
VST	Board Directors Meeting	Turnover and Predicted for Year
VST	Board Directors Meeting	VST Board Directors Meeting
VANDAGRAPH Management Meeting		Additional Sales Orders
VANDAGRAPH Management Meeting		Any Changes in Agenda
VANDAGRAPH Management Meeting		Audits
VANDAGRAPH Management Meeting		Back Order Report
VANDAGRAPH Management Meeting		Banking Issues
VANDAGRAPH Management Meeting		Calibration / P.A.T.
VANDAGRAPH Management Meeting		CE Files Review
VANDAGRAPH Management Meeting		CMDCAS Standards up to date
VANDAGRAPH Management Meeting		Customer or Product Feedback
VANDAGRAPH Management Meeting		EN Standards up to date
VANDAGRAPH Management Meeting		Fire Alarms
VANDAGRAPH Management Meeting		Forward Sales Order Report
VANDAGRAPH Management Meeting		Future Reviews - First Aid
VANDAGRAPH Management Meeting		Future Reviews - Internal Audits
VANDAGRAPH Management Meeting		Future Reviews - Risk Assessment HSE
VANDAGRAPH Management Meeting		Future Reviews - Waste
VANDAGRAPH Management Meeting		General Issues
VANDAGRAPH Management Meeting		General Maintenance Requirements
VANDAGRAPH Management Meeting		Grants
VANDAGRAPH Management Meeting		Internal Process Verification
VANDAGRAPH Management Meeting		ISO Standards up to date
VANDAGRAPH Management Meeting		Issues for Accountants
VANDAGRAPH Management Meeting		MDA Recalls
VANDAGRAPH Management Meeting		Members Objections To Meeting
VANDAGRAPH Management Meeting		Minutes From Various Meetings
VANDAGRAPH Management Meeting		Non Conformance Issues



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## The Viamed Risk Assessment Management Plan

VANDAGRAPH Management Meeting	Other
VANDAGRAPH Management Meeting	Passwords Codes other Private information
VANDAGRAPH Management Meeting	Personnel Holidays and Time Adjustments
VANDAGRAPH Management Meeting	Personnel Requirements and Training
VANDAGRAPH Management Meeting	Production
VANDAGRAPH Management Meeting	Projects
VANDAGRAPH Management Meeting	Requested Supplier Payments
VANDAGRAPH Management Meeting	Research and Development rnd
VANDAGRAPH Management Meeting	Review Accident Book
VANDAGRAPH Management Meeting	Review Weekly Meeting
VANDAGRAPH Management Meeting	Supplier Review
VANDAGRAPH Management Meeting	Turnover Report
VANDAGRAPH Management Meeting	VANDAGRAPH Management Meeting
VANDAGRAPH Sales And Marketing	Any other business
VANDAGRAPH Sales And Marketing	Calendar Progress
VANDAGRAPH Sales And Marketing	Competitors
VANDAGRAPH Sales And Marketing	Customer Database Updates
VANDAGRAPH Sales And Marketing	Customer pricing agreements
VANDAGRAPH Sales And Marketing	Customer Training
VANDAGRAPH Sales And Marketing	Distributor results
VANDAGRAPH Sales And Marketing	dont use
VANDAGRAPH Sales And Marketing	E.Commerce
VANDAGRAPH Sales And Marketing	EBay
VANDAGRAPH Sales And Marketing	Exhibitions
VANDAGRAPH Sales And Marketing	Existing Good Products
VANDAGRAPH Sales And Marketing	Existing Poor Products
VANDAGRAPH Sales And Marketing	Export Sales Catalogue - Updates needed
VANDAGRAPH Sales And Marketing	External Sales
VANDAGRAPH Sales And Marketing	External sales companies & Distributors
VANDAGRAPH Sales And Marketing	Feedback
VANDAGRAPH Sales And Marketing	FrameWork Agreements
VANDAGRAPH Sales And Marketing	Internal sales
VANDAGRAPH Sales And Marketing	Kingfisher
VANDAGRAPH Sales And Marketing	Leaflets
VANDAGRAPH Sales And Marketing	Mailshots Export
VANDAGRAPH Sales And Marketing	Mailshots UK
VANDAGRAPH Sales And Marketing	Medica Exhibitions post show reports
VANDAGRAPH Sales And Marketing	New Potential Products
VANDAGRAPH Sales And Marketing	Next Quarter Total
VANDAGRAPH Sales And Marketing	Next Actions
VANDAGRAPH Sales And Marketing	Next Month UK
VANDAGRAPH Sales And Marketing	Next Month Export
VANDAGRAPH Sales And Marketing	NHS Supplies Future Technology
VANDAGRAPH Sales And Marketing	Post Market Surveillance
VANDAGRAPH Sales And Marketing	Price Lists Export
VANDAGRAPH Sales And Marketing	Price Lists UK
VANDAGRAPH Sales And Marketing	Products to be Marketed
VANDAGRAPH Sales And Marketing	Promotions
VANDAGRAPH Sales And Marketing	Report on Export trip
VANDAGRAPH Sales And Marketing	Results achieved
VANDAGRAPH Sales And Marketing	Sales
VANDAGRAPH Sales And Marketing	Sales Targets
VANDAGRAPH Sales And Marketing	Sales Viamed Automotive Export



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## The Viamed Risk Assessment Management Plan

VANDAGRAPH Sales And Marketing	Sales Viamed Automotive UK
VANDAGRAPH Sales And Marketing	Sales Viamed Medical Export
VANDAGRAPH Sales And Marketing	Sales Viamed Medical UK
VANDAGRAPH Sales And Marketing	Search Engine Positions
VANDAGRAPH Sales And Marketing	Search Engine Positions
VANDAGRAPH Sales And Marketing	Service extension
VANDAGRAPH Sales And Marketing	Service existing
VANDAGRAPH Sales And Marketing	Staff
VANDAGRAPH Sales And Marketing	Telesales
VANDAGRAPH Sales And Marketing	UK Sales Catalogue - Updates needed
VANDAGRAPH Sales And Marketing	VANDAGRAPH Sales And Marketing
VANDAGRAPH Sales And Marketing	Viamed Turnover
VANDAGRAPH Sales And Marketing	VIC - updates needed
VANDAGRAPH Sales And Marketing	Website
VANDAGRAPH Stock Meeting	Any Other Business
VANDAGRAPH Stock Meeting	Customer Accounts Review
VANDAGRAPH Stock Meeting	Customer Complaints Review **Mandatory**
VANDAGRAPH Stock Meeting	Customer or Product Feedback
VANDAGRAPH Stock Meeting	Freight Courier Cost Request
VANDAGRAPH Stock Meeting	Lost in Shipping Claims
VANDAGRAPH Stock Meeting	Missing Stock or Adjustments
VANDAGRAPH Stock Meeting	Non Conforming Stock Transfers. (QC19)
VANDAGRAPH Stock Meeting	Opera Partnumber / Prices Updates
VANDAGRAPH Stock Meeting	Production Requirements
VANDAGRAPH Stock Meeting	Purchase Back Orders Review
VANDAGRAPH Stock Meeting	Purchase Order Requirements
VANDAGRAPH Stock Meeting	Repairs Review - General
VANDAGRAPH Stock Meeting	Repairs Review - Pulse Oximetry Sensors
VANDAGRAPH Stock Meeting	Returns Overview
VANDAGRAPH Stock Meeting	Returns Overview - Credits
VANDAGRAPH Stock Meeting	Returns Overview - From Customers
VANDAGRAPH Stock Meeting	Sale or Returns
VANDAGRAPH Stock Meeting	Sales Back Orders Review - By Customer
VANDAGRAPH Stock Meeting	Sales Back Orders Review - By Product
VANDAGRAPH Stock Meeting	Sales Forward Orders Review
VANDAGRAPH Stock Meeting	Sales Order Issues
VANDAGRAPH Stock Meeting	Shipped Order Queries
VANDAGRAPH Stock Meeting	Stock Processing
VANDAGRAPH Stock Meeting	Stock Queries
VANDAGRAPH Stock Meeting	UPS Shipping Fuel Surcharge
VANDAGRAPH Stock Meeting	VANDAGRAPH Stock Meeting
VANDAGRAPH Stock Meeting	`Goods In` Review
VANDAGRAPH Stock Meeting	`Goods Out` Review
VANDAGRAPH Calibration	P.A.T. Testing
VANDAGRAPH Calibration	VANDAGRAPH Calibration
Audits Audits Calander	Audit analysis
Audits Audits Calander	Audit Analysis of Data
Audits Audits Calander	Audit Calibration
Audits Audits Calander	Audit CE Files
Audits Audits Calander	Audit Contract Review
Audits Audits Calander	Audit Customer Complaints
Audits Audits Calander	Audit Design Control
Audits Audits Calander	Audit Device Classification Now Apart of Audit 12





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## The Viamed Risk Assessment Management Plan

Audits	Audits Calander	Audit Documentation Control
Audits	Audits Calander	Audit Goods Inwards and Product Identity
Audits	Audits Calander	Audit Handling and Storage
Audits	Audits Calander	Audit Health and Safety
Audits	Audits Calander	Audit Internal Audits
Audits	Audits Calander	Audit Management Review
Audits	Audits Calander	Audit Non - Conformances Now apart of Audit 14
Audits	Audits Calander	Audit of Audits
Audits	Audits Calander	Audit Organisation and Process Verification
Audits	Audits Calander	Audit Picking and Packing
Audits	Audits Calander	Audit Post Marketing Surveillance
Audits	Audits Calander	Audit Production
Audits	Audits Calander	Audit Purchasing
Audits	Audits Calander	Audit Repairs and Service
Audits	Audits Calander	Audit Training
Audits	Audits Calander	Audits Calander
VANDAGRAPH Customer Complaints	VANDAGRAPH Customer Complaints	
VANDAGRAPH Feedback	Customer Feedback Negative	
VANDAGRAPH Feedback	Customer Feedback Positive	
VANDAGRAPH Feedback	Product Feedback Negative	
VANDAGRAPH Feedback	Product Feedback Positive	
VANDAGRAPH Feedback	VANDAGRAPH Feedback	
VANDAGRAPH Board Directors Meeting	Any other Business	
VANDAGRAPH Board Directors Meeting	Back Orders	
VANDAGRAPH Board Directors Meeting	Building fabric Issues	
VANDAGRAPH Board Directors Meeting	Company Issues	
VANDAGRAPH Board Directors Meeting	Creditors	
VANDAGRAPH Board Directors Meeting	Debtors	
VANDAGRAPH Board Directors Meeting	Distributor Issues	
VANDAGRAPH Board Directors Meeting	ISO Issues	
VANDAGRAPH Board Directors Meeting	Loans	
VANDAGRAPH Board Directors Meeting	Matters Arising	
VANDAGRAPH Board Directors Meeting	Minutes of Last Meeting	
VANDAGRAPH Board Directors Meeting	Non Conformities Review	
VANDAGRAPH Board Directors Meeting	Overdraft	
VANDAGRAPH Board Directors Meeting	Profiability	
VANDAGRAPH Board Directors Meeting	Staff Issues	
VANDAGRAPH Board Directors Meeting	Stock Levels	
VANDAGRAPH Board Directors Meeting	Supplier Issues	
VANDAGRAPH Board Directors Meeting	Target for 2nd Year	
VANDAGRAPH Board Directors Meeting	Target for following year	
VANDAGRAPH Board Directors Meeting	Target for next Month	
VANDAGRAPH Board Directors Meeting	Target for Year	
VANDAGRAPH Board Directors Meeting	Turnover and Predicted for Year	
VANDAGRAPH Board Directors Meeting	VANDAGRAPH Board Directors Meeting	
Marketing	Marketing Job Logger	Marketing Job Logger
General	General	Contacts
General	General	General
General	General	Stock
Upgrading	Upgrading Intrastats	ISO Quality system
Upgrading	Upgrading Intrastats	ISO Quality system
Human	Human Med	Human Med
Human	Human Med	Human Med general Issues
Human	Human Med	Human Med Non Conformances



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## The Viamed Risk Assessment Management Plan

Office	Office Meeting	Agenda
Office	Office Meeting	Office followups
Office	Office Meeting	Office Health safety
Office	Office Meeting	Office Meeting
Office	Office Meeting	Office Procedures
Office	Office Meeting	Office requirements
Office	Office Meeting	Office Training