



Kate Griffiths <viamed.kate.griffiths@gmail.com>

FW: Chaser for Orders from West Suffolk NHS FT

1 message

Clover Kerry <Kerry.Clover@wsh.nhs.uk>

To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

Cc: Herrington Abigail <Abigail.Herrington@wsh.nhs.uk>, Clover Kerry <Kerry.Clover@wsh.nhs.uk>

Hi Kate,

Are happy to still process the orders below and we will ask finance to certificate the invoices. Please can email me back to confirm your happy to process the orders. I've updated are pr

PO: 800060063


PO: 800060068

PO: 800060557

Thank for all your help.

Kind regards

Kerry


West Suffolk
NHS Foundation Trust

Kerry clover
Buyer
Procurement Department
West Suffolk Hospital NHS Foundation Trust
Hardwick Lane | Bury St Edmunds | SUFFOLK | IP33 2QZ
Kerry.clover@wsh.nhs.uk | Tel: 01284 712828 | Mobile: 07812 764808
TEL: 01284 712828/ 07812 764808
Hours: Monday to Friday 9am- 5pm

[Integra - West Suffolk NHS Intranet \(wsh.nhs.uk\)](#)**From:** Herrington Abigail <Abigail.Herrington@wsh.nhs.uk>**Sent:** 22 May 2026 08:05**To:** Clover Kerry <Kerry.Clover@wsh.nhs.uk>**Subject:** RE: Chaser for Orders from West Suffolk NHS FT

Morning Kerry

Can we still go ahead with the order please ??

From: Clover Kerry <Kerry.Clover@wsh.nhs.uk>**Sent:** 21 May 2026 16:37**To:** Herrington Abigail <Abigail.Herrington@wsh.nhs.uk>**Subject:** RE: Chaser for Orders from West Suffolk NHS FT

Hi Abi,

Updated the price for the posey for Neonatal. Please see below.

Is anything else you want to do with 3 orders on hold. Did you want me to cancel the orders with Viamed?

Browse	Staging	Approval	My Account	Trading Accounts	
Published Items	Pending Items	Unpublished Items	Supplier Items	Contract Items	Shared Catalogue Items

Unpublished Items - Viamed Ltd - Viamed

Filter: All items Go Reset

Count: (all contracts) All

[Publication Request](#)


Selected X Delete All

Price Increases (1) Price Decreases Others

Item Code	Item Description
0021013	Posey sensor- box of 12 model 6554 Minimum order quantity 3.

Kind regards

Kerry

 **Kerry clover**
 Buyer
 Procurement Department
 West Suffolk Hospital NHS Foundation Trust
 Hardwick Lane | Bury St Edmunds | SUFFOLK | IP33 2QZ
 Kerry.clover@wsh.nhs.uk | Tel: 01284 712828 | Mobile: 07812 764808
 TEL: 01284 712828/ 07812 764808
 Hours: Monday to Friday 9am- 5pm

[Integra - West Suffolk NHS Intranet \(wsh.nhs.uk\)](#)

From: Herrington Abigail <Abigail.Herrington@wsh.nhs.uk>
Sent: 21 May 2026 15:58
To: Clover Kerry <Kerry.Clover@wsh.nhs.uk>
Subject: FW: Chaser for Orders from West Suffolk NHS FT

From: Kate Griffiths <kate.griffiths@viamed.co.uk>
Sent: 21 May 2026 09:05
To: IMS Orders <IMSOrders@wsh.nhs.uk>; Herrington Abigail <Abigail.Herrington@wsh.nhs.uk>
Subject: Re: Chaser for Orders from West Suffolk NHS FT

This is an [external](#) email. Think before you click links or open files sent w

Good morning,

Thank you for your email.

Your orders are in hold due to our recent price increase on May 1st 2026.

I have emailed a few times for each order. I used the email address on the orders: imsorders@wsh.nhs.uk

I will summarise as follows:

800060063 - incorrect price
 800060068 - incorrect price and is it a duplicate?
 800060557 - incorrect price

My previous emails were to inform you that the correct price of part number 0021013 is **£12.55** each when purchasing between 3 and 10 packs.

The other price breaks are as follows:

1 = £ 16.85	2 = £ 13.65 each	3 - 10 = £ 12.55 each
-------------	------------------	-----------------------

Is there a better email address you would like us to use when letting your team know of a price difference?

I look forward to your reply regarding the three orders.

Kind regards

Kate Griffiths
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Check out our product portfolio at:

www.viamed.co.uk/productportfolio

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

On Thu, 21 May 2026 at 08:07, Main Account <viamedinbox@gmail.com> wrote:

----- Forwarded message -----

From: **Elcom IMS (System Notification)** <no-reply@elcom-inventory.com>
Date: Thu, 21 May 2026 at 06:00
Subject: Chaser for Orders from West Suffolk NHS FT
To: <sales@viamed.co.uk>
Cc: <imsorders@wsh.nhs.uk>, <abigail.herrington@wsh.nhs.uk>

Dear Viamed Ltd,

We hope this email finds you well. We would like to inquire about the status of the following orders for IMS Location: West Suffolk NHS FT

Store Location	Order Ref	Manufacturer Code	Manufacturer	Supplier Code	Placed Date	Due Date	Placed By	Est Delivery Date	Supplier Comments
Neonatal Unit	800060063	0021013	Viamed Ltd	0021013	14/05/2026	15/05/2026	Abigail Herrington		
Ward F11	800060068	0021013	Viamed Ltd	0021013	14/05/2026	15/05/2026	Abigail Herrington		

Please provide an update at your earliest convenience. Please send all updates via email to imsorders@wsh.nhs.uk and (if provided) recipients CC'd in this email.

Best regards,
West Suffolk NHS FT

This message and any files transmitted with it are confidential and intended solely for the individual or entity to whom they are addressed. If you have received this in error, you should not disseminate or copy this email. Please notify the sender immediately and delete this email from your system.

Please also note that any opinions presented in this email are solely those of the author and do not necessarily represent those of West Suffolk NHS Foundation Trust. Email transmission cannot be guaranteed to be secure, or error free as information could be intercepted, corrupted, lost, destroyed, late in arriving or incomplete as a result of the transmission process. By communicating with the Trust by email you accept these risks. The sender therefore does not accept liability for any errors or omissions in the contents of this message which arise as a result of email transmission.

This footnote also confirms that, unless otherwise stated, this email message has been swept by Sophos Anti-virus for the presence of computer malware including viruses and spyware.
