



Good morning, please could you look at CAN163865/Shopify? As there is a book on it, I can't get the amount right. I have taken the VAT off the book, then tried the VAT off the carriage..... thank you 🙄



catrin.hollings 8:36 AM

on it

😬 1



catrin.hollings 8:43 AM

Shopify is doing the correct thing:

No VAT on the book.

VAT on the oxygen sensor.

Shipping VAT apportioned based on the ratio of taxable to non-taxable goods in the basket.

Hence:

Sensor VAT = £10.00

Shipping VAT = £1.08

Total VAT = £11.08

The figures actually reconcile perfectly with Shopify's mixed-tax shipping calculation.

So shopify is basically being weird! Not sure how to rectify on the order though.

It's only charging VAT on part of the carriage charged because part of the order is vat chargeable. I suggest make notes on the order and reduce the shipping charge until the order value matches?



Kate 8:44 AM

okies, will do. Thank you x