

5.1.1 General

a) taking accountability for the effectiveness of the quality management system;

b) ensuring that the quality policy and quality objectives are established for the quality management system and are compatible with the context and strategic direction of the organization;

VM3COP00.00 Viamed Quality Statement policy and objectives

VM3COP00.00 VST Quality Statement policy and objectives

c) ensuring the integration of the quality management system requirements into the organization's business processes;

'Intrastats Fully integrated to meet ISO Requirements'

d) promoting the use of the process approach and risk-based thinking;

See 'Roles Titles Processes and Procedures ADMIN'

e) ensuring that the resources needed for the quality management system are available;

See 'Audit Roles Titles and Processes '

See Rolling Task#114

f) communicating the importance of effective quality management and of conforming to the quality management system requirements;

See Rolling Task#732

g) ensuring that the quality management system achieves its intended results;

See Rolling Task#88

See 'Order Invoice Error Logs' Intrastats

See Rolling Task#30

See Rolling Task#189

h) engaging, directing and supporting persons to contribute to the effectiveness of the quality management system;

i) promoting improvement;

j) supporting other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility.