



Main Account &lt;viamedinbox@gmail.com&gt;

**Re: [EXTERNAL] Purchase Order No: EP184520**

1 message

**Procurement** <Procurement@nbt.nhs.uk>

22 May 2026 at 14:37

To: Emily Morton &lt;emily.morton@viamed.co.uk&gt;, Sarah Andrews &lt;Sarah.Andrews@uhbw.nhs.uk&gt;

Good Afternoon,

Thank you for your email and sorry for our late reply. Unfortunately, we are unable to amend Purchase orders, please can you cancel the order and I will ask the Trust to re-raise the order at the correct price.

Please confirm cancellation your end and I will cancel our end.

@Sarah Andrews please see email below, the price for item 1114005 is incorrect please re-raise the order via non-catalogue item request route – Please add a comment to say – Non-catalogue item request route has been selected whilst the catalogue gets updated.

I am currently working on updating this catalogue but require further information regarding some of the line items. The catalogue will be updated upon receiving this.

If you have any questions, please let me know.

**Kind Regards**  
**Bonnie Cracknell**  
**Buyer**

**E:** [Bonnie.Cracknell@nbt.nhs.uk](mailto:Bonnie.Cracknell@nbt.nhs.uk)  
**T:** 0117 414 0009  
**W:** [Internal](#) | [External](#)  
**A:** Christopher Hancock Building, Southmead Road, BS10 5NB

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Bristol & Weston NHS Purchasing Consortium (BWPC) works in partnership with North Bristol NHS Trust and University Hospitals Bristol & Weston NHS Foundation Trust as part of The Bristol NHS Group. All advice or information offered is given 'Subject to Contract'.

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**From:** Emily Morton <[emily.morton@viamed.co.uk](mailto:emily.morton@viamed.co.uk)>**Sent:** 22 May 2026 12:39 PM**To:** Procurement <[Procurement@nbt.nhs.uk](mailto:Procurement@nbt.nhs.uk)>**Subject:** [EXTERNAL] Purchase Order No: EP184520

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Good afternoon,

Thank you for your order EP184520, this is currently being placed on hold due to incorrect pricing.

Please note that the correct price for this order should be **£58.90** with **£8** carriage charge.,

Please could you let me know if you would like to proceed with this order.

Should you require any further information, please let me know.

Kind regards

Emily Morton  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>

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